EMAIL TEMPLATE – SEND INDIVIDUALLY

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Dear INSERT ADDRESSEE,

I am a resident living in INSERT SUBURB and am one of the thousands impacted by aircraft noise since the New Parallel Runway (NPR) became operational in July 2020. I am writing to explain the impacts and ask you in your leadership role to take immediate action to improve the negative impacts your organisation is having on your the residents of your host community. You must accept that the noise impacts are far and beyond what was communicated through BAC’s Environmental Impact Statement (EIS) and that the community engagement process for it was deficient.

**Engagement with the Brisbane Airport Corporation and Airservices**

* Were you adequately informed by BAC or Airservices Australia about the impacts of the new runway?
* Do you feel the information provided by BAC or Airservices Australia was reliable, accurate and timely?
* Was the information provided in a way that was easy to understand and easy to access?
* Does your experience now align with what you were told about the impacts of the new runway and flight paths?

**Personal impacts on me**

Describe how the new flight paths and aircraft noise have negatively impacted you. For example, consider:

* Health and wellbeing (e.g. sleep disturbance, mental health impacts, existing medical conditions, ability to relax at home, stress, work performance)
* Family relationships
* Ability to concentrate

**Impacts on my family / household**

Describe how the new flight paths and aircraft noise have negatively impacted members of your family or household, including any children. For example, consider:

* The health and wellbeing of your family, including children (e.g. sleep disturbance, mental health impacts, school/work performance, stress, ability to relax at home)
* Financial impacts (does this disturb your work, have the flight paths impacted your property values, are you considering moving)
* Ability to enjoy your property (are you able to enjoy the full potential of your home or are you now limited by aircraft noise – e.g., can you hear your television, conversations or phone calls; can you enjoy the outdoor spaces of your property; have you had to make any modifications to your property as a result of the new flight paths)

There is significant evidence that the community engagement undertaken for the NPR EIS was deficient and failed to properly identify directly affected stakeholders and engage with them meaningfully about the impacts ([bfpca.org.au/duped](https://bfpca.org.au/duped/)). Furthermore, BAC downplayed the true impacts of the new airspace design, repeatedly claiming that the majority of flights would be occur over Moreton Bay in the decade leading up to the opening of the NPR, hiding caveats in the fine print which revealed this to be practically impossible. I believe this to be misleading and it makes the 2006/7 EIS void.

I ask you to accept Brisbane Flight Path Community Alliance’s call for a new EIS to be undertaken that includes a better airspace design and genuine community engagement. The community should be involved in the development of the airspace design so that it strikes a balance between the financial goals of BAC and Brisbane Airport host communities’ right to peaceful enjoyment of their homes.

I look forward to hearing from you about my experiences with the new runway and flightpaths. And I also look forward to your support in achieving a fair outcome for your host residents.

Sincerely,

INSERT YOUR NAME / SIGNATURE