

BFPCA Community Survey Report

March 2021





New Brisbane Airport Parallel Runway BFPCA Community Survey

Prepared by **Brisbane Flight Path Community Alliance (BFPCA)**

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Survey Summary

BFPCA brings together community members adversely affected by Brisbane Airport's new runway flight paths. Collectively and as individuals, BFPCA members have been attempting to resolve concerns with aircraft noise via multiple pathways, including:

- Airservices' aircraft noise complaints system;
- The Brisbane airport community aviation consultation group (BACACG);
- Direct engagement with Airservices and BAC as part of a technical airspace design workshop held on 24 February 2021.

To date, there has been an unwillingness on the part of Airservices and BAC to recognise the identified consultation deficiencies and to reasonably mitigate the excessive noise, health, education, and other environmental impacts of the airspace design.

This BFPCA-led survey of affected residents in December 2020 to January 2021 is a powerful and insightful summary of the community experience since the new runway and the revised airpath operations have been operating.

It is apparent that the noise pollution from Brisbane Airport's new flight paths has adversely affected people living, learning and working in impacted communities. Affected community members face the prospect of exposure to unexpectedly severe aircraft noise levels that can have a devastating impact on individual well-being. The noise pollution has also significantly damaged the character, liveability and natural amenity of a significant portion of the greater Brisbane area.

The survey also clearly highlights that impacted residents are of a strongly held view that the development of Brisbane Airport's new runway has failed to properly inform or consult affected residents, and delivered an acute and unreasonable noise impact well beyond levels anticipated by the community. The survey results point to systemic and compounding deficiencies of Airservices and Brisbane Airport Corporation (BAC) in fulfilling its core consultation obligations,

Community Consultation Outcomes

In a stunning indictment on the inadequacy of the depth, reach and quality of the public engagement conducted by BAC (both prior to the construction and up to the opening of the new runway), **95% of all respondents said they were not prepared for the level of noise they are currently experiencing**. Nearly two-thirds of all respondents were unaware a flight path would impact their home despite the fact that 58% of all respondents said they actively sought out information (at some time prior to July 2020) to inform themselves on the impacts of the new runway, either as a current resident or as a potential resident of their suburb.

On the question of transparency and accuracy of information, only 5% of all people who sought out flight path and noise information from BAC felt the advice they received was accurate and transparent. Of those who utilised the flight path tool to determine the impact at their address, only 7% said the flight path tool provided an accurate forecast of expected flight numbers above 70 dBA. Only 8% of respondents indicated they were made aware of the final flight path in the mandated notification period i.e. one year prior to the opening of the new runway in July 2020. 66% strongly disagreed that the information provided helped them to understand the impacts they could expect from the new runway and flight paths, and a further 14% somewhat disagreed.

A recurring comment from respondents was the false expectation that parallel runways would allow for planes to both take off and land over the bay, in a simultaneous operation mode, at all times of day and night. Residents of Brisbane were initially informed, and then continued to believe that the new runway would solve Brisbane's aircraft noise pollution problem. This narrative, perpetuated by BAC and Airservices over more than 20 years, resonated with people seeking information. A number of respondents commented that they didn't seek out further information because they understood that flights would be over the bay. Since runway opening, 851 respondents said they have submitted a complaint to a relevant authority and only 32 of those (4%) were satisfied with the response received.

The survey asked if the respondent was living in a suburb forecast to be impacted by new flight paths during the EIS community consultation period of 2005 - 2007. 29% of all respondents (584 people) indicated that they did live in such a suburb at that time. Fewer than one-fifth of those (18%) recall receiving any direct communication from BAC inviting their participation in a consultative process.

Community Impact

The results show aircraft noise pollution has had a profound adverse effect on the well-being of thousands of Brisbane families, with particular impacts on psychological health:

- Aircraft noise makes it harder for me to concentrate – 92% agree
- I experience stress or worry about the value of my property – 89% agree
- I feel unable to escape aircraft noise – 85% agree
- My sleep is disrupted by aircraft noise – 81% agree
- I have feelings of worry that noise will ease but then return later – 71% agree
- I suffer mental distress related to aircraft noise – 69%
- I have physical symptoms of stress caused by aircraft noise – 44%
- I have sought medical help as a result of health impacts from aircraft noise – 11%
- I have been prescribed medication for a noise related health condition – 7%

- My children's behaviour has been adversely affected by aircraft noise – 58% (of 37% that have children living with them)

The survey results also show that family well-being in flight path affected suburbs of Brisbane is being seriously eroded.

- 78% of all respondents said aircraft noise reduces communication in their home.
- A concerning 38% said aircraft noise causes strain in their household relationships.
- 92% of responses show that aircraft noise interferes with normal indoor activities such as watching TV, reading, using the telephone.
- 50% are now disinclined to invite family and friends to their home.
- 60% of respondents said aircraft noise is interfering with their ability to work from home, a particularly pertinent statistic during the pandemic.
- 85% of people feel they cannot escape aircraft noise. 45% said they are exposed to aircraft noise in recreation spaces they visit, and another 25% at their place of study, and 9% at their children's school.

Indeed 70% of all respondents (1,404 people) indicated they are contemplating moving to a new home as a result of overhead aircraft and noise pollution and some have already sold or moved. The social and financial costs to families of such an outcome was not specifically measured by this survey.

It is important to note that the detrimental impact of aircraft noise pollution is not just confined to the people who are considered "vulnerable" to aircraft noise (people with a disability, shift workers, elderly or people with a pre-existing health problem). 34% of all respondents identified themselves as being particularly vulnerable to aircraft noise, however 66% of all respondents are without any vulnerability and yet their health and their lives have been severely affected.

The survey strongly shows that their homes have become places from which to 'escape', outdoor living areas have become unusable, doors and windows are closed, air-conditioners are running at great expense to residents and the environment (72% of people said they have increased use of air-conditioning). Previously peaceful green spaces such as New Farm Park, the Brisbane Botanical gardens and Mt. Coot-tha are no longer quiet places to retreat. The loss of the ability to peacefully relax outside and enjoy a BBQ in the backyard or local park represents a very real and significant loss of culture and a cause of distress. Aircraft noise has fundamentally changed the sub-tropical lifestyle, culture, and psyche of affected Brisbane residents.

Appendix A: Selection of representative comments from the community survey

The community survey asked a final open ended question “please share any other comments or insights that will help our cause.” The following verbatim comments from respondents are included as representative of the general sentiment of all respondents, and/or help to highlight the severity of the impact on people’s lives:

Impact on Mental Health

When we purchased at Infinity Portside off the plan in 2007 there was no disclosure to us about the new runway. Our major investment in this area has been destroyed along with my mental health..... The levels of noise now have sent my physical and mental health spiralling downward having now been diagnosed with depression and having to take medication to help compensate.... it's not working !! Our home value has been destroyed our quality of life has also been destroyed and we have no way out. I would not be surprised to see the helplessness of this situation being the future cause of people committing suicide!

.... I am an ex vet and the stress this has put on my health is very worrying not only for me but my family, I don't want to move because I can't afford to and everything I need is in this area. I bought here over 30 yrs ago because of the proximity to the city (for work) the quiet location, infrastructure, shops, doctors, movies, and access to ferry's and now city cats. I sometimes feel like ending my life because I can't stand the noise of these planes flying so low when there is no need for it.

it is terrifying to see planes skimming your own roof 70 times a day. I have lost jobs because I cannot focus on what I do. I cannot do my hobby activities (sewing) as there is also a need for focus. Reading is impossible for anything in-depth. Keeping in mind all the while that the airport is running at 40% capacity. I have lived in Bulimba/Balmoral for 50 of my 58 years and always had aircraft noise and it was bearable, but this is honestly taking the p..s. The arrogance to think that people just need to put up with it is appalling. I am a nervous wreck in a state of anxiety the whole while I am at home.

Thank you for bringing the community together to help. I didn't realise how bad this aircraft noise would be and how profoundly I'd be impacted. We've had aircraft flying over our home for years but the planes were high enough and infrequent enough that we could ignore them. This new flight path is so loud, so frequent, so unpredictable and the noise so incredibly loud that it's having a hugely negative impact on our everyday life / work / mental health. It's even driving my friends out of the area. One who has lived here for decades has just sold her home because of the aircraft noise. Thank you for fighting against a business that cares only for their profits with no care for the people and communities they are damaging.

I am so stressed and I feel I cannot put up with the ongoing noise. I have cried when one day when it was really bad I got a headache from the impact of the noise and I smelt fumes and tasted fumes... I rang my doctor and spoke to him on the phone. He told me to call the health department which I did and they told me to get in touch with the airport corporation but I know they are not going to help. I asked my doctor if there could be health problems in the future and he said a possibility, yes.

We have many, many, older folk in the area that don't have access to online tools and live in classic tin and timber Queenslanders on the hills and are highly stressed. What do we do to help these people? They have lived in the area for generations and completely forgotten. Thank you for the survey

Impact on Family Well-Being

I fear my marriage will collapse over this. I am gutted this has happened.

Like an awful lot of residents in New Farm and Teneriffe I am becoming more and more frustrated and annoyed with the noise from low flying aircraft either taking off or landing over our suburbs. The frequency of the aircraft, whether taking off or landing also seems to be so unpredictable...The noise is so loud, we can't hold a normal conversation. Our son who has been at home studying for year 12 exams is finding it impossible to concentrate...I have been living in New Farm for the past 23 years and I have loved every minute of it. My wife and I have raised a family here. We can think of no better place in the world to live and bring up children..... until July 2020. The effect that the noise is having on our well-being and quality of life is really upsetting. Every time an aircraft goes over the stress levels go up.

It has become very apparent that BAC and ASA have absolutely no regard for residents living under the new flight paths. It seems that the flight path over my home wasn't developed until much later. I received zero communication and flight path G is now one of the busiest in Australia. How is this allowed to happen? The stress related to having a freeway dumped over my family home of 20 years proved almost fatal as lack of sleep and stress destroyed my immune system. I spent 7 days in hospital with major organ failure and had to leave Brisbane in order to recuperate. I can no longer work from home due to the continual noise and my children find it impossible to study. We've been looking to move since July but it's impossible to find quiet areas thanks to the new flight paths.

The aircraft noise has completely ruined my home. It makes me anxious and stressed. I hate being at home now (was my sanctuary) due to the incessant aircraft noise. The other day I was playing soccer in the garden with my son, but it was so miserable being outside with constant planes, we had to go inside. The noise has wrecked my enjoyment at home. Our street was so lovely and quiet before July 2020, now it is dreadful and I hate living here.

Forced out of home

It is extraordinary to me that a small room full of people I have ever met can make a decision to seriously reduce my quality of life and impact on my mental health. I have lived in this street for 35 years but will sell out and move if the problem is not fixed. My wife and I have already agreed on this. We expect a significant loss of value on the property if we do this.

I want to be clear that we never received a single notice or any acknowledgment that this runway was going to impact our lives in any way. I think that's especially disappointing considering our street is one of the worst impacted in the area. I have recorded over 50 aircraft movements that have generated over 70db, some over 90db. We have our property on the market as our children (particularly our 6 month old baby) cannot sleep so we have to try to run air conditioning and close all the doors and windows all day and night, an action that is both costly and in our opinion less healthy for their physical and mental well-being long term.

We will reluctantly move house to get away from the noise. The current situation is not tenable whilst I work from home 2 days per week and my partner is a day sleeping shift worker (at least twice per week). I envisage the noise getting much worse when flight numbers go back to pre-Covid levels too.

We most likely will have to uproot our children and small business due to the ongoing noise intrusion into our home. This is devastating for our family.

I feel helpless & very disempowered to complain to or take on a massive airport company as their dreadfully poor conduct in not providing prior notice or consultation shows they will palm off & reject any contact made. It seems like outrageous corruption. This plane noise is overwhelmingly distressing & causes major negative impact on my health & life. I am now going to have to move from New Farm where I have lived for 20 years & sell the house I currently live in which I've owned for 13 years. This is so devastating.

Our lives are being adversely affected by this aircraft noise, we are concerned for the value of our property now more than ever, And it will have a long lasting effect on people's mental health, It's 2021 I think we can run more planes out over the bay instead of over the top of a heavily populated city like Brisbane. If this continues we will have plans in place to move from this city we love Because it's become unbearable, 2020 was a turd of a year as it was then the planes started in July and that just added to the stress in our household. I lost all my work and the last thing we needed was a tonne of plane noise to annoy the hell out of us.

This new runway has completely changed our lives for the worse. We built our dream home in Balmoral and had no idea of the new runway being built in this suburb as we lived overseas for 20

years. Once we had built our house and moved in we learnt about the new runway. It was too late as our house was already built. We hoped that it would not have too much of an impact on our life. However this has not been the case. We are currently in the process of selling our house because of how badly this has impacted our lives. We are worried that our house will not sell because of this runway. The noise is so loud from the planes when they are landing. We have to stop talking until the plane has passed and can't hear the TV. We don't sit outside anymore. We close doors and turn aircon on.

Impact on Sleep

I'm a shift working healthcare worker and have trouble sleeping due to aircraft noise, it worries me that with covid restrictions flights aren't at capacity and when flights increase the noise will be unbearable.

I looked at all the flight paths and our street was not under them, just at the edge of flights late evening, now we have planes going directly above us every 5mins and they have ruined our enjoyment of our property and lifestyle; we have been here for 20 years, the occasional flight due to wind/weather did not ever bother us, I am so stressed working at home as I can't run meetings without plane noise disruption, I can't sit outside which used to de-stress me from a busy job, I can't sleep at night/early morning hours due to planes going overhead, it has affected every part of my life.

I am a retired, single woman and am at home often. The noise from aircraft at all times of the day and night is constantly interrupting my sleep, snooze or conversation. *I get very stressed and upset when I think about the increase in air traffic and noise once flights are getting back to normal. I bought this apartment in 1996 for my peaceful retirement.*

Misleading Engagement / Expected Over-the-Bay operations

Many people won't speak up because it draws attention to the noise problem and they're afraid it will adversely affect their house value. It's a double-edged sword and many don't want to risk the value of their biggest asset. Please consider that silent group as they are suffering too. Our community was simply and convincingly lied to about the noise impact of the new runway. Many, many articles referred to a 'reduction in noise' to divert attention and concern away from the reality of the untenable situation we are now living.

I was not at all concerned about the new runway when I looked into it during planning. The rhetoric and the plan both, to the untrained eye, looked fabulous. *SODPROPS could only be a good thing for Brisbane. Not one bit of me thought that in 2020, flights would be directed over a city. The noise and*

general aviation pollution has been proven to cause health issues. It seems impossible that our leaders, those we put into power, would not protect us from big corporation.

I feel cheated and lied to by all forms of government on this issue. It almost feels like something corrupt happened for this to happen how it has.

I am appalled at the misleading advice given about aircraft noise levels and frequency or aircraft movement over the suburb prior to the opening of the new runway at Brisbane Airport. *I was lead to believe that the route over the city would only be used when adverse weather conditions or volume of flights prevented the use of the Bay. There is no way that in the present pandemic crisis there is a high enough number of flights to justify using this flight path nor would the weather conditions be adverse every single day! I am equally shocked that there is no night curfew at Brisbane Airport as at many city airports.*

We marched down Oxford Street with Kevin Rudd. We received with optimism responses from the BAC that new aircraft engines would cause less noise and that, anyway, take-off's and landings would as far as possible, be conducted out over the Bay.

We were advised that the new runway would allow aircraft to land and take off over the bay not the suburbs. That the flight paths over the suburbs were only used when winds prevented use of the bay. No mention was made of non-jet & jet aircraft landing and taking off outside of the flight paths. No public consultation took place with residents in the 4069 area we have lived here 18 years.

So disappointed with the lack of transparency in terms of the consultation process in relation to prop jet flight paths. Whilst we checked the BAC website it was not obvious that the prop jets were not in the flight path projections prominently displayed on the BAC website. We have always had prop jets but they are now significantly lower due to being 2 kilometres closer hence the noise. At 4am this has a huge impact on sleep. Similarly we have had jets fly over to outrun storm cells which has not been a previous practice to the best of my knowledge over the last 20 years. This has been a rarity but I am concerned that it will also become common practice.

The lack of genuine consultation by Brisbane Airport Corporation, not just a perfunctory tick and flick exercise, has inevitably lead to strong opposition because of the significant impact of aircraft noise pollution to the health, wellbeing and livelihoods of local communities, which cannot and should not be tolerated.

I looked at predicted flight paths before we bought here in Moggill. The size of the arrows of the flights paths and the predicted volume of traffic and the associated noise does not reflect the impacts we have now. After living in London we tried to avoid flight paths, but Brisbane is almost

entirely covered in flight paths. There are so many paths depending on wind and season, it's impossible to understand which areas are affected more or less. I hate that my little piece of paradise has been ruined from above.

We had no idea they would be as low, as noisy and as frequent as they are.....surely there's an alternative!!!

Financial Impacts

I don't understand why they would create a system that creates more noise pollution. Most people I've spoken to think that the second runway was so that they could take off and land over the bay. I am seriously concerned about our property value and want to sell now. I don't understand why we have to take on a larger mortgage as well as bare the cost of buying and selling (probably around \$60000) when we've done nothing wrong. BAC might have to look at paying to soundproof houses. The government may have to seriously consider resuming properties. Maybe BAC should have their 24 hour a day operating permission removed?

The neighbourhood is talking about this, and we are all concerned that the level of disturbance is bad enough now with reduced flights due to Covid19; and we are really worried that when eventually schedules get back to normal, the level of disturbance will go from being irritating to unbearable. I know of at least one family who are selling up because they can't stand it already, and they're concerned that if they delay this they'll lose out even more, financially. Several others are seriously considering it, and will feel pushed out if the volume of traffic increases. We have already spent money putting external shutters on our bedroom windows in an effort to deflect sound (with minimal reduction of sound)....

The community consultation and the BAC flight path tool was extremely misleading and completely incorrect. For my address the tool estimates I should experience 5-9 flights a day of 70 decibels or more per day. This is a blatant lie, I often experience more than 5-9 flights of over 70 decibels or more in an hour starting at 6am in the morning! I have recorded 70 +decibel flights overhead inside my unit with windows open and up to 86 decibels when outside on my balcony. I chose to continue on with my lease on my rental property based on the false and misleading information presented by the BAC. I am also a student and low income earner and do not see how I can financially afford to move when my lease does expire. As a student my study is significantly negatively impacted by the frequent number of extremely loud flights. My existing anxiety and depression has been exacerbated by the impact of flight noise and a feeling of being trapped in my property as I cannot afford to break my lease or even afford to move!

I am 81 years old & have rented my unit for the past 22 years. I can't afford to move so I just have to put up with the noise.

I was not living in the area at the time of the public consultation but my wife was - she wasn't even made aware of the possibility of the runway OR that there was consultation for it. I wasn't in the area then and had no idea that when we bought in this area in 2010 that something was being decided that would affect us so drastically 10 years later - we are now trying to budget so that we can afford to move out of the area in the near future as we need to escape the noise and the air pollution that these low flying planes are causing.

The plane noise is constant. It never lets up. Living in an apartment you need to be considerate of your neighbours. So you can't turn up the tv or the music so you can actually hear it because you will end up with a noise complaint from fellow residence. The home had to always be closed up ...No fresh air gets to flow through and the expense of the air con use is financially stressing but we have no other choice and the plane noise for these reasons makes being at home miserable, uncomfortable and frustrating.

I am very concerned about the impact the flight path will have on the value of my property and I have lost sleep worrying about this. Some days, I hate living in my own home because of this noise and so, how do I sell or rent my property to someone in good conscience, knowing that they will have to endure what I am enduring? Earlier in the survey, I mentioned that I had accessed the BAC's flight path tool but that was after the runway was opened - I only found the tool/BAC after the flights had started affecting my life & I was seeking information about the project & its potential impacts. I found information on the "sound study" (I have forgotten its exact title) difficult to understand - & I am tertiary educated, with a general understanding of science and maths - and it was unclear whether the proposed "acceptable" level of noise pollution was actually what residents were experiencing. I found the website difficult to navigate, i.e. I couldn't easily find where to make a complaint or information about the frequency and timing of flights. The site wasn't clear about how my area would be affected into the future (e.g. was the number of flights going to increase?), there was no "flight timetable". I still don't know the answer to those questions? I felt completely lost and helpless. And the local residents I spoke with seemed to share similar thoughts.

Brisbane is no longer a liveable city

I moved from Sydney 4 years ago and was pleasantly surprised with the Brisbane lifestyle. I became an advocate for interstate migration to the city. This is no longer the case. *I can no longer recommend moving to Brisbane....all inner city suburbs are adversely impacted by the flight paths. It seems to be through monumental incompetence or deliberate action that 30 years of development and invigoration of the city's inner city areas should be destroyed by these flight paths....this is not progress.*

I find it hard to believe that something with so many negative consequences for people's mental health could be so simply and inconsiderately actioned. *And that all the talk about Brisbane being*

such a liveable city (and a river city in the sense that the river can be enjoyed) is now no longer the case. I think this needs to be a key message in any communication strategy.

We have looked into moving from our much loved home ... but the whole of central Brisbane seems to have been affected... Brisbane has become unliveable.

Something needs to be done, Brisbane has become a war zone ...

I found information regarding flight paths to be quite misleading. I remember thinking we would experience minimal noise and disruption. I had no idea of the real impact. Also I doubt the accuracy of the current information on the BAC flight path tool. I just reviewed it again now and is it not an issue that some noise we are experiencing is way above 70 dB, particularly older aircraft like freight planes. I'm not an aircraft nor noise expert, but there appears to be big issues. Overall it has totally wrecked livability in the Brisbane eastern suburbs near us.

The new runway has greatly diminished the livability of my neighbourhood, Annerley. Especially between 5 and 8 most evenings when planes fly my over house every 5 minutes...The amount of aircraft traffic is significantly more than estimated by BAC, even with reduced flights due to Covid... Also, BAC made it appear there would be more use of over bay flightpaths then what is used at night time only. Their communication suggested they would use as the first option, downplaying the use of the other paths and wind factors that go with it. I feel this was particularly misleading. The new runway does make me consider moving out of Brisbane. So many suburbs, especially in the inner city appear to be now affected by aircraft noise which is only going to increase.

Appendix B: Survey data analysis – overview

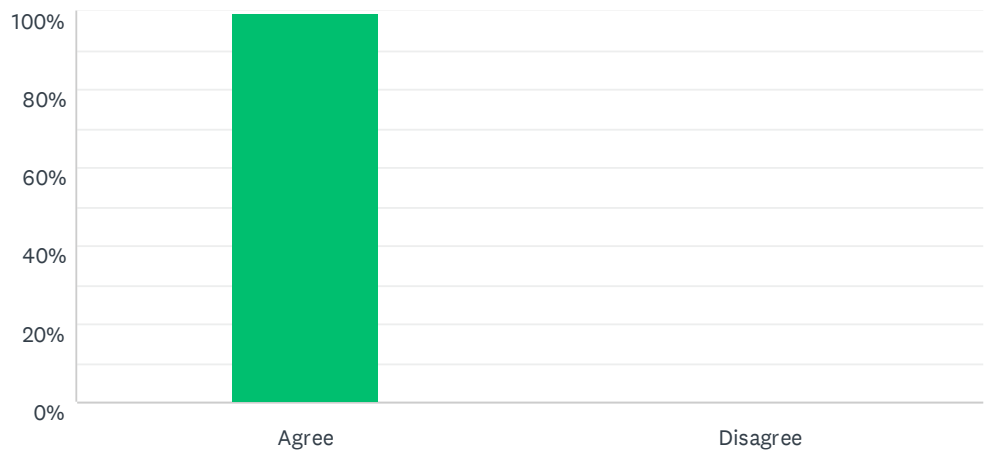
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Q1 Electronic consent. Clicking on the Agree button indicates that- you have read the above information- you voluntarily agree to participate- you are at least 18 years of age

Answered: 2,075 Skipped: 0



ANSWER CHOICES	RESPONSES	
Agree	99.71%	2,069
Disagree	0.29%	6
TOTAL		2,075

Q2 In what suburb and street do you live?

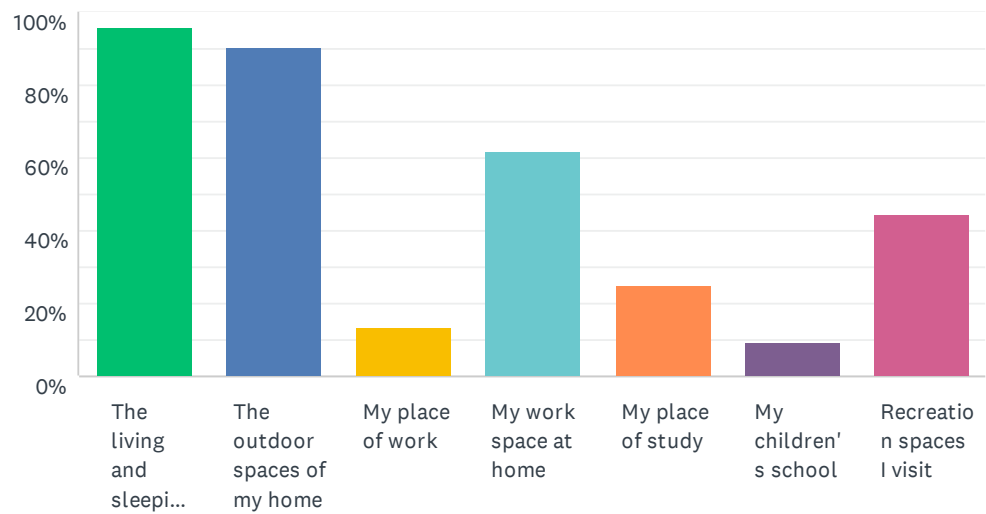
Answered: 2,059 Skipped: 16

For privacy reasons and to avoid a risk of data re-identification, the survey's Q2 data has been omitted from this report on purpose. Survey respondents live in the following Brisbane suburbs, sorted in alphabetical order:

Annerley
Ascot
Balmoral
Bardon
Brisbane City
Brookfield / Upper Brookfield
Bulimba
Camp Mountain
Cannon Hill
Chapel Hill
Clayfield
East Brisbane
Hamilton
Hawthorne
Hendra
Kangaroo Point
Moorooka
Morningside
New Farm
Norman Park
Northgate
Nundah
Pullenvale
Samford
Samsonvale
St Lucia
Taringa
Teneriffe
The Gap
Toowong
Wavell Heights
Woolloongabba
Yeronga

Q3 I/my family are affected by aircraft noise in:

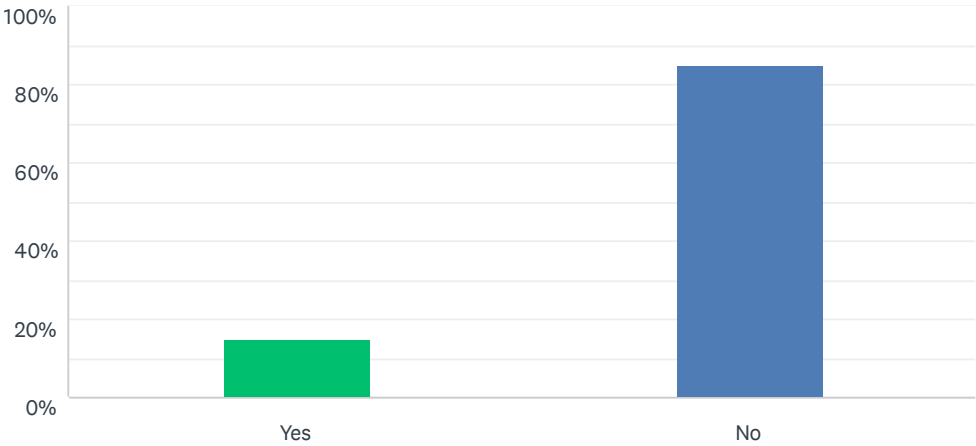
Answered: 2,038 Skipped: 37



ANSWER CHOICES	RESPONSES	
The living and sleeping quarters in my home	96.17%	1,960
The outdoor spaces of my home	90.73%	1,849
My place of work	13.40%	273
My work space at home	61.97%	1,263
My place of study	24.98%	509
My children's school	9.42%	192
Recreation spaces I visit	44.41%	905
Total Respondents: 2,038		

Q4 Were you affected by overhead aircraft prior to the opening of the new runway in July 2020?

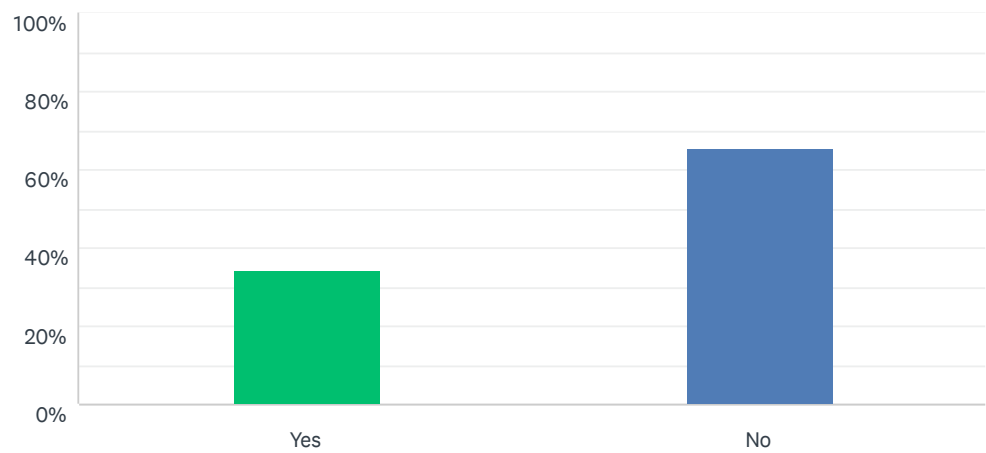
Answered: 2,057 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	14.78%	304
No	85.22%	1,753
TOTAL		2,057

Q5 Do you consider yourself particularly vulnerable to aircraft noise? E.g. you have a disability, are a shift worker, elderly, or have a health problem that is exacerbated by noise.

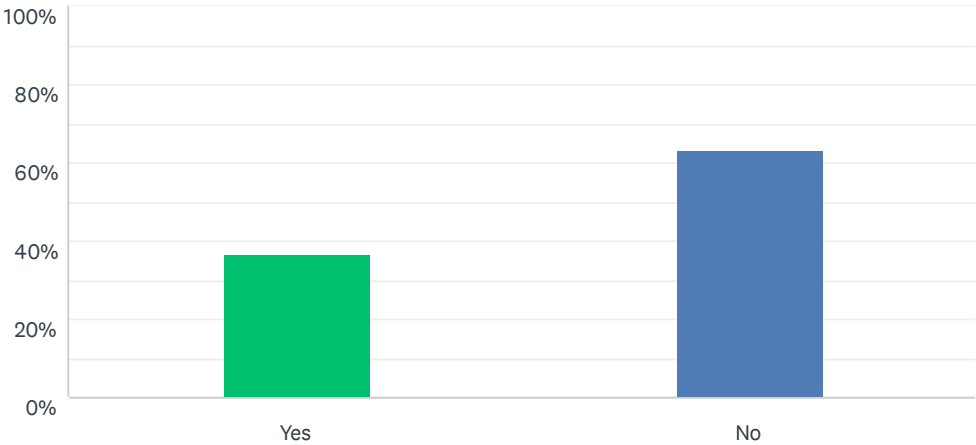
Answered: 2,053 Skipped: 22



ANSWER CHOICES	RESPONSES	
Yes	34.19%	702
No	65.81%	1,351
TOTAL		2,053

Q6 Do you have children living in your home?

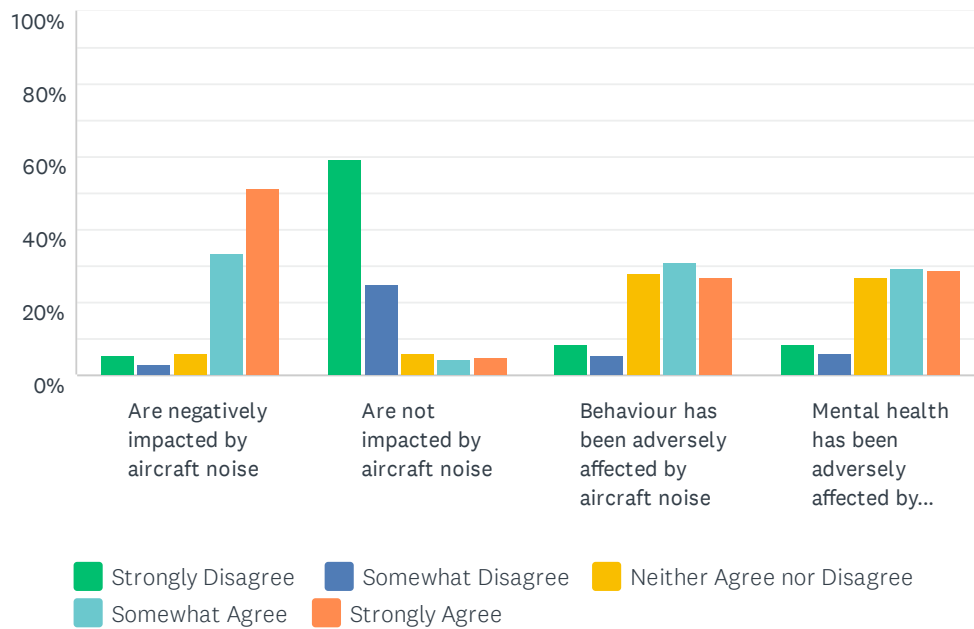
Answered: 2,059 Skipped: 16



ANSWER CHOICES		RESPONSES	
Yes		36.91%	760
No		63.09%	1,299
TOTAL			2,059

Q7 Please indicate how strongly you agree or disagree with the following statements: My children/'s

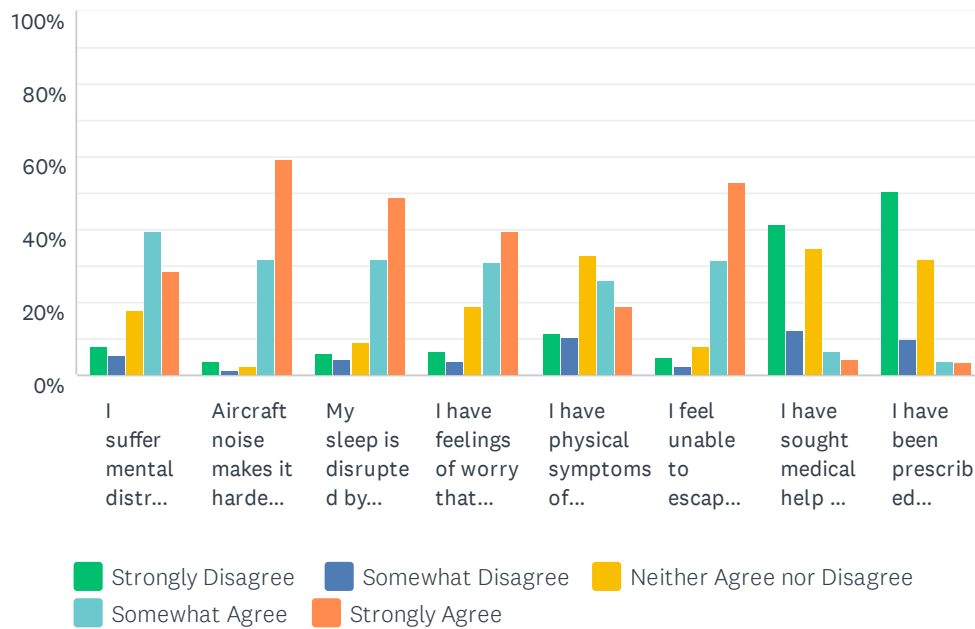
Answered: 731 Skipped: 1,344



	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
Are negatively impacted by aircraft noise	5.34% 39	3.15% 23	6.16% 45	33.70% 246	51.64% 377	730
Are not impacted by aircraft noise	59.27% 422	25.14% 179	5.90% 42	4.49% 32	5.20% 37	712
Behaviour has been adversely affected by aircraft noise	8.28% 60	5.66% 41	27.86% 202	31.17% 226	27.03% 196	725
Mental health has been adversely affected by aircraft noise	8.41% 61	5.79% 42	27.03% 196	29.66% 215	29.10% 211	725

Q8 Please indicate how strongly the following statements reflect your experience with aircraft noise.

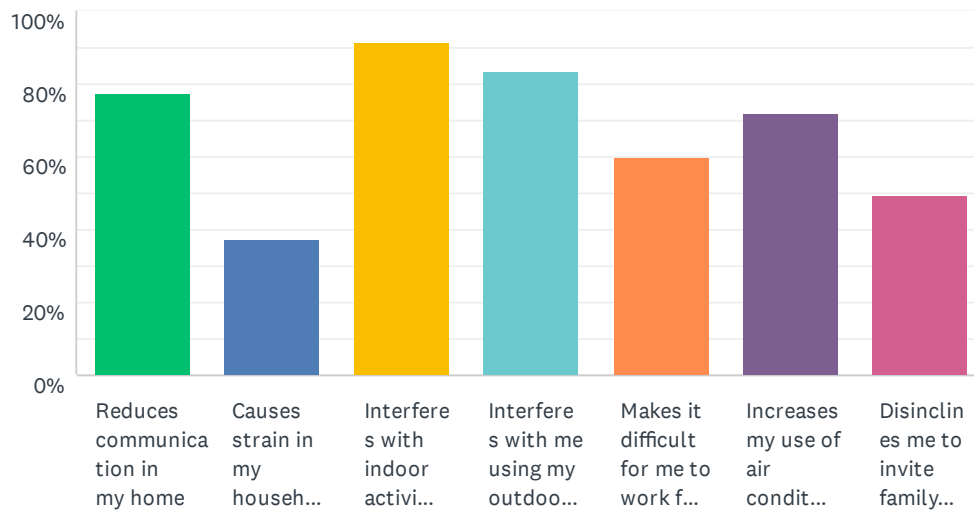
Answered: 2,001 Skipped: 74



	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
I suffer mental distress related to aircraft noise	8.15% 162	5.68% 113	17.91% 356	39.69% 789	28.57% 568	1,988
Aircraft noise makes it harder for me to concentrate	4.17% 83	1.51% 30	2.71% 54	31.98% 637	59.64% 1,188	1,992
My sleep is disrupted by aircraft noise	5.82% 116	4.27% 85	8.79% 175	31.93% 636	49.20% 980	1,992
I have feelings of worry that noise will ease but then return later	6.45% 128	4.03% 80	18.96% 376	31.06% 616	39.49% 783	1,983
I have physical symptoms of stress caused by aircraft noise	11.63% 230	10.31% 204	33.06% 654	26.19% 518	18.81% 372	1,978
I feel unable to escape aircraft noise	4.92% 98	2.51% 50	7.83% 156	31.68% 631	53.06% 1,057	1,992
I have sought medical help as a result of health impacts from excessive aircraft noise	41.39% 815	12.65% 249	35.04% 690	6.35% 125	4.57% 90	1,969
I have been prescribed medication for a noise-related health condition	50.48% 993	10.07% 198	31.98% 629	3.97% 78	3.51% 69	1,967

Q9 Please tell us how aircraft noise pollution impacts activities and interactions in your home: Select all that apply. Aircraft noise:

Answered: 1,945 Skipped: 130



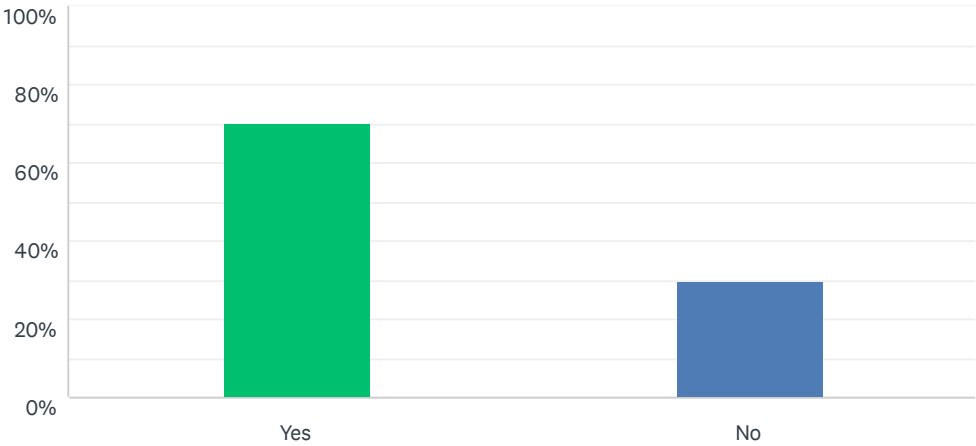
ANSWER CHOICES	RESPONSES	
Reduces communication in my home	77.63%	1,510
Causes strain in my household relationships	37.58%	731
Interferes with indoor activities such as watching TV, radio, reading, using telephone, VC	91.62%	1,782
Interferes with me using my outdoor space	83.60%	1,626
Makes it difficult for me to work from home	60.21%	1,171
Increases my use of air conditioning due to the need to close windows & doors	71.93%	1,399
Disinclines me to invite family or friends to my home	49.46%	962
Total Respondents: 1,945		

Q10 What do you do to 'escape' aircraft noise?

Answered: 1,937 Skipped: 138

Q11 Have you contemplated moving to a new home as a result of overhead aircraft and noise?

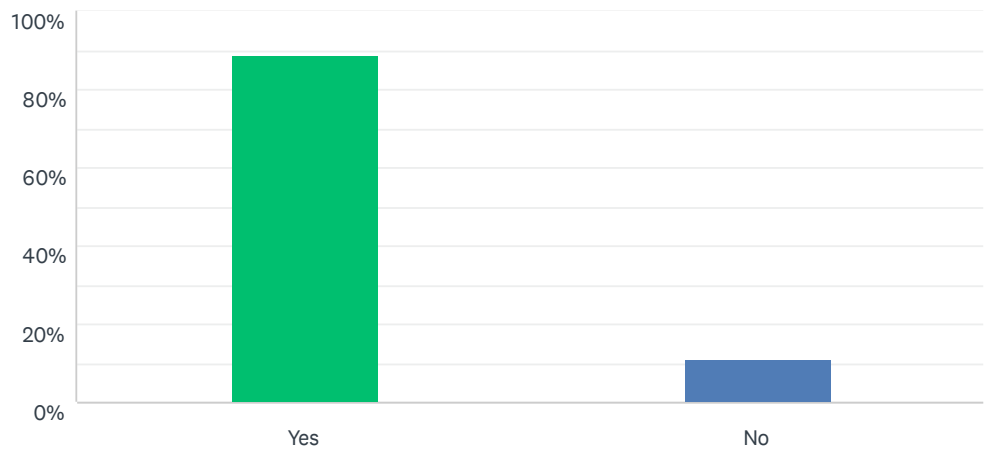
Answered: 1,993 Skipped: 82



ANSWER CHOICES	RESPONSES	
Yes	70.45%	1,404
No	29.55%	589
TOTAL		1,993

Q12 Do you experience stress or worry about the value of your property in relation to aircraft noise?

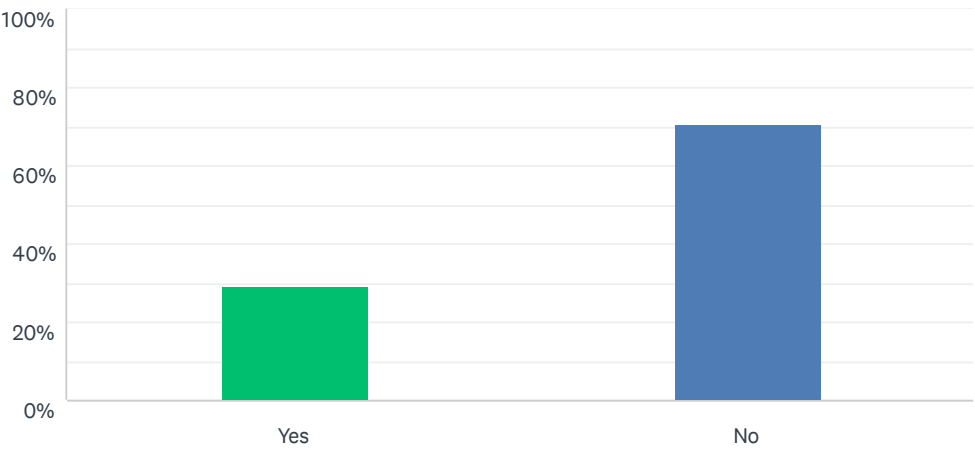
Answered: 1,996 Skipped: 79



ANSWER CHOICES	RESPONSES	
Yes	89.03%	1,777
No	10.97%	219
TOTAL		1,996

Q13 In 2005 - 2007 did you live in a suburb that was forecast to be impacted by flight paths from the new runway?

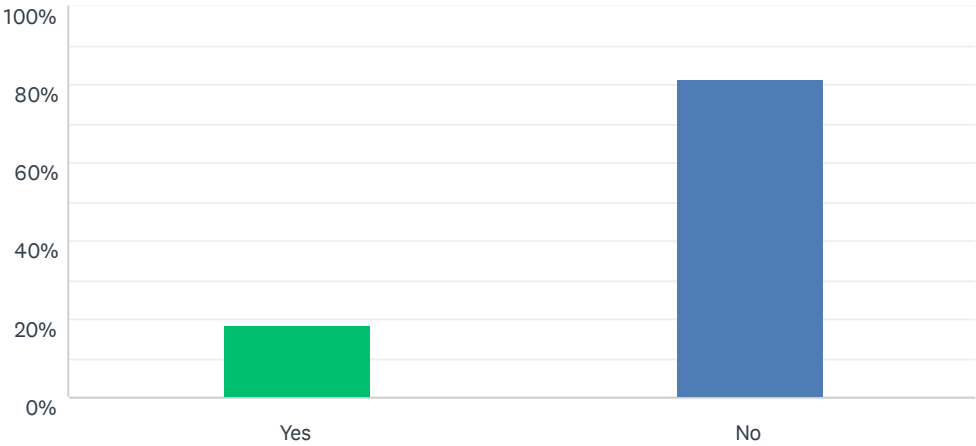
Answered: 1,985 Skipped: 90



ANSWER CHOICES	RESPONSES	
Yes	29.42%	584
No	70.58%	1,401
TOTAL		1,985

Q14 Were you invited by Brisbane Airport Corporation to comment on, or participate in, a consultative process?

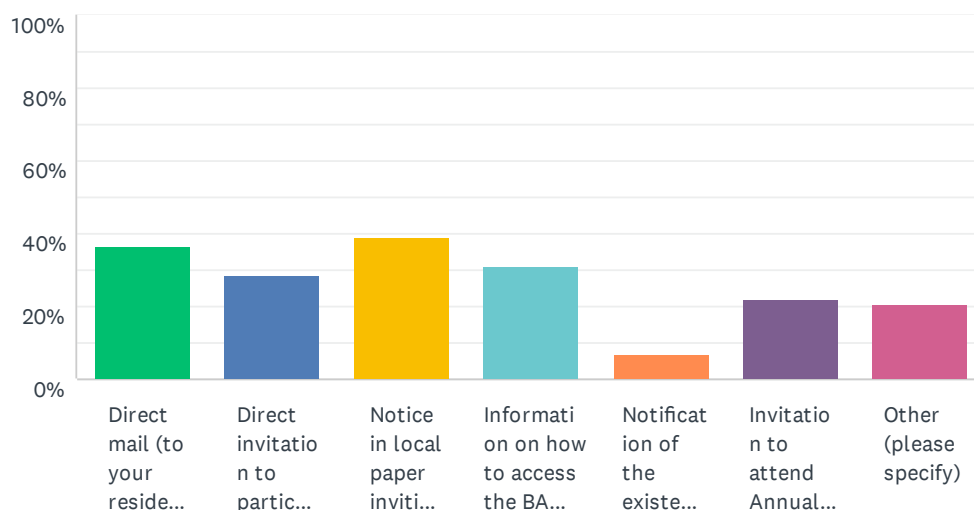
Answered: 587 Skipped: 1,488



ANSWER CHOICES		RESPONSES	
Yes		18.74%	110
No		81.26%	477
TOTAL			587

Q15 How did Brisbane Airport Corporation (BAC) invite/engage you in a consultative process? Check all that apply.

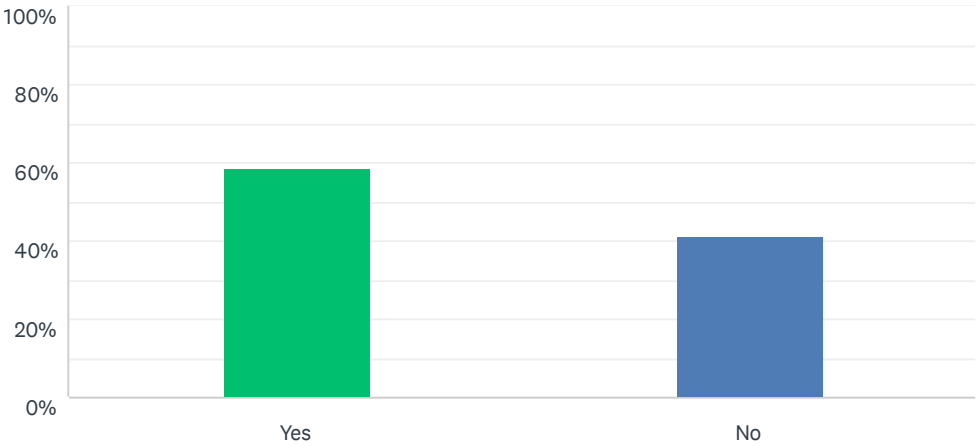
Answered: 113 Skipped: 1,962



ANSWER CHOICES	RESPONSES	
Direct mail (to your residence) providing information and inviting your feedback	36.28%	41
Direct invitation to participate in staffed public information sessions for your suburb	28.32%	32
Notice in local paper inviting feedback on the new runway and flightpaths	38.94%	44
Information on how to access the BAC Website to provide feedback	30.97%	35
Notification of the existence of an 1800 Enquiry Phone #	7.08%	8
Invitation to attend Annual BAC festivals and fairs in affected suburbs	22.12%	25
Other (please specify)	20.35%	23
Total Respondents: 113		

Q16 Did you, at any time, actively seek out information on the new runway and flight paths and how they would impact you?

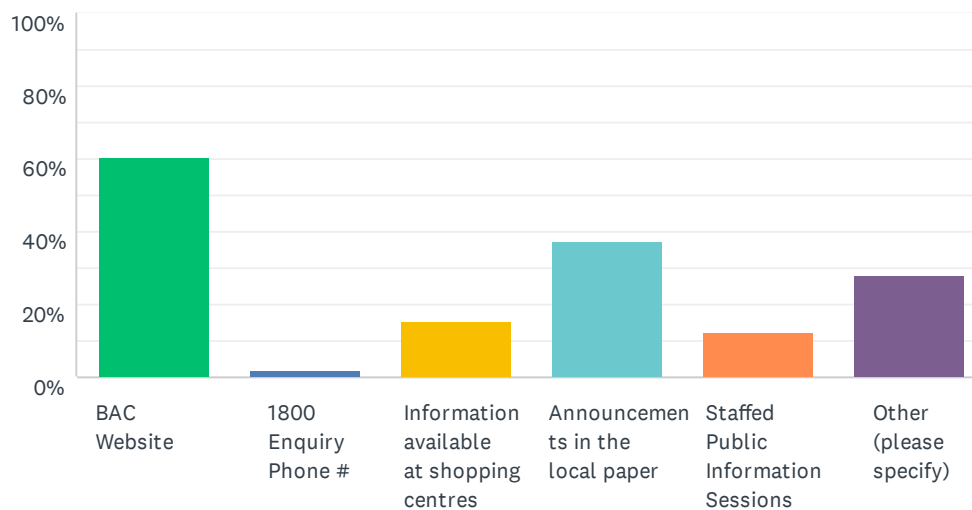
Answered: 1,925 Skipped: 150



ANSWER CHOICES		RESPONSES	
Yes		58.39%	1,124
No		41.61%	801
TOTAL			1,925

Q17 Which, if any, of the following media did you seek out to inform yourself on the impacts of the new runway?

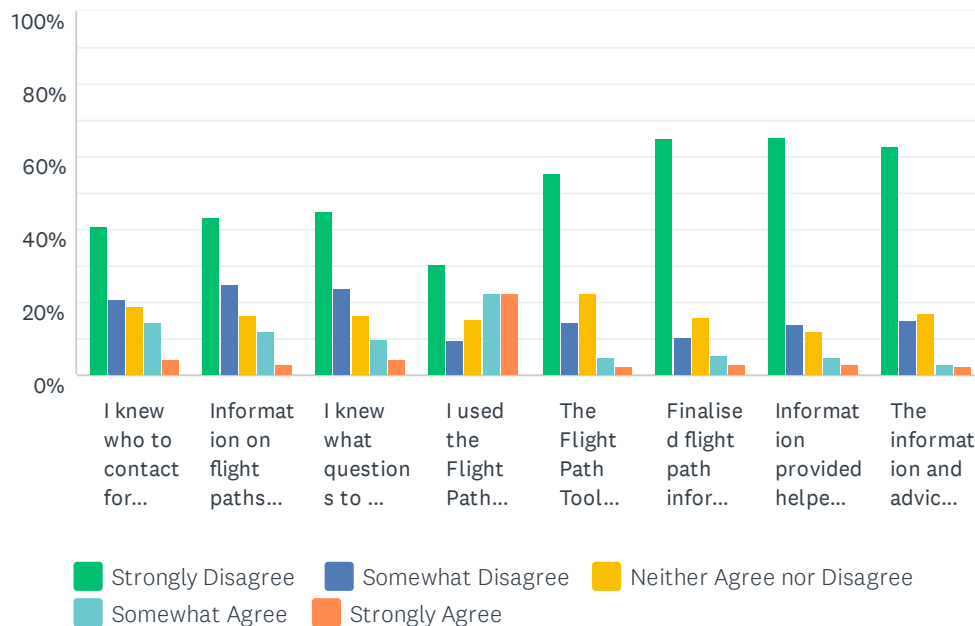
Answered: 1,719 Skipped: 356



ANSWER CHOICES	RESPONSES	
BAC Website	60.27%	1,036
1800 Enquiry Phone #	1.98%	34
Information available at shopping centres	15.59%	268
Announcements in the local paper	37.64%	647
Staffed Public Information Sessions	12.68%	218
Other (please specify)	28.04%	482
Total Respondents: 1,719		

Q18 Please indicate how strongly you agree or disagree with the following statements related to the ease of access, and quality of, information available to you on the impacts of the new runway.

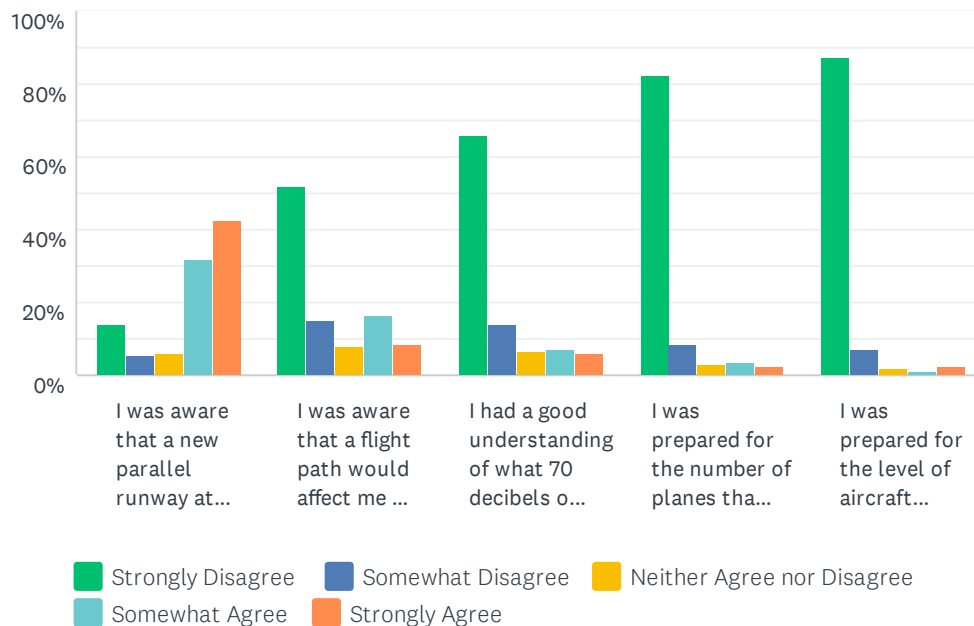
Answered: 1,916 Skipped: 159



	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
I knew who to contact for information about the new runway	40.95% 783	20.92% 400	18.99% 363	14.54% 278	4.60% 88	1,912
Information on flight paths was easily accessible and simple to understand	43.31% 826	24.91% 475	16.57% 316	12.01% 229	3.20% 61	1,907
I knew what questions to ask about flight path information	44.96% 857	24.08% 459	16.63% 317	9.92% 189	4.41% 84	1,906
I used the Flight Path Tool on the BAC website to determine the noise impact at my residence	30.58% 582	9.41% 179	15.40% 293	22.33% 425	22.28% 424	1,903
The Flight Path Tool provided me with an accurate forecast of noise impact at my residence	55.57% 1,052	14.53% 275	22.29% 422	4.91% 93	2.69% 51	1,893
Finalised flight path information was communicated to me prior to July 2019	65.18% 1,245	10.52% 201	15.92% 304	5.45% 104	2.93% 56	1,910
Information provided helped me to understand the impacts I could expect from the new runway and flight paths	65.65% 1,248	14.20% 270	12.15% 231	5.16% 98	2.84% 54	1,901
The information and advice I received from BAC was transparent and accurate	62.78% 1,196	14.91% 284	16.90% 322	3.10% 59	2.31% 44	1,905

Q19 Please indicate how strongly you agree or disagree with the following statements about your preparedness for the new flight paths when the runway opened in July 2020.

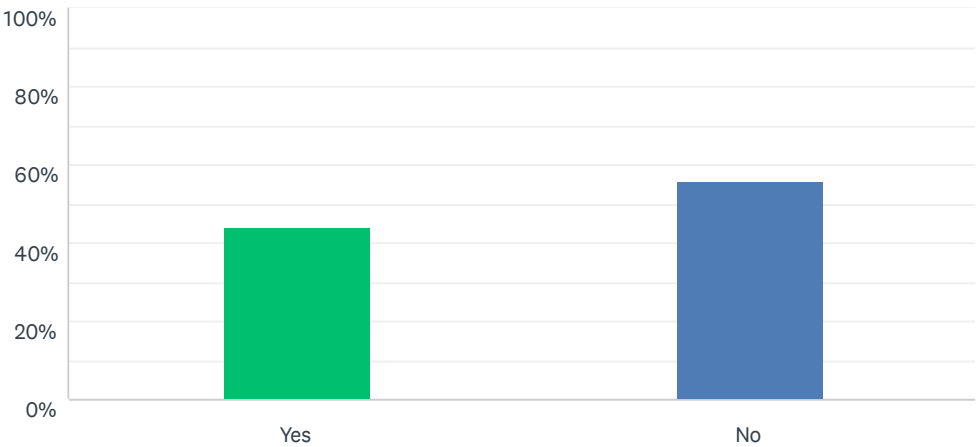
Answered: 1,931 Skipped: 144



	STRONGLY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	STRONGLY AGREE	TOTAL
I was aware that a new parallel runway at Brisbane Airport was opening in July 2020	13.99% 270	5.60% 108	5.75% 111	32.18% 621	42.49% 820	1,930
I was aware that a flight path would affect me at my residence, work, school etc	52.15% 1,006	14.88% 287	7.83% 151	16.54% 319	8.61% 166	1,929
I had a good understanding of what 70 decibels of noise would sound like	66.18% 1,274	13.87% 267	6.70% 129	7.12% 137	6.13% 118	1,925
I was prepared for the number of planes that would fly over my residence, work, school etc	82.68% 1,594	8.51% 164	2.90% 56	3.27% 63	2.65% 51	1,928
I was prepared for the level of aircraft noise that I am currently experiencing	87.60% 1,688	6.95% 134	2.08% 40	1.09% 21	2.28% 44	1,927

Q20 Have you submitted an aircraft noise complaint to any authority?

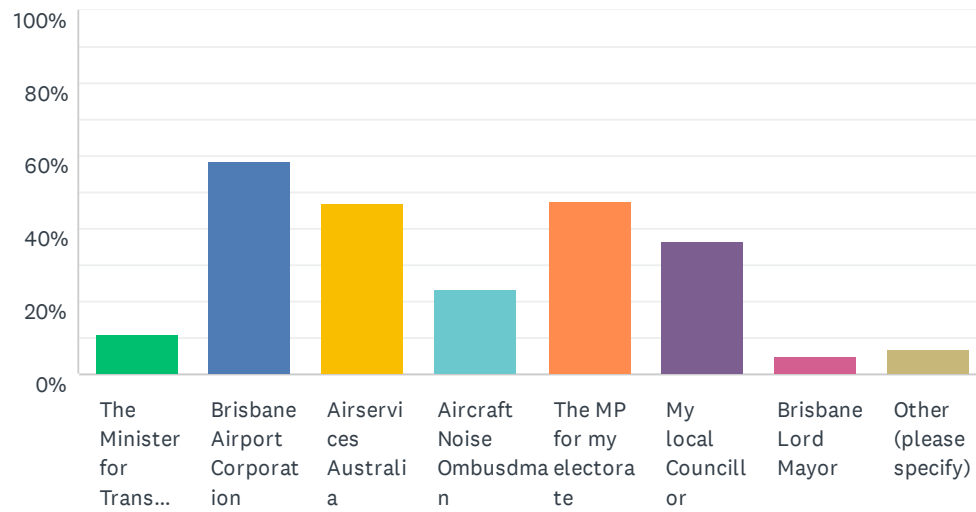
Answered: 1,928 Skipped: 147



ANSWER CHOICES	RESPONSES	
Yes	44.14%	851
No	55.86%	1,077
TOTAL		1,928

Q21 Who have you submitted complaints to? Check all that apply.

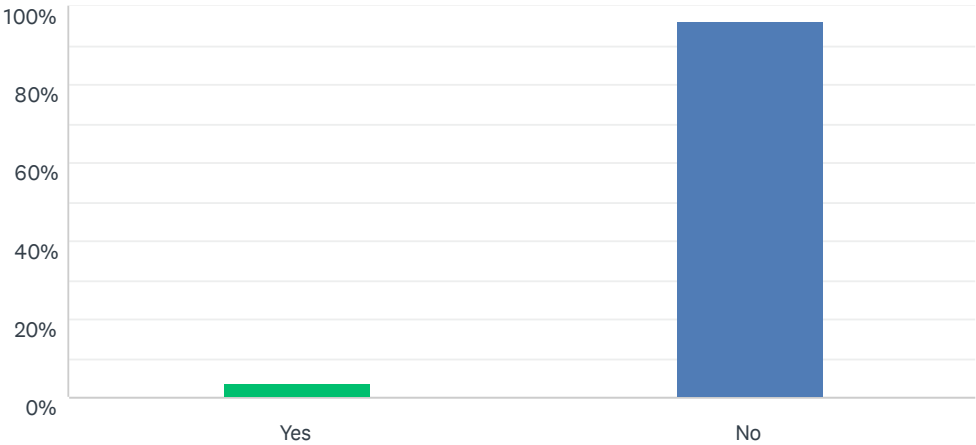
Answered: 849 Skipped: 1,226



ANSWER CHOICES	RESPONSES	
The Minister for Transport and Infrastructure	10.95%	93
Brisbane Airport Corporation	58.54%	497
Airservices Australia	47.00%	399
Aircraft Noise Ombudsman	23.56%	200
The MP for my electorate	47.59%	404
My local Councillor	36.40%	309
Brisbane Lord Mayor	5.18%	44
Other (please specify)	6.95%	59
Total Respondents: 849		

Q22 Are you satisfied with the response to your concerns from authorities.

Answered: 853 Skipped: 1,222



ANSWER CHOICES	RESPONSES	
Yes	3.75%	32
No	96.25%	821
TOTAL		853

Q23 Please describe the response from authorities e.g. time to respond, willingness to help, attitude, perceived knowledge of the problem etc.

Answered: 775 Skipped: 1,300

Q24 Contact Information

Answered: 1,532 Skipped: 543

ANSWER CHOICES	RESPONSES	
Name	98.11%	1,503
Company	0.00%	0
Street Name (Not #)	96.87%	1,484
Address 2	0.00%	0
City/Town	97.91%	1,500
State	96.87%	1,484
Post Code	97.52%	1,494
Australia	0.00%	0
Email Address	90.73%	1,390
Phone Number	79.31%	1,215

Q25 Please share any other comments or insights that may help our cause.

Answered: 1,012 Skipped: 1,063

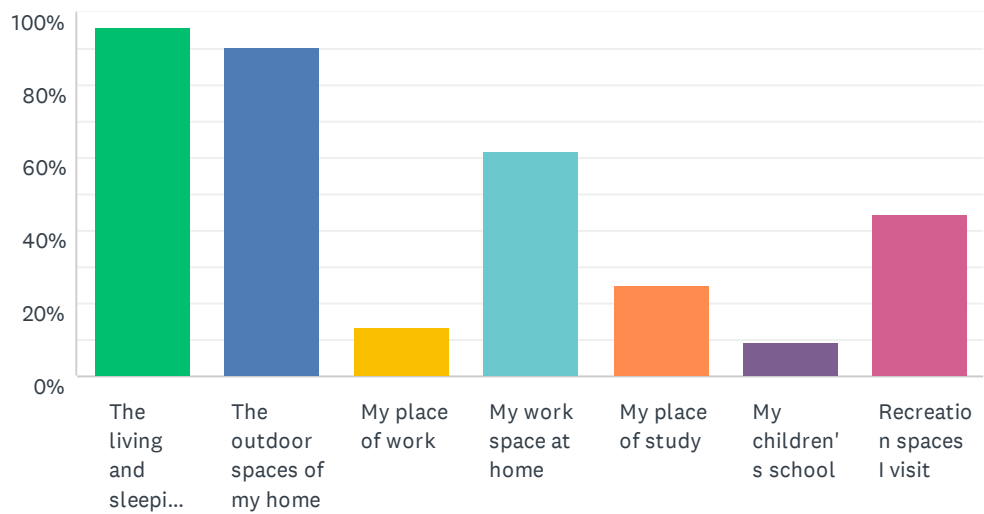
Appendix C: Survey data analysis – open answers

Appendix C contains the answers to the open questions of the survey.

Q3	I/my family are affected by aircraft noise in...	45
Q9	Impact on activities and interactions in the home.....	50
Q10	What do you do to 'escape' aircraft noise?.....	68
Q15	How did BAC invite/engage you in a consultative process?	129
Q17	Which, if any, of the following media did you seek out to inform yourself on the impacts of the new runway?	131
Q21	Who have you submitted complaints to?	147
Q23	Please describe the response from authorities e.g. time to respond, willingness to help, attitude, perceived knowledge of the problem etc.	150
Q25	Please share any other comments or insights that may help our cause	187

Q3 I/my family are affected by aircraft noise in:

Answered: 2,038 Skipped: 37



ANSWER CHOICES	RESPONSES	
The living and sleeping quarters in my home	96.17%	1,960
The outdoor spaces of my home	90.73%	1,849
My place of work	13.40%	273
My work space at home	61.97%	1,263
My place of study	24.98%	509
My children's school	9.42%	192
Recreation spaces I visit	44.41%	905
Total Respondents: 2,038		

Brisbane Flight Path Community Alliance Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Really not affected. We knew the runway was being built years before we bought our property.	3/7/2021 2:16 PM
2	Not affected at all. Adapted to it	3/6/2021 9:59 AM
3	Plus Mt Coot-tha where I go for quiet recreational and wilderness walks	3/6/2021 6:30 AM
4	I am happy with the new flight path and the noise does not bother me at all.	3/3/2021 9:47 PM
5	Myself holistic	3/2/2021 2:14 PM
6	Private Yoga	3/1/2021 10:36 PM
7	we are not materially affected	3/1/2021 7:22 PM
8	My gardening	3/1/2021 3:29 PM
9	Nowhere except when I holiday in Honolulu	3/1/2021 3:32 AM
10	Home music and recording studio	2/28/2021 3:20 PM
11	7am & late afternoon	2/28/2021 3:16 PM
12	Mt Coot-tha walking tracks	2/27/2021 2:01 PM
13	entire suburb	2/23/2021 1:31 PM
14	Whole house	2/20/2021 8:56 AM
15	relaxing in the park	2/19/2021 1:53 PM
16	I'm directly over flight path	2/18/2021 4:19 PM
17	Park	2/16/2021 1:34 PM
18	cannot sit on our balcony & talk anymore	2/15/2021 11:58 PM
19	my Church	2/13/2021 10:21 PM
20	where ever we seem to go, from samford to mt cotton we hear plane noise, especially on our walks in the country, there is no escape, they dominate the entire city environs	2/10/2021 9:05 AM
21	Can't sleep or hear	2/5/2021 3:32 PM
22	Religious services	2/5/2021 12:42 PM
23	Exercise	2/4/2021 4:38 PM
24	No noticeable impact since July 2020	2/4/2021 12:19 PM
25	Our home	2/4/2021 8:59 AM
26	Local businesses/shops I attend	2/1/2021 11:29 AM
27	We bought out here to be away from the noise of the suburbs	2/1/2021 10:11 AM
28	Passenger jet aircraft directly overhead at our home.	2/1/2021 9:53 AM
29	Very rarely	2/1/2021 9:50 AM
30	Neighbourhood cafes and businesses, locally owned and run	1/31/2021 9:09 PM
31	The city in general... places I go like new farm and brisbane city my cootha as welits not just our suburb	1/31/2021 6:41 PM
32	Outdoor dining restaurants	1/30/2021 9:11 AM
33	Improved from before I'm better now than before the new runway	1/29/2021 7:45 AM
34	Newfarm Park, Merthyr Park	1/28/2021 7:19 PM
35	The garden	1/26/2021 4:50 PM
36	I can hear the aircraft in every location on my property. Basement, bathroom, etc.	1/25/2021 8:34 PM

Brisbane Flight Path Community Alliance Survey

37	Can't open windows. Like a jail prisoner	1/25/2021 2:14 PM
38	I live in a unit so the noise affects the whole of my unit	1/23/2021 2:39 PM
39	Occasionally when flight path changed	1/22/2021 4:43 PM
40	My mother In law suffers dementia - the planes are adding to her stressful state.	1/21/2021 6:33 PM
41	New Farm Park, open air events such as classical music concerts	1/21/2021 11:13 AM
42	Local eateries	1/21/2021 8:53 AM
43	All areas inside and outside	1/21/2021 6:31 AM
44	Occasional some parts of the shake	1/20/2021 9:13 PM
45	I WORK AT HOME	1/20/2021 3:26 PM
46	TV	1/20/2021 2:24 PM
47	Looking after an infant and their sleep	1/20/2021 12:07 PM
48	Trying to communicate with clients over the fence	1/18/2021 7:53 PM
49	local dining precincts	1/18/2021 5:28 PM
50	I'm a shift worker	1/18/2021 4:14 PM
51	Impacted too by increase in pollution ie black particles on out door space	1/18/2021 7:19 AM
52	My home	1/17/2021 6:14 PM
53	Entire home even with all windows and doors locked it's impossible to escape the intense noise	1/17/2021 2:13 PM
54	Even my bathroom	1/16/2021 7:38 PM
55	I am hearing more low level aircraft (about to land) noise frequently.	1/16/2021 11:37 AM
56	All areas of our home are affected even with Televisions at high volume or when in online meetings for work. We have to live with the doors and windows closed to breezes and fresh air but it is still very loud and disruptive.	1/16/2021 7:34 AM
57	New Farm Park	1/15/2021 8:58 PM
58	My whole subutb	1/15/2021 8:18 PM
59	New Farm Park	1/15/2021 9:01 AM
60	In the walking and bicycling areas in adjacent suburbs and parks near the lower reaches of the Brisbane river.	1/15/2021 8:15 AM
61	The City	1/15/2021 6:25 AM
62	Bulimba, new Farm & The Gap	1/14/2021 9:35 PM
63	Our apartment's recreational grounds and outdoor facilities	1/13/2021 5:52 PM
64	Husband works from home, so his office	1/13/2021 12:15 PM
65	New farm Park and the river walk are no longer peaceful, tranquil areas	1/13/2021 6:15 AM
66	Mt Cootha	1/12/2021 1:37 PM
67	Not affected Not affected	1/12/2021 11:44 AM
68	Not affected the only aircraft noise that affects us in all of the above is the noise from light aircraft from Archerfield airport	1/12/2021 9:59 AM
69	Friends houses in the neighborhood	1/11/2021 5:49 PM
70	The aircraft noise from the new runway when flying directly over the CBD and New Farm is heard from everywhere in my work and home even in the basement.	1/11/2021 5:38 PM
71	Watching TV	1/11/2021 11:07 AM

Brisbane Flight Path Community Alliance Survey

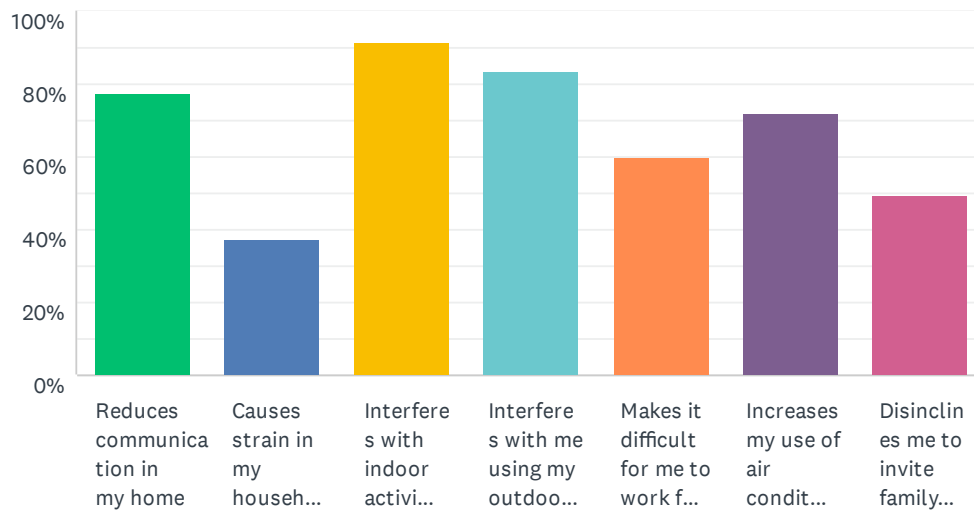
72	Also visiting friends in Hawthorne Road Hawthorne. Conversations have to stop due to the noise	1/11/2021 9:57 AM
73	Amenity of the unit complex including pool and bbq area.	1/10/2021 4:20 PM
74	All surrounding streets	1/10/2021 9:25 AM
75	Not affected N/A	1/8/2021 8:29 AM
76	Not affected Not really affected at all.	1/8/2021 8:14 AM
77	My wife's place of work has become very noisy she has to wear headphones for zoom meetings plus have the windows closed we have to close the windows and put on air-conditioning rather than have a natural breeze our energy usage is up 28% on same period last year	1/7/2021 9:48 PM
78	Not affected I don't feel affected	1/7/2021 8:51 PM
79	Living in a constant expectation of the high pitch sound of a plane flying directly over my house	1/7/2021 8:48 PM
80	All	1/7/2021 6:31 PM
81	Not affected Not affected	1/7/2021 5:25 PM
82	When I Stay with family, due to illness	1/7/2021 9:40 AM
83	Supermarket, Parks, Restaurants, Cafes etc	1/6/2021 7:22 PM
84	Improved from before Not at all since the cross runway closed	1/5/2021 8:08 PM
85	I lose terrestrial TV reception when they fly over.	1/5/2021 4:17 PM
86	Lounge room why watching TV can't hear it!	1/5/2021 12:54 PM
87	Restaurants - Powerhouse New Farm, Bar Alto, Mary Mae's	1/5/2021 12:50 PM
88	We are on the hill and feel like we can practically touch the planes. My husband has has to mute his work calls when a plane goes over as he cannot hear anything.	1/5/2021 12:46 PM
89	Everywhere across the Valley, on the National Park walking paths, in Samford Village	1/4/2021 7:29 PM
90	all facets of suburb living has been affected by new flightpath	1/4/2021 5:46 PM
91	Specialist Office, Dentist, Doctor, Yoga and Meditation	1/4/2021 1:13 PM
92	New Farm Park, outdoor eating in Cafes around New Farm, Hamilton, Ascot	1/3/2021 8:03 PM
93	Bedroom	1/3/2021 6:40 PM
94	New Farm Park, Lamington Street Park,	1/2/2021 4:52 PM
95	Not affected I am right underneath the route and I am not affected	12/31/2020 3:06 PM
96	Swimming pool and outside gardens	12/31/2020 11:52 AM
97	In all living areas of my apartment	12/31/2020 11:30 AM
98	Kitchen and dining areas	12/31/2020 9:27 AM
99	My childrens place of study	12/31/2020 8:33 AM
100	My daughter is studying uni online at home and is affected by aircraft noise	12/30/2020 7:24 PM
101	Local dining, Church services & visiting friends	12/30/2020 3:04 PM
102	Not affected Not affected	12/30/2020 1:03 PM
103	Everywhere at home	12/29/2020 9:19 PM
104	My children's place of study	12/28/2020 5:42 AM
105	When in the suburb walking my dog	12/28/2020 5:18 AM
106	The parks around my house where I meet friends and go for walks	12/27/2020 6:35 AM

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107	Outdoor dining is affected frequently	12/24/2020 2:05 PM
108	In the streets and parks, simply walking	12/24/2020 12:14 PM
109	local facilities, local businesses, friends' homes	12/23/2020 8:14 PM
110	Restaurants, cafes, walking paths, New Farm park, pretty much everything in the neighbourhood	12/23/2020 6:34 PM
111	At local cafes, in parks etc	12/23/2020 5:29 PM
112	Conversations, phone calls, radio, TV are all affected. The whole of New Farm is effected we hear and see the planes wherever we go in the area. We didn't before.	12/23/2020 4:16 PM
113	generally wherever I walk around New farm	12/23/2020 10:52 AM
114	Living and deck areas	12/23/2020 8:56 AM
115	Local businesses and shopping centres	12/23/2020 8:38 AM
116	Arts and culture performance spaces	12/23/2020 8:00 AM
117	Going about my daily life in my local area	12/23/2020 8:00 AM
118	My Partner and I work from home and I have 3 children studying from home	12/23/2020 7:27 AM

Q9 Please tell us how aircraft noise pollution impacts activities and interactions in your home: Select all that apply. Aircraft noise:

Answered: 1,945 Skipped: 130



ANSWER CHOICES	RESPONSES	
Reduces communication in my home	77.63%	1,510
Causes strain in my household relationships	37.58%	731
Interferes with indoor activities such as watching TV, radio, reading, using telephone, VC	91.62%	1,782
Interferes with me using my outdoor space	83.60%	1,626
Makes it difficult for me to work from home	60.21%	1,171
Increases my use of air conditioning due to the need to close windows & doors	71.93%	1,399
Disinclines me to invite family or friends to my home	49.46%	962
Total Respondents: 1,945		

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#	OTHER (PLEASE SPECIFY)	DATE
1	Difficult to speak with neighbours over fence as we can't hear what is being said	3/8/2021 6:24 PM
2	My suburb is 35Km from the airport, and it seems we are right under the flight path. Either aeroplanes are now louder than before or they are flying lower than previously. We get a plane over approximately every 10 minutes. We are used to having the planes, but the noise is now far greater than it was. We are used to having the helicopters and training planes from Archerfield airport but it is the commercial flights that are causing the problems.	3/8/2021 8:00 AM
3	We knew the runway was being built years before we bought our present home.	3/7/2021 2:18 PM
4	I now suffer with anxiety and panic attacks. I have to go to bed of a night time with medication to help me sleep in order to ease my anxiety. It's absolutely disgusting that Brisbane Government think it's ok to have 24 hours flights in operation, there should be a curfew from at least 11pm - 6am to give people some reprieve from the noise and allow them the dignity to be rested in there own homes and have peaceful sleep. I am now considering moving back to NSW as they have such curfews in place. Shame on QLD for allowing this, it's totally not acceptable	3/7/2021 9:02 AM
5	My pets are stressed and bark overhead. Also financial stress as I am certain house prices are dropping in my area.	3/6/2021 11:16 PM
6	No impact	3/6/2021 10:02 AM
7	Just irritating. I keep saying my mind will adjust and ignore, but there has been no diminution in irritation yet.	3/6/2021 6:35 AM
8	Makes it difficult for me to communicate with people in other areas on the phone or via Skype/Zoom because we cannot hear each other. This has made a significant impact on my mental health and that of my elderly parents during the pandemic as I was attempting to keep in touch with them while I and they were self-isolating in our own homes in order to prevent the spread of COVID-19. We support each other emotionally and I support them in other ways because of chronic health issues suffered by each of us and it became extremely stressful trying to keep in touch with them when many aircraft were travelling overhead during our attempts.	3/5/2021 3:07 PM
9	Disrupts my sleep	3/5/2021 3:03 PM
10	We moved from Seven Hills as the aircraft noise was incredibly stressful to me. I am very very upset to be subjected to aircraft noise once again and can only imagine what it will be like once Covid travel restrictions end and international flights return in full. As I write to you I am sitting in my fully closed house with airconditioning running and I can hear the planes over me. They are bearable if I close everything but it is not the way I want to live.	3/4/2021 11:15 AM
11	Significantly interferes with sleeping	3/4/2021 10:28 AM
12	There is no disruption at all to my life, as all the aircraft are very high up. Apart from the sound, which we have always had in this area, there is no interference with daily routines.	3/3/2021 9:54 PM
13	With some aircraft noise pollution it is so loud it interrupts where I'm at, taking the attention to look skyward, particularly when outside communicating with another.	3/3/2021 5:34 PM
14	have had to install air conditioning having previously had cooling from breezes but need to shut doors now	3/3/2021 12:56 PM
15	PTSD	3/2/2021 2:16 PM
16	Disruption to tranquillity	3/1/2021 10:39 PM
17	None of the above	3/1/2021 7:25 PM
18	Extremely load and hard to study and complete business calls on the phone.	3/1/2021 3:59 PM
19	Wakes me at night and in the morning!	3/1/2021 11:41 AM
20	Interferes with relaxation	3/1/2021 10:59 AM
21	Does not worry me.	3/1/2021 3:35 AM
22	Many many flights are directly over my house. I have a fear of something falling from a plane	2/28/2021 5:17 PM

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and landing on the house.

23	Ruins home music recordings, upsets native birds on my property	2/28/2021 3:23 PM
24	Wakes me at night and early mornings eg 3am	2/28/2021 12:59 PM
25	Concern about emissions falling directly above my home.	2/28/2021 10:32 AM
26	Actually, I like inviting people over so they can see how bad the planes are!!	2/27/2021 2:04 PM
27	I can't sleep due to this noise. The community will suffer as I am an Emergency Service worker. If I make a mistake, I will hold and have already consulted solicitors who will take my case to court.	2/26/2021 7:25 PM
28	I am unable to go to bed until after the planes stop flying at night. I'm unable to use my bedroom during the day to rest due to illness. I use the tv and aircon to disguise plane noise.	2/26/2021 8:17 AM
29	Unwilling to open windows even during hot Brisbane summer	2/26/2021 8:14 AM
30	Creating disharmony in the household. I am constantly looking and listening out for planes and taking photos of planes, checking the flight path knowing I only have a few minutes of quiet before the next plane flies over! Its not a healthy way to live! In the early hours of the morning, even though the planes may not fly directly over my home, I can still hear the sound reverberating through the air.	2/24/2021 7:30 PM
31	cannot hold zoom meetings from home. affects my ability to work.	2/23/2021 1:32 PM
32	Discouraged from going for walks due to noise	2/22/2021 7:31 PM
33	Our concern is what happens when this airport is fully functioning again. Hence, answers given above might change.	2/22/2021 3:52 PM
34	I am woken early in the morning and prevented from sleeping by aircraft noise that is totally unnecessary. The parallel runway operations mean that at no point in current traffic conditions should aircraft fly inbound or outbound over hendra Hamilton ascot from the new runway.	2/21/2021 12:54 PM
35	Makes it difficult to attend and participate in Board meetings which are currently held via Zoom	2/19/2021 3:48 PM
36	Stress when going to sleep that we will be woken up early in the morning due aircraft noise or that we will be almost asleep and then woken up by aircraft noise.	2/19/2021 12:08 PM
37	Halting normal communication between people as well as halting phone conversations due to excessive noise of aircraft.	2/18/2021 5:49 PM
38	Blocks sound when I am watching TV, listening to radio or playing CD. If I am speaking on 'phone when plane goes over I have to pause the conversation as I cannot hear what is being said.	2/18/2021 4:44 PM
39	Makes us hate politicians who put us in, and leave us in, this situation and aren't timely with their pursuit of solutions.	2/18/2021 1:10 PM
40	The noise disrupts the environment in chapel hill which has always been very quite and relaxing. I have counted 10 planes within 1 hour over my house at 5AM.	2/18/2021 11:23 AM
41	We live in an area that is a natural amphitheatre on the west side of Mt Cootha, the aircraft noise form take off is amplified off the hills and it can last for 2-3 minutes per aircraft take off and starts from early am until when ever the runway is discontinued.	2/18/2021 9:02 AM
42	Makes it hard to sleep	2/17/2021 8:34 PM
43	Cannot have outdoor conversations with guests or hear my children trying to talk to me outside	2/17/2021 4:26 PM
44	The prop planes wake me up in the night and very early mornings	2/16/2021 6:51 PM
45	Aircraft are not always using the designated flight paths - incoming and outgoing are quite close and sometimes planes cut right across our property which is not in a designated flight path	2/15/2021 2:52 PM
46	We are on the 5th floor and our large outdoor balcony is severely impacted by aircraft noise and aircraft pollution still nice the new runt has been operational.	2/15/2021 8:42 AM
47	Aircraft noise reduces my family's freedom to enjoy our yard which we own and we are	2/13/2021 10:30 PM

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asthmatics- the particulates in the air from aircraft fuel use and also those particulates washed out of the air after rain do not increase our respiratory health. The particulates also coast out clothesline-we have to rewash our sheets and the noise of flights post 10pm wake our household. These are not fair or reasonable side-effects of the extra flight progress. We have to close out windows at night and air-conditioning is expensive. We are a single income family - money should not buy peace, sound sleep or clean air.

48	I have toddler Grandchildren who I mind, and who cower in the corner with fright every time a plane comes over my house.. The noise is horrendous.	2/13/2021 7:04 PM
49	I have lived in my Home for the past 19 years. I now feel as though I have a freeway next to us. one flight after the other. the flights are not directly over the top of us, but the noise has taken away from an extremely tranquil and peaceful home environment	2/12/2021 10:56 PM
50	Reluctant to enjoy local outdoor spaces.	2/12/2021 10:42 PM
51	Wakes us up earlier than we used to	2/12/2021 10:01 PM
52	Can make it difficult for me to settle my 10 month old baby in the evening as it is an unpredictable loud noise.	2/12/2021 6:47 PM
53	The aircraft noise is so loud, I can't hear the tv when it passes over and can't talk on my phone in my bedroom with the windows open because it's so loud.	2/12/2021 6:39 PM
54	I have been forced to move house because of the aircraft noise. I have not sold my house so it is causing financial as well as emotional distress	2/12/2021 12:53 PM
55	I was living in Wentworth Parade Balmoral. I left my house i.e. locked it up and moved to get away from the noise there as I was really suffering. Planes would line up at night and fly directly over the house. We were all stressed, could not sleep, work, enjoy life at all. The noise here is not as bad as it was in Balmoral but it is still of great concern.	2/12/2021 12:16 PM
56	I now have to wear earplugs to sleep and I still get woke up at 6 or when the first plane starts to go over. This diminishes quality of life in other aspects. If I'm awake earlier with kids having a bad night of sleep then it's the stress of knowing the planes will start at 6 AM which prohibits otherwise, peaceful sleep.	2/11/2021 2:39 PM
57	Negatively impacts on children's study	2/11/2021 1:36 PM
58	I do not have air conditioning and therefore cannot close doors and windows in warm weather (most of the time here in Brisbane) to lessen noise impact.	2/10/2021 4:31 PM
59	Stops me from sleeping, wakes me up from sleeping, makes my windows and doors rattle. Causes heat distress as I have to shut windows and doors to try to minimise noise impact and I have no air conditioning or even ceiling fans in my rental unit!	2/10/2021 4:14 PM
60	there is no escape from the noise. when you first hear it you begin to track its escalation to a peak and then as it disappears, but you know the next one is not far away	2/10/2021 9:08 AM
61	My wireless internet and phone cuts out when a plane goes over my place	2/9/2021 7:07 PM
62	Guests to our BNB are now affected	2/9/2021 2:53 PM
63	Previously it was very quiet in our suburb but now that the aircrafts keep passing over it sounds like cars coming down our driveway constantly. Sometimes it feels as if the planes are very low. Its distressing	2/8/2021 10:03 PM
64	My family is interstate and I try to zoom my family. It's very loud.	2/8/2021 5:36 PM
65	It makes my heart beat faster when the planes fly so low. The engine's ridiculously loud noise also has a secondary sound in it - a high-pitched squeal - which is unbearable.	2/5/2021 1:03 PM
66	Water catchment - terrible worry about the fact that we RELY on the quality of the rain water for our PRIMARY water source (we dont have town water), and jets / jet fuel / leaded fuel is being released by jets over and near our house roof + through our rain clouds. Health issues +++	2/5/2021 10:08 AM
67	I have to make recordings at home for work. I don't have AC so it's difficult keeping the noise out as I need the breeze	2/4/2021 6:54 PM
68	Most aircraft noise appears to be from helicopters	2/4/2021 12:23 PM

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69	Disturbs the natural environment eg birds and wildlife.	2/4/2021 10:41 AM
70	It is forcing us to move from the lovely townhouse we currently live in.	2/4/2021 8:44 AM
71	I have phone calls interrupted and made impossible due to planes flying so low. The TV is unable to be heard when planes fly directly overhead- disturbing what relaxation I have. I can't hear the radio every time a plane flies over. If dining outside on my verandah we have to stop talking when planes fly overhead. I can't do work as well as I'd like, due to interruptions in my concentration.	2/3/2021 6:18 PM
72	It wakes my baby from his day naps and early morning sleep	2/3/2021 12:33 PM
73	Interferes with us when watching TV, listening to music and during conversation.	2/2/2021 4:03 PM
74	Started drinking and smoking.	2/2/2021 1:45 PM
75	Ver hard to communicate with neighbours as you cant talk outdorrs without being interupted by the loud planes.	2/2/2021 1:44 PM
76	Queenslander homes are meant to open and Airy. We dont live in brick bunkers to block out noise or to even live inside. We choose a Qld lifestyle for a reason. Flight Path Designers who have taken away our peace should be taken to court. Who flies aircraft so low over the entire city, this is one of the most disruptive impacts on society, is it not the first principle of flight path planning to find the pathway with the least disruption to its citizens. Also, our homes and cars are being covered in grime from the planes. Maintenance costs on the increase. Lastly, i don't care about frequency, just make them make them go so high we cant HEAR them. Why are they so so low!!!!	2/2/2021 12:50 PM
77	I can no longer record music at my home as aircraft noise makes it impossible.	2/1/2021 9:19 PM
78	Particularly when there are a lot of planes on the flight path, the continuous noise is very stressful and irritating both inside the house and when working outside in the garden.	2/1/2021 4:51 PM
79	Wakes me up when I'm asleep	2/1/2021 4:38 PM
80	Makes me tend to stay inside the house.	2/1/2021 11:25 AM
81	I end up feeling irritated at the end of the day. At times the noise will interrupt our conversation waiting for it to subside to continue conversation.	2/1/2021 10:15 AM
82	Get frustrated when they should be using the bay access for arrivals and departures after 10pm. CASA restrictions are ridiculous.	2/1/2021 9:59 AM
83	Some times I have to race outside to see what sort of aircraft it is.	2/1/2021 9:55 AM
84	nil	2/1/2021 9:54 AM
85	Wakes me up at night	1/31/2021 9:56 PM
86	Eating at local cafes and restaurants is no longer an enjoyable option due to the inability to hold a conversation without the interruption of aircraft noise pollution, even indoors.	1/31/2021 9:16 PM
87	Don't look forward to returning home after being away	1/31/2021 6:03 PM
88	I don't have air conditioning which means in summer I have to leave the windows and sliding doors open.	1/31/2021 5:06 PM
89	It takes the away the calm and quiet enjoyment of my home and the feeling of it never abating makes me start to wonder if we will move away - but where to? The character of our city is so changed by this.	1/31/2021 11:53 AM
90	Difficult to focus on University study	1/31/2021 7:16 AM
91	Impacts zoom meetings	1/30/2021 6:05 PM
92	Have also experienced strong smells of aircraft fuel in my home	1/30/2021 12:53 PM
93	Find it causing me to be stressed affecting my health.	1/30/2021 11:07 AM
94	Dry annoyed that I can't use my outdoor entertaining area as we a plane overhead every 5 mns	1/30/2021 6:51 AM
95	I can't have the verandah door open and watch the TV	1/29/2021 5:09 PM

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96	wakes me up. Ear plugs hurt my ears and cause infection. Has disrupted sleep of my children and I am currently seeking sleep medication for them.	1/29/2021 2:03 PM
97	Interrupts sleep.	1/29/2021 8:27 AM
98	Again I am now better off with new runway	1/29/2021 7:47 AM
99	We very rarely sit on our front deck now due to the noise and pollution. As our deck has full city views and was the main reason we purchased our home and now largely unusable we have our home on the market	1/29/2021 5:01 AM
100	Loss of conditions that we had previously	1/29/2021 3:35 AM
101	Interrupts my sleep and my children's sleep constantly due to late evening and early morning flights.	1/28/2021 10:03 PM
102	aircraft noise wakes from sleep and disturbs me when trying to sleep	1/28/2021 2:28 PM
103	Disrupts sleep We are also considering moving suburbs as we no longer want to live in bulimba or balmoral because of the noise that is even worse in other streets than what we currently experience	1/28/2021 10:24 AM
104	Virtually no impact	1/27/2021 3:44 PM
105	Disrupts my children falling asleep and can then wake them after they have fallen asleep	1/26/2021 8:15 PM
106	High Blood pressure	1/26/2021 4:52 PM
107	Disturbs my sleep and rest	1/26/2021 3:29 PM
108	I should be able to relax in the comfort of my home without the constant overhead noise which will only get worse when flights increase. I cannot use my outdoor space because of this.	1/26/2021 1:50 PM
109	I am. Considering selling & this impacts a possible successful sale	1/26/2021 12:33 PM
110	I have a unit with sliding doors on three sides of my unit. I have never needed to turn on air con as I get sufficient cross breezes. Now I have to keep all doors closed	1/25/2021 8:41 PM
111	I do not have modern doors, windows or air conditioning.	1/25/2021 8:36 PM
112	Makes me disappointed with current local, state, federal politicians.	1/25/2021 2:19 PM
113	Severe pollution over outdoor furniture.	1/25/2021 12:37 PM
114	Turns potential buyers of homes in our street and suburb off given the incessant noise from overhead aircraft movements.	1/25/2021 9:38 AM
115	I cannot watch television or shows and listening to books on my I pad without constantly having to turn up and down the volume. I am woken at all hours of the night by aircraft passing noisily over my building. They pass over at any time of the night And I have been woken at each of the times given in the following examples eg 11pm to 11.30pm, 2am, 3.30am, 4am, 4.20am, 4.50am.	1/25/2021 8:50 AM
116	All of the above I strongly agree with. It has caused anxiety and depression in our house to the extent where we have put our house on the market.	1/24/2021 5:29 PM
117	Reading and walking in new farm park.	1/24/2021 11:22 AM
118	it interrupts the peacefulness of my home. I would not have bought in this area if this flight path had been in existence at the time	1/23/2021 2:42 PM
119	Outdoor space eg pool is constantly requiring cleaning of the side scum that comes from air crafts this was confirmed from pool maintenance staff.	1/23/2021 11:10 AM
120	Very little impact other than hearing outside, but we don't find it disruptive	1/23/2021 9:58 AM
121	It has improved all of these things due to better runway alignment	1/23/2021 7:40 AM
122	Pro photographer working from home. Sometimes we shoot Youtube interviews in the studio and aircraft noise just makes this exceptionally hard.	1/22/2021 9:17 PM
123	The noise is particularly bad during the day when I try to put my baby down to sleep. We seem to have low flying craft sometimes at a rate of one per 5 minutes	1/22/2021 5:18 PM

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124	It doesn't	1/22/2021 4:45 PM
125	Can be loud enough to interrupt internal conversations & phone calls on the odd occasion	1/22/2021 12:02 PM
126	Interrupts my nbn internet connection while working and running work video calls. Shakes my roof also.	1/22/2021 11:07 AM
127	I have to carefully time my business calls to avoid the loud aircraft noise, or close the windows and doors to avoid it	1/22/2021 10:25 AM
128	removes the peace felt when walking in the Mt Coo-tha Park	1/22/2021 7:26 AM
129	Our dog, who never howled before, has started howling loudly in the early hours of the morning and during the day, at the low flying prop planes flying overhead (which never flew overhead before). This interrupts our sleep, and is causing conflict with our neighbours.	1/21/2021 8:09 PM
130	Can't conduct online meeting with planes leaving on after another	1/21/2021 7:39 PM
131	Impacts my elderly mother in law who suffers dementia.	1/21/2021 6:35 PM
132	It is particularly stressful when planes are flying overhead at night time from around 5.00pm to sometimes 7.30/8.00pm. On these occasions it impacts the following: have a conversation, watch TV, talk on the phone and relax to enjoy your dinner.	1/21/2021 12:19 PM
133	It constantly interrupts my day and wakes me up virtually every day , constantly being tired and being woken up is causing anxiety adrenaline stress and inhibiting my ability to get ANYTHING done . I have constantly measured planes at 75 decibels INSIDE my home and 85 in the yard	1/21/2021 12:08 PM
134	Hard to talk over the phone. Hear the TV. Have to put up the volume or close doors/windows	1/21/2021 9:18 AM
135	Reduces the value of my property	1/21/2021 8:56 AM
136	The quieter planes aren't too bad depending on what one is doing. But some of bigger or more powerful planes can get my attention as the engine/exhaust noise pollution can sometimes drown out the dialogue coming through the TV and then having to turn it up then back down when the engine/exhaust noise pollution dissipates. It's during those moments and also trying to fall sleep causes me to question the long term feasibility of living at my current address. Or considering costly sound proof mitigation like double glazing, thick R5 sound insulation in the roof which can be placed on top of most existing insulation and foam stripping all door jams to keep out as much noise pollution as possible. Obviously all at my own expense. Perhaps if no amicable resolution is reached, I believe compensation should be considered to residents who would like noise pollution mitigation as mentioned above. Or work with the plane manufacturers to develop retrofit solutions to lower the noise pollution coming from the engines/exhausts of the bigger planes only. E.G. The Dreamliner or A380.	1/20/2021 10:24 PM
137	Doesn't effect me at all.	1/20/2021 6:06 PM
138	It impacts my sleep as the planes can be very loud and run until late in the night (1130pm) and start very early in the morning (530am). I have chronic fatigue and need a lot of rest. It's very hard to nap during the day on a weekend as well which is my only time to catch up on sleep missed during the week	1/20/2021 3:29 PM
139	I want to leave my home but feel hopeless	1/20/2021 2:33 PM
140	Our regular family dinners in the sala are being cut short as the conversations continue to be interrupted due to the air craft noise, meaning the family then breaks away earlier than we used to as opposed to sitting and talking. No longer do we want to have visitors over for evening drinks/meals as requires stunted conversations - ridiculous.	1/20/2021 1:06 PM
141	None of these tbh. I knew that I would be living near the airport when I moved here and I don't really notice them	1/20/2021 12:14 PM
142	Upsets our small dog (Shihtzu-Maltese) who starts to bark and whine whenever a plane goes over	1/20/2021 8:46 AM
143	No appreciable impact	1/20/2021 7:51 AM
144	Distresses and annoys me, I find myself having to apologise to people I am speaking to on the phone and asking them to repeat what they have said	1/19/2021 4:24 PM

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145	I do invite family and friends but its embrassing I apologize and make light of it this is only going to get worse and you are forcing me out of a home I bought with a view and worked hard for	1/19/2021 4:16 PM
146	Interrupts phone conversation Means I have to close my windows and find a quieter spot in my small apartment	1/19/2021 3:25 PM
147	Some days it is constant and I get angry and just want to scream.	1/19/2021 1:15 PM
148	Disturbs my 18 month old daughters sleep.	1/19/2021 12:13 PM
149	Wakes me from sleep	1/19/2021 10:38 AM
150	Does not affect me.	1/19/2021 6:32 AM
151	Hard to communicate with neighbours at a distance and also now difficult to communicate with people in New Farm Park	1/18/2021 7:56 PM
152	Makes it difficult to get the grandkids to sleep	1/18/2021 7:19 PM
153	Children unable to sleep and waking up every night where my self or husband must attend and sleep next to them to calm them down and pat them to sleep. Every single night.	1/18/2021 5:33 PM
154	Cannot sleep	1/18/2021 3:40 PM
155	Makes me strongly believe that the so called noise envelope shown during the consulation period is seriously flawed which causes more anxiety.	1/18/2021 3:02 PM
156	none of the above	1/18/2021 1:22 PM
157	5pm to 8pm(ie Dinnertime, News and Conversation of days events) seems as though the new runway is exclusively used for landing coming over Balmoral	1/18/2021 1:10 PM
158	Young children/infants waking up both throughout the day and in the evening is the biggest impact for us	1/18/2021 7:51 AM
159	I have largely stopped wearing my (necessary) hearing aids due to horrendously amplified plane noise. Means I can't hear my husband the rest of the time.	1/17/2021 10:03 PM
160	Some of the impacts haven't been too bad since the new runway opened but I'm conscious the volume of flights is currently significantly reduced. So I am concerned the impacts will continue to get worse as flight traffic increases back to pre-COVID levels	1/17/2021 9:43 PM
161	I enjoy the planes	1/17/2021 3:35 PM
162	Impossible to plan social events as the noise is too disruptive to invite family, work colleagues or kids friends over.	1/17/2021 3:20 PM
163	Have to interrupt and stop mid conversation until plane has passed as we can't hear what each other are saying.	1/17/2021 3:04 PM
164	I am woken up every day by the noise and it continues to keep me awake when trying to sleep at night.. there is no way it meets the appropriate noise levels for residential the planes fly right over my home even though the maps released show that they don't ..not to mention the rubbish studies taken from overseas say it doesn't there has been a genuine devaluation of my property	1/17/2021 2:17 PM
165	Interrupts almost all of my Telehealth appointments as well as work from home video conferences and work phone calls since July 2020, to the point I'm unable to perform part of my work role and have had to be given alternative duties.	1/17/2021 1:32 PM
166	Theresa's been an increase in dust in our outdoor areas since the planes have increased in July 2020	1/17/2021 9:46 AM
167	We are selling the house due to this noise. We are in the process of moving. It is unbearable. My daughter is disabled from a head injury and the constant noise is distracting and frustrating. Her concentration is already compromised, her frustration is exacerbated and causes great aggression. This is after living in our home for over 50 years - we are devastated.	1/16/2021 10:38 PM
168	It's scary thinking they are going to crash on the house	1/16/2021 7:41 PM
169	The elderly neighbours are all planning to sell due to the noise. Our community is suffering,	1/16/2021 6:25 PM

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	especially the ones that created the safe haven we chose to purchase our forever home in.	
170	Makes me want to leave the area. Reduces the value of my retirement property	1/16/2021 2:51 PM
171	I used to live in a beautiful quiet suburb. Now I may as well live at the airport. My family and I can't take it, but can't move as no one will buy.	1/16/2021 2:01 PM
172	None apply	1/16/2021 12:02 PM
173	It doesn't impact my activities and interactions. It's more that it's there. It's interesting that there are days that it is more noticeable. For example, I haven't heard anything but the other day, it was extremely frequent.. But it's very low level (like the planes are waiting to land or something.) I think there people in other suburbs have worst experiences.	1/16/2021 11:42 AM
174	Makes me anxious	1/16/2021 10:26 AM
175	<p>We moved into this quiet street 2.5yrs ago. As an older couple we moved into the area for the access to our work at large hospitals and for the health opportunities it provided us in the walking paths and New Farm Park. I am a light sleeper after years of shift work as a registered nurse. My sleep is disturbed by flights during the night and in the early hours of the morning. This adds additional stress and fatigue into my day which I am concerned may be subtly and incrementally affecting my ability to provide safe care for my patients. We have a small garden which we love to sit in but since the 3rd runway opened we have not sat in it at all. The aircraft fly so low and every 3 mins at times that it is unbearable and we cannot hear each other speak. The jet exhaust also leaves a film of black dust over everything & as my Husband has advanced lung disease this is a very real risk to his health. I work from home several times a week as does my husband. In order to hear the online meetings I wear ear buds and close all the doors and windows but it is still intrusive and affects my ability to stay focused in the meetings. When we are relaxing with Tv or music we can have the volume up so loud that i am sure it must be causing hearing damage and annoying our neighbours. The jets fly so low at times that we check they are not about to crash on top of us - it makes our solid brick house and windows vibrate. We would usually have the windows and glass doors open to take advantage of the lovely river breezes but now we have the airconditioning on almost continuously. This will affect our finances and it greatly impacts on the amenity of our living. When we first moved here all of our friends would visit for a meal and lovely walk along the river or to see the beautiful rose gardens in the park. Now we don't ask friends over, we have removed our outdoor dining setting and when we walk our little dog we make it brief as it is so unpleasant. Our evening exercise walks are now infrequent. When we did our due diligence in the process of purchasing this property the BCC aircraft overlays did not show the flight paths / impacts that we are now experiencing. We would never have bought this home if we had known this was going to be the case. Early communication from the airport corporation indicated nothing like the current situation. As an older couple approaching retirement we simply do not have the resources or time to keep selling and buying in an increasingly expensive housing market. If this situation continues we will have to sell for our physical and mental health. We find we are increasingly "jumpy/ anxious ' by the noise and our physical health is suffering. We know as health care professionals just how important it is to keep active and reduce stress as we age and this is now not our experience in our home or suburb. We are concerned for the impact on our broader community especially the children and very elderly or those with health conditions that are more sensitive to the stress and aircraft fuel exhaust. We are so disappointed by the responses we have had from everyone we have raised our concerns with. Initially I called and emailed the Brisbane Airport corporation and recieved a stock response that left us feeling angry and that they were complying with the regulations and proposed number of flights which were alarming. Halyley Schorn the Community Relations Officer, wrote in her email dated 17th November that "between the hours of 10pm and 6am, aircraft are not permitted to take off or land on th new runway over the community.." this ma be so but the other runway must be allowing this as I retired to bed with a flight shaking the windows at 10.15pm and woke to a flight at 4.45am! In effect Hayley just referred us to complain elsewhere. I expect they think people wont bother and will just put up with it. Retired International pilots in our area were quoted in the local press as saying this may be avoided if the airlines flew in over the bay however it costs them a few more minutes and fuel to do so. If this is the case then it is offensive to put the already high profit margins of private corporations above the health and amentiy of the City residents. Our local member stated it was not in their control and they could do nothing about it; our State member Trevor Evans sent an email in December months after our initial contact email to him. It was good to have a response that indicated some process. We hope that this community response will be taken seriously and not just a token gesture of listening and then nothing happens to change this situation. We are</p>	1/16/2021 8:24 AM

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greatly concerned that the projected numbers of flights once the current 40% is increased will be unbearable. When I think about it I just get depressed and so low for days worrying about it and its impact on our life.

176	I don't have air conditioning but I leave all my windows closed. I don't know when the noise will happen so they are never open. It has increased my anxiety and my sleep is disturbed to a point where I get so anxious that I can't sleep and my behaviour is getting more and more aggressive. I simply cannot relax and live in a state of anticipation/defence. I cannot focus to do complex work at home or even for enjoyment I cannot focus on my hobby activities.	1/16/2021 8:01 AM
177	Makes everyday routines like eating a meal hard.	1/15/2021 10:40 PM
178	Disrupts sleep.	1/15/2021 8:49 PM
179	Headaches more often since aircraft noise started	1/15/2021 8:21 PM
180	It wakes us up early & the noise is a nightmare. There is literally one overhead now.	1/15/2021 6:28 PM
181	Has also caused buyers of property to pull out of purchases given the incessant noise from aircraft movements over my suburb	1/15/2021 6:25 PM
182	My son was sad that the aircraft noise stopped him from sitting on our front stairs. He couldn't concentrate.	1/15/2021 4:48 PM
183	Wakes me up during the night and early morning flights. 4.30am	1/15/2021 4:37 PM
184	Sleep disrupted	1/15/2021 3:25 PM
185	We cannot afford air conditioning on top of everything so we keep our windows open like everyone but the noise travels through the whole house every 5 minutes	1/15/2021 2:31 PM
186	No longer use deck which was always used as a family	1/15/2021 12:29 PM
187	It's so distressing. I am devastated. I bought my unit because the area was so beautiful and quiet. Birds every day (I have recordings in my sleep app) - they seem to get distressed when planes go by as well.	1/15/2021 11:17 AM
188	Can't take rest when having a bad headache as I am sensitive to light and sound. The aircraft noises just make it worse.	1/15/2021 9:14 AM
189	At the moment it's not affecting my use of outdoor space however I'm expecting the noise will get worse after Covid when flights return to normal	1/15/2021 9:12 AM
190	After purchasing our retirement home here on the Brisbane river my wife and I are unable to utilise the the facilities which attracted us to tis complex, eg. rooftop swimming pool, large apartment balcony, riverside walking and dining.	1/15/2021 8:22 AM
191	It doesn't.	1/15/2021 7:51 AM
192	Constant noise.	1/15/2021 6:27 AM
193	NA	1/15/2021 5:41 AM
194	Interferes with the peace and enjoyment of our property. We built here because of the peaceful lifestyle. Now we have lost that.	1/15/2021 4:38 AM
195	I have had a very sore back this last 6 weeks. I have a chronic back problem. The noise has impacted my relaxation, rest and recovery. This has increased my use of strong pain management medication. I fear the long term effects of increased use of steroids, anti inflammatory and addictive pain management medications that will be required a lot more as I can not rest and sleep like I would have had in the past. My house is directly below the flight path.	1/14/2021 9:53 PM
196	Doesn't allow me to relax over an extended period of time - there is no quiet time. Rather the noise is like a roller-coaster experience due to frequency and volume.	1/14/2021 9:50 PM
197	Wakes me up at night	1/14/2021 9:42 PM
198	Poor sleep & the impacts are affecting my work at home.	1/14/2021 9:38 PM
199	Nil	1/14/2021 9:34 PM

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200	Impacts work calls	1/14/2021 9:28 PM
201	It's unpleasant	1/14/2021 8:59 PM
202	Lack of sleep from noise as early as 4:00am and as late as 10.30 pm	1/14/2021 7:13 PM
203	I am unable to yell out a warning to my partner who is 2 meters away from me when I'm outside in the garden. This means I can't call out any warnings if something is falling, or if she is in danger. It's incredibly annoying.	1/14/2021 5:23 PM
204	Interferes with sleep.	1/14/2021 4:07 PM
205	Sleep deprivation - especially 6am to 9am	1/14/2021 10:56 AM
206	We are woken every mornings by a very high level of aircraft noise from approx 6..30am which seems constant throughout the morning. It's a stressful start to our day and we no longer enjoy morning coffee on our balcony often choosing to close windows and external doors which is impractical in summer months and necessitates the use of air conditioning When indoors we constantly have to adjust the volume of our tv and our voice levels in conversation. When entertaining on our balcony we are embarrassed by the interruption to our conversation We are extremely disappointed and concerned as to the impact this situation is having on our wellbeing, our lifestyle and the value of our property especially when domestic and international air travel returns to pre-Covid levels.	1/13/2021 6:22 PM
207	It does not cause any problems	1/13/2021 5:43 PM
208	I am an Emergency services worker. I am a shift worker, it is important my sleep is not interrupted as when at work peoples lives depend on my awareness & concentration.	1/13/2021 4:55 PM
209	Shut doors and windows. Have to use air conditioning . Cannot entertain Miss crucial instructions when on phone or TV, radio	1/13/2021 2:44 PM
210	Wakes baby if she's just starting to settle into sleep and the big aircraft roar over us	1/13/2021 12:18 PM
211	The dirt from the fuel definitely impacts the dust in the home	1/13/2021 9:58 AM
212	It's killing me !!!!	1/13/2021 9:42 AM
213	Sometimes the world stops until the noise passes. remembering that quite often the planes are only minutes apart. It will be worse when the airport is fully online.	1/13/2021 8:16 AM
214	Blocks out TV (miss key info) During peak, makes conversations stilted Wakes me (early to bed) Interrupts zoom meetings	1/13/2021 7:14 AM
215	Very hard to work when on conference calls, I have to put myself on mute when a plane flies over. They can be very frequent. I get asked if I live in an airport	1/13/2021 6:40 AM
216	Limits my ability to work if I need to sleep during the day	1/12/2021 6:50 PM
217	Have concerns about the future resale value of our property as future buyers will not want to live directly underneath a flight path thus limiting the number of potential buyers and hence market value.	1/12/2021 5:08 PM
218	I used to collect rainwater for drinking - no longer feel it is safe. I also grow fruit and veggies - no longer feel it is safe to eat these because of kerosene pollution as planes fly directly over the top o& our house.	1/12/2021 1:59 PM
219	Negatively Affects my existing health issues and increased mental health stress issues.	1/12/2021 10:24 AM
220	the only aircraft noise that is connected to all of the above is the light aircraft student fliers from Archerfield airport who constantly fly over our house after 7pm when everything else is quiet	1/12/2021 9:59 AM
221	I have a baby and it's impossible to settle and get to sleep when loud planes are coming by so regularly at bed time. Causes a lot of strain and stress for everyone. Also it severely and negatively impacts on my ability to work from home - think teleconference calls, zoom meetings etc that I have to physically stop talking and mute while the plane goes overhead. Multiply that by the frequency and it's so unprofessional.	1/11/2021 9:23 PM
222	irritates everyone in the household	1/11/2021 8:24 PM
223	My child's sleep is affected	1/11/2021 6:01 PM

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224	As mentioned above when the airplanes fly directly over the CBD and my home in New Farm the noise can not be ignored. Any other audio taking place is no longer audible.	1/11/2021 5:40 PM
225	Reduces children's desire to be outdoors	1/11/2021 4:01 PM
226	We have gone from having an eco / open house to sourcing air conditioning to close the house down and avoid noise particularly before 7am and after 9pm	1/11/2021 3:10 PM
227	Its very difficult to hear conversations when outside. When working from home I have to "mute" zoom meetings as participants often comment on the aircraft noise and it distracts the meetings. At night time, we run the airconditioning as we have to close our windows, particularly in our son's room, otherwise the aircraft noise disturbs him and it also sets off the baby monitor throughout the evening if the window is open.	1/11/2021 2:05 PM
228	Difficult sleeping during day due to noise - shift worker	1/11/2021 1:05 PM
229	Aircraft noise interrupts my sleep thus exacerbating the stress impact on my mental illness Huntington's Disease	1/11/2021 12:38 PM
230	Just annoying	1/11/2021 12:32 PM
231	Wakes me up from sleep early in the morning	1/11/2021 11:55 AM
232	Impacts my sleep	1/11/2021 11:16 AM
233	Irritability of other household members due to aircraft noise and sleep deprivation.	1/11/2021 11:06 AM
234	I am a shift worker so need to sleep during the day, makes sleeping difficult, and the 10pm-6am curfew at the Airport doesn't help shift workers at all	1/11/2021 11:01 AM
235	The aircraft noise makes it nearly impossible to enjoy the outdoor space at our home. We rented our current place largely because of the quiet outdoor space and large entertainer's deck which we now rarely use due to aircraft noise. With COVID restrictions in place, I work from home most days. I have had colleagues comment on the loud background noise while I am speaking in meetings and the regular, extreme noise has significantly impacted my ability to concentrate and be productive working from home. Most days, I try to find reasons to be out of the house for most of the evening while plane noise is particularly bad as I find it difficult now to relax at home.	1/10/2021 5:59 PM
236	Interferes with my ability to rest outside the hours of 10pm-6 am Makes the rooms of my house that do not have air conditioning very difficult to be in Makes it difficult to speak with family overseas on the phone Interferes with my ability to recover from sickness such as migraines/ headaches as I am unable to sleep during the day Prompts my husband and I to wear noise cancelling headphones as we eat dinner and spend time together in order to attempt to mitigate the noise Prompts my family to find activities allowing us to leave Brisbane for the weekends (camping, staying at the beach) in order to find peace and quiet away from aircraft noise	1/10/2021 5:20 PM
237	We don't have air conditioning, so when I am on phone calls or in meetings in particular I will close all the doors and sit in a very warm home with no other option.	1/10/2021 12:15 PM
238	The noise pollution has caused increased personal stress about the diminished value of my apartment. I bought the apartment thinking it was a solid investment and the noise is so bad that I expect I will have to sell or rent it for a reduced price, which causes me personal stress about my future finances.	1/10/2021 12:14 PM
239	Cannot hear my television.	1/10/2021 11:01 AM
240	I don't have air conditioning but find the need to close doors and windows to block out as much noise as possible which then increases the temperature inside and this makes it an uncomfortable and on hot days a dangerous environment inside to live in.	1/9/2021 3:02 PM
241	I run a business and work from home. I cannot escape the noise and it interferes with conference calls and meetings. I now have to either leave my house or try and plan activities around scheduled flights.	1/9/2021 1:20 PM
242	It is really impacting on my lifestyle when I try to take an afternoon nap or just watching a TV programme. Also it is difficult to concentrate when playing card games or chess.	1/9/2021 11:36 AM
243	We have to pause conversations because of the noise. I work from home and it's difficult to	1/9/2021 10:27 AM

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concentrate on days when there's a continuous flow of loud planes. I get woken early in the morning with a fright as the screaming sound of the jet engines go right past my bedroom window. I go to bed each night worrying that I'll be woken in the early morning.

244	Telephone conversations are constantly interrupted and even at times a totally drowned out for up to a full minute at a time when certain aircraft are over head and coming in to land	1/9/2021 8:42 AM
245	My partner is a shift worker (paediatric nurse) who needs to sleep during the day. The noise prevents the sleep she needs during the day.	1/8/2021 7:03 PM
246	Mainly impacts our sleep waking everyone up in the family a lot earlier than we would wake prior to the new runway.	1/8/2021 6:58 PM
247	Spend money on buying earplugs for sleeping	1/8/2021 5:47 PM
248	Doesn't bother me at all	1/8/2021 4:31 PM
249	We bought this house for our retirement hoping to enjoy visits from our friends and relatives. No one is really interested in coming over as we can't use our outdoor entertainment areas and even if we shut ourselves indoors with the aircon on we can't speak as the planes fly directly overhead at very low altitude. Guests comment on how do we live where we do, often saying why don't we sell. It is EXTREMELY loud. The flights are impacting our lives and health due to stress and lack of sleep. It is constant flights from early morning (before 6am) until late evening(after 10pm). I am extremely worried about how much worse it will be when the international larger jets fly over. When the larger planes fly over now our house shakes and the Tv image is reduced to static, no picture or sound.	1/8/2021 1:52 PM
250	It occasionally means I have to pause when talking on the telephone. Other than that it's really not that big of a deal.	1/8/2021 1:05 PM
251	I have found a lot more black residue in my home since the change to the new runway. I am coughing more as well (have respiratory illness)	1/8/2021 11:23 AM
252	It doesn't	1/8/2021 8:36 AM
253	It honestly doesn't bother me that much at all.	1/8/2021 8:16 AM
254	My house is much dirtier now that the planes fly overhead. Even though my home is insulated and sealed, since the planes started there is dirt and dust run of from the planes everywhere	1/8/2021 7:16 AM
255	I have to cease talking to someone in my home until a plane flies overhead, I have to pause/rewind TV when planes fly overhead. I never had to do any of this prior to the second runway being opened. This also impacts me working from home as I have to pause work conversations over the phone sure to aircraft noise.	1/7/2021 11:14 PM
256	The impact is such that I will have to sell my house (actually two houses) and move to a quieter suburb to escape the aircraft noise. Currently flight arrivals are down due to Covid-19 issues. I hate to think what the noise will be like when things return to normal. The current flight path has wrecked a beautiful suburb. Many people are selling up. Why don't they circle left out over the bay upon take off instead of flying directly over the city suburbs?	1/7/2021 9:12 PM
257	I am happy to live with it	1/7/2021 8:53 PM
258	None	1/7/2021 6:35 PM
259	I have no issues with the aircraft noise	1/7/2021 5:26 PM
260	Also concern about loss of value to my home due to Aircraft noise, I have lived in 91 Racecourse Rd Hamilton, 1971, 10 Hipwood Rd Hamilton 28years Norman street Ascot 2003, we had no noise from aircraft.	1/7/2021 5:05 PM
261	especially in the morning around 6am and late afternoons. Also I am concerned that my property will lose value, I have lived in this , 17years and previously 91 Racecourse 1971 .3 years and 10 Hipwood Road Hamilton 28 years, never had so much aircraft noise	1/7/2021 4:47 PM
262	Detrimentially affects my quality & quantity of sleep.	1/7/2021 4:27 PM
263	My business requires me to chair several Zoom calls a day. When a plane flies over everyone on the Zoom call has to wait for the noise to pass.	1/7/2021 3:23 PM
264	Impacts on my mental health	1/7/2021 2:30 PM

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265	Wakes my newborn baby. Adds to the Queensland rail noise which is behind my home. No peace!	1/7/2021 2:15 PM
266	Annoying and disturbs my sanctuary	1/7/2021 12:30 PM
267	I find I no longer want to live in the home that I have lived in for over 30 yrs because of the noise, and I am becoming very angry that this noise was forced on me, I have to close all of my windows and doors because of the noise and with no airconditioning it is getting intolerable being in my home	1/7/2021 12:11 PM
268	As shift worker both qorking days and then night shifts cannot sleep.	1/7/2021 11:45 AM
269	None of the above	1/7/2021 10:57 AM
270	Put subtitles on television now as programmes get interrupted Now work from home concentrating and doing video conferencing and the aircraft noise is disruptive.	1/7/2021 10:04 AM
271	We are retired. You don't choose to retire to a noisy environment. We were here first. We never believed the new runway would create so much constant noise!	1/7/2021 9:20 AM
272	It does not. They fly directly overhead and it does not impact me one bit	1/7/2021 9:03 AM
273	We cannot entertain due to the noise on our unusable balconies, our electricity bill has increased 3x as a result of the nightly air con use since we have to close all windows all day, video conferencing while working from home is now impossible and I have had to return my work life balance to the office full time...	1/6/2021 7:26 PM
274	We pause conversations to wait for aircraft overhead to disappear.	1/6/2021 6:07 PM
275	Interferes with my daytime sleep as I am a shift worker and work at night	1/6/2021 6:02 PM
276	Some days has been horrendous and can't do online presentations	1/6/2021 6:02 PM
277	Unable to sleep at night as it feels like the planes are going to land on my roof. I have lived in my home for 40 years and never expected this in my retirement years. Very stressful to think this is going to get a lot worse when the airport is operating at full capacity. No peace!	1/6/2021 6:01 PM
278	Interferes with me using the verandah spaces	1/6/2021 10:14 AM
279	I can no longer use various spaces in my home while working (full time hours, more than 80% of my work time is from my home office) Previously I could vary my work environment around my home, using different areas. Due to their excessive noise, my only option is to stay in my office with the window closed.... I can no longer choose to work on my verandas or any outdoor areas in or even near my home. Conference calls cannot be managed without disruption, meaning my ability to hear others, along with constantly being distracted during work conference calls anticipating the next plane and when to mute myself until it passes, this is extremely disruptive & limits my ability to contribute freely. Even more importantly has disabled me from using my home as I always have.	1/6/2021 9:02 AM
280	Increased use of noise cancelling headphones creates barrier to communication within family	1/5/2021 9:24 PM
281	Worry about the health effects of low flying aircraft	1/5/2021 9:12 PM
282	It's worst in terms of impact on my ability to work from home as well as getting woken up at 6 by flights.	1/5/2021 9:02 PM
283	Nil	1/5/2021 8:10 PM
284	It stresses me and my wife, and causes friction that is not helping our relationship. I am 75 and find the noise intolerable.	1/5/2021 5:24 PM
285	It's horrible, it is constant and the flight path is directly over the property and the pollution fall out is making everything dirty outside in on my furniture The noise also vibrates the windows I have been prescribed sleeping tablets to assist in my sleep patterns	1/5/2021 5:22 PM
286	While we had noise from the old runway, the new runway was supposed to track near the River across Hawthorn Park, instead most planes fly along Dickens St Norman Park and over Agnew Street about 100 m from Norman Park School - the noise is far worse than before and as a result we are putting our house up for sale.	1/5/2021 4:41 PM
287	I lose TV reception every time they directly fly over. I have asked for them to fix it.	1/5/2021 4:19 PM

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288	Unable to hear audio and video conferences while planes pass. I have recorded the device exceeding 80dB	1/5/2021 4:10 PM
289	Causes me to constantly keep pets indoors in order to avoid their repeated barking at low flying aircraft.	1/5/2021 3:31 PM
290	You are continually on edge. We moved from Morningside to Bulimba to escape the noise from Runway 2, now we have planes directly overhead in our new home!	1/5/2021 2:15 PM
291	Impacts sleep due to early start of aircraft noise	1/5/2021 2:10 PM
292	No effect	1/5/2021 2:05 PM
293	Makes it extremely difficult to maintain a sensible conversation...interrupts daily life... causes neighbours to be aggressive as a result... It is hard to escape the noise as closing windows and doors does little for family life and 'quiet enjoyment' as would be prescribed in any residential environment	1/5/2021 1:54 PM
294	Prolongs the time it takes for the children to get to bed, and sleep. Is disruptive in general when planes are going over every 5 minutes for 30 mins at a time.	1/5/2021 1:34 PM
295	I have no air conditioning in my home therefore we are forced to keep doors and windows open in summer which prevents closing the house to minimise aircraft noise.	1/5/2021 1:16 PM
296	Its too noisy to work from home when the flights are being directed to landing path over the suburb. In addition what is not taken into account in any studies is the topography. That is our house is on a high spot on the hill. Altitude is measured from sea level, but real net altitude for noise from aircraft is closer due to topography. This is very much the case in Balmoral also.	1/5/2021 1:15 PM
297	Selling the house has been impacted due to reduced value as less buyers would be interested to buy the property when they hear the noise.	1/5/2021 1:11 PM
298	Disrupts my sleep, eg. Flight at 1:48am (5 Jan) woke me, couldn't go back to sleep, sleeping in late, disrupts family time, bad for health, relationships (cranky parents)	1/5/2021 12:59 PM
299	When aircraft noise occurs again, and again, and again within a relatively short period of time, we feel like we are never relaxed and able to enjoy our home and life.	1/5/2021 12:53 PM
300	Wakes me up!!	1/5/2021 12:50 PM
301	We are actually selling our house which we have owned for 14 years due to the aircraft noise	1/5/2021 12:50 PM
302	In general simply disturbs me. I feel as if I am under aerial assault! I don't like the continual loud noise of aircraft.	1/5/2021 11:44 AM
303	I am in wheelchair, forced into retirement due to injury 2017, so spend majority of my time at home. We have lived here for 25 years and have loved it, but the aircraft noise has made us search for a new place to live.	1/5/2021 10:04 AM
304	Costing many thousands of dollars to have additional cooling fans, sound absorbing insulation and thicker glass/new door/window fittings installed.	1/5/2021 7:58 AM
305	I feel like aircraft noise has destroyed my retirement plans	1/4/2021 9:42 PM
306	Makes me want to leave my forever home we have built	1/4/2021 8:01 PM
307	Flights now wake me from sleep at 4-30 in the morning, and prevent me from falling to sleep at 10-00pm. Flights pass over at ~5 minute intervals. Planes suddenly appear and decelerate with loud 'whooshing' noises, or with loud, screaming engine noise.	1/4/2021 7:34 PM
308	It impacts me by the time I need to spend writing to various agencies to advise about the ill affects I am suffering due to the noise	1/4/2021 5:54 PM
309	with aircraft now landing on the new runway, the noise is unbearable for about a minute for each plane. at CURRENT peak periods this is every few minutes. even with doors and windows closed we can not hold a conversation in any form during these periods as the interruptions make it unworkable. I am very worried about the situation when full volume of flights returns to the airport!	1/4/2021 5:53 PM
310	I work from home and am regularly in meetings or on phone calls. The noise from planes causes many communication issues and effects my ability to do my job.	1/4/2021 1:28 PM

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311	Cannot sleep/rest during the day due to aircraft noise. I live alone but find myself often talking about the aircraft noise with friends and family, which they find frustrating and stressful.	1/4/2021 12:08 PM
312	Disrupts my newborns sleep	1/4/2021 9:56 AM
313	I cant even hear my TV when they fly over. Its just terrible	1/4/2021 9:56 AM
314	Feelings of embarrassment when visitors who do not have this noise are so shocked that a friend could be forced to endure the distress of one's home being completely controlled by an outside agency. There's the inconvenience that interactions with visitors are disrupted every few minutes. I could not let friends stay here because they would not get any sleep.	1/3/2021 8:10 PM
315	Not only noise but also vibration	1/3/2021 7:27 PM
316	Sit stunned until aircraft noise disappears Embarrassed when friends come over Property values deeply negatively imoacted	1/3/2021 6:44 PM
317	Causes friction in my household and makes me very uncomfortable and distressed	1/3/2021 4:43 PM
318	Negatively impacts my business, phone calls, meetings and zoom calls. On many occasions I have had to stop talking during a zoom meeting or phone call until the noise subsided before I could return to talking to my colleagues and clients.	1/3/2021 1:42 PM
319	Can not do work related phone calls and zoom meetings that we chair.	1/3/2021 1:24 PM
320	I am a shift worker and it is difficult to sleep when planes constantly fly overhead. As a result of not getting sufficient sleep, I suffer from nervous tension which is affecting my household and other relationships.	1/3/2021 10:56 AM
321	I wear hearing aides, greatly impacts with high level noise amplified.	1/3/2021 10:33 AM
322	Having tinnitus is stressful in itself. Loud noise emphasises this condition. Eating outdoors means I go back inside every few minutes when the aircraft approaches, then go back outside a few minutes later. This is yo-yo living.	1/3/2021 9:23 AM
323	My pets hate the noise and if I had known prior to moving in that the runway pattern would change to directly going over us, I would have never signed a 2 year lease and now it's too late and my husband cats and I are stuck living right under the traffic of planes (which was never the case when we signed our lease agreement)	1/3/2021 7:32 AM
324	If I am reading with my son we have to stop until the plane passes over. At night time my younger son wakes up screaming scared by the loudness & the rattling of windows in some cases.	1/2/2021 8:19 PM
325	Causes worry as with the noise pollution comes air pollution and the uncertainty of what that's doing to our health	1/2/2021 5:30 PM
326	Aircraft flying above is also interfering with TV, Internet. There is huge increase of dust - which is sticky. I am very concerned about impact on my health.	1/2/2021 5:10 PM
327	I am selling and moving because of the noise. I cant cope with it.	1/2/2021 5:10 PM
328	Overall I have found the dramatic increase in aircraft noise has significantly impacted my lifestyle and enjoyment of my home. It has caused me to consider moving home at likely significant financial cost and interruption to my family, including children school arrangements.	1/2/2021 4:57 PM
329	I am a building manager and the noise overhead on the external property makes it difficult to communicate at times both in person and on the phone	1/2/2021 4:55 PM
330	We often have to pause our tennis lesson in New Farm park because we can't hear what the coach is saying	1/2/2021 10:54 AM
331	Really really hard to concentrate on studying at home. I was really hard during online exam period.	1/1/2021 5:41 PM
332	My preference for air con and my placed being closed up is a problem due to this issue. I need to have my windows always open to allow air flow to prevent mould which has recently been an expensive and necessary treatment for my household. Hence I am prone to noise affects, poor sleeping due to the air craft noise not to mention pollution and hard to hear guests when they stay.	1/1/2021 5:10 PM

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333	Interferes with work meetings I conduct while working from home.	1/1/2021 12:10 PM
334	Greatly interferes with quality & quantity of sleep in the evening some very noisy flights make it difficult to get to sleep & relax as u r waiting to hear more... in the early morning it wakes u up or if u hear flights u again wait to hear if there is another.... this morning 31/12/2020 I was woken up at 4.15am by a flight coming in to land	12/31/2020 6:46 PM
335	I have to shut all the windows and interior doors and sometimes sleep in the couch to mitigate the noise	12/31/2020 3:35 PM
336	Does not affect me	12/31/2020 3:07 PM
337	A key element of living in Chapel Hill is the quiet amenity of Mt Coot-tha as a place to unwind and destress. Even the quiet places are now impacted by the flights directly over the Mt Coot-tha.	12/31/2020 2:35 PM
338	Wakes me in the morning before I want to awaken	12/31/2020 11:54 AM
339	Wakes me up as flights start passing overhead even before 4am	12/31/2020 11:33 AM
340	The day schedule is planned around the flight noise. Under path G and I, there is no respite. We know we will have noise every day.	12/31/2020 8:38 AM
341	I no longer go outside to the garden when my grandchildren come to visit	12/30/2020 10:41 PM
342	Makes me want to sell my house and move	12/30/2020 7:29 PM
343	Quality of sleep and quality of relation at home. Get so sick of noise levels we go out for a break from noise.	12/30/2020 4:24 PM
344	Trying to sell our house is very difficult	12/30/2020 3:06 PM
345	Makes we worry about my devaluation of our home	12/30/2020 2:50 PM
346	I feel I can't entertain as the noise is deafening and all conversations focus on the aircraft noise, how dreadful it is that this has been imposed on communities by government and the BAC, and the fact that the well-being of the community has been ignored and abandoned.	12/30/2020 2:27 PM
347	It affects all aspects of my home life	12/29/2020 9:22 PM
348	Has adversely effected my childs ability to concentrate study and relax at home as she suffers from ADHD; the aircraft noise is a significant distraction and effects her ability to focus; she is hyper sensitive to noise; the aircraft noise increases her anxiety	12/29/2020 1:04 PM
349	contributes an additional load of excessive noise annoyance/emotional discomfort on top of other neighbourhood noise pollution - blowers, traffic, dogs barking - which commences with planes at 4.30am and finishes with planes at night	12/29/2020 10:24 AM
350	Makes me worry that it's only going to get worse and worse and I won't be able to sell my home when it's time. The constant worry is debilitating.	12/28/2020 5:47 AM
351	I cannot relax at home anymore I cannot sleep through the night peacefully I cannot sit outdoors anymore My eyes burn I am exhausted as a result of all this	12/28/2020 3:26 AM
352	Interferes with my ability to conduct meetings at my office, and conduct any sound related filming at my studio during peak hours	12/27/2020 9:54 PM
353	The stress makes my heart beat faster.	12/27/2020 10:29 AM
354	Some nights it's busy and frustrating but overall it's Liveable. It's what happens living in the city.	12/26/2020 9:21 PM
355	It makes me want to escape my home. My home used to be where I went to unwind after a day at work. It was my retreat. I chose to live here because it wasn't under a flight path, and my research indicated it would not be impacted by the new runway. I can't afford to move. I feel trapped and lied to. It seems the government has no concern for my health and well being, only concern about the profits for big business.	12/25/2020 10:38 AM
356	The noise makes it very difficult to work. Both my husband and I work from home.	12/24/2020 2:54 PM
357	The new farm Park area is my usual walking and relaxing space and has frequent flights directly overhead every time in there	12/24/2020 2:08 PM

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358	drives me crazy to the extent that sometimes I raise my fist and shout at the planes	12/24/2020 12:16 PM
359	early and late flights particularly of smaller plane flying near or over Teneriffe Hill	12/24/2020 9:24 AM
360	Makes it difficult to work and concentrate. Makes it more difficult to meditate and do yoga. Makes it more difficult to teach online yoga classes	12/23/2020 10:43 PM
361	Shared concern re quality of life - noise pollution is recognised as a health hazard - feelings of tension - noise can be very loud.	12/23/2020 8:22 PM
362	This flight path introduction has caused a disintegration of my mental health.	12/23/2020 7:36 PM
363	My medical condition requires rest The noise of the planes are so constant rest impossible and creates severe anxiety	12/23/2020 5:52 PM
364	Encourages me to stay up later, hoping for a decrease / end of aircraft noise.	12/23/2020 5:44 PM
365	I don't enjoy my home any more. I try to find reasons to not be there. I never did this before: it was my oasis. I don't feel it's a place of refuge or safety anymore. It is unfortunate this has been linked to Covid impacts also where we have all had to spend more time at home.	12/23/2020 4:19 PM
366	I have no aircon and have to keep windows open for fresh air in early morning, late afternoon, evening and at night. The noise of low flying aircraft is very excessive.	12/23/2020 2:00 PM
367	Interrupts my ability to get back to sleep when I have woken (I have a medical condition that reduces the quality of my sleep and is exacerbated by noise and stress.)	12/23/2020 1:48 PM
368	Concerns me about loss of value of my property	12/23/2020 1:22 PM
369	Upsets my dog who becomes anxious trying to escape the sound	12/23/2020 11:41 AM
370	Worried about aircraft crashing into our home.	12/23/2020 10:08 AM
371	Interrupt my activities	12/23/2020 9:41 AM
372	I teach and need to sleep properly before a full day of hours of teaching. Being woken up by planes means going to work tired. I also write for my work and need quiet. For these reasons, I came to live in a suburb rather than the city. With aircraft noise, both my sleep and ability to work are disrupted.	12/23/2020 9:06 AM
373	I have a new baby and we were forced to move rooms due to the noise impact	12/23/2020 8:38 AM
374	Increases my use of radio and tv at too high a volume for normal listening in comfort in order to counter plane noise	12/23/2020 8:07 AM
375	Has dramatically changed our quite enjoyment of our personal space dramatically for the worse. Causes anxiety and anger.	12/23/2020 8:06 AM
376	I have not had invited my family and people over for our Xmas BBQ's due to the noise outside caused by the planes between 5 and 7pm. I work for an Italian business and I can't concentrate nor talk on meetings with the planes 8 to 10pm. The noise is incredible and I live in a 5 star rated new house. I can't talk to my partner when the planes come over - the are incredibly low and slow. My power bill is almost X 2 cost since July and with the doors and windows closed to stop the noise and no fresh air.	12/23/2020 7:38 AM

Q10 What do you do to 'escape' aircraft noise?

Answered: 1,937 Skipped: 138

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#	RESPONSES	DATE
1	Close windows & doors, turn the air conditioning on	3/8/2021 6:24 PM
2	what can you do!	3/8/2021 6:05 PM
3	Not able to escape	3/8/2021 5:27 PM
4	Turn TV or Radio down untill they have passed What more can I do - Leave my home?? - Leave my neighbourhood??	3/8/2021 11:19 AM
5	Keep the windows and doors shut and turn the air con on. I also use ear plugs but I am still woken up my aircraft noise late at night or early in the morning.	3/8/2021 8:10 AM
6	I can't escape it unless I take my hearing aids out	3/8/2021 8:00 AM
7	Nothing - endure it.	3/7/2021 5:49 PM
8	It really doesn't bother me.	3/7/2021 2:18 PM
9	take lots of shelling tablets and looking to relocate states	3/7/2021 9:02 AM
10	Close windows and doors	3/7/2021 8:44 AM
11	I go to Sunnybank for a meal.	3/6/2021 11:16 PM
12	Shut windows and doors	3/6/2021 8:50 PM
13	Close doors and windows	3/6/2021 7:15 PM
14	Increase white noise	3/6/2021 12:41 PM
15	Can't do anything about it. It's progress	3/6/2021 10:02 AM
16	Close doors and windows	3/6/2021 7:59 AM
17	Look at Ap to determine which planes are flying: is that "if you can't beat them, join them"?! Think: it will be past soon.	3/6/2021 6:35 AM
18	Close all doors and windows. Have to stop what I'm doing if it requires me to hear something or I just miss hearing what someone was saying and never know what it was.	3/5/2021 3:07 PM
19	Close all windows, and put head phones in	3/5/2021 3:03 PM
20	I can't, we need to windows open, there is no air conditioning, I also work from home.	3/5/2021 3:03 PM
21	close the doors and windows and stay inside	3/5/2021 2:41 PM
22	Close windows and use excessive air con	3/5/2021 8:15 AM
23	Drink	3/5/2021 6:57 AM
24	close the doors and put aircon on	3/4/2021 10:06 PM
25	Try to ignore it	3/4/2021 9:19 PM
26	Close doors and put on Airconditioning and go elsewhere to work	3/4/2021 8:13 PM
27	Book weekends away	3/4/2021 8:10 PM
28	wearing earplugs most of the time, which masks about 50% of the noise; when my anxiety levels are really high, I have to leave home	3/4/2021 7:17 PM
29	Stay inside, don't use outdoor area/garden as much.	3/4/2021 6:58 PM
30	Leave the house	3/4/2021 6:57 PM
31	Be patient until it passes.	3/4/2021 6:50 PM
32	Close the house & put the air conditioner on	3/4/2021 6:32 PM
33	Leave home for a while	3/4/2021 6:27 PM
34	there is not a lot you can do - even if you close the windows you can still hear the roar	3/4/2021 5:57 PM

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35	We can't. Feels like planes fly right on top of us. Closing windows/doors is of minimal help, but severely impact quality of life.	3/4/2021 4:54 PM
36	Go inside and close all doors and windows.	3/4/2021 4:48 PM
37	turn on aircon	3/4/2021 3:17 PM
38	Nothing, i cant. The house was built in the 1970s and is not acoustically designed. Ie no sound batts in the ceiling or double glazed windows	3/4/2021 2:22 PM
39	Close windows. Turn on tv. Wear earplugs to sleep.	3/4/2021 12:30 PM
40	That's the problem! I can't escape aircraft noise when at home. I have to pause the TV when planes go overhead as it is not possible to hear anything.	3/4/2021 11:37 AM
41	Close up the house and turn on the aircon.	3/4/2021 11:15 AM
42	YOU CANT ITS THERE ALL DAY AND ALL EFFING NIGHT	3/4/2021 11:06 AM
43	There is no escape. Its too hot to close windows. Don't go outside as much.	3/4/2021 11:01 AM
44	Ear plugs and close the door, requiring use of air conditioning which affects my respiratory health	3/4/2021 10:28 AM
45	Nothing	3/4/2021 9:37 AM
46	Not really anything you can do	3/4/2021 6:43 AM
47	You can't escape, not even closing all doors and Windows when the aircon is on makes any difference to the pervasive rumble	3/3/2021 10:09 PM
48	I don't escape in fact I am fascinated that these huge planes can stay up in the air. Aircraft are a fact of life and as long as I can remember they have flown over our home. In all that time we never complained, so I am surprised at all the NIMBY people, who are now up in arms about aircraft noise since the path was slightly changed.	3/3/2021 9:54 PM
49	Stop being stunned by the volume of noise pollution	3/3/2021 5:34 PM
50	Close all windows	3/3/2021 2:38 PM
51	Close house, don't use verandah	3/3/2021 12:56 PM
52	Cover my ears	3/3/2021 10:09 AM
53	Stay indoors, close doors and windows, use air-conditioner, increase volume of TV, radio, music.	3/3/2021 9:35 AM
54	Stop what I'm doing and grin and bear it. There's no escaping it	3/2/2021 8:43 PM
55	Close doors and windows and move to interior of house.	3/2/2021 7:54 PM
56	Stay inside doors and windows shut. The reason we purchased here was for tranquility.	3/2/2021 6:06 PM
57	Suffer through it	3/2/2021 2:16 PM
58	There is no escape	3/2/2021 2:01 PM
59	Stay inside	3/2/2021 1:36 PM
60	Nothing because I can't. Even with doors closed and aircon on it is loud. We have never experienced this previously in Springfield Lakes.	3/2/2021 1:22 PM
61	We can't escape the noise.	3/2/2021 7:16 AM
62	Go inside, close windows and doors	3/2/2021 1:00 AM
63	Close windows, drink	3/2/2021 12:43 AM
64	Wear Work related earmuffs	3/1/2021 10:39 PM
65	Go to work away from home	3/1/2021 10:17 PM
66	Nothing.	3/1/2021 9:41 PM

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67	All doors have to be closed and the tv needs to be up really loudly. I cannot hear work calls or conversatios	3/1/2021 9:37 PM
68	Try to close all windows but noise keeps kids awake	3/1/2021 9:04 PM
69	It does not adversely impact our living in anyway	3/1/2021 7:25 PM
70	Leave the suburb	3/1/2021 7:03 PM
71	Close the house up and put air conditioning on. Don't sit outside. Get away at the weekends. Leave earlier for work and come home later.	3/1/2021 6:18 PM
72	We can't.	3/1/2021 5:30 PM
73	Shut all the windows and put on the Airconditoner. So it's impact is not only mentally straining but costly.	3/1/2021 3:59 PM
74	Go inside when planes are frequent	3/1/2021 3:47 PM
75	Not much you can do, very loud.	3/1/2021 3:32 PM
76	Try to ignore it	3/1/2021 2:36 PM
77	Wear earphones/earbuds & listen to music while working - but prefer to work without music (or loud planes) so I can concentrate better	3/1/2021 2:22 PM
78	Close up the house but this doesn't keep the noise out	3/1/2021 12:42 PM
79	I was using earplugs, but got an ear infection	3/1/2021 11:41 AM
80	Shut windows	3/1/2021 10:59 AM
81	ear plugs	3/1/2021 8:33 AM
82	Lock up house and swelter. Go out Never have a bbq Go out Never invite people over Go out Don't relax In The pool Look for a new house and literally cut out large losses	3/1/2021 7:17 AM
83	Turn up the volume of radio or TV	3/1/2021 7:07 AM
84	I can't escape it. I'm powerless.	3/1/2021 6:19 AM
85	Nothing	3/1/2021 3:35 AM
86	Go into the office when i should be working from home. Have lunch out of home when again, I'd like to be eating from home. But ultimately its my home, in most cases. I don't feel like I can escape even though it is really negatively impacting me	2/28/2021 10:29 PM
87	Leave the house or shut all the windows and use the airconditioners	2/28/2021 6:55 PM
88	Can't escape	2/28/2021 6:19 PM
89	There is no solution for an elderly woman	2/28/2021 5:17 PM
90	Nothing I can do	2/28/2021 5:06 PM
91	Can't do anything. Have to wait until it passes and hope there's not another following.	2/28/2021 4:57 PM
92	Can't; just wait until it's flown over.	2/28/2021 3:23 PM
93	put a blanket over my head !	2/28/2021 3:18 PM
94	close windows & doors & turn on airconditioner & wear headphones while watching TV	2/28/2021 1:59 PM
95	There is nothing that we can do we must wait for the flight to pass by.	2/28/2021 1:53 PM
96	shut doors and windows and use air conditioning turn the TV volume up	2/28/2021 1:25 PM
97	Close windows and listen to music	2/28/2021 1:16 PM
98	Can't escape	2/28/2021 12:59 PM
99	Television is turned up. Use of headphones	2/28/2021 12:11 PM
100	GET AWAY FROM FLIGHT PATHS	2/28/2021 11:53 AM

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101	Try to concentrate in what I am doing or increasing the volume of music	2/28/2021 11:07 AM
102	Stay inside. Lock up and air-condition. Put on music to help concentrate mind away from. Pray this doesn't mean we have to sell and move. We researched the second runway before purchase and felt Safe in decision to buy.	2/28/2021 10:32 AM
103	Headphones	2/28/2021 10:23 AM
104	Go out	2/28/2021 9:33 AM
105	Close windows & doors	2/28/2021 9:30 AM
106	Leave the area and stay with my son on the Sunshine Coast	2/28/2021 9:01 AM
107	Put earplugs in while sleeping and sometimes during the day too. Turn up other sound to mask the aircraft noise	2/27/2021 7:27 PM
108	put headphones, close windows	2/27/2021 6:19 PM
109	Close windows and doors	2/27/2021 5:11 PM
110	Go indoors , close doors and windows which then requires use of air conditioning	2/27/2021 3:06 PM
111	Close up the doors and windows, put noise cancelling headphones on - I should NOT have to resort to these methods to alleviate the noise in a once peaceful suburb.	2/27/2021 2:04 PM
112	Close all windows and doors and put the aircon on	2/27/2021 12:30 PM
113	All Windows and doors remain closed most days now due to noise.	2/27/2021 8:58 AM
114	Leave the house.	2/27/2021 7:43 AM
115	Leave the house	2/26/2021 8:20 PM
116	What a stupid question. You can we can't.	2/26/2021 7:25 PM
117	I turn on the tv and use the air conditioner. Sometimes I have to leave my apartment.	2/26/2021 8:17 AM
118	turn TV louder	2/26/2021 8:14 AM
119	Close doors and windows and put aircon on. Then hope I will be able to pay the electricity bill	2/25/2021 10:00 PM
120	Go elsewhere	2/25/2021 7:56 PM
121	Go elsewhere	2/25/2021 5:13 PM
122	Have a shower	2/25/2021 2:24 PM
123	Close doors. Pause tv every time a plane flies over. Pause online communications when working from home.	2/25/2021 1:28 PM
124	Close all windows and doors and turn the air con on. Turn the TV volume up, or my laptop volume if I'm working, which I then need to quickly turn back down after the planes pass so as not to further disturb my neighbours.	2/25/2021 11:38 AM
125	I pack a bag and go and stay with friends out of the flight path ... We should not have to live like this !!! There are no words to explain how the noise affects my mental health !!!!!	2/25/2021 8:40 AM
126	Leave my home , lock all windows and doors and turn on aircon. It still doesn't block all the noise . Last night in particular about 10pm was a very loud and low flying plane (24/2/21)	2/25/2021 4:04 AM
127	Just reluctantly bear it!	2/24/2021 10:17 PM
128	Close the doors and windows, turn on the airconditioner and turn up the tv, BUT I STILL HEAR THE NOISE!!! Go to work, but when I return home after work the nights are so noisy... On weekends during the day I leave my home to go to the shops, but I can't 'escape' the evenings so well :(2/24/2021 7:30 PM
129	Close the doors and windows and turn the air-conditioning on. Sleep with earplugs.	2/24/2021 6:06 PM
130	Close up and air condition.	2/24/2021 12:26 PM
131	You can't escape in the home environment - can only escape by driving away from the suburb.	2/24/2021 9:07 AM

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132	go to the gold coast. which means i'm spending money down there instead of where i live.	2/23/2021 1:32 PM
133	We leave our suburb for exercise	2/22/2021 7:31 PM
134	Go out to a different suburb	2/22/2021 6:39 PM
135	I haven't found a way to do this	2/22/2021 4:46 PM
136	Wait for noise to pass if being impacted / don't open up the house as much. Not a lot you can do if woken up by aircraft noise.	2/22/2021 3:52 PM
137	Go out	2/22/2021 11:17 AM
138	Unable	2/21/2021 1:15 PM
139	I have to sleep with earplugs in every night	2/21/2021 12:54 PM
140	There is no escape	2/20/2021 11:14 AM
141	I can't really escape it. Just hope it stops	2/19/2021 3:48 PM
142	close door, turn fans up. we bought two Dyson purifiers at \$1k each to help drown out the noise.	2/19/2021 1:55 PM
143	Shut the place up like a fortress very uncomfortable. Also go out to get away from the area	2/19/2021 12:45 PM
144	Turn radio or TV very loud. Close doors. Curse.	2/19/2021 12:10 PM
145	Close all windows and doors - put aircon on. Pause the TV when an aircraft takes off. Stop talking when outside as the aircraft come and go. We wear ear plugs in the house when we want to turn aircon off and enjoy the breeze	2/19/2021 12:08 PM
146	We have to shut all the doors and windows and turn the A/C on which is counter to how we have designed our house for the subtropics to allow breezes to flow through. Like a lot of QLD houses it is timber framed, timber clad, and has a metal roof so does not deal well with noise penetration. It feels inescapable.	2/19/2021 10:21 AM
147	Close every window and door to help keep noise down.	2/19/2021 9:28 AM
148	Can't escape it	2/19/2021 9:28 AM
149	watch streaming services or play music with noise cancelling. headphones on	2/19/2021 5:20 AM
150	Turn volumes up, keep doors and windows closed	2/18/2021 10:12 PM
151	shut the doors and windows and pause the television or hold my phone calls until after the plane has gone over	2/18/2021 7:38 PM
152	Cant escape sound of aeroplanes.	2/18/2021 5:49 PM
153	I am happy when I am away from home participating in one of my activities.	2/18/2021 4:44 PM
154	Have to monitor when aircraft is approaching and I close all my windows and dots probably get 3 hours of peace any any given time	2/18/2021 4:24 PM
155	Close all doors and windows	2/18/2021 2:54 PM
156	I can't	2/18/2021 1:10 PM
157	Limit outdoor activities during heavy flight traffic	2/18/2021 12:20 PM
158	It seems nothing can be done. Generally I have to close my door but the noise is loud enough to be heard even then.	2/18/2021 11:23 AM
159	I ave to close up the entire house or leave for a period of time.	2/18/2021 9:02 AM
160	I cannot escape it	2/18/2021 7:08 AM
161	I leave the house to escape the noise. This is somewhat difficult given that we have a newborn baby though.	2/18/2021 7:00 AM
162	Earplugs	2/17/2021 8:34 PM
163	Close windows and doors	2/17/2021 7:41 PM

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164	Not possible to escape as it's early in the morning and late at night that it's loudest and I have a baby and toddler asleep at home so I can't just leave or do anything about it	2/17/2021 7:11 PM
165	I can't escape it	2/17/2021 5:14 PM
166	Go for a drive, shut windows put tv up loud	2/17/2021 4:26 PM
167	Work from my office in the city...otherwise I cannot escape it!	2/17/2021 4:09 PM
168	I can't they fly low directly over head. Leave home.	2/17/2021 11:17 AM
169	Come inside and close all doors and windows but we can still hear the planes flying directly overhead.	2/16/2021 7:45 PM
170	You cant	2/16/2021 7:40 PM
171	Close windows and doors	2/16/2021 7:19 PM
172	Just put up with it	2/16/2021 6:51 PM
173	I use Noise cancelling headphones	2/16/2021 4:47 PM
174	Cannot do anything to escape the Noise	2/16/2021 10:30 AM
175	shut doors & windows	2/16/2021 12:00 AM
176	Not much I can do	2/15/2021 7:51 PM
177	Shut doors and windows. Stop what I'm doing everytime they pass over	2/15/2021 7:47 PM
178	Close windows and doors but that only slightly reduces the noise.	2/15/2021 5:17 PM
179	Shut windows and doors and turn up sound on devices	2/15/2021 2:52 PM
180	wear ear plugs or going out from homr	2/15/2021 9:41 AM
181	Fire off noise complaints to CASA and BAC	2/15/2021 8:42 AM
182	Close all the doors and leave the house all together	2/15/2021 7:49 AM
183	There is none other then leaving the house for another suburb	2/15/2021 7:27 AM
184	Close doors and use air-conditioning. Increase volume of TV/music	2/15/2021 7:03 AM
185	Close all doors and windows	2/14/2021 7:58 PM
186	Go out to other places	2/14/2021 12:41 PM
187	Close windows.	2/14/2021 7:53 AM
188	Go to the coast for the weekend	2/14/2021 7:47 AM
189	We close windows, we use our backyard 1/10 of what we used to in 2019, we close doors, we pull down blinds, I take herbal sleeping tablets. I use the electric clothes dryer as the clothesline is caked in black and grey particulates.	2/13/2021 10:30 PM
190	My current life does not afford me the ability to consistently escape the noise...	2/13/2021 7:04 PM
191	Leave the suburb	2/13/2021 3:46 PM
192	Shut doors & windows and put on air conditioning to drown out noise. Or pay to go away for the weekend somewhere else.	2/13/2021 10:43 AM
193	I can't escape it	2/13/2021 10:17 AM
194	Go out	2/13/2021 9:54 AM
195	I cant	2/13/2021 9:40 AM
196	Go to another area	2/13/2021 8:22 AM
197	Sometimes it's not possible to as it comes though the building. In heavy flight days I will leave home to spend time elsewhere - not the goal of having a safe and calm place to call home. Other strategies include turning other noise sources up e.g. tv or music	2/13/2021 8:16 AM

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198	I can't escape, so I wait till it is gone.	2/13/2021 7:58 AM
199	Wear ear plugs	2/13/2021 7:53 AM
200	Leave the area as it is the only way to completely escape the noise !	2/13/2021 7:39 AM
201	Close up windows	2/13/2021 7:16 AM
202	Keep the air con on at all times and all doors and windows closed	2/13/2021 5:53 AM
203	Shut the house up and turn in AC or go away from the house	2/13/2021 4:39 AM
204	Avoid walking to certain areas eg new farm park. Drive away elsewhere	2/12/2021 11:46 PM
205	close up the house	2/12/2021 10:56 PM
206	Go out, close up the house	2/12/2021 10:55 PM
207	Shut doors and windows. Turn fan on for background noise. Tv on for sound	2/12/2021 10:52 PM
208	Close all doors and windows. Leave home during peak times to other suburbs not impacted.	2/12/2021 10:42 PM
209	Nothing, we have to put up with it	2/12/2021 10:01 PM
210	Shut windows, turn on aircon and fans, don't use outdoor area as much.	2/12/2021 6:47 PM
211	Have to shut all my window, put air conditioning on, head to the shopping center to distract myself	2/12/2021 6:39 PM
212	Keep all doors and windows closed all day and night	2/12/2021 3:18 PM
213	Moved house :(really sad thing about that is that it is still a bit of an issue in the new location. It is less confronting though and I am trying to focus on that	2/12/2021 12:53 PM
214	Leave home - I moved from one house. I am hoping I don't need to move again.	2/12/2021 12:16 PM
215	Nothing as nothing seems to work. It seems we have to "live with it" it's like we have moved our house right next to a highway when they flyover.	2/12/2021 9:22 AM
216	Leave the home or close all the windows and put loud using on. Do not use our back yard.	2/12/2021 5:30 AM
217	Put my headphones on	2/11/2021 7:10 PM
218	Close the windows and doors during peak times	2/11/2021 3:57 PM
219	Try earplugs but you can still hear the noise, put ac and fan on	2/11/2021 2:39 PM
220	More confined to inside. Wait until noise passes to contribute activities / conversations	2/11/2021 2:15 PM
221	Leave the whole suburb of Bulimba.	2/11/2021 1:36 PM
222	Stop communicating. Use noise canceling headphones	2/11/2021 10:42 AM
223	Shut the doors and windows	2/11/2021 8:58 AM
224	Close doors and windows. Hang up and call work people back later.	2/11/2021 7:29 AM
225	Close doors and windows and have to then turn on aircon.	2/11/2021 5:48 AM
226	Have to leave the suburb/my home environment altogether.	2/10/2021 4:31 PM
227	I cannot. I have complex medical conditions and mobility issues so I am rarely able to leave my home.	2/10/2021 4:14 PM
228	Long weekend drives	2/10/2021 3:30 PM
229	Shut doors and windows	2/10/2021 10:12 AM
230	drive out into the country, far out because it is all around brisbane now	2/10/2021 9:08 AM
231	leave the house	2/10/2021 8:58 AM
232	Noise cancelling headphones	2/9/2021 9:56 PM
233	Close sliding doors and windows. Increase TV volume. Use noise cancelling headphones to	2/9/2021 6:11 PM

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listen to TV when exercising in the morning (don't want to wake others in the household with loud TV).

234	Close the house up, play loud music	2/9/2021 5:34 PM
235	Close house up.	2/9/2021 5:34 PM
236	Stop communication Move indoors Close windows	2/9/2021 2:53 PM
237	Close up the house, but that doesn't even work	2/9/2021 12:26 PM
238	come in from outside and close windows and doors	2/9/2021 12:21 PM
239	Close windows and doors	2/9/2021 9:03 AM
240	I wear ear plugs every night to bed and often during the day to escape the noise as it causes me a great deal of stress and mental anguish	2/9/2021 6:27 AM
241	We can't	2/9/2021 6:19 AM
242	Try to overlook the distraction and distress, think positively about my love of travel and the travellers on the plane - the 'necessary evil'	2/9/2021 5:46 AM
243	I can't - I do notice when we go away it's quiet but angry that the noise is forcing me to escape / considering moving but where? Many of the areas I would have chosen are impacted	2/8/2021 11:27 PM
244	Close windows	2/8/2021 10:33 PM
245	Put music on quite loud indoors	2/8/2021 10:03 PM
246	Close the doors	2/8/2021 8:09 PM
247	Put noise cancelling headphones on or leave my home	2/8/2021 7:08 PM
248	Close all the doors and windows. Leave the area.	2/8/2021 6:48 PM
249	Go to work	2/8/2021 5:36 PM
250	Shut all doors and window - don't go outside. Forced to leave the quiet enjoyment of my house	2/8/2021 5:17 PM
251	Turn up the TV LOUD! Stop talking, our dog barks excessively as a result.	2/8/2021 4:23 PM
252	I can't escape it. I work from home so I am there all day. I would have to leave home to escape it which means I can't work. I can't afford to not work.	2/8/2021 4:02 PM
253	Put on aircon, shut windows, come inside and avoid outside activities	2/8/2021 3:23 PM
254	close doors and windows and turn on airconditioner	2/8/2021 2:32 PM
255	I don't - I wait till it is over to continue my activities	2/8/2021 2:30 PM
256	Close windows and doors. Don't entertain on the outside deck anymore.	2/8/2021 2:05 PM
257	Shut all doors and put on air conditioning	2/8/2021 1:14 PM
258	Use headphones	2/8/2021 12:41 PM
259	Leave home as much as possible	2/8/2021 12:02 PM
260	Close all windows and turn music or tv on to muffle the sound. Air-conditioning is required as a result	2/8/2021 10:38 AM
261	Can't escape it.	2/8/2021 10:36 AM
262	Close up house	2/7/2021 6:45 PM
263	Lock myself in the smallest room so I can talk to people when they call or when I am on a work meeting or videoconference, but it is super hot as there is no air conditioning. I have to constantly turn the volume up and down so I can hear over the aircraft noise which is very often every 5 minutes.	2/6/2021 7:41 PM
264	close doors	2/6/2021 1:26 PM
265	Close doors and windows, avoid outdoors. It makes video calling my family more difficult as	2/6/2021 1:06 PM

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they can't hear me and I them every 10mins when a plane comes past.

266	Close all windows and doors then put loud music on	2/6/2021 10:12 AM
267	Can not	2/6/2021 9:43 AM
268	Close doors windows etc	2/6/2021 8:41 AM
269	Wait for it to pass and use earbuds for listening on phone and iPad	2/5/2021 6:18 PM
270	Come inside, turn on air conditioning and close all doors and windows	2/5/2021 5:17 PM
271	Close doors or leave this srea	2/5/2021 3:34 PM
272	Close doors and windows. Try to avoid situations where aircraft noise has an impact.	2/5/2021 3:27 PM
273	I have to leave my neighbourhood to escape the noise since new runway operational	2/5/2021 1:22 PM
274	Wait till the Plane has flown over	2/5/2021 1:20 PM
275	Nothing. I can't keep leaving my suburb every time a plane flies low over New Farm!	2/5/2021 1:03 PM
276	There is no escape from the aircraft noise	2/5/2021 12:45 PM
277	Wear ear plugs. Leave my home and go to other suburbs or coast where it is quiet.	2/5/2021 11:11 AM
278	Just wait it out	2/5/2021 10:08 AM
279	Stay inside at those times. Close windows.	2/4/2021 9:53 PM
280	Put everything on hold whilst a plane is overhead	2/4/2021 7:45 PM
281	Nothing	2/4/2021 7:34 PM
282	Wear noise cancellation headphones	2/4/2021 7:00 PM
283	When working I use earplugs... but it's terrible as this is my home. I often have to increase TV volume. The frequency is astonishing.	2/4/2021 6:54 PM
284	Leave the suburb! Walk, socialise, shop on the other side of town	2/4/2021 4:41 PM
285	You can't escape. We do shut the doors and put on air conditioning but the noise pollution still interferes with conversations, phone calls, concentration and watching tv.	2/4/2021 4:32 PM
286	Leave. Lock the house up.	2/4/2021 1:50 PM
287	Close up the house, turn on music. Leave my home during times of high traffic.	2/4/2021 1:11 PM
288	Wait for aircraft to transit	2/4/2021 12:23 PM
289	Sit inside with doors and windows shut	2/4/2021 11:14 AM
290	Try to ignore it	2/4/2021 10:41 AM
291	Close up the house	2/4/2021 9:17 AM
292	Move rooms especially if talking in the phone	2/4/2021 9:13 AM
293	Can't escape it	2/4/2021 9:12 AM
294	Shut the doors and put aircon on	2/4/2021 9:03 AM
295	close doors & windows to fresh air / increased use of airconditioners regardless of the weather. Not much you can do when the noise is fairly constant particularly at 'peak' times. VERY concerned when air traffic picks up	2/4/2021 9:01 AM
296	turn up TV, close windows, tuen on A/C	2/4/2021 8:48 AM
297	shut doors and windows and moving to another area	2/4/2021 8:44 AM
298	Go out on some days	2/4/2021 8:42 AM
299	nothing	2/4/2021 7:38 AM
300	unable to escape	2/4/2021 7:07 AM

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301	Nothing I can do while I am at home.	2/4/2021 7:05 AM
302	Earplugs, going away, closing doors and windows, consider selling my property	2/4/2021 6:57 AM
303	There really is no means of escape which is why it is so distressing.	2/4/2021 6:21 AM
304	turn on a/c	2/4/2021 6:01 AM
305	Shut the doors	2/3/2021 9:25 PM
306	Shut doors & windows, turn up radio/TV to drowning out, avoid making phone calls	2/3/2021 9:07 PM
307	Sadly I have gone from a home fully opened up to closing all doors and windows to keep out what noise I can. This is unsuccessful. It also causes me to run my air-con unnecessarily increasing my electricity bills.	2/3/2021 6:18 PM
308	Turn the TV or radio up loud	2/3/2021 5:34 PM
309	close the windows. turn volume of radio / tv up	2/3/2021 2:29 PM
310	Can't do anything. Cannot talk to anyone until plane passes. Noise is both inside and outside.	2/3/2021 12:47 PM
311	Close the doors and windows. Travel to quiet parts of Brisbane to relax	2/3/2021 12:33 PM
312	Go up the coast on a weekend to have a sleep in and quiet time	2/3/2021 11:55 AM
313	This is our home where we would hope to relax and enjoy in our retirement, now since the new runway has opened, we are invaded by severe noise from the planes most evenings at dinner time nearly every 3 to 5 minutes, we have counted 8 planes coming over, we cannot have a conversation around the table, or if we want to listen to music , we can't, or TV we can't. We We don't want to have to lock ourselves up with windows and doors closed . Considering that with COVID we have much fewer aircraft going over our roof(400 meters above) I can see when flying gets back to " Normal" and the future of more people travelling, our life here will be devastating ie unhealthy. We live at the top of Suvla St St with fantastic views of Bris City Mt Gravatt and Hamilton Hill it's very possible the value of our property is and will be seriously effected.	2/3/2021 9:54 AM
314	Go inside and turn up music/TV during peak periods.	2/3/2021 6:33 AM
315	Limit activities, such as inviting guests. Reduce time spent with family on outdoor deck, BBQ, etc.	2/3/2021 5:52 AM
316	Stay inside the house with all doors and windows closed	2/2/2021 6:26 PM
317	Close doors and air con - but its not enough \$ 700 Noise cancel headphones helped a little, but can still hear them and if on a call the other people can hear the planes and I cannot work.	2/2/2021 6:08 PM
318	All I can do is close my doors, which I have to do on and off all day when working from home because I can't hear my video calls	2/2/2021 5:12 PM
319	close windows and doors	2/2/2021 4:54 PM
320	Close windows, go downstairs, go out	2/2/2021 4:12 PM
321	Close windows, go downstairs, go out.	2/2/2021 4:03 PM
322	Turn TV or computer devices up loud to block out the noise or close my doors and windows	2/2/2021 2:29 PM
323	Turn on radio all day, air filters in rooms to make white noise.	2/2/2021 1:45 PM
324	Close up the house and turn on the TV and Air con.	2/2/2021 1:44 PM
325	Lock all windows and doors that somewhat limits the noise but it gets very loud at times	2/2/2021 1:19 PM
326	Make them go away, another flight path or much much MUCH MUCH higher in the sky. Ie what ever compromise they come to with height, multiply that by a hundred!!	2/2/2021 12:50 PM
327	Shake my fist at the sky.	2/2/2021 12:00 PM
328	We can't escape the aircraft noise in our home and out in our garden. The aircraft noise has impacted the enjoyment that we had being in our home and garden	2/2/2021 11:43 AM
329	Run fans, turn on radio/music (white noise)	2/2/2021 11:03 AM

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330	Leave the city	2/2/2021 10:52 AM
331	Headphone with loud music that may damage my hearing or try leave the house to study	2/2/2021 10:06 AM
332	Go on holidays	2/2/2021 9:04 AM
333	nothing I can do!	2/2/2021 6:42 AM
334	The aircraft noise is impossible to fully "escape" from! I use headphones when listening to the radio, which I do a lot. We shut windows and have the air conditioning running which partially masks the noise.	2/1/2021 10:05 PM
335	I can't escape it... this is the problem!	2/1/2021 9:19 PM
336	Try to turn up music or tv. Going to work.	2/1/2021 8:15 PM
337	Visit family in quieter areas	2/1/2021 5:45 PM
338	Wait	2/1/2021 5:15 PM
339	No real way to escape it, other than by leaving home.	2/1/2021 4:51 PM
340	Go to the beach Shut all the windows and doors	2/1/2021 4:38 PM
341	Leave on the weekend.	2/1/2021 4:32 PM
342	Close windows	2/1/2021 3:41 PM
343	Close doors and windows	2/1/2021 1:51 PM
344	shut the window while working from home, raise the sound level, shut the window when sleeping .	2/1/2021 1:38 PM
345	When at home I stay indoors, close windows and doors, and when I need to block out noise to concentrate, I use noise cancelling headphones. I try to take my child to parks and outdoor places that are not impacted by aircraft noise.	2/1/2021 11:39 AM
346	Go indoors.	2/1/2021 11:25 AM
347	TV and music has to be up louder which isn't great for my health.	2/1/2021 10:31 AM
348	Noise cancelling headphones, or leave my house	2/1/2021 10:21 AM
349	Close all the windows and doors in the house, I feel like a prisoner through no consent of my own	2/1/2021 10:19 AM
350	Turn the radio on and up loud.	2/1/2021 10:15 AM
351	Drive to the coast	2/1/2021 9:59 AM
352	Close all windows and doors and turn in AC. stop talking when aircraft overhead. Pause or stop watching device.	2/1/2021 9:58 AM
353	Leave my home and go somewhere else - visit friends, shopping centre or walk away from the area	2/1/2021 9:56 AM
354	Its uninvited and I cant escape the noise of aircraft.	2/1/2021 9:56 AM
355	Nothing.	2/1/2021 9:55 AM
356	na	2/1/2021 9:54 AM
357	It is impossible to fully "escape" the noise. Cover ears with hands. Have started using headphones to listen to the radio which I do a lot. Halt conversations when aircraft pass overhead. Pause work as unable to think straight while aircraft passes.	2/1/2021 9:54 AM
358	Close all windows and doors	2/1/2021 9:52 AM
359	Close windows	2/1/2021 9:51 AM
360	Close windows and doors. Increase radio and tv volumes. Eat out.	2/1/2021 9:46 AM
361	Close doors, windows	2/1/2021 9:31 AM

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362	There is no escaping it	2/1/2021 9:18 AM
363	How can you escape aircraft noise when it is overhead? Even closing windows and doors the excessive noise remains and conversations or watching TV is severely impacted. The Jetstar Airbus aircraft are distinctive with their whistling attributes. Larger aircraft also have a greater noise output.	2/1/2021 8:36 AM
364	Move into another room when noise levels increase	2/1/2021 7:54 AM
365	Leave my suburb	1/31/2021 10:42 PM
366	Close doors, pause conversations etc	1/31/2021 10:32 PM
367	We have replaced windows to include thicker glass and heavy seals. This cost us greatly and means that we need to run air conditioners to prevent aircraft noise	1/31/2021 9:59 PM
368	It's difficult to judge as less flights due to Covid. I try to ignore it	1/31/2021 9:56 PM
369	AirPods when watching TV or films, earplugs when sleeping (ineffective against the aircraft noise pollution and infuriating when woken from sleep but planes flying AFTER curfew), staying indoors instead of enjoying the two balconies and gardens of our EXPENSIVE home.	1/31/2021 9:16 PM
370	Close doors/ windows but it is difficult as noise is often so loud you just have to wait for it to pass.	1/31/2021 9:14 PM
371	I am unable to escape the aircraft noise	1/31/2021 9:01 PM
372	Close doors and windows	1/31/2021 8:33 PM
373	Close the doors and windows. We take a break by doing day trips.	1/31/2021 8:05 PM
374	Close windows and doors to try and reduce noise levels somewhat.	1/31/2021 8:04 PM
375	Leave early to work Stay late at work Close doors	1/31/2021 7:20 PM
376	Hope for a day under 5 knots of wind	1/31/2021 6:41 PM
377	Mute microphone. Increase volume. Drown it out	1/31/2021 6:25 PM
378	Go inside when it's a particularly busy time for flights.	1/31/2021 6:20 PM
379	Press mute on my microphone and turn the volume up on tv, or appliance.	1/31/2021 6:18 PM
380	Close the doors Go away more often Leave earlier for swirl Return home later from work	1/31/2021 6:03 PM
381	Turn the sound of the tv or radio up	1/31/2021 6:00 PM
382	Go inside and turn aircon	1/31/2021 5:07 PM
383	You can't apart from leave home.	1/31/2021 5:06 PM
384	Close the house, wear headphones but it is impossible to escape the noise, especially when outside.	1/31/2021 3:42 PM
385	Turn the TV up	1/31/2021 3:26 PM
386	It is very difficult; the only way to reduce it is to shut doors and windows, and if watching TV or listening to music or radio, temporarily turn up the volume very significantly	1/31/2021 2:24 PM
387	Close windows	1/31/2021 2:23 PM
388	Shut up my house	1/31/2021 11:55 AM
389	Leave the suburb, turn up the tv, put ear plugs in to sleep, retreat inside from the outdoor deck.	1/31/2021 11:53 AM
390	Close all windows; wear earplugs to bed	1/31/2021 10:39 AM
391	There is nothing we can do	1/31/2021 10:35 AM
392	Can't escape	1/31/2021 10:02 AM
393	Can't do anything	1/31/2021 8:30 AM
394	Put headphones on as opposed to before	1/31/2021 7:18 AM

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395	Close windows and doors and this action heats the house which in turn increases the need to use more electricity, I prefer natural cooling by to have the windows and doors open for cross ventilation. I also now have to wear ear plugs to try to manage sleep disruptions	1/31/2021 7:16 AM
396	Either shit myself away like a hermit (all windows and doors shut) or go out (so much for owning a beautiful unit in inner Brisbane)	1/31/2021 1:38 AM
397	Run outside and shout "negative comments" at the aircraft as they pass overhead of our home.	1/30/2021 10:51 PM
398	Physically leaving the house to escape	1/30/2021 9:32 PM
399	Wear headphones to listen to music or shows streaming through my mobile phone. Nothing else works while at home.	1/30/2021 9:02 PM
400	There is nothing I can do. I may need to consider leaving my home - and I love balmoral otherwise	1/30/2021 8:04 PM
401	Wear earphones, turn up the volume on tv or leave the neighbourhood	1/30/2021 6:18 PM
402	Nothing I can do	1/30/2021 6:05 PM
403	We can't escape it, we have to pause conversations inside and outside home, pause television shows until the plane has past. We have decreased the entertaining at our home due to excessive noise, it is embarrassing	1/30/2021 12:53 PM
404	Go to the coast	1/30/2021 12:37 PM
405	Wait until the plane goes over because there is no way of stopping the noise. The aircraft noise is much louder, lower and more frequent since July 2020.	1/30/2021 12:15 PM
406	Shut all windows and turn on AC	1/30/2021 11:53 AM
407	Put music on	1/30/2021 11:43 AM
408	Go downstairs Close the windows, turn on the air conditioner so that we don't expire from the heat... usually rely on breezes but is now too noisy	1/30/2021 11:16 AM
409	Close all doors and windows. Leave the house	1/30/2021 11:07 AM
410	Leave the house	1/30/2021 10:09 AM
411	Stay in doors or leave my house if I can	1/30/2021 9:58 AM
412	Can't do anything	1/30/2021 9:53 AM
413	Close doors to the outside then have to turn aircon on. Early morning pillow over my head. Don't talk outside on the phone and have to go inside and close the doors to the outside noise when aircraft are overhead.	1/30/2021 9:44 AM
414	Leave or lock up house	1/30/2021 9:44 AM
415	Close windows and doors and use aircon	1/30/2021 9:12 AM
416	Cant	1/30/2021 8:57 AM
417	Shut windows and put the air conditioning which cost me a lot of money and is not healthy	1/30/2021 6:51 AM
418	Leave the home, Put earphones or earplugs in	1/30/2021 12:17 AM
419	Headphones	1/29/2021 11:43 PM
420	Close doors and windows	1/29/2021 7:08 PM
421	Close windows and turn on aircon, go elsewhere	1/29/2021 6:36 PM
422	Leave New Farm. Go to the coast, national park. Spend more time indoors with doors closed.	1/29/2021 5:33 PM
423	can't escape	1/29/2021 5:09 PM
424	Move inside and close all doors and windows and live in air-conditioning	1/29/2021 4:43 PM
425	CLOSE WINDOWS AND MOVE INSIDE WHEN OUTSIDE	1/29/2021 4:36 PM
426	Put air-conditioning on and close windows/doors. I work from home, so I have no choice but to	1/29/2021 4:27 PM

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do this, even if the weather doesn't require me to use my air-conditioning. At night I prefer to sleep with the windows open to get some fresh, humid air after the day spent with it running, so there is no escape from the aircraft noise at night.

427	Close the house up.	1/29/2021 4:12 PM
428	close doors and turn on a/c	1/29/2021 4:00 PM
429	Unfortunately I cannot escape it as I work from home. I also don't have air conditioning so must leave the windows open.	1/29/2021 2:56 PM
430	air-conditioning, shut up house, turn up TV (none of which work) and wear ear muffs designed for worksites as i am unable to wear earplugs - does not work for sleeping though.	1/29/2021 2:03 PM
431	There is no escape.	1/29/2021 2:00 PM
432	Take my family to another area so the kids can play without the noise	1/29/2021 1:21 PM
433	Noise cancelling headphones	1/29/2021 12:43 PM
434	Close the doors and turn on the air-conditioner in hot weather. With doors open, no air-conditioning is required.	1/29/2021 11:45 AM
435	Can't escape it other than leave the suburb	1/29/2021 10:25 AM
436	Mute the TV sometimes. We're lucky that the new flight path isn't directly overhead, but we have noticed significant increase in flights	1/29/2021 9:44 AM
437	Go out Go to another part of the house	1/29/2021 9:20 AM
438	The same thing I do to escape noise from roads and gardening equipment.	1/29/2021 9:12 AM
439	Not a lot. We tolerate it, and we're also grateful that we're not directly under the flightpath	1/29/2021 9:11 AM
440	I can't escape it	1/29/2021 8:33 AM
441	Unable to do so.	1/29/2021 8:27 AM
442	Close doors and windows I feel like I am in prison in my own home it's not right as usual they did not tell the whole truth	1/29/2021 8:03 AM
443	Close the doors & turn on air-conditioning.	1/29/2021 8:02 AM
444	NA	1/29/2021 7:52 AM
445	No need to	1/29/2021 7:47 AM
446	Go out	1/29/2021 5:01 AM
447	Close doors, increase audio volumes, pause meetings,, curse the plane flying overhead	1/29/2021 3:35 AM
448	Try to shut windows	1/28/2021 10:19 PM
449	Leave doors closed.	1/28/2021 10:18 PM
450	using noise cancellation noise	1/28/2021 10:17 PM
451	Shut windows and doors, try to turn up RV to hear, have to pause conversations and work calls, use earphones and earplugs, try and spend less time at home.	1/28/2021 10:03 PM
452	I've started taking medication (sleeping aids).	1/28/2021 8:00 PM
453	There is no escape and we are not even on the flight paths	1/28/2021 7:54 PM
454	Put the volume of the TV or music up	1/28/2021 7:22 PM
455	Shut the windows or leave the house when I would prefer to be at home	1/28/2021 7:14 PM
456	Close windows and doors	1/28/2021 4:54 PM
457	inescapable	1/28/2021 4:11 PM
458	There is no 'escape'.	1/28/2021 3:02 PM
459	CANNOT LEAVE HOME DUE TO AGE, TRY TO PUT UP WITH IT, BUT CANNOT	1/28/2021 2:32 PM

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460	spend time in licensed premises i.e. hotels	1/28/2021 2:28 PM
461	Go out	1/28/2021 1:12 PM
462	There is no escape	1/28/2021 1:08 PM
463	Stay inside and close all the windows and doors and put on the air conditioning.	1/28/2021 12:42 PM
464	Shut up home	1/28/2021 10:46 AM
465	Go to a non affected area	1/28/2021 10:45 AM
466	Pillow over my head. Unfortunately kids not able to do the same so they are just up very early each Tuesday and Thursday when the flights start	1/28/2021 10:24 AM
467	Close all windows.	1/28/2021 8:31 AM
468	Keep windows closed and do not go outside much	1/28/2021 7:58 AM
469	Get out of the house	1/28/2021 7:23 AM
470	nosie cancelling headphones, shut doors and windows	1/28/2021 7:12 AM
471	Close windows doors	1/28/2021 6:59 AM
472	Go indoors	1/27/2021 9:34 PM
473	Close doors and windows	1/27/2021 9:32 PM
474	Close windows, stay inside	1/27/2021 7:55 PM
475	Close doors turn on air con and tv more	1/27/2021 7:43 PM
476	Put zoom call on mute, apologies to anyone on the phone, shut the windows	1/27/2021 7:23 PM
477	Close door , don't use my balcony	1/27/2021 7:21 PM
478	Can't	1/27/2021 6:13 PM
479	Close doors and windows and turn the air-conditioning on	1/27/2021 5:50 PM
480	Unable to escape	1/27/2021 3:59 PM
481	Nothing	1/27/2021 3:44 PM
482	Air con, shut windows, turn tv up	1/27/2021 1:13 PM
483	Play music loudly or get away from the house.	1/27/2021 1:00 PM
484	Take Panadol for headaches	1/27/2021 12:44 PM
485	I generally do not need to escape the noise.....I just put up with it.	1/27/2021 11:02 AM
486	I just tolerate it	1/27/2021 9:21 AM
487	I wear noise cancelling headphones all day while working from home. I no longer enjoy relaxing in the yard.	1/27/2021 9:19 AM
488	Nothing. Hard o escape from your own home. It last for less than 2 minutes but it's very frequent and it starts very early. Some crafts are "lower" and the noise is a lot more intense, it vibrates the house.	1/27/2021 7:50 AM
489	Close the doors	1/27/2021 7:47 AM
490	Ear Plugs (they don't work), listening to music with ear phones, holiday.	1/27/2021 7:20 AM
491	Look forward to go to work to get away from the house. The weekends used to be a retreat now weekends are just noise	1/26/2021 9:42 PM
492	Music via headphones/noise canceling	1/26/2021 8:46 PM
493	It is impossible to escape, there are only ways to slightly reduce its impact	1/26/2021 8:15 PM
494	close windows and doors but mostly there is no escape.	1/26/2021 7:34 PM

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495	Shut up all the doors and windows in the home, and turn on the air conditioner Or leave the suburb	1/26/2021 6:26 PM
496	Close all windows and doors. It still dosent help	1/26/2021 4:52 PM
497	Close doors and windows	1/26/2021 3:54 PM
498	Leave the house go to another suburb	1/26/2021 3:29 PM
499	I can't	1/26/2021 1:55 PM
500	Turn up the volume of the television. Cannot open my windows anymore	1/26/2021 1:50 PM
501	Cover my ears	1/26/2021 1:32 PM
502	nothing	1/26/2021 1:16 PM
503	We regularly shut all windows and put the air conditioner on, rather than using natural breeze to cool the house. In addition to higher cost of electricity, this places increases on demand for electricity at peak times which is at odds with the desire to reduce consumption for environmental reasons	1/26/2021 1:16 PM
504	I can't	1/26/2021 12:33 PM
505	Sut all windows and doors and turn on music.Spend time in other suburbs.	1/26/2021 11:45 AM
506	Shut all door and window and turn on music. Dont spend as much time in my own neighbourhood.	1/26/2021 11:41 AM
507	I'm forced to leave my home	1/26/2021 10:42 AM
508	Turn everything up.	1/26/2021 10:41 AM
509	Close all doors and windows and stay inside	1/26/2021 10:35 AM
510	Close windows and doors, turn on air-con and turn up volume of TV, radio etc. suspend conversations	1/26/2021 10:17 AM
511	Shut myself inside & turn up volume on my TV & radio.	1/26/2021 9:42 AM
512	Stay inside and close all doors and windows	1/26/2021 8:54 AM
513	Close all windows and doors and even the blinds.	1/26/2021 8:21 AM
514	Nothing	1/26/2021 7:44 AM
515	There is no escape. It has totally changed the once peaceful nature of living in our home ..have lived here 27 years	1/26/2021 6:55 AM
516	Close windows, turn up volume	1/25/2021 11:14 PM
517	I close the windows, I use my earphones	1/25/2021 9:13 PM
518	Close all my windows and doors and turn on air conditioning. Stop using my alcony	1/25/2021 8:41 PM
519	I am unable to escape the noise	1/25/2021 8:36 PM
520	Spending longer hours at work. It is unsustainable to work from home and concentrate. As a senior English teacher marking and preparation are pivotal aspects of work. I am also a mother, so trying to be at home to look after them, as well as performing the expectations of my job is very stressful. Where is the noise abatement. I do not know of any other industry that can noise pollute with impunity.	1/25/2021 8:00 PM
521	I can't escape it.	1/25/2021 7:43 PM
522	Go for a drive	1/25/2021 6:46 PM
523	Shut all windows and doors, wear earplugs at night, leave my house to stay with others	1/25/2021 5:46 PM
524	Close doors and put up with it.	1/25/2021 4:52 PM
525	There is nothing you can do to escape it. Even closing everything up barely muffles it.	1/25/2021 3:46 PM
526	Play loud music and spent unnecessary money to secondary glaze my windows.	1/25/2021 2:19 PM

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527	Close windows and doors. Turn on the air conditioning. Do less activities outside when there is an increase in planes flying overhead.	1/25/2021 2:05 PM
528	No Escape. Just put up with it	1/25/2021 1:53 PM
529	Shut windows and doors but this does not eliminate the noise	1/25/2021 1:41 PM
530	join BFBCA	1/25/2021 12:37 PM
531	Can't hide!	1/25/2021 11:45 AM
532	We cannot escape it as the flight path literally goes over our house. The only option is to minimise it by closing doors and windows. Thus increasing our electricity bill and lowering our quality of life, as we prefer the fresh air.	1/25/2021 11:40 AM
533	Close windows (tough in summer!) or just have to pause a bit while the plane passes and on a phone call.	1/25/2021 10:00 AM
534	When planes are in the rotation coming over our house there is no escape! Just frustration!	1/25/2021 9:39 AM
535	It is very difficult to escape aircraft noise. I shouldn't have to escape from my own home to live a peaceful life.	1/25/2021 9:38 AM
536	Turn tv up loudly. Take a deep breath and wait for the noise to abate	1/25/2021 9:11 AM
537	Sometimes I have to close the doors and use air condition to try and muffle the sound. I am often disinclined to sit on the veranda. The tv does does blot out the aircraft noise.	1/25/2021 8:50 AM
538	Stay indoors and close windows and doors to escape the noise instead of sitting on my deck in the evenings.	1/25/2021 6:46 AM
539	Close all doors and windows and turn the TV up loud	1/24/2021 10:59 PM
540	Turn the TV up. Earplugs	1/24/2021 8:35 PM
541	Close all the doors and window, put aircon on and ear plugs in when I go to bed before 10pm	1/24/2021 8:33 PM
542	I have reduced my hours of working at home and go to the office more, do not use the swimming pool as much. Try to reduce the amount of time spent at home e.g. eating out more, going out more at weekends.	1/24/2021 7:53 PM
543	Turn up the volume on radio and TV and shut windows and doors so have to turn air con on.	1/24/2021 7:07 PM
544	Turn the TV on louder	1/24/2021 6:44 PM
545	You can't escape it if you are in the house. They are constantly flying over us and the noise is so much louder than we ever anticipated. We close our doors and put the air conditioner on but can still hear it very clearly. This is an expensive exercise as we are running our air conditioner a lot more than we use to.	1/24/2021 5:29 PM
546	Close doors and turn on air conditioning	1/24/2021 5:25 PM
547	Close the doors and turn the air conditioning on .As i am an asthmatic I have a real problem with this We also find that we now get a lot more black soot on our outdoor furniture and living area.	1/24/2021 3:22 PM
548	Have the television loud, close windows and doors (difficult at night and in summer)	1/24/2021 2:58 PM
549	Close all windows and doors turn on air con Pause tv viewing	1/24/2021 2:53 PM
550	Even with windows closed we cannot escape the noise from some of the loudest aircraft particularly Jetstar jets and some of the propellor drive aircraft	1/24/2021 2:29 PM
551	Close windows and doors and remain inside	1/24/2021 2:04 PM
552	There is no escape.	1/24/2021 1:42 PM
553	Close all doors. Move rooms.	1/24/2021 12:36 PM
554	Drive further away. Close windows put aircon on	1/24/2021 12:33 PM
555	Shut all windows	1/24/2021 11:55 AM

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556	Close doors and turn air conditioning on. But it does not relieve all aircraft noise.	1/24/2021 11:22 AM
557	There is nothing you can do.. just wait for it to pass before continuing with your conversation. I worry a lot about what happens when flights increase once the COVID situation passes.	1/24/2021 10:17 AM
558	I dont	1/24/2021 8:42 AM
559	We can't escape it. We stop talking until it passes.	1/24/2021 7:53 AM
560	Close windows and doors, which prevent fresh airflow in the house. Turn on air conditioning	1/24/2021 6:16 AM
561	Close windows and use air con	1/23/2021 7:32 PM
562	Shut the windows and doors and turn on the fans and air conditioners	1/23/2021 5:48 PM
563	Shut the windows	1/23/2021 5:39 PM
564	Go out Close up the whole villa and put the aircon on.	1/23/2021 5:28 PM
565	Close all doors and windows and turn on air conditioning	1/23/2021 5:09 PM
566	Sometimes keep the doors and windows closed. Go out of the area.	1/23/2021 4:59 PM
567	One can't escape the aircraft noise!	1/23/2021 4:56 PM
568	We are both retired so spend most of our time at home especially during this Covid pandemic.	1/23/2021 4:47 PM
569	Shut the doors but can still hear particularly at night. It is so, so annoying. I am getting 1.5 hrs sleep less a day. Was only when I was in Wide Bay last week that I actually got just over 8 hrs sleep. It was wonderful!	1/23/2021 3:23 PM
570	close doors and windows	1/23/2021 2:42 PM
571	Pause, get frustrated, then wait for it to abate	1/23/2021 1:54 PM
572	Close windows and doors, turn on air conditioning.	1/23/2021 1:41 PM
573	Go shopping in other suburbs. Close windows & use aircon.	1/23/2021 11:36 AM
574	Go out. Have tv louder and when you are in my street you can hear everyone's tvs up and so loud.	1/23/2021 11:10 AM
575	Close doors/windows and put a/c on	1/23/2021 10:43 AM
576	I don't	1/23/2021 9:58 AM
577	Close all windows and doors	1/23/2021 9:54 AM
578	Airconditioning on or fans for white noise	1/23/2021 9:45 AM
579	Close up and use air conditioning	1/23/2021 9:43 AM
580	Close windows and doors and use air conditioning	1/23/2021 9:35 AM
581	Visit Shorncliffe and other areas without flight paths overhead.	1/23/2021 9:18 AM
582	Close windows or move to a different room	1/23/2021 9:02 AM
583	Earplugs	1/23/2021 8:58 AM
584	Close windows and doors, turn up the TV	1/23/2021 8:32 AM
585	Close windows	1/23/2021 8:12 AM
586	Don't need to	1/23/2021 7:40 AM
587	Close doors and windows	1/23/2021 5:22 AM
588	Keep the windows and doors close all the time. Stay indoors and take walks in roads away from home. I wonder who approved this nuisance, clearly something is wrong with people who designed the path of the planes over the suburbs. This is nuts!	1/23/2021 1:59 AM
589	Only way would be to leave my home.	1/22/2021 10:41 PM
590	When I am not working, I go for a ride into the country and have a quiet coffee somewhere.	1/22/2021 9:17 PM

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591	Close the windows and get out of the suburb	1/22/2021 9:10 PM
592	Go out to another area	1/22/2021 8:02 PM
593	Nothing because it's always there	1/22/2021 7:57 PM
594	Can't get away from it even if the doors are closed	1/22/2021 6:58 PM
595	Leave my home	1/22/2021 6:42 PM
596	Put the air conditioner on.	1/22/2021 6:27 PM
597	Close doors and turn on fans or aircon. Turn the TV up.	1/22/2021 5:51 PM
598	Shut windows and use air con	1/22/2021 5:18 PM
599	Nothing	1/22/2021 4:45 PM
600	Double glazing	1/22/2021 4:09 PM
601	Leave new farm or close the doors and use air conditioning	1/22/2021 4:05 PM
602	Lock unit up and run air-conditioner	1/22/2021 3:05 PM
603	Leave the area Listen loud music Shut all windows and doors Take sleeping tablet	1/22/2021 2:48 PM
604	Close the house up if required. This requires using air conditioning.	1/22/2021 12:45 PM
605	Close the house up, put on the air con and listen to tv with headphones. Or if sleeping put in ear plugs	1/22/2021 12:17 PM
606	Go inside	1/22/2021 12:09 PM
607	It's usually over within 30 seconds.	1/22/2021 12:02 PM
608	I can't. I live and work right under the flightpath and my children also go to school here. Our local recreation space Hercules Park is also affected.	1/22/2021 11:22 AM
609	There is no way to escape it	1/22/2021 11:07 AM
610	Leave my house and suburb	1/22/2021 11:00 AM
611	Keep windows and doors shut, air con and fans to drown out noise	1/22/2021 10:44 AM
612	Wait until the aircraft flies over before resuming my conversation	1/22/2021 10:42 AM
613	The noise is only for a few seconds so it doesn't worry me	1/22/2021 10:33 AM
614	nothing	1/22/2021 10:32 AM
615	Close windows and doors and move away from windows and doors	1/22/2021 10:25 AM
616	Leave the area	1/22/2021 10:15 AM
617	nothing just put up with it	1/22/2021 10:02 AM
618	I cant	1/22/2021 9:54 AM
619	go out	1/22/2021 9:54 AM
620	Nothing	1/22/2021 9:45 AM
621	Close doors & windows	1/22/2021 8:27 AM
622	I have to leave the house and go elsewhere	1/22/2021 8:12 AM
623	go away from my house	1/22/2021 7:46 AM
624	I close all windows and doors and stay inside so I don't ingest the pollution, it does not reduce the noise	1/22/2021 7:37 AM
625	close windows, turn music up	1/22/2021 7:26 AM
626	Can't escape it just try to tolerate it	1/22/2021 7:06 AM

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627	Nothing I can do	1/22/2021 6:01 AM
628	I can't escape it especially when working from home	1/21/2021 9:59 PM
629	Not possible to escape it	1/21/2021 9:52 PM
630	Most of the time there is nothing I can do currently to escape this aircraft noise. I live here.	1/21/2021 9:07 PM
631	Spend less time at home, wear noise cancelling headphones, close windows and doors	1/21/2021 8:45 PM
632	Go out if it's on going which it has done	1/21/2021 8:44 PM
633	Close all windows and turn the rattle box air con on but you can still hear them	1/21/2021 8:37 PM
634	We can't escape it, the noise pervades every space of the house. Even if we shut the windows/doors, can still hear it loudly.	1/21/2021 8:09 PM
635	Turn volume up on tv/radio, but doesn't really help much.	1/21/2021 7:47 PM
636	Go downstairs, go inside, turn up tv	1/21/2021 7:40 PM
637	Shut the house up and run air conditioner	1/21/2021 7:39 PM
638	Close doors and windows, stay indoors	1/21/2021 7:02 PM
639	Nothing, you can't escape it	1/21/2021 6:56 PM
640	Go out	1/21/2021 6:55 PM
641	Close doors and windows but cant actually escape it	1/21/2021 6:53 PM
642	Ear plugs for sleeping because plane noise starts at 4:45am and goes past 10:30 at night. My husband and I have no choice but to get up at 6am as the noise is so aggravating and it more stressing to try to get back to sleep. Close the windows doors etc. Leave the house.	1/21/2021 6:48 PM
643	We cannot escape it is directly over head at very low flight path range and very frequent	1/21/2021 6:46 PM
644	Close up the house.	1/21/2021 6:35 PM
645	Close up windows and doors and put air-con on, and music in background.	1/21/2021 6:14 PM
646	Keep windows closed	1/21/2021 6:13 PM
647	Close the windows and doors	1/21/2021 5:24 PM
648	Close windows and doors, go out	1/21/2021 5:20 PM
649	Nothing	1/21/2021 4:33 PM
650	Lock the house and use air conditioning. Spend time at friends and families houses that are not impacted	1/21/2021 4:31 PM
651	Close doors and windows, which prevents good ventilation and the enjoyment of the outside living area	1/21/2021 2:39 PM
652	Only option is to leave my home. The noise is often unbearable even inside with all windows and doors closed. A private organisation such as BAC should not be permitted to ruin people's lives like this.	1/21/2021 1:39 PM
653	Head phones or get out of the house	1/21/2021 1:34 PM
654	Put my headphones on and listen to music.	1/21/2021 12:19 PM
655	Nothing, there is nothing I can do other than not be here ! Earplugs make no difference and being in a Queensland I have no escape	1/21/2021 12:08 PM
656	Leave home	1/21/2021 12:00 PM
657	Use ear plugs for sleeping	1/21/2021 11:15 AM
658	Close all windows and doors.	1/21/2021 10:48 AM
659	Close the apartment up, use the air conditioner and tend not to sit outside on the balcony.	1/21/2021 10:00 AM
660	Close the house up	1/21/2021 10:00 AM

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661	Close doors and windows at peak times. Turn up volume on audio devices. TV/Radio.	1/21/2021 9:18 AM
662	Close windows and doors	1/21/2021 8:56 AM
663	I increase the volume of the tv	1/21/2021 6:48 AM
664	When aircraft are 2-3 mins apart I drive on my car off Bribie Island.	1/21/2021 6:34 AM
665	Bought a 7.1 channel surround sound system to compete with the noise as TV speakers are simply inadequate.	1/20/2021 10:24 PM
666	Shut the house up	1/20/2021 8:30 PM
667	Shut all doors and windows	1/20/2021 7:54 PM
668	Close doors and windows but generally have to just put up with it.	1/20/2021 7:31 PM
669	Shut doors and windows	1/20/2021 7:15 PM
670	Close all door and windows	1/20/2021 6:28 PM
671	Turn up the music louder or put on noise cancelling headphones	1/20/2021 6:23 PM
672	I am in the process of getting a quote to double glaze windows and doors at our home. We have also been considering moving home to escape the noise. I have been trialling sleeping with ear plugs. I close doors and windows and spend less time outdoors at home. I avoid having people over and spend less time at home to avoid noise.	1/20/2021 6:17 PM
673	Can't escape need if we close windows and doors we still hear noise	1/20/2021 6:16 PM
674	Nothing, we sit on the balcony and watch the planes go overhead.	1/20/2021 6:06 PM
675	No other solutions at this point but to feel anxious	1/20/2021 5:58 PM
676	Close up	1/20/2021 4:43 PM
677	Close doors and windows	1/20/2021 4:34 PM
678	Go out	1/20/2021 4:29 PM
679	Close all doors and windows Raise the volume on radio and television significantly	1/20/2021 3:47 PM
680	I have to wear ear plugs every night to sleep now whereas I never did before. We are thinking we will have to move house because of this new runway. We had NO aircraft noise before.	1/20/2021 3:29 PM
681	Leave my home	1/20/2021 3:20 PM
682	Close all windows	1/20/2021 2:54 PM
683	I don't want to leave my home but I sometimes have to go somewhere, anywhere	1/20/2021 2:33 PM
684	Close doors and windows	1/20/2021 2:30 PM
685	Close the house up and use the air conditioner	1/20/2021 2:11 PM
686	Can't, just have to wait till passes, until the next one.	1/20/2021 1:49 PM
687	Shut windows to mask. The noise	1/20/2021 1:39 PM
688	I can't do anything except close everything to not remove the noise overhead but lessen noise.	1/20/2021 1:32 PM
689	We close doors and windows and run the air conditioning. The kids have reverted to headphones whilst studying and also have the air conditioning running. A lot of pausing of TV shows.....	1/20/2021 1:06 PM
690	Not much one can do	1/20/2021 12:54 PM
691	Close doors & windows	1/20/2021 12:37 PM
692	Nothing. It's not very loud. I barely notice it	1/20/2021 12:14 PM
693	Does not really bother me except watching TV & air pollution	1/20/2021 11:18 AM
694	What can one do ?? Ear plugs? Wireless headphones to watch a movie	1/20/2021 10:56 AM

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695	Stop whatever I'm watching on TV when the noise happens, wear earphones	1/20/2021 10:11 AM
696	Turn on the air conditioning more often and turn up the TV	1/20/2021 10:10 AM
697	Keep windows and doors closed facing East	1/20/2021 10:02 AM
698	Turn on the airconditioning and play music through head phones when I read	1/20/2021 8:46 AM
699	Close up house and aircon and reduced noise but still difficult or leave house for important VC meetings given my job involves me working from home which is difficult with covid	1/20/2021 8:14 AM
700	Not required	1/20/2021 7:51 AM
701	Try best to block it out, close the house up	1/20/2021 6:57 AM
702	Close windows and doors find a cafe so I can work and make calls	1/20/2021 6:39 AM
703	close my home up and turn on AC	1/19/2021 8:46 PM
704	Close doors	1/19/2021 7:58 PM
705	Close doors and windows	1/19/2021 6:30 PM
706	Close doors thereby using more aircon which is bad for the environment.	1/19/2021 6:09 PM
707	Stay indoors with aircon on. Use earplugs when sleeping.	1/19/2021 6:01 PM
708	Close up the house, stay indoors	1/19/2021 4:33 PM
709	Can not escape	1/19/2021 4:33 PM
710	Unfortunately there is no 'escape'. Even when the doors and windows are closed and the air conditioning is on, depending on what exact flight path the aircraft has chosen to take at that time, the noise still disrupts the household.	1/19/2021 4:24 PM
711	Have not found a suitable solution to this, especially during summer	1/19/2021 4:24 PM
712	On the peak times 3TIMES a DAY of heavy traffic ... theres more I keep the windows,large glass doors closed	1/19/2021 4:16 PM
713	With the new flight paths, we are unable to escape it entirely	1/19/2021 4:06 PM
714	Plug my ears with earplugs Close windows Turn tv volume to maximum Go into bathroom to talk on phone Shout at the aircraft to POQ	1/19/2021 3:25 PM
715	once I left my windows and sliding doors open as i get a lovely breeze but now keep them closed when 3 times aday they come directly over the house within a hour I can count at least 7planes and there are more after that	1/19/2021 3:14 PM
716	Close up the house, turn on air conditioning.	1/19/2021 3:00 PM
717	It is impossible to escape it. But we do close all the doors and windows and put the air conditioning on to reduce it.	1/19/2021 2:06 PM
718	go out	1/19/2021 1:28 PM
719	Wear earplugs to sleep. Keep doors closed I would normally have open	1/19/2021 1:17 PM
720	I would have to go out even though I don't need to.	1/19/2021 1:15 PM
721	Close up house to reduce noise	1/19/2021 12:52 PM
722	go out for a while	1/19/2021 12:51 PM
723	Just stop talking until the flight passes over, as my husband has a hearing problem.	1/19/2021 12:50 PM
724	We can't, the current path bounces the sound off two buildings, both sides of our unit gets it	1/19/2021 12:13 PM
725	try to put up with it	1/19/2021 12:12 PM
726	Can't escape it	1/19/2021 11:36 AM
727	Close all doors and windows	1/19/2021 11:11 AM
728	Not that much of an issue, if a conversation is in progress wait until the plane passes or rewind	1/19/2021 11:10 AM

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the TV program I am watching so I can hear what was said during the time the plane is passing my home

729	Can do nothing except close windows. Not practical in the summer heat.	1/19/2021 10:54 AM
730	Close doors and stop speaking until plane noise is gone	1/19/2021 10:38 AM
731	Leave home by driving to my mothers	1/19/2021 10:22 AM
732	Close all windows and doors and put the air con on	1/19/2021 10:15 AM
733	Close windows, turn TV up to maximum. Don't try and communicate when the planes are going over	1/19/2021 8:50 AM
734	What can you really do?	1/19/2021 7:57 AM
735	Nothing we can do.	1/19/2021 7:40 AM
736	Go inside close doors turn the ac on. Turn tv to high volume	1/19/2021 7:34 AM
737	Nothing. I really enjoy seeing different aircraft flying overhead and often check their details on flight radar 24.	1/19/2021 6:32 AM
738	There is no escape	1/19/2021 6:25 AM
739	Close up the house.	1/19/2021 6:16 AM
740	Close house up	1/18/2021 10:05 PM
741	Shopping. Gym. Go to the office.	1/18/2021 8:06 PM
742	Noise canceling headphones	1/18/2021 7:56 PM
743	Leave my home	1/18/2021 7:38 PM
744	Close the doors and windows and put on the air-conditioning. Increase the volume of radio and television dramatically. Go shopping in another suburb.	1/18/2021 7:19 PM
745	Go out more often i.e. away from my property to parks etc.	1/18/2021 7:15 PM
746	Wait till the plane goes over - stop conversation.	1/18/2021 5:34 PM
747	Close all windows and run aircon	1/18/2021 5:33 PM
748	Close the windows, pull the blinds Go out	1/18/2021 5:32 PM
749	All doors are closed, which means air con runs more than necessary. Work from the office more however I could work from home. Less entertaining at home with family and friends.	1/18/2021 5:28 PM
750	Go inside and turn the tv & air conditioning on.	1/18/2021 5:09 PM
751	Close windows and doors, put on noise canceling app	1/18/2021 5:05 PM
752	Close doors and windows, especially when (trying to) work at home - which is my normal place of business.	1/18/2021 4:46 PM
753	Try to continue daily life - both domestic and working from home - house is fully closed up with air-conditioning on constantly	1/18/2021 4:38 PM
754	Close windows. Stay indoors.	1/18/2021 4:37 PM
755	I have to shut my home up !'	1/18/2021 4:31 PM
756	Headphones, turning up tv/ rewinding tv after plane has passed. Ear plugs for visitors sleeping over.	1/18/2021 4:25 PM
757	Close house, indoor spaces, noise canceling headphones	1/18/2021 4:16 PM
758	Close the house up.	1/18/2021 4:07 PM
759	Close doors and Windows. Go out.	1/18/2021 4:06 PM
760	close the house up	1/18/2021 4:02 PM
761	Nothing	1/18/2021 3:59 PM

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762	Close all windows and turn on air con	1/18/2021 3:52 PM
763	Try noise cancelling headphones, shut windows and turn on aircon on days it would not be needed. There's NO ESCAPE	1/18/2021 3:40 PM
764	Close the door and use the air conditioning. If I'm receiving calls at home which are for work I cannot hear my clients.	1/18/2021 3:39 PM
765	Have earplugs	1/18/2021 3:37 PM
766	Stay inside, close the windows, turn on the air conditioner, and turn on tv, music or radio	1/18/2021 3:06 PM
767	Leave the house as often as possible, we are both 80 years old, have no airconditioning so cannot close the doors	1/18/2021 3:02 PM
768	With the combination of activities outside the home or close doors/windows when we are home.	1/18/2021 3:00 PM
769	Leave home	1/18/2021 2:56 PM
770	Visit shopping centres more often	1/18/2021 2:46 PM
771	Shut all the windows and run the aircon	1/18/2021 2:46 PM
772	The only thing I can do is use noise cancelling headphones. But it still affects my family and the work I do at home (moved to working from home).	1/18/2021 2:31 PM
773	Shut all windows and doors and use the air-conditioning which is more expensive then when I used to have the door and windows open for fresh air.	1/18/2021 2:28 PM
774	Close windows or turn volume up	1/18/2021 2:09 PM
775	Lock myself away. I'm like a prisoner in my own home.	1/18/2021 2:04 PM
776	Shut the doors, record tv progammes so they can be replayed if anything is missed.	1/18/2021 1:51 PM
777	Close all windows and doors, and stay inside much more than we used to.	1/18/2021 1:39 PM
778	Turn TV up as loud as possible.	1/18/2021 1:35 PM
779	Dine out more,Shut the house up,Use the Air Conditioner more	1/18/2021 1:26 PM
780	nothing	1/18/2021 1:22 PM
781	Lock down,Air Conditioning,Dine out	1/18/2021 1:10 PM
782	Shut the doors and windows and turn on fans or A/C	1/18/2021 12:42 PM
783	Try to stay inside with all windows and doors shut to reduce the noise	1/18/2021 12:26 PM
784	Nothing... Don't know how I can avoid it.	1/18/2021 12:23 PM
785	Stay locked indoors more with aircon on and music volume higher than usual to drown out the noise(rather than enjoying the breezes on our verandah or swimming in our pool & lounging on our pool deck). Some days it is impossible to enjoy these areas of our home, & it is impossible to unwind and relax & enjoy our leisure time at home, because of the frequency of the aircraft flying directly above our house at such low altitudes.	1/18/2021 12:13 PM
786	Cannot escape.	1/18/2021 12:12 PM
787	Leave the house	1/18/2021 11:49 AM
788	Stay indoors with windows closed most of the time, limited outdoor activity, do not stay on my verandah for long periods	1/18/2021 11:15 AM
789	Close doors and turn up TV when not trying to work but really can't escape the noise in a queenslander home. Disrupts business calls and conversations with family. Our deck is now greatly impacted for any entertaining. So that's now limited.	1/18/2021 10:30 AM
790	Ear plugs but not socially friendly	1/18/2021 10:19 AM
791	Shut up my house and put on our air conditioner	1/18/2021 9:54 AM

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792	Close all windows	1/18/2021 9:41 AM
793	Shut the balcony doors around my house.	1/18/2021 9:03 AM
794	Use ear plugs, close all windows and put on air conditioning.	1/18/2021 7:59 AM
795	Nothing we can do expect spend more time out of the house at parks and dining at restaurants	1/18/2021 7:51 AM
796	Close windows, headphones	1/18/2021 7:48 AM
797	Shut up all of my windows and doors, I work late at work instead of at home, due to the noise. We have the tv up louder, we have the aircon on all the time now, where we barely used it.	1/18/2021 7:39 AM
798	Just get irritated & annoyed that this has been allowed to happen!	1/18/2021 7:22 AM
799	Wait for it to finish	1/17/2021 10:11 PM
800	Thought about moving but can't afford it. Rant and swear a lot!	1/17/2021 10:03 PM
801	Go inside. Close windows	1/17/2021 9:43 PM
802	Close up the house	1/17/2021 9:21 PM
803	Lock up the house	1/17/2021 9:12 PM
804	Nothing I can do	1/17/2021 9:02 PM
805	Keep my windows closed and utilise white noise (fan, music)	1/17/2021 8:43 PM
806	There is no escape. We just have to stop conversation and wait until the plane has passed. If watching TV, you don't hear anything until the plane has passed. We mostly watch free to air TV, so this is really annoying.	1/17/2021 8:39 PM
807	Shut windows	1/17/2021 8:14 PM
808	Don't work from home . Don't make phone calls when aircraft overhead.	1/17/2021 8:03 PM
809	There is no escape	1/17/2021 7:30 PM
810	Leave my home and travel elsewhere.	1/17/2021 6:18 PM
811	Close all doors and windows.	1/17/2021 5:35 PM
812	Close all doors and windows Travel away for breaks	1/17/2021 5:33 PM
813	Close the house up	1/17/2021 5:22 PM
814	Close up the house, turn up the radio or TV - earplugs if trying to sleep	1/17/2021 4:42 PM
815	Try to see what type of plane it is	1/17/2021 3:35 PM
816	Leave the suburb, avoid Oxford Street and Hawthorne Road..	1/17/2021 3:20 PM
817	Can't really as we can hear it inside the house.	1/17/2021 3:04 PM
818	Glad bandit bunch	1/17/2021 2:44 PM
819	I can't !!! We live in constant aircon with all windoors and doors locked 24 hours a day it's horrible!!!!	1/17/2021 2:17 PM
820	Go out	1/17/2021 1:55 PM
821	Leave the suburb	1/17/2021 1:53 PM
822	Outdoor exercise	1/17/2021 1:52 PM
823	Close windows, use air conditioning and headphones. When suffering chronic migraines episodes last longer and require stronger medication. Drive my car elsewhere and sit in the air conditioned car in a quieter location.	1/17/2021 1:32 PM
824	Put up with it	1/17/2021 1:06 PM
825	Turn the music up, close windows, aircon on	1/17/2021 12:47 PM
826	Close all windows and if necessary turn on air conditionioing	1/17/2021 12:01 PM

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827	Can't escape it	1/17/2021 11:41 AM
828	Close all doors and windows	1/17/2021 11:24 AM
829	Go shopping in another suburb	1/17/2021 11:21 AM
830	nothing much - just "grin and bear it"	1/17/2021 10:34 AM
831	Go away as much as possible, we bought here 11 yrs ago coming from Melbourne, have loved living on the river till the new runway opened, so , so disappointing to have to cope with constant planes going over head, have no idea how people will cope once all Covid restrictions are over, it will be unbearable, it is that way now. People will move away and our beautiful city will become unlivable , please Fly over the water, this is not good at all	1/17/2021 10:10 AM
832	Sleep with white noise Close doors and windows Increase volumes on TV & Radio	1/17/2021 9:46 AM
833	Nothing. We can't escape it. TV has to be louder and conversation has to pause.	1/17/2021 9:43 AM
834	Close all doors and windows	1/17/2021 9:33 AM
835	Nothing. Impossible to escape.	1/17/2021 8:15 AM
836	Close up the house and turn the air con on	1/17/2021 7:50 AM
837	Close the house up to decrease noise, stop doing or talking until aircraft passes	1/17/2021 7:18 AM
838	Go inside	1/17/2021 6:13 AM
839	We can do nothing. Our mobility is limited and our options were limited. We used air conditioning all the time but we don't like it and it is so expensive. Otherwise I don't enjoy being out in my garden where I spent most of my time previously. There is no escape.	1/16/2021 10:38 PM
840	Close doors and windows and don't use the balcony	1/16/2021 8:19 PM
841	Shut house up Spend more time indoors	1/16/2021 7:41 PM
842	Have to go out or close house up (which does little to reduce the noise)	1/16/2021 7:36 PM
843	Move room	1/16/2021 7:09 PM
844	Close the doors and windows, we have moved our evening activities indoors and leave the region as much as possible on weekends.	1/16/2021 6:25 PM
845	Close all doors and try to drown out the noise by turning the television up.	1/16/2021 6:15 PM
846	We look to minimise the noise, close windows, play calming music etc	1/16/2021 6:11 PM
847	Turn up the volume	1/16/2021 5:20 PM
848	Go out to shops	1/16/2021 5:08 PM
849	Close windows, use earplugs to work from home and sleep	1/16/2021 3:52 PM
850	Leave the suburb for long periods.	1/16/2021 2:51 PM
851	Don't work from home as much Don't naturally ventilate house as much through open windows and doors so this adds to increased aircon usage, increased electricity costs and increased carbon footprint Also don't use outside spaces as much as ultra high decibel noise levels and frequency of planes directly over our house makes the outside spaces unusable as a result we don't use them and we don't entertain as much either None of these significant changes to our comfort levels, our comfort levels and our liveability plus the effects on our mental health or anxiety levels were flagged as affects on our quality of life by BAC or ASA as communications have been non existent by design No other major infrastructure change would have been so silent in communicating with the affected stakeholders We have been kept in the dark on purpose with the expectation that now the runway is in place then the affected populace would accept the downside as a price of progress No one should accept pollution of any sort as acceptable and inevitable The call for a total review of the operations of Brisbane airports flight paths and hours of operations is the only way forward to restore balance to the commercial operations of an airport and the health needs of the community	1/16/2021 2:23 PM
852	It's early morning and at night so we have to bear it.	1/16/2021 2:01 PM

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853	Play music	1/16/2021 1:26 PM
854	Use ear plugs when sleeping, keep doors and windows closed.	1/16/2021 1:25 PM
855	Cant do anything at home , still hear with earphones in	1/16/2021 1:03 PM
856	Go inside shut windows and put on air-conditioning	1/16/2021 1:00 PM
857	Turn tv up louder	1/16/2021 12:31 PM
858	Nothing	1/16/2021 12:02 PM
859	I don't as it more of a nuisance and low level.	1/16/2021 11:42 AM
860	where ear plugs	1/16/2021 11:39 AM
861	Shut the doors and turn the air-con on	1/16/2021 11:00 AM
862	Can't escape	1/16/2021 10:40 AM
863	Retreat to the least affected room. Close our home entirely and turn the aircon on. Try to go out to other suburbs and do errands on the days that appear to be the busiest with aircraft noise.	1/16/2021 10:32 AM
864	There is nothing I can do but stay away from my home	1/16/2021 10:26 AM
865	Nothing have to put up with it	1/16/2021 10:21 AM
866	Close windows that stoa natural ventilation	1/16/2021 9:40 AM
867	There is no escape. We just have to wait till it's gone then hope we can pick up the conversation of plot of the TV show then. It is very frustrating	1/16/2021 9:25 AM
868	We close all doors and windows, turn the volume up on devices, use earphones for meetings and we can still hear it. Our home is solid brick and at times it vibrates with the jets flying over.	1/16/2021 8:24 AM
869	Leave. There is no escape. It is so loud and constant I just cannot stay.. I have a right to have peace a quiet in my home.	1/16/2021 8:01 AM
870	Ear plugs of an evening and music while working/studying. It can be difficult when having phone conversations and zoom meetings when air traffic is busy.	1/16/2021 7:47 AM
871	We cant. Old queenslander so noise easily enters the house.	1/16/2021 7:38 AM
872	Get away as much as possible	1/16/2021 7:26 AM
873	Go to work in city	1/16/2021 7:09 AM
874	Noise cancelling headphones but can't wear these 24/7 or to bed	1/16/2021 1:02 AM
875	Go for a drive or sit indoors	1/15/2021 10:50 PM
876	Retreat inside...turn aircon on.... shame to stop an outside family activity to move inside	1/15/2021 10:40 PM
877	No, don't do anything to escape it.	1/15/2021 9:44 PM
878	Close all windows Stay away from outdoor activities Listen to TV loudly	1/15/2021 9:12 PM
879	Leave the house	1/15/2021 9:01 PM
880	get drunk and take sleeping tablets	1/15/2021 8:57 PM
881	Close all windows in our home. Even then the noise still permeates.	1/15/2021 8:49 PM
882	Close windows and doors, turn aircon on,tv/music volume up	1/15/2021 8:49 PM
883	Close windows and doors turn up tv/music	1/15/2021 8:41 PM
884	Stay inside and I have to close the doors/windows	1/15/2021 8:38 PM
885	Go to the office when I am allowed. Stopped entertaining outdoors. All windows closed. Sleep with ear plugs. Looking to move house.	1/15/2021 8:37 PM
886	I can't escape it	1/15/2021 8:21 PM

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887	Try not to go outside when home. When going to bed, all windows and doors have to be closed and aircon run all night. This doesn't stop from being woken by aircraft noise but does soften the loudness. Sleeping in aircon constantly impacts our health, is expensive and is not environmentally sustainable.	1/15/2021 8:17 PM
888	Inside with windows closed	1/15/2021 7:42 PM
889	Close the doors and windows or leave my home	1/15/2021 7:37 PM
890	Go to work or inside the hosue	1/15/2021 7:32 PM
891	Shut the window	1/15/2021 7:14 PM
892	Close doors	1/15/2021 7:03 PM
893	Ear plugs , close all windows and doors at night.	1/15/2021 6:29 PM
894	Put a pillow over my head. Shout to talk or wait till it passes c Turn the volume up.	1/15/2021 6:28 PM
895	Cannot escape it when I am at home or anywhere in New Farm. I should not have to leave my home, or my suburb to escape the noise	1/15/2021 6:25 PM
896	Head outside away from the noise.	1/15/2021 6:20 PM
897	Put fingers in my ears	1/15/2021 6:16 PM
898	Close doors windows	1/15/2021 6:14 PM
899	The only option is to leave the house or close up all the doors and windows, which is impossible during summer unless the air conditioner is running.	1/15/2021 5:32 PM
900	I have to leave the area of my home or wear earplugs - earphones. I suffer from tinnitus which is exacerbated by the constant need to wear these causing ear pain due to the constant overwhelming noise of low flying/ landing aircraft directly above my residence. The impact of the noise sometimes causes the windows of my home to vibrate loudly.	1/15/2021 5:00 PM
901	Considering putting air con in... go away.	1/15/2021 4:48 PM
902	Go to visit Samford	1/15/2021 4:37 PM
903	Wear earplugs while at home and when I sleep at night. I go out more often to get away from the noise.	1/15/2021 4:24 PM
904	Can't do anything. It's there.	1/15/2021 4:10 PM
905	Close windows and doors	1/15/2021 3:55 PM
906	Drive to my parents place in Wynnum	1/15/2021 3:49 PM
907	Put headphones on	1/15/2021 3:44 PM
908	Close windows, leave house	1/15/2021 3:25 PM
909	You can't escape aircraft noise it is too loud	1/15/2021 2:59 PM
910	Grin and bear it.	1/15/2021 2:54 PM
911	There is no escaping it unless we shut all our windows and doors and lock ourselves in	1/15/2021 2:31 PM
912	Close doors and windows and put on the airconditioning	1/15/2021 2:27 PM
913	Hope that the BAC will be forced to change operations	1/15/2021 2:22 PM
914	I use Bose noise canceling head phones and lock up our windows even on the hottest days	1/15/2021 2:13 PM
915	Leave the house	1/15/2021 2:11 PM
916	Live locked up inside with windows and doors closed	1/15/2021 1:27 PM
917	This is the problem, there is no escape.	1/15/2021 12:59 PM
918	Closing doors and widows	1/15/2021 12:55 PM
919	It is inescapable even with doors and windows shut	1/15/2021 12:53 PM

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920	Leave my house, visit relatives, run air conditioning, turn up volume of tv or music	1/15/2021 12:53 PM
921	Listen to music, turn on TV with high volume	1/15/2021 12:46 PM
922	Leave the house	1/15/2021 12:29 PM
923	Leave the apartment and visit other suburbs. Close all windows and put air conditioning on.	1/15/2021 12:26 PM
924	Close doors and put on aircon, wear ear plugs to bed	1/15/2021 12:23 PM
925	Keep the doors and windows closed more than I want to	1/15/2021 12:11 PM
926	Stay indoors or go out to another non noise affected suburb	1/15/2021 12:10 PM
927	Nothing i can do	1/15/2021 11:52 AM
928	Close all windows and doors,which something we leave open all most year round as we live in a very tropical climate.	1/15/2021 11:45 AM
929	Nothing! i,m right under the flight path!	1/15/2021 11:39 AM
930	Stay inside with all doors and windows closed	1/15/2021 11:19 AM
931	I can't do anything. I just close my eyes and count to 10 or when I hear it approaching, I turn up the music or TV. Then turn it down when it's gone. On most evenings, it's happening every 5 mins. and the airport isn't even at capacity yet.	1/15/2021 11:17 AM
932	I have tried many 'escapes' but the aircraft noise is still there.	1/15/2021 10:54 AM
933	I go out in areas not affected by aircraft noise / I listen to music loud	1/15/2021 10:53 AM
934	Leave for the countryside	1/15/2021 10:39 AM
935	Close windows and doors	1/15/2021 10:37 AM
936	Close windows and doors	1/15/2021 10:25 AM
937	shut doors, shout can't get away from it.	1/15/2021 10:23 AM
938	Close doors and ise aircon pause TV viewing until flyover goes	1/15/2021 10:09 AM
939	Turn TV up loud, close windows, stop conversations	1/15/2021 10:03 AM
940	Leave my home	1/15/2021 9:54 AM
941	Close doors mostly	1/15/2021 9:49 AM
942	Close all the windows & doors but it still creates a disturbing environment	1/15/2021 9:37 AM
943	Close doors and don't sit on balcony	1/15/2021 9:23 AM
944	I leave New Farm on the weekends and holidays.	1/15/2021 9:19 AM
945	Have to close windows and doors. Mostly of my bedroom balcony.	1/15/2021 9:14 AM
946	Close windows, put on air conditioning, turn up the TV, stop talking to each other.	1/15/2021 9:12 AM
947	Close all doors and windows. I also stop whatever I am doing until the noise goes	1/15/2021 9:05 AM
948	Close all windows & doors & put air con on	1/15/2021 9:00 AM
949	Close up	1/15/2021 8:40 AM
950	Have to stop talking and/or have to guess what was on TV when the noise occurs. Also sometimes have to close windows and doors to watch TV.	1/15/2021 8:30 AM
951	Go inside	1/15/2021 8:30 AM
952	Close all windows and doors to block out the noise. Don't use my outdoor deck as much as I would like to, as the aircraft noise is so loud and so frequent.	1/15/2021 8:23 AM
953	Close up our apartment especially at times of high aircraft movements.	1/15/2021 8:22 AM
954	Turn telly off until plane goes past	1/15/2021 8:09 AM

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955	1. Retreat downstairs with AC & fans on to mask noise 2. Leave	1/15/2021 8:08 AM
956	Nothing.	1/15/2021 7:51 AM
957	There's nothing you CAN do	1/15/2021 7:39 AM
958	Leave my home	1/15/2021 7:24 AM
959	Nothing I can do, other than sell & move	1/15/2021 7:06 AM
960	Leave home	1/15/2021 6:50 AM
961	Pause the TV. Wear noise canceling headphones and sleep with earplugs	1/15/2021 6:47 AM
962	I will sell my house and move	1/15/2021 6:34 AM
963	I cant do anything.	1/15/2021 6:27 AM
964	turn volume up on devices	1/15/2021 6:26 AM
965	There is no escape. Turn the volume up on the TV. Wait for the plane to pass and the next one to arrive.	1/15/2021 6:26 AM
966	Go inside	1/15/2021 6:19 AM
967	Lock up indoors	1/15/2021 5:48 AM
968	We don't escape the noise, it's part of our lives and we're used to it	1/15/2021 5:41 AM
969	Get out of my home	1/15/2021 5:08 AM
970	close windows and doors and turn on aircon	1/15/2021 5:03 AM
971	Leave my house	1/15/2021 4:57 AM
972	Close up	1/15/2021 4:48 AM
973	There's no escape other than closing doors but we have no air con so in summer it's not an option.	1/15/2021 4:38 AM
974	Not much I can do	1/15/2021 4:25 AM
975	Close windows	1/14/2021 11:20 PM
976	Stay elsewhere quite often	1/14/2021 11:18 PM
977	Head out, close all our windows and turn aircon on	1/14/2021 10:53 PM
978	I Use earphones	1/14/2021 10:36 PM
979	Hope it stops	1/14/2021 10:28 PM
980	There is no escape, dozens of aircraft overfly our house, and street, every day.	1/14/2021 10:27 PM
981	Earplugs but ears get quite sore from using them all the time	1/14/2021 10:27 PM
982	I cant	1/14/2021 10:25 PM
983	I wear ear plugs	1/14/2021 10:22 PM
984	Leave the house	1/14/2021 10:15 PM
985	Close doors. Go inside	1/14/2021 10:10 PM
986	Use headphones at home	1/14/2021 10:09 PM
987	Close the windows	1/14/2021 10:06 PM
988	Turn airconditioning on or head to shopping centres. Went away up the first and returned and couldn't believe how noisy it was.	1/14/2021 10:05 PM
989	I don't escape it.	1/14/2021 10:02 PM
990	Close windows, put Airconditioning on, Spend more time indoors, Spend less time outside	1/14/2021 10:02 PM
991	Close all the doors and windows and put the air conditioning on. Apologise to colleagues and	1/14/2021 10:02 PM

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client when hosting conferencing calls and advise that I may need to go on mute and have someone else host the meeting.

992	Go into work rather than work from home	1/14/2021 9:56 PM
993	Go for a drive	1/14/2021 9:55 PM
994	Cannot do anything	1/14/2021 9:54 PM
995	Close windows, increase volumes of TV, phone. Vent my frustration to people. Considering selling our house that we just completed a 18mth renovation on. This was to be our forever home.	1/14/2021 9:53 PM
996	Go out/away from our house. However, going to the park is no longer a peaceful escape option so that's been severely compromised too.	1/14/2021 9:50 PM
997	Retreat to an air conditioned downstairs room or go for a drive	1/14/2021 9:46 PM
998	You can't escape it at home. , at all. Doors and windows closed, air con on, TV up loud still hear and feel the planes. Went to Kingscliff and Noosa at Xmas.... no NOISE, I can't afford to move though	1/14/2021 9:45 PM
999	It's practically inescapable	1/14/2021 9:42 PM
1000	Close windows & put aircon on. I still hear the planes with air plugs in trying to sleep at night. I am failing to escape.	1/14/2021 9:38 PM
1001	I get over it. Like everyone else in every growing city	1/14/2021 9:34 PM
1002	Keep house closed up	1/14/2021 9:28 PM
1003	Leave my home	1/14/2021 9:08 PM
1004	Nothing	1/14/2021 8:59 PM
1005	Not possible unless we leave the area	1/14/2021 7:13 PM
1006	Leave home	1/14/2021 6:56 PM
1007	Shut up the whole house	1/14/2021 6:45 PM
1008	holiday	1/14/2021 6:30 PM
1009	I can't escape it!!	1/14/2021 6:17 PM
1010	Can't!!	1/14/2021 6:05 PM
1011	Close the house up and run aircon 24/7	1/14/2021 5:23 PM
1012	Nothing	1/14/2021 5:20 PM
1013	Close up the house & turn on air conditioner but it doesn't stop the aircraft noise	1/14/2021 4:19 PM
1014	Sleep with ear plugs in. Turn TV up incredibly loud as planes pass overhead, then need to turn back down (this process is repeated several times during flight peak hour), eventually close doors and windows and turn Air Con on. Have tried background music during the day to try to counteract aircraft noise on work from home days.	1/14/2021 4:07 PM
1015	Go to,work as lapsed from working from home Take sleeping pills Wear earplugs on busy days Stay inside and turn aircon on	1/14/2021 2:54 PM
1016	shut house up or leave for another area	1/14/2021 2:16 PM
1017	Close windows	1/14/2021 12:04 PM
1018	Close all windows and doors.	1/14/2021 11:20 AM
1019	Close doors and windows and use air-conditioning. But the aircraft noise is un-escapable.	1/14/2021 10:56 AM
1020	Leave the area or put on the air con and close up all the windows	1/14/2021 10:18 AM
1021	Shut doors	1/14/2021 9:56 AM
1022	I work in the office more than working from home. I also close windows and put on the aircon.	1/14/2021 9:49 AM

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1023	Cease talking; consider moving indoors	1/14/2021 8:55 AM
1024	Turn up the volume on TV, radio etc; pause TV until aircraft noise fades; use noise cancelling earphones.	1/14/2021 8:49 AM
1025	Use headphones, close doors and windows	1/14/2021 8:10 AM
1026	Stay inside with air conditioning on	1/14/2021 7:56 AM
1027	Close the windows and doors, turn on the air conditioning, turn up the TV or music. Do not use the outdoor deck, pool and BBQ area as much as we used to.	1/14/2021 6:59 AM
1028	Lock up all windows and doors and stay indoors to block out noise	1/14/2021 3:44 AM
1029	loud music	1/13/2021 10:38 PM
1030	Close all dors and windows to limit the noise, but it still affects my work.	1/13/2021 6:46 PM
1031	Close all of the windows and go into the bedroom.	1/13/2021 6:37 PM
1032	All the doors and windows are closed and I have moise cancelling headphones on, but the planes rumble the house	1/13/2021 6:36 PM
1033	Shut all windows and doors	1/13/2021 6:29 PM
1034	We stay indoors instead of fully utilising our balcony. We close windows and doors and adjust volume on the tv and stereo Closing windows so we aren't woken early each morning doesn't reduce the level to any great extent and means we'd have to sleep with the windows closed from the previous night	1/13/2021 6:22 PM
1035	Not much. I see it as simply one of life's frustrations and the airport was there before we were here.	1/13/2021 6:08 PM
1036	Shut doors and windows	1/13/2021 6:05 PM
1037	Turn the volume up on the tv	1/13/2021 5:54 PM
1038	I don't need to.	1/13/2021 5:43 PM
1039	Nothing when it's night time and you're trying to sleep.	1/13/2021 5:25 PM
1040	There is no escape.	1/13/2021 4:55 PM
1041	Close all outer windows and doors	1/13/2021 4:40 PM
1042	I don't just wait, rewind TV or say "would you repeat that" more often	1/13/2021 4:09 PM
1043	Close doors and windows, have disrupted conversations, turn television and radio up in volume	1/13/2021 4:07 PM
1044	Inside	1/13/2021 4:06 PM
1045	Wear ear plugs,	1/13/2021 2:44 PM
1046	Sleep in the front room even though I've spend thousands doing up the master bedroom	1/13/2021 2:02 PM
1047	There is no escape	1/13/2021 1:58 PM
1048	Close the doors Turn up TV / Music Meditate	1/13/2021 1:54 PM
1049	We shut windows and doors to avoid the persistent air traffic noise manly in the evenings particularly when are eating dinner - we don't use our outdoor spaces as much due to the noise ..	1/13/2021 1:33 PM
1050	Go away.	1/13/2021 1:04 PM
1051	Keep all windows and doors closed	1/13/2021 12:54 PM
1052	Go shopping	1/13/2021 12:49 PM
1053	Nothing. I work from home so can't escape.	1/13/2021 12:35 PM
1054	I play music through my headphones to get some peace.	1/13/2021 12:21 PM
1055	Nothing, can't. Put my hands over baby's ears and shhhhh her	1/13/2021 12:18 PM

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1056	Close the windows and doors	1/13/2021 12:17 PM
1057	Stop talking until aircraft passes.	1/13/2021 12:09 PM
1058	Leave the house	1/13/2021 12:01 PM
1059	Close the doors	1/13/2021 10:59 AM
1060	I'm moving out of my apartment as there is very little I can do to mitigate noise in my rental apartment.	1/13/2021 10:47 AM
1061	Close doors	1/13/2021 10:30 AM
1062	Close windows and doors and turn the volume up on electronic devices	1/13/2021 10:27 AM
1063	No escape	1/13/2021 10:01 AM
1064	I go away on weekends to get away from it. As I work from home I now try to hold as many meetings face to face instead on on zoom.	1/13/2021 10:00 AM
1065	Close windows, doors and turn on aircon to reduce loud noise	1/13/2021 9:48 AM
1066	Cry	1/13/2021 9:42 AM
1067	There's not much you can do. You can close all of the windows and doors but that doesn't seem to do much	1/13/2021 9:04 AM
1068	Close windows and turn on air con.	1/13/2021 8:49 AM
1069	Shut up the whole house	1/13/2021 8:39 AM
1070	Stop doing what i am doing and have to reset myself.	1/13/2021 8:16 AM
1071	Stay inside, turn up the volume when watching tv or talking on phone. Listen to music with headsets. Take sleeping tablets occasionally and run white noise in the bedroom.	1/13/2021 8:16 AM
1072	Lock the house up and turn on the AC. We traditionally always had the house open and airy?	1/13/2021 8:01 AM
1073	Turn the up, close windows, put headphones on	1/13/2021 7:14 AM
1074	You can't	1/13/2021 6:40 AM
1075	Close up the house and have louder than appropriate TV/music playing which can't be good for ears	1/13/2021 6:17 AM
1076	Close doors (which are double glazed) but doesn't really help, medication to sleep, stayed additional time in hospital to recover from surgery, returned to working in office full time (I now can't work from home because of the noise)	1/13/2021 6:09 AM
1077	Travel to other locations to stay in other parts of the state to work from there (we work from home regularly)	1/12/2021 10:02 PM
1078	Headphones at home to drown out noise, leave my home to avoid listening to further noise	1/12/2021 9:01 PM
1079	Leave the street / suburb	1/12/2021 8:34 PM
1080	Shut the windows, which is not good in summer as then the house is hot!	1/12/2021 8:27 PM
1081	Shut all doors and windows and turn on air conditioning.	1/12/2021 7:18 PM
1082	Have downloaded a 'white noise' app and purchased 2 speakers to play this to drown out the aircraft noise, we keep the extractor fan in in the bathroom additionally. Sometimes have to leave the house and go to a cafe to get some peace. Book in to hotels to get a night of uninterrupted sleep. Stay at work later- unpaid.	1/12/2021 6:50 PM
1083	Leave the house and go shopping or ride my bike	1/12/2021 6:46 PM
1084	Can't escape overnight flights that come in very low and wake the household up	1/12/2021 6:13 PM
1085	Ear plugs	1/12/2021 6:07 PM
1086	Close the windows and doors and go inside our home.	1/12/2021 5:09 PM
1087	Turn the TV up louder, and/or shut our windows and doors. Try to ignore it.	1/12/2021 5:08 PM

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1088	Shut windows and turn air conditioner on. Turn TV volume up	1/12/2021 5:05 PM
1089	Hide inside. Write to CASA and BAC to review noise abatement procedures and allowable flight paths.	1/12/2021 3:36 PM
1090	There is no escape!	1/12/2021 3:13 PM
1091	AC, ear plugs	1/12/2021 2:55 PM
1092	Visit Wynnum or Redland Bay for a walk. Lock ourselves indoor with aircon on.	1/12/2021 1:59 PM
1093	Close up - go away. Have sold home to seek somewhere else after 12 years of living here	1/12/2021 1:39 PM
1094	Close up the house more than I would have done normally	1/12/2021 1:36 PM
1095	Can't escape it, just have to put up with it.	1/12/2021 1:10 PM
1096	I can do nothing, I have to wait it out! The sound can go on for 30 seconds + and I have to pause life just for planes to pass.	1/12/2021 12:50 PM
1097	Close all the windows and use the aircon	1/12/2021 12:47 PM
1098	Keep my house closed up. Limit outside activities both home and New Farm Park.	1/12/2021 12:12 PM
1099	There is no escape	1/12/2021 11:53 AM
1100	Close doors and windows	1/12/2021 11:46 AM
1101	Leave my house to get away from it. Invested in double glazed windows/doors to filter the noise	1/12/2021 11:17 AM
1102	Turn the tv up louder	1/12/2021 10:56 AM
1103	Close windows and doors, not good in our climate	1/12/2021 10:55 AM
1104	Nothing. You can't escape it.	1/12/2021 10:47 AM
1105	AC on and windows closed	1/12/2021 10:41 AM
1106	We have to turn the TV up louder to hear it. At night there is no escape as the planes fly directly over the top of our house. This will get worse as more international flights return.	1/12/2021 10:35 AM
1107	Shut my house up and stay indoors	1/12/2021 10:34 AM
1108	I can't. I have a 43sq mtr unit. High density inner city living. There is No where I can retreat to. I have closed the windows and doors and put on the air conditioning and TV to try to mask the noise. I used to enjoy lying in a hammock in my tiny courtyard but now it's too noisy and the planes are so close my body tensed thinking they may land on me.	1/12/2021 10:24 AM
1109	Close doors and windows and turn on aircon	1/12/2021 10:10 AM
1110	live with it, I love watching the big planes coming over our house, have lived here for 42 years	1/12/2021 9:59 AM
1111	Close all windows and doors Avoid inviting friends over to share outdoor spaces in my home	1/12/2021 9:51 AM
1112	Go to my parents farm at gympie	1/12/2021 9:43 AM
1113	I try to live as normal as possible.	1/12/2021 9:27 AM
1114	Wear headphones	1/12/2021 9:26 AM
1115	put on noise blocking headset, close doors and windows	1/12/2021 9:09 AM
1116	Close all windows and doors, meaning that I need to use the a/c much more. Turn tv and music up much louder than prior.	1/12/2021 8:49 AM
1117	Close windows and doors	1/12/2021 8:26 AM
1118	Stay inside with windows shut	1/12/2021 8:11 AM
1119	Visit others outside noise impact area	1/12/2021 6:09 AM
1120	Air con, closed windows	1/11/2021 10:24 PM

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1121	Shut windows and turn up TV or Music	1/11/2021 9:43 PM
1122	I cant	1/11/2021 9:23 PM
1123	Lose up everything and either stay in a stuffy house or spend more on electricity for air conditioning.	1/11/2021 9:23 PM
1124	Close the windows and stay inside	1/11/2021 8:45 PM
1125	no options available	1/11/2021 8:24 PM
1126	Go to a friends house or the beach	1/11/2021 7:23 PM
1127	Using noise cancelling headphones, closing doors, using air conditioning	1/11/2021 7:15 PM
1128	noise canceling headphone	1/11/2021 7:03 PM
1129	Leave the portable aircon running and close all doors and windows to try and negate the excessive noise!	1/11/2021 6:24 PM
1130	Close window and turn on air conditioner	1/11/2021 6:01 PM
1131	Cannot escape it, put hands over our ears to reduce noise.	1/11/2021 5:52 PM
1132	Close my doors if noise becomes constant	1/11/2021 5:46 PM
1133	As mentioned there is no way to escape the noise. It is just too loud.	1/11/2021 5:40 PM
1134	Close windows	1/11/2021 5:28 PM
1135	I close windows and doors and put the aircon on	1/11/2021 5:26 PM
1136	Go inside and close windows	1/11/2021 4:59 PM
1137	Go shopping Put headphones on and listen to music	1/11/2021 4:29 PM
1138	Close up the house put in earplugs although that doesn't work	1/11/2021 4:09 PM
1139	Go inside and shut windows and doors	1/11/2021 4:08 PM
1140	Go inside	1/11/2021 4:01 PM
1141	Close doors and windows	1/11/2021 3:57 PM
1142	Using earplugs; closing the windows	1/11/2021 3:54 PM
1143	Close doors/windows, wear headphones and listen to music	1/11/2021 3:24 PM
1144	close windows, move activity indoors, turn TV up to unusually loud volume levels	1/11/2021 3:16 PM
1145	Close up the house and all The windows	1/11/2021 3:13 PM
1146	Close our house down and turn on the a/c even when climatically it is not necessary	1/11/2021 3:10 PM
1147	Turn up the volume on TV, music system etc	1/11/2021 3:05 PM
1148	I can't	1/11/2021 3:00 PM
1149	It is inescapable. We have to wait for it to pass	1/11/2021 2:55 PM
1150	There is no escape! I'm working from home and have to be at my desk during the day. On weekends we will do activities away from home.	1/11/2021 2:41 PM
1151	I have to leave my home	1/11/2021 2:31 PM
1152	Go inside. Avoid being outside in the peak aircraft times. Often the late afternoon will see runs of aircraft minutes apart but taking a good 30 seconds to clear the noise from the air between them.	1/11/2021 2:27 PM
1153	We can't escape the aircraft noise. It comes through the roof, walls and windows.	1/11/2021 2:27 PM
1154	Don't go outside In peak aircraft traffic times. Often runs of aircraft mere minutes apart. A plane overhead takes about 30 seconds to clear.	1/11/2021 2:22 PM
1155	Close all windows and doors	1/11/2021 2:09 PM

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1156	Close the windows and run the airconditioner. We cannot watch tv in our living room without having the doors shut otherwise we often cannot hear the dialogue while each plane passes overhead - and they are constant!	1/11/2021 2:05 PM
1157	Ear plugs close up the house	1/11/2021 2:00 PM
1158	You can't. Pause tv while planes fly over. Shut all your windows and doors and use aircon.	1/11/2021 1:56 PM
1159	Nothing	1/11/2021 1:54 PM
1160	There is no escape. The noise intrusion interrupts our activity every time a plane comes over. Sometimes every 3 or 4 minutes	1/11/2021 1:43 PM
1161	I wear noise cancelling earbuds to sleep because it is the only way I can get any sleep. These earbuds do not stop the noise of all planes but at least reduces it to a level that I can sleep. During the daytime I get no relieve and remain inside with all windows closed, and have resorted to working from the basement of my home which is the most 'protected' area of our house. On bad days with high plane numbers I have to go out to 'escape' the noise as a coping mechanism.	1/11/2021 1:39 PM
1162	Close windows	1/11/2021 1:35 PM
1163	Shut the house, which necessitates increased use of air conditioning. I stay inside more to avoid noise outside.	1/11/2021 1:19 PM
1164	Leave my place of residence regularly	1/11/2021 1:18 PM
1165	Close all windows and doors	1/11/2021 1:05 PM
1166	Impossible to 'escape' noise, but seek to mitigate its effects	1/11/2021 1:01 PM
1167	Close the house up and put the air-conditioning on	1/11/2021 1:01 PM
1168	Shut all the doors and windows and turn the tv up!	1/11/2021 12:50 PM
1169	Can't escape it	1/11/2021 12:43 PM
1170	can't escape	1/11/2021 12:40 PM
1171	Close the doors and windows	1/11/2021 12:38 PM
1172	Nothing	1/11/2021 12:32 PM
1173	Constantly have to have earphones in to allow me to concentrate.	1/11/2021 12:26 PM
1174	Go inside. Turn on air con.	1/11/2021 12:21 PM
1175	Nothing you can do	1/11/2021 12:20 PM
1176	Stop talking until the planes have passed. Close the windows and doors	1/11/2021 12:19 PM
1177	Close doors and windows and use captions/subtitles when watching tv	1/11/2021 12:18 PM
1178	Turn on aircon and close all windows & doors and go inside	1/11/2021 12:17 PM
1179	Close doors, turn on airconditioning and turn up TV or other devices	1/11/2021 12:15 PM
1180	Close the entire household, failing this travel somewhere outside the affected areas for relief.	1/11/2021 12:12 PM
1181	Close all doors and windows and turn on A/C ... higher costs and environmental impact	1/11/2021 12:02 PM
1182	There is no escape!	1/11/2021 11:59 AM
1183	Close doors/windows. Stop conversations when a plane is overhead. Turn up volume on TV/music	1/11/2021 11:55 AM
1184	Close all doors and windows	1/11/2021 11:41 AM
1185	Leave the suburb. My cycling is the most effective way to escape the noise other going to work for 10 hrs	1/11/2021 11:36 AM
1186	try to minimise noise by closing windows	1/11/2021 11:16 AM
1187	Go to my partner's house but as I have pets can't be away for days on end.	1/11/2021 11:16 AM

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1188	What can we do	1/11/2021 11:10 AM
1189	Close all doors and windows. Use the air con. I am considering buying noise cancellation headphones so I can enjoy being on my balcony.	1/11/2021 11:06 AM
1190	keep windows closed	1/11/2021 11:01 AM
1191	There is nothing for me to do.	1/11/2021 10:48 AM
1192	Extended hours at work. When lack of sleep due to the noise impacts my day to day, I spend a couple of days at my parents house at Oceanview to catch up on sleep. I often go for a drive when it gets too much.	1/11/2021 10:25 AM
1193	Nothing, I can't escape it. The Planes literally fly right over my house. It's very loud	1/11/2021 10:16 AM
1194	Come inside and close our bifold doors	1/11/2021 10:04 AM
1195	Close the doors and turn on air conditioning. Avoid using outdoor spaces in our home. Turn on music in the home to drown out the noise.	1/11/2021 10:01 AM
1196	Increase volumes, wear head phones, close doors/windows	1/11/2021 9:46 AM
1197	Nothing, not possible. No air con here and we don't want it.	1/11/2021 9:41 AM
1198	Listen to music with headphones	1/11/2021 9:38 AM
1199	Where we live we cannot escape the aircraft noise it is constant, and we live in an old Queenslander so it is not an option to double glaze.	1/11/2021 9:19 AM
1200	Close all doors and windows. Turn music or TV volume up	1/11/2021 9:18 AM
1201	Where we live we cannot escape the aircraft noise	1/11/2021 9:02 AM
1202	I have to close all the windows and run aircon all day. I have to wear noise cancelling headphones while at work. I have to mute my meetings as the planes fly over.	1/11/2021 8:33 AM
1203	nothing can be done	1/11/2021 8:13 AM
1204	Ear plugs but this is not enjoyable	1/11/2021 8:09 AM
1205	Close windows and put on air conditioning	1/11/2021 8:09 AM
1206	Lock the house up	1/11/2021 8:02 AM
1207	Turn on the TV or make it louder	1/11/2021 7:12 AM
1208	Pause tv, pause conversations, talk phone calls inside	1/11/2021 7:08 AM
1209	Leave my house	1/10/2021 11:14 PM
1210	Close Windows. Use ear plugs and noise cancelling headphones	1/10/2021 10:56 PM
1211	Wait for it to fly over or try and find somewhere in the house that is quiet	1/10/2021 9:29 PM
1212	Move inside house and increase volume of TV /radio/music	1/10/2021 8:30 PM
1213	Close all doors and windows	1/10/2021 8:11 PM
1214	You cannot escape the aircraft noise	1/10/2021 8:11 PM
1215	Wait for the next one	1/10/2021 7:13 PM
1216	Close up my apartment and put the aircon on	1/10/2021 6:44 PM
1217	Close doors and windows	1/10/2021 6:37 PM
1218	You cannot 'escape' the noise. You have to wait for it to pass and then continue.	1/10/2021 6:01 PM
1219	I frequently wear noise cancelling headphones around the house during the evening. I also try to spend as much time out of the house as I can to limit my exposure to the noise. However, since Bulimba and Balmoral are so badly effected by aircraft noise, I typically have to take the ferry or drive somewhere further to actually escape the noise.	1/10/2021 5:59 PM
1220	Wear noise cancelling headphones while at home with my family Leave Brisbane for the	1/10/2021 5:20 PM

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weekend whenever possible Close all windows and doors and turn on air conditioning (although this does not really help) Commute to other suburbs in order to eat in restaurants during the week Avoid being at home in the evenings as much as possible Wear earplugs to bed every night

1221	Close up the whole house and have to have the aircon on permanently. Work longer hours at work away from home.	1/10/2021 4:22 PM
1222	Shut all doors and windows and increase use of air conditioning.	1/10/2021 4:22 PM
1223	Close doors, turn on air conditioning, turn up the volume of the TV	1/10/2021 4:05 PM
1224	Close the windows and doors, turn up the tv	1/10/2021 3:52 PM
1225	Shut everything	1/10/2021 3:44 PM
1226	Escaping is virtually impossible. We need to close all windows and doors.	1/10/2021 3:32 PM
1227	Close the doors but this doesn't really help.	1/10/2021 3:09 PM
1228	Shut everything up or leave the house	1/10/2021 2:45 PM
1229	Nothing	1/10/2021 2:30 PM
1230	I am unable to completely escape aircraft noise at my house	1/10/2021 2:18 PM
1231	You can't, the only thing is to go inside and close all doors and windows but you can still hear it.	1/10/2021 1:08 PM
1232	Stay inside and/or close doors and windows	1/10/2021 12:49 PM
1233	Going out	1/10/2021 12:24 PM
1234	Only close doors and windows. But without aircon, that quickly becomes uncomfortable	1/10/2021 12:15 PM
1235	There's nothing I can do except wait for the plane to fly over. But then another comes, and another. To limit its impact on on my indoor activities, I have to turn up the television or wear headphones and ear plugs (overnight) to block out the sound.	1/10/2021 12:14 PM
1236	Close all doors and windows and turn air con on.	1/10/2021 12:01 PM
1237	Nothing	1/10/2021 11:52 AM
1238	Shut all the windows, close the doors.	1/10/2021 11:44 AM
1239	I can't. But I spend a lot of time apologizing to friends and family when they are around. This also has a serious impact on my work and I need to pause specific work calls when an aircraft is above my house.	1/10/2021 11:30 AM
1240	I can't escape it,	1/10/2021 11:01 AM
1241	Go to work	1/10/2021 10:57 AM
1242	Lock up the house - entertain elsewhere	1/10/2021 10:35 AM
1243	Close windows and doors	1/10/2021 10:27 AM
1244	Suffer through it and wait for plane parts to fall through my roof.	1/10/2021 10:26 AM
1245	Can only escape when I leave my residence	1/10/2021 9:42 AM
1246	There is nothing you can do except try to reduce the noise by closing windows and doors and turning up TV or stopping mid conversation until aircraft noise ceases.	1/10/2021 9:34 AM
1247	go to my daughter's house	1/10/2021 9:33 AM
1248	Close windows but litre you can do.	1/10/2021 9:18 AM
1249	Turn up TV	1/10/2021 8:53 AM
1250	Close windows and doors and turn ip music/ tv not good for our hearing	1/10/2021 8:40 AM
1251	There is no escape really, you just bear it. I do try to get away and go camping but with covid lockdowns it is hard.	1/9/2021 6:50 PM

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1252	Very hard to escape the noise. I worry about inviting friends over to stay. Interrupts sleep and have to wait for noise to pass before continuing conversations	1/9/2021 6:40 PM
1253	Close myself in and turn on music	1/9/2021 6:37 PM
1254	Leave home and don't invite friends around	1/9/2021 6:03 PM
1255	I can't when working from home	1/9/2021 5:12 PM
1256	Keep all windows closed	1/9/2021 5:09 PM
1257	Close doors and windows. I only need AC if my home is closed. Use headphones rather than speakers. Don't use my balcony during busy times.	1/9/2021 4:57 PM
1258	We can't escape as 2 flight paths join directly over our house.	1/9/2021 4:56 PM
1259	Stay indoors & try to ignore the noise Visit others away from Hamilton	1/9/2021 3:58 PM
1260	Listen to music on noise canceling headphones. Visit friends and family. Travel as the noise impacts me worse in the morning	1/9/2021 3:46 PM
1261	Unable to do anything other than leave my home and go to another suburb that is not under the flight path.	1/9/2021 3:02 PM
1262	Close the doors sometimes when at home escape from Brisbane more frequently and for longer periods	1/9/2021 2:38 PM
1263	Don't use the balcony when the flight path is being used. Shut doors & windows.	1/9/2021 2:33 PM
1264	Close all doors and windows, wear ear plugs going to bed	1/9/2021 2:05 PM
1265	Have to go away on weekends which is costly. Wear earplugs. Sit all doors and windows thus relying on the air conditioner which is costly. Feeling of dread to return home.	1/9/2021 1:51 PM
1266	Close windows and doors have feeling of not wanting to return to home	1/9/2021 1:47 PM
1267	Keep doors and windows closed all the time	1/9/2021 1:36 PM
1268	Nothin to escape the noise, but I have to turn the tv up to hear and I find that my husband and I have to speak really loudly to hear each other above the aircraft noise.	1/9/2021 1:31 PM
1269	Leave the house/area. I now work with noise-canceling headphones.	1/9/2021 1:20 PM
1270	Close windows and have to run air conditioning	1/9/2021 1:10 PM
1271	Stay inside with windows closed	1/9/2021 12:44 PM
1272	Close up the house. Reduce time in outdoor living spaces and pool. Engaged gardening contractor to complete tasks.	1/9/2021 12:41 PM
1273	We can't sit out on our balcony and enjoy the day like we used to as the planes fly directly over us. More often we will retire inside, close all doors and windows and put the a/c on.	1/9/2021 12:32 PM
1274	Ear plugs and turning up the sound on devices	1/9/2021 12:25 PM
1275	Go away more often	1/9/2021 12:07 PM
1276	Planned my meditation and relax time when I am less likely to experience severe aircraft noise. However, it is very difficult to achieve a good result in escaping noise, most of the times the issue is not mitigated at all	1/9/2021 11:53 AM
1277	Try closing doors and windows but doesn't work really	1/9/2021 11:50 AM
1278	Try to leave the area when we know it to be the noisiest times which can vary.	1/9/2021 11:36 AM
1279	Shut the doors.	1/9/2021 11:24 AM
1280	Leave the suburb when possible	1/9/2021 10:36 AM
1281	Leave the suburb only way	1/9/2021 10:33 AM
1282	Leave my home. Have to close all windows and doors (I have double glazing and can still hear through that) Need to put ear buds in to hear work conversations on phone or video calls. Have to mute my side of the conversation otherwise it interrupts others on the other end	1/9/2021 10:31 AM

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1283	I can't escape the noise. It's in my garden, on my veranda, inside my house in every room.	1/9/2021 10:27 AM
1284	lock up	1/9/2021 10:23 AM
1285	On weekend we frequently leave our home to visit family and friends to escape the recurrent noise	1/9/2021 10:12 AM
1286	Close windows and doors	1/9/2021 9:47 AM
1287	Nothing's	1/9/2021 9:36 AM
1288	Leave the house	1/9/2021 9:08 AM
1289	Nothing. I try to ignore	1/9/2021 9:05 AM
1290	Shut windows and doors	1/9/2021 8:42 AM
1291	Leave the area	1/9/2021 8:29 AM
1292	Just close doors & windows when appropriate, e.g.. when the news is on tv, or if I need to b on the phone.	1/9/2021 7:58 AM
1293	Close windows Pause television until plane goes	1/8/2021 7:24 PM
1294	Ear plugs for sleep	1/8/2021 7:16 PM
1295	Go to other Suburbs without aircraft that fly over	1/8/2021 7:15 PM
1296	What can we do? We'll move in the next 6-12 months.	1/8/2021 7:03 PM
1297	Nothing	1/8/2021 6:58 PM
1298	We have to visit a relative another suburb that is unaffected by the noise	1/8/2021 6:49 PM
1299	Shut up windows and doors. Continually changing volume on TV etc	1/8/2021 6:47 PM
1300	Nothing I can do it's so loud! should not be allowed in a residential area	1/8/2021 6:47 PM
1301	Shut the doors and windows and run the aircon	1/8/2021 6:13 PM
1302	Turn tv up louder	1/8/2021 6:02 PM
1303	Close all windows and doors - turn on air con Ear plugs	1/8/2021 5:47 PM
1304	I leave my home and go to relatives	1/8/2021 5:46 PM
1305	Turn volume up, stop what i am doing and wait until it passes.	1/8/2021 5:28 PM
1306	Close up the house or leave the area	1/8/2021 5:20 PM
1307	Close all windows and doors despite heat and humidity in my non air conditioned apartment	1/8/2021 4:37 PM
1308	Put in earphones	1/8/2021 4:32 PM
1309	I don't need to escape anything it passes quickly	1/8/2021 4:31 PM
1310	Closing everything up makes no difference. Nothing we can do.	1/8/2021 4:29 PM
1311	close all the windows and doors	1/8/2021 3:38 PM
1312	Listen to music or leave the house	1/8/2021 3:31 PM
1313	Stay inside	1/8/2021 2:49 PM
1314	The only way to minimize it is by shutting all windows and doors which in turn warms up the property dramatically. There's nothing I can really do to escape it.	1/8/2021 2:29 PM
1315	shut the windows & doors	1/8/2021 2:27 PM
1316	Go for walk along the river	1/8/2021 1:56 PM
1317	Try to tune out or leave the house altogether	1/8/2021 1:52 PM
1318	Turn TV volume up and shut doors and windows and turn on Air conditioner	1/8/2021 1:43 PM

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1319	Drive my car to Chermside Shopping Centre or Nundah to go for walks	1/8/2021 1:28 PM
1320	Shut all windows and doors ... tv volume needs to increase when aircraft are close by	1/8/2021 1:25 PM
1321	Not much we can do close all the windows and doors. Which is shit becuae i like fresh air	1/8/2021 1:17 PM
1322	Shut all the windows and doors, makes it mildly better. If the doors are open you have to stop your conversation until the plane passes	1/8/2021 1:16 PM
1323	After awhile you don't really notice it that much.	1/8/2021 1:05 PM
1324	Seal all windows and doors, use aircon	1/8/2021 12:47 PM
1325	Close windows and doors	1/8/2021 12:34 PM
1326	Close the doors and turn on Aircon	1/8/2021 12:26 PM
1327	Go to a relatives house in another suburb.	1/8/2021 12:24 PM
1328	Shut all windows and doors and use air conditioning	1/8/2021 12:12 PM
1329	Close all windows. Run air con. Other times I have to leave my unit.	1/8/2021 11:30 AM
1330	Don't go outside & close up the house	1/8/2021 11:23 AM
1331	Shut doors and windows and put on air conditioning. Or leave the house!	1/8/2021 11:16 AM
1332	Close the doors Aircon on	1/8/2021 10:38 AM
1333	Close all the doors and windows to reduce volume	1/8/2021 10:22 AM
1334	Close windows, live indoors more which is not how the design of our house accomodates.	1/8/2021 10:19 AM
1335	Close up house	1/8/2021 9:55 AM
1336	Visit friends and family in neighbouring suburbs but now with the Brisbane lockdown that won't be possible, which worries me.	1/8/2021 9:21 AM
1337	close all windows and outside doors	1/8/2021 8:52 AM
1338	Relax at home	1/8/2021 8:36 AM
1339	I don't need to. I don't think it's that bad. However if someone does need to 'escape' I would suggest moving to a suburb further away from the airport.	1/8/2021 8:16 AM
1340	Close windows and doors	1/8/2021 7:50 AM
1341	Just wait for the noise to cease then continue what I am doing.	1/8/2021 7:35 AM
1342	Close up the doors and windows put on music and the air con.	1/8/2021 7:18 AM
1343	Leave my house	1/8/2021 7:16 AM
1344	There is nothing that can be done as you can hear it through closed doors	1/8/2021 7:06 AM
1345	Nothing - what can I do ?	1/8/2021 7:04 AM
1346	Shit in house is only option we have	1/8/2021 6:16 AM
1347	Wear. Ear Mugfs	1/7/2021 11:44 PM
1348	Not much really. When I want to try and have a good sleep during the morning I put ear plugs in.	1/7/2021 11:14 PM
1349	Go out for the day Close all the windows Avoid using the back yard Go to a mates house Watch a movie with my ear plugs in	1/7/2021 9:52 PM
1350	No escape required - I like the aircraft noise.	1/7/2021 9:41 PM
1351	Go to a peaceful suburb, sometimes to a shopping centre. It is really difficult doing work from home. There is no peace. I am not getting enough sleep.	1/7/2021 9:12 PM
1352	Nothing, i just live my life	1/7/2021 8:53 PM
1353	Close windows and doors and put aircon and tv on	1/7/2021 8:09 PM

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1354	I have recently moved to Brisbane and purchased a house in Balmoral and I wish I did not purchase this house. I go on day outing to escape the noise and feel relaxed as I am out of the area. As soon as I come back I am stressed out, have anxiety which is turning into regret of moving to Brisbane.	1/7/2021 7:46 PM
1355	There is not much I can do apart from closing all windows, which are not sound proof enough to soften the noise enough.	1/7/2021 7:36 PM
1356	There is limited i can do as I am in the line of aircraft. Police helicopters and military aircraft are the most disruptive and they fly over later at night and early morning. Their flight path must change.	1/7/2021 7:35 PM
1357	Nothing	1/7/2021 6:35 PM
1358	Shut up the house	1/7/2021 6:31 PM
1359	Close windows, wear ear plugs or go out . Turn up the tv volume	1/7/2021 6:18 PM
1360	Shut the doors n windows	1/7/2021 6:18 PM
1361	close windows/doors	1/7/2021 6:15 PM
1362	Use ear plugs, close up house, turn tv volume up. Go out to get away from noise.	1/7/2021 6:00 PM
1363	You can't do anything to escape it.	1/7/2021 5:57 PM
1364	Close windows	1/7/2021 5:36 PM
1365	I go to the office and stay at my partners house to get some sleep.	1/7/2021 5:29 PM
1366	I can't escape the noise I just have to endure it	1/7/2021 5:27 PM
1367	Nothing, it is totally fine	1/7/2021 5:26 PM
1368	I have to leave my residential area to escape the noise	1/7/2021 5:08 PM
1369	put a pillar over my head.	1/7/2021 5:05 PM
1370	There is no escape!! Close windows , pause work phone conversation, turn fan on	1/7/2021 5:03 PM
1371	put a pillar over my head !	1/7/2021 4:47 PM
1372	Shut all doors & windows turn on AC. Sadly Minimal use of our terrace as on ground floor.	1/7/2021 4:47 PM
1373	Go inside and close the door	1/7/2021 4:44 PM
1374	I can't escape it, the planes fly DIRECTLY OVERHEAD ABOVE my Unit, my back Courtyard where my clothesline also is, & in my part of the Communal front garden, directly outside my front door.	1/7/2021 4:27 PM
1375	There is no escape. Conversation is interrupted The TV volume is escalated House is closed up with AC tuned on and therefore no breezes ventilated the house An increase in dust/dirt settling on out door furniture is noticeable	1/7/2021 4:04 PM
1376	It's inescapable, so I would need to leave home which isn't a long term solution.	1/7/2021 3:47 PM
1377	Lock the house up. Turn AC on.	1/7/2021 3:23 PM
1378	Go to work	1/7/2021 3:19 PM
1379	Try not to focus on it. Use headphones.	1/7/2021 3:11 PM
1380	Use headphones and try not to focus on it	1/7/2021 3:11 PM
1381	Have to Close windows even in hot weather	1/7/2021 2:57 PM
1382	stop the conversation until it has passed; turn the volume up and down	1/7/2021 2:54 PM
1383	Shut sliding doors and go out often	1/7/2021 2:36 PM
1384	I can not escape the noise. I close the doors and try and reduce the noise. I cannot spend time outside he house because of the noise	1/7/2021 2:30 PM
1385	Close every window and doors. Play music. Go away more often which damages my family	1/7/2021 2:15 PM

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	budget	
1386	I can't escape, I just wait for it to pass	1/7/2021 1:44 PM
1387	Go somewhere else	1/7/2021 1:40 PM
1388	Close the doors and turn the music up which probably impacts my neighbours more. Or when working from home try to avoid making calls when the planes go over or go into another room and close the door	1/7/2021 1:29 PM
1389	Close all windows and doors and put aircon on	1/7/2021 1:21 PM
1390	You can't escape it	1/7/2021 1:05 PM
1391	You don't. You just live with it.	1/7/2021 12:30 PM
1392	Leave my home	1/7/2021 12:14 PM
1393	I have to leave my home and go to my Daughters home at Lota	1/7/2021 12:11 PM
1394	Exercise away from the suburb, visit family, friends in other suburbs as far as the Gold Coast. Drink beer to make myself sleepy	1/7/2021 11:55 AM
1395	Go out as much as possible	1/7/2021 11:45 AM
1396	Leave my home!	1/7/2021 11:15 AM
1397	Turn up the tv and shut windows and doors	1/7/2021 11:05 AM
1398	Close windows	1/7/2021 11:02 AM
1399	Close the doors and windows. Put myself on mute while video conferencing with work colleagues.	1/7/2021 11:00 AM
1400	I don't	1/7/2021 10:57 AM
1401	wear ear plugs and close all my windows and doors to keep the noise away	1/7/2021 10:45 AM
1402	Leave the house	1/7/2021 10:35 AM
1403	Leave the area	1/7/2021 10:19 AM
1404	We can't do anything. By the time the plane is heard it is too late to shut the doors (which we have open for ventilation)	1/7/2021 10:15 AM
1405	Close up house - we live in a Queenslander so normally open in summer - and turn on air-conditioner. Obviously cannot escape in yard and garden.	1/7/2021 10:04 AM
1406	Wearing headphones, close all the windows, turning up the volume when watching TV or listening to music	1/7/2021 9:47 AM
1407	Shut all the doors and windows	1/7/2021 9:46 AM
1408	My family close the house up and I use ear plugs.	1/7/2021 9:44 AM
1409	cant escape	1/7/2021 9:25 AM
1410	Close windows. Go for drives or exercise away from here	1/7/2021 9:20 AM
1411	Go away from my home environment	1/7/2021 9:07 AM
1412	I don't need to. It isn't very disruptive	1/7/2021 9:03 AM
1413	There is nothing you can do to escape the noise. The plane flies directly overhead. If we are on our back deck we stop talking till it passes.	1/7/2021 7:57 AM
1414	Grit my teeth. Close up the house. Turn tv up louder!	1/7/2021 7:26 AM
1415	Nothing - can't escape it	1/7/2021 6:28 AM
1416	Close the windows and put on the air conditioner. Can't escape it in my outdoor area, hence use it less that I would like.	1/7/2021 6:27 AM
1417	Close doors and windows. Run air conditioning. Play music or turn on tv	1/6/2021 10:08 PM

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1418	Close windows and doors .earplugs to bed .increase tv and phone volume with sound bar.	1/6/2021 9:57 PM
1419	Close all doors and windows Go out of my house	1/6/2021 8:53 PM
1420	Close doors to try and block out the noise	1/6/2021 7:31 PM
1421	Close windows, air con on, turn up tv, wear noise cancelling headphones	1/6/2021 7:26 PM
1422	Most times it's difficult to escape but When I can I use noise cancelling headphones or travel to the Bay to escape the noise	1/6/2021 7:25 PM
1423	Turn up television which just aggravates the neighbours, close all windows and doors, have to arrange work meetings at times when I know there is less aircraft noise. I work from home and can't escape the relentless aircraftnoise.	1/6/2021 7:09 PM
1424	Stay indoors	1/6/2021 7:02 PM
1425	Max volume on TV, Windows and aircon on	1/6/2021 6:53 PM
1426	Go outside less often and turn the TV volume up!	1/6/2021 6:49 PM
1427	Turn the TV up	1/6/2021 6:42 PM
1428	Close doors and windows, stay indoors, worried the plane is too close to the house, it's very very loud and annoying.	1/6/2021 6:34 PM
1429	Cry	1/6/2021 6:18 PM
1430	Close doors.	1/6/2021 6:15 PM
1431	Close house up and put ac on. Turn tv up so I can hear	1/6/2021 6:08 PM
1432	Nothing. This becoming a major problem.	1/6/2021 6:07 PM
1433	Can't escape it	1/6/2021 6:02 PM
1434	I can't I have to work from home	1/6/2021 6:02 PM
1435	At night trying to sleep I wear ear muffs and have to close my windows (makes my room very hot)and play white noise. Watching tv or talking we have to stop and wait for the plane to pass over as we can not hear.	1/6/2021 6:01 PM
1436	Shut all doors and windows	1/6/2021 5:32 PM
1437	Close all doors. Turn on aircon. Dont use my balcony at all. Block ears. Stop conversations mid-sentence. Go to alternative dog parks and coffee shops that are not in hamilton.	1/6/2021 5:24 PM
1438	Closed door	1/6/2021 5:18 PM
1439	All doors shut, aircon on and TV volume turned up.	1/6/2021 3:29 PM
1440	spend more time at the office away from family	1/6/2021 3:15 PM
1441	Nothing. Any suggestions?	1/6/2021 1:46 PM
1442	Close up the house or go out to another place to escape the constant noise	1/6/2021 1:24 PM
1443	Leave my home	1/6/2021 12:30 PM
1444	Go to another location	1/6/2021 12:16 PM
1445	I can't escape it. I wait till the noise passes but then it can repeat several times over a short period of time.	1/6/2021 11:55 AM
1446	Pause everything such as tv, phone conversations and personal interactions until the noise abates. Stay inside with all doors and windows closed, and air on.	1/6/2021 11:34 AM
1447	Noise cancelling headphones but not entirely useful as the planes fly too low for the headphones to be effective	1/6/2021 11:26 AM
1448	Use ear plugs and or headphones.	1/6/2021 10:46 AM
1449	Go inside for phone or listening activities	1/6/2021 10:14 AM

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1450	I cant, try to ignore	1/6/2021 9:18 AM
1451	Close all doors & windows	1/6/2021 9:17 AM
1452	Close my home entirely, as a result of this.. turn on air conditioning. Even though I much prefer fresh air.	1/6/2021 9:02 AM
1453	Close the windows and doors, but still cannot escape the noise.	1/6/2021 8:37 AM
1454	Close all the doors if on the phone or in a meeting. If watching a movie we pause the movie until the aircraft is over our home.	1/6/2021 8:36 AM
1455	Close up the house, try to schedule events around the flight times. Go out during the day.	1/6/2021 6:58 AM
1456	Usage of ear plugs, which isn't really good for the ears, try to "escape" to areas with less noise, as often as possible.	1/6/2021 6:45 AM
1457	Close house and use air-con	1/6/2021 6:44 AM
1458	Shut windows, have tried insulation in the roof space, go inside when the planes are flying over.	1/6/2021 6:18 AM
1459	Shut up the house and use aircon	1/6/2021 1:57 AM
1460	Close the outside doors and windows - but still cannot escape the noise that wakes me in the early morning or at night when trying to relax.	1/5/2021 10:39 PM
1461	Spend more time away from our home. Close the windows and use Airconditioning.	1/5/2021 10:35 PM
1462	Go to the office	1/5/2021 10:05 PM
1463	Close up the house and stop conversations when flights are overhead. Noise canceling headphones. Installed new doors and windows.	1/5/2021 9:43 PM
1464	Noise cancelling headphones & going out	1/5/2021 9:24 PM
1465	Close all windows / doors	1/5/2021 9:12 PM
1466	Close windows but it doesn't help when living in a Queenslander. Have to mute my speaker when on conference calls.	1/5/2021 9:02 PM
1467	Shut windows	1/5/2021 8:56 PM
1468	I can't scape the noise as I need to keep the windows open.	1/5/2021 8:39 PM
1469	Close window and doors	1/5/2021 8:18 PM
1470	Close all the windows and doors	1/5/2021 8:13 PM
1471	Nil	1/5/2021 8:10 PM
1472	Turn up the music	1/5/2021 8:10 PM
1473	Close the doors	1/5/2021 7:56 PM
1474	Close windows, noise cancelling headphones	1/5/2021 6:36 PM
1475	Leave house	1/5/2021 6:16 PM
1476	Keep doors and windows closed.	1/5/2021 6:01 PM
1477	Go downstairs to try and make business phone calls. I have to change my mobile settings to use the WiFi because I can't get good reception down stairs. Go for a drive and talk on the car phone	1/5/2021 5:55 PM
1478	Nothing is effective as we are in "direct firing line".	1/5/2021 5:31 PM
1479	Close the doors, stay inside, turn the TV or musuc up loudly or else pause TV (if possible) whilst the plane isnpassing	1/5/2021 5:31 PM
1480	There is nothing at all that we can do.	1/5/2021 5:24 PM
1481	Can't do anything This is my home and now it is disappointing to see what has happened I depresses me and make me angry	1/5/2021 5:22 PM

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1482	Turn up radio or TV	1/5/2021 5:13 PM
1483	Shut all windows and doors turn on air conditioner and turn TV volume up over double to the usual volume	1/5/2021 5:12 PM
1484	Close doors.Put on headphones	1/5/2021 5:00 PM
1485	shut windows	1/5/2021 4:50 PM
1486	You cannot escape the plane noise	1/5/2021 4:41 PM
1487	Close house up. We are putting the house up for sale.	1/5/2021 4:19 PM
1488	Close windows. Argue/ yell to the universe. Ear plugs when sleeping (but I I hate not hearing kids or potential break ins)	1/5/2021 4:16 PM
1489	Nothing can be done. We just have to pause any TV or DVD we are watching until the aircraft has completed its travel over our house as we can't hear the TV until it does	1/5/2021 4:10 PM
1490	Nothing, I can't escape at home unless I leave. It is bad enough that o will probably move out of the area.	1/5/2021 4:10 PM
1491	Stay inside with doors and windows closed	1/5/2021 3:53 PM
1492	Leave the doors closed and wait patiently as each plane passes over	1/5/2021 3:42 PM
1493	Close the house and turn on air-conditioning units	1/5/2021 3:40 PM
1494	It is impossible to escape - even with double glazed doors shut the noise is louder than any conversation/TV sound. We go to the local park (Bulimba Memorial Park) however the planes are as loud flying over the park.	1/5/2021 3:31 PM
1495	leave my suburb	1/5/2021 3:17 PM
1496	Go to visit friends	1/5/2021 3:09 PM
1497	Close doors and windows, increase volume of tv, avoid spending time outdoors (e.g. garden and patio)	1/5/2021 2:49 PM
1498	I can't escape it. We never had it and now we are in a terrible situation. As I work from home it is a disaster for our small business	1/5/2021 2:40 PM
1499	Wait it out	1/5/2021 2:33 PM
1500	You cannot escape it. . . .but we close the doors and windows and turn on the Air Conditioning. We dont invite people over anymore.	1/5/2021 2:15 PM
1501	Nothing	1/5/2021 2:10 PM
1502	Close doors and windows, but it is too hot in summer. Stay awake until flights are moved from the runway at night	1/5/2021 2:10 PM
1503	Go visit family	1/5/2021 2:09 PM
1504	There is no escape	1/5/2021 2:05 PM
1505	It doesn't worry me	1/5/2021 2:05 PM
1506	Shut everything	1/5/2021 2:00 PM
1507	Close doors/ windows, turn up volume on tv/ radio, wear ear plugs to bed	1/5/2021 2:00 PM
1508	Lock windows and doors...it is difficult to pack up and drive somewhere to escape.	1/5/2021 1:54 PM
1509	Close doors/windows, wear ear plugs to bed, go out for a break.	1/5/2021 1:53 PM
1510	You can't escape it	1/5/2021 1:50 PM
1511	Leave home	1/5/2021 1:48 PM
1512	Leave the area. The only plausible way out or way to escape the ncessant noise is to sell up and move. Which is a horrible situation as we love every other part of our home and area and can't imagine living elsewhere.	1/5/2021 1:45 PM

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1513	Close doors and windows	1/5/2021 1:36 PM
1514	We close the house up some evenings (5-7pm) when it seems there is a stream of planes.	1/5/2021 1:34 PM
1515	Go inside and shut the doors and turn on the a/c	1/5/2021 1:32 PM
1516	Nothing. Can even hear the planes in the shower.	1/5/2021 1:21 PM
1517	I put my home on the market & have now sold my home - has been big part of my life for over 53yrs. My daughter who built her dream home next door & has a 6mth old - also has just sold her home. It has impacting our quality of life, health, relationships & our finances enormously. We did not think the planes would fly directly above roofs:(These were family homes ment to carry on through the generations, so the sad decision to sell was not made lightly. I had had to sell at a great financial loss. Very very sad.	1/5/2021 1:20 PM
1518	Lock house up. Avoid going outside.	1/5/2021 1:19 PM
1519	Watch the flight radar to check when we can expect to get a short break from the planes which helps ease the stress; leave the home and go elsewhere; engage in a noisy task (which I hate having to do as my entire enjoyment of my hone is being able to live in peace and quiet with only bird sounds etc as noise); going into work as that helps me to temporarily get away from the stress of having planes ruining my rural lifestyle when at home.	1/5/2021 1:16 PM
1520	you cant escape from it. the only thing you can do is put headphones on or ear plugs in. This is no good and not a solution, when you are trying to get to sleep. This will only get worse as flight frequency and volume increases with current BAC practices and flight paths.	1/5/2021 1:15 PM
1521	I go to the other side of the city to visit family.	1/5/2021 1:13 PM
1522	Nothing	1/5/2021 1:11 PM
1523	Close all doors and turn on air conditioning	1/5/2021 1:11 PM
1524	I've needed to work more from a city office that has better noise insulation. If working from home is needed in the future with COVID then escaping the noise will not be possible.	1/5/2021 1:11 PM
1525	Shut doors and windows, put in air con and turn up television if possible. I have stayed away from home sometimes to get away from the noise.	1/5/2021 1:03 PM
1526	Close all windows and doors. Sleep with earplugs.	1/5/2021 1:03 PM
1527	Lock myself in the downstairs room to minimize noise. Drink Alcohol, Go for a drive	1/5/2021 1:01 PM
1528	Lock ourselves inside with aircon, used to enjoy sitting out back on rear decks of house with view, now impossible to enjoy, can't hear TV / movies inside either have to turn volume up/down, considering double glazing Windows's literally hundreds of thousands \$ to do - constant aircraft have ruined our quiet enjoyment of outdoors which we have paid a premium to enjoy	1/5/2021 12:59 PM
1529	Close all doors and windows, turn a/c on	1/5/2021 12:57 PM
1530	You can't. Until they pass over.	1/5/2021 12:57 PM
1531	Close windows and doors	1/5/2021 12:56 PM
1532	Shut all the windows of my house	1/5/2021 12:56 PM
1533	close all windows and doors	1/5/2021 12:54 PM
1534	Stop talking, or pause the TV until the noise has passed which at times occurs frequently within a relatively short space of time. Go out to another area away from these suburbs.	1/5/2021 12:53 PM
1535	Close all windows and doors Turn TV up loud	1/5/2021 12:50 PM
1536	Go out to places where the aircraft noise doesnt affect me	1/5/2021 12:50 PM
1537	Close windows & doors to reduce noise	1/5/2021 12:49 PM
1538	Close doors/windows.	1/5/2021 12:48 PM
1539	We cannot go anywhere, so all we do is close windows and doors to mitigate noise.	1/5/2021 12:48 PM
1540	You can not escape the noise	1/5/2021 12:47 PM

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1541	Unable to escape noise, have tried earplugs. Must leave house and go elsewhere.	1/5/2021 12:19 PM
1542	Try to ignore it.	1/5/2021 11:44 AM
1543	Close doors, window and try to block my ears	1/5/2021 11:07 AM
1544	Close all my windows and doors, but the planes still intrude into my home. I do go out due to the planes but I become quite angry because I have to do this especially knowing its my home.	1/5/2021 10:57 AM
1545	Nothing	1/5/2021 10:26 AM
1546	Our house is a Queenslander timber home so closing it up is not much benefit in terms of noise reduction and is contrary to the design of the house ie designed to let breezes through. We can only escape by getting away.	1/5/2021 10:04 AM
1547	Leave our suburb	1/5/2021 9:54 AM
1548	Increase the volume of the television	1/5/2021 8:39 AM
1549	Go out	1/5/2021 8:38 AM
1550	Drive to other suburbs to spend time in parks	1/5/2021 7:58 AM
1551	Can't...only shut doors	1/5/2021 7:47 AM
1552	Close all windows and doors.	1/4/2021 11:59 PM
1553	Try my best to ignore it	1/4/2021 9:59 PM
1554	Undertake active distraction activities	1/4/2021 9:45 PM
1555	Go to my sisters or down the coast	1/4/2021 9:42 PM
1556	Closed up the unit and use the air con. Leave to find a quiet place.	1/4/2021 9:24 PM
1557	Close up windows / doors and stay inside. Considering moving or getting away more often.	1/4/2021 8:48 PM
1558	Go to work	1/4/2021 8:48 PM
1559	find it impossible to escape	1/4/2021 8:36 PM
1560	Have to shut the house up and turn air con on, also play tv really loud For sleep I have to wear earbuds and a pillow over my head	1/4/2021 8:23 PM
1561	I can't do anything other than shut doors	1/4/2021 8:22 PM
1562	Close all windows and doors and stay in doors, turn up volume to TV and music loudly to hear above aircraft noise, escape to shopping centre or movies for solace and without the impending fear of when is the next plane coming!!	1/4/2021 8:20 PM
1563	Shop and go to movies	1/4/2021 8:15 PM
1564	Movies and shopping	1/4/2021 8:07 PM
1565	Go for a drive	1/4/2021 8:01 PM
1566	I live in a house built before planes were invented. There is nothing I can do.	1/4/2021 7:48 PM
1567	I don't know what to do.	1/4/2021 7:34 PM
1568	Try and sleep with earplugs but that is uncomfortable. Have no aircon but still try and keep windows closed.	1/4/2021 7:04 PM
1569	GO OUT TO THE SHOPS, GO FOR A DRIVE	1/4/2021 6:47 PM
1570	Nothing	1/4/2021 6:29 PM
1571	It is impossible as it is so consistent and as we are on top of Hawthorne road we are much closer to planes going directly over us.	1/4/2021 6:25 PM
1572	Close all the doors, windows and blinds, put on the air conditioning and interior lights and turn up volume on my telephone or Skype for work. Go out to meet with friends rather than meet at home (incurring additional costs). Plug in noise cancelling ear phones to enable me to hear tv	1/4/2021 5:54 PM

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1573	Close doors and windows, turn on air conditioning and increase volume on tv, radio etc to high volume!	1/4/2021 5:53 PM
1574	Leave the home	1/4/2021 5:41 PM
1575	Not possible to escape - noise is stressful with aircon operating	1/4/2021 5:18 PM
1576	Close the windows and doors	1/4/2021 4:51 PM
1577	Go away from our home and out of Brisbane on weekends whenever possible.	1/4/2021 4:27 PM
1578	Close my windows and doors	1/4/2021 3:27 PM
1579	Can only wait until aircraft has passed	1/4/2021 3:26 PM
1580	There is nothing I can practically can do to escape the noise. I can't live with doors and windows shut in the summer heat, and I can't afford to run the air conditioning constantly.	1/4/2021 3:14 PM
1581	Shut windows and doors. Use air conditioning. Pause conversations. Increase volume of television, radio sound bar.	1/4/2021 3:11 PM
1582	Stay inside with air conditioning on and turn up the television	1/4/2021 3:06 PM
1583	Lock the house up. Also to ensure a call that is noise free I have left the house	1/4/2021 2:37 PM
1584	Can't escape it	1/4/2021 2:33 PM
1585	Go away from home	1/4/2021 1:33 PM
1586	Close doors and window's, however I am in a Queenslander style home and it does little to reduce the impacts.	1/4/2021 1:28 PM
1587	Close doors and remain inside	1/4/2021 1:24 PM
1588	Leave the suburb	1/4/2021 1:17 PM
1589	Close doors and windows, use air con, use noise canceling headphones when watching Tv as well as when working from home.	1/4/2021 1:02 PM
1590	Close doors and windows and sometimes use sound cancelling headphones when working from home.	1/4/2021 12:50 PM
1591	I can't escape it at home as I'm very close to 2 flight paths; G which is used for both arrivals and departures, and H2 which is almost overhead and used most often on weekends. I have tried however to minimise the impact . I do not have airconditioning in the bedroom so usually run loud fan in the bedroom overnight and often wear earplugs, although it does block out aircraft noise and wakes me most days well before my natural or alarm wake time Meditation and trying to get our of the house most days. I also sometimes check the planned runway usage for the next day or so I can be prepared for what to expect.	1/4/2021 12:08 PM
1592	Try to ignore it	1/4/2021 11:56 AM
1593	Close windows and doors	1/4/2021 9:56 AM
1594	I don't feel like I can escape from it. The new runway has had a large impact on my life and living conditions. I am now on anti depressants	1/4/2021 9:56 AM
1595	Close windows and doors	1/4/2021 9:38 AM
1596	Leave home	1/4/2021 9:32 AM
1597	Close all the windows and doors	1/4/2021 9:27 AM
1598	Close doors and windows	1/4/2021 8:17 AM
1599	close the windows	1/4/2021 7:42 AM
1600	Sell the house	1/4/2021 7:32 AM
1601	Wear ear plugs	1/3/2021 9:57 PM
1602	Drive south or north of Brisbane and stay overnight for some respite.	1/3/2021 8:10 PM

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1603	It is unavoidable, basically everything stops until it passes	1/3/2021 7:27 PM
1604	Shut the windows and turn up the TV sharply but it still doesn't block the noise out fully.	1/3/2021 7:24 PM
1605	I take a drive to another suburb to escape the noise	1/3/2021 7:20 PM
1606	We cannot escape it	1/3/2021 6:44 PM
1607	Stay inside, close up the house	1/3/2021 6:27 PM
1608	Shut the windows and turn aircon on	1/3/2021 6:25 PM
1609	We dont escape	1/3/2021 6:21 PM
1610	We cannot escape it	1/3/2021 5:33 PM
1611	We can't escape it, as our home is almost 50 years old, and has no windows or insulation that is purpose built,. Even with the doors shut and air conditioning on, we can hear it. We can't eat outside, we can't talk when the aircraft goes over - and we are supposed to be 'fringe' affected	1/3/2021 4:43 PM
1612	We can't escape it as a house will need full installation and double glazing as it is an older style home it was not built to with stand the aircraft noise over top and the windows even when shut still allow the noise in	1/3/2021 4:33 PM
1613	I have to leave the house	1/3/2021 4:16 PM
1614	Go inside. Close all doors and windows	1/3/2021 4:00 PM
1615	You can't escape the noise	1/3/2021 3:51 PM
1616	Leave the house to go to a less noisy location. Take holiday breaks away, work away from my family and home. Shut all the doors and windows and use air conditioning. Make costly modifications to my home to block out the noise.	1/3/2021 1:42 PM
1617	Close doors and windows, leave the house when able	1/3/2021 1:30 PM
1618	Shut all windows and use air con. Or take the family away from the home. At night times it's impossible to escape.	1/3/2021 1:24 PM
1619	Cannot escape it.	1/3/2021 12:12 PM
1620	It's inescapable. Headphones don't really work. Even noise cancelling ones around them	1/3/2021 12:12 PM
1621	Can't escape it	1/3/2021 12:12 PM
1622	Leave my home to escape the noise pollution. Stay/sleep at friends or family.	1/3/2021 11:58 AM
1623	Can't escape it. Stop conversations when planes pass over and recommence when we can hear each other	1/3/2021 11:44 AM
1624	Put noise cancelling earphones on or close doors and put aircon on	1/3/2021 11:22 AM
1625	Aircon	1/3/2021 11:20 AM
1626	I do not have air conditioning, so am unable to shut windows and doors. I have tried ear plugs, but I don't like wearing them, and don't know why my life should be so impacted that I need to wear ear plugs to sleep. I cannot help but hear the sound of the planes.	1/3/2021 10:56 AM
1627	Turn up tv and use air con all at my expense	1/3/2021 10:51 AM
1628	Keep windows and doors closed.	1/3/2021 10:33 AM
1629	I have to go out more and don't have people over , so I feel isolated and a lone	1/3/2021 10:11 AM
1630	Go to my office to work	1/3/2021 9:43 AM
1631	Drive many miles away from it. Wear noise cancelling headphones but that interferes with my work and visitors.	1/3/2021 9:23 AM
1632	Close the doors, turn up the tv sound	1/3/2021 7:32 AM
1633	I would put headphones on, but I can't as I have young children and need to hear them. So I can't escape the noise.	1/3/2021 2:23 AM

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1634	Earphones. Leave the house, by sitting in the car. I sometimes need to take work calls in the car, usually on a Monday morning when there are a number of flights during my busy time with Conference calls.	1/2/2021 8:19 PM
1635	close up all windows and doors turn on ac units	1/2/2021 7:29 PM
1636	I go to work 4 days a week.	1/2/2021 6:34 PM
1637	Close the windows. But there really is no escape	1/2/2021 6:01 PM
1638	there is really nothing that can be done - the noise is loud wherever you go in the house	1/2/2021 5:38 PM
1639	There is no escape - the noise is just as bad if the windows are open or closed.	1/2/2021 5:30 PM
1640	There is no escape.	1/2/2021 5:10 PM
1641	Leave the area and not be at my house	1/2/2021 5:10 PM
1642	Leave the house. Keep our house closed and turn on air conditioning. Turn on the TV (which reduces family conversation)	1/2/2021 4:57 PM
1643	nothing if outside or inside just wait for it to go.	1/2/2021 4:55 PM
1644	Leave the house. Put air con on. Wait for aircraft to fly over before continuing conversation	1/2/2021 3:51 PM
1645	Stop what I am doing and wait for the aircraft to pass	1/2/2021 3:26 PM
1646	Shut my house up, put on air-conditioning and turn up the television and radio when needed.	1/2/2021 2:39 PM
1647	Turn volume up on music. Close doors and windows and turn on AC.	1/2/2021 2:38 PM
1648	Shut all windows and doors	1/2/2021 12:51 PM
1649	There is no escape.	1/2/2021 12:49 PM
1650	Difficult to do, 1) have made decision to relocate to a less noisy region - after 18 years in Forbes Street 2) Leave home and exercise. But Hawthorne Park also severely affected by aircraft noise when new runway in use.	1/2/2021 12:32 PM
1651	Shut all windows and doors which strongly goes against our reasons to choose a home and was designed for outdoor living.	1/2/2021 12:23 PM
1652	Leave our house.	1/2/2021 12:16 PM
1653	Wear headphones	1/2/2021 11:57 AM
1654	You can't do anything	1/2/2021 11:33 AM
1655	We sleep with all windows closed	1/2/2021 10:54 AM
1656	Leave the suburb	1/2/2021 10:09 AM
1657	Can't do anything	1/2/2021 9:46 AM
1658	Close the doors & keep inside	1/2/2021 9:30 AM
1659	Close up all doors and windows, and use outside spaces less	1/1/2021 10:12 PM
1660	Go inside mostly. Turn up TV	1/1/2021 9:17 PM
1661	Often using earplugs	1/1/2021 8:45 PM
1662	Close windows use air conditioners more and generally try to ignore it.	1/1/2021 8:16 PM
1663	I have to use ear plug and close door. Noisy is just too much as the airplane flight just above the apartment and too often. Make me crazy.	1/1/2021 5:41 PM
1664	Unable to escape. It wakes me up unnecessarily early sometimes results in poor, lack of sleep.	1/1/2021 5:10 PM
1665	Leave the suburb	1/1/2021 4:49 PM
1666	Lock up everything close windows and doors	1/1/2021 4:15 PM
1667	Go out more to escape being home listening to airplane noise.	1/1/2021 4:04 PM

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1668	No choice but to wait til it's over. Often there's several planes one after the other	1/1/2021 3:53 PM
1669	No option but to wait til it's gone. Often several planes one after the other	1/1/2021 3:46 PM
1670	Close all windows and doors Pause TV or conversation	1/1/2021 3:40 PM
1671	I have to leave the area that I live in	1/1/2021 3:00 PM
1672	Nothing I can do to escape aircraft noise.	1/1/2021 1:56 PM
1673	Keep the windows closed. Avoid using the outdoor area of my property.	1/1/2021 12:10 PM
1674	I dont know what to do--there is no escape and so it causes stress	1/1/2021 10:23 AM
1675	Close doors and windows	1/1/2021 10:15 AM
1676	Close windows and turn on AC	1/1/2021 10:01 AM
1677	Leave the apartment and the area	1/1/2021 9:28 AM
1678	Go inside	1/1/2021 9:22 AM
1679	Turn music on and eat inside	1/1/2021 8:21 AM
1680	Close the window	1/1/2021 12:23 AM
1681	Close doors and windows	12/31/2020 10:09 PM
1682	We are now forced to close our doors... we also do not eat outside or entertain/ use our balconies as it is too noisy to hear conversation & unpleasant.... we are forced to close our bedroom door at night & use fans Or aircon instead of enjoying the cool breeze from the Brisbane River... my husband now uses music & earbuds with his iPhone to block out noise	12/31/2020 6:46 PM
1683	Close our doors and put the air conditioning on	12/31/2020 5:47 PM
1684	Nothing i can do, at the moment, if the noise still ongoing, i will consider to move out this sub	12/31/2020 5:41 PM
1685	move to other place	12/31/2020 4:55 PM
1686	Wear noise cancelling headphones	12/31/2020 4:25 PM
1687	Close all windows. Pause whatever I'm watching on tv every time there's aircraft noise	12/31/2020 3:50 PM
1688	Close up the apartment or go out more	12/31/2020 3:41 PM
1689	Close all windows and doors and internal doors Sleep on the couch on the second level at night to be able to sleep at all Turn up the tv to drown the noise Wake up at 4.30 am every morning in anticipation of flights beginning then - as they were regularly beginning then Going to sleep at 10 pm if i didn't sleep in the couch on the second level Keep the air con on at all times in an attempt to drown out the noise Never have friends over as it's too noisy	12/31/2020 3:35 PM
1690	Can't escape it	12/31/2020 3:32 PM
1691	Close the doors and turn the TV up	12/31/2020 3:09 PM
1692	I am not affected by aircraft noise	12/31/2020 3:07 PM
1693	Close windows and doors, so no fresh air	12/31/2020 2:46 PM
1694	Turn up the television	12/31/2020 2:43 PM
1695	cannot escape this noise	12/31/2020 2:37 PM
1696	We have to leave the suburb.	12/31/2020 2:35 PM
1697	Close doors and windows.	12/31/2020 1:50 PM
1698	Can not escape	12/31/2020 12:24 PM
1699	Close windows and turn on air con	12/31/2020 11:57 AM
1700	Yell at the aircraft	12/31/2020 11:54 AM
1701	Turn up the volume on the TV and shut doors.	12/31/2020 11:54 AM

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1702	Close the balcony door	12/31/2020 11:36 AM
1703	I have to constantly turn up and down the volume on tv, I pad and music. It interferes with conversations I am having.	12/31/2020 11:33 AM
1704	Turn TV up to drown out aircraft noise	12/31/2020 11:21 AM
1705	Leave	12/31/2020 10:49 AM
1706	Nothung	12/31/2020 10:48 AM
1707	Leave the unit or close up the unit	12/31/2020 9:30 AM
1708	Wear ear plugs around the home which causes pain in the ears after long wear periods. I myself have to sleep with ear plugs in otherwise I can't get to sleep or stay asleep due to aircraft noise. Wear noise cancelling headphones to watch tv and whilst working and or studying so as to not have to close up the home and then have to use the air con which costs us more money in bills which we can not afford due to COVID-19 job loss.	12/31/2020 9:26 AM
1709	Leave the house, travel to the Gold Coast for recreation. There is a central room in the house where we can turn the aircon, fans and TV on and plane noise is then not an issue.	12/31/2020 8:38 AM
1710	You can't apart from lock yourself in the house close all windows & doors & put on air conditioning	12/31/2020 8:20 AM
1711	Close up house	12/31/2020 7:36 AM
1712	Leave house as much as possible	12/31/2020 7:25 AM
1713	Go on holiday	12/31/2020 5:28 AM
1714	Avoid staying in house Getting somewhere to avoid the noise I think I am getting hearing problems	12/31/2020 3:40 AM
1715	Go to friends and family homes.	12/31/2020 12:57 AM
1716	Shut my unit up and blast air con and fans or go out	12/30/2020 11:03 PM
1717	I close doors window or go to visit my daughter away from the jet aircraft paths	12/30/2020 10:41 PM
1718	Go inside and close doors	12/30/2020 9:53 PM
1719	Go shopping or leave Brisbane to visit friends	12/30/2020 9:48 PM
1720	i have to close the window all the time which has heavily increased my use of aircon and electricity bills	12/30/2020 9:25 PM
1721	Pause what we're doing and wait for it to pass, close windows and doors, turn volume of radio/tv up	12/30/2020 8:13 PM
1722	Leave the suburb/area, although other suburbs I like to visit, such as New Farm are similarly affected.	12/30/2020 7:42 PM
1723	Shut doors and windows, stay away from the house as much as possible	12/30/2020 7:38 PM
1724	Try to drown it out by shutting all doors and windows turning up the aircon and tv. Go out but you can't escape the noise is all over the city	12/30/2020 7:29 PM
1725	Shut the door, put the sir con on. Pause the TV when it's passing	12/30/2020 6:40 PM
1726	Close all windows and doors - pause (where possible) tv/podcasts or anything I'm listening to	12/30/2020 6:29 PM
1727	Wear noise cancelling headphones. Close all doors and windows and put aircon on. Turn up the volume on TV or music.	12/30/2020 5:23 PM
1728	Leave the area, go inside, close windows, pause tv shows until the noise dissipates, stop conversation until aircraft has passed.	12/30/2020 4:50 PM
1729	Use earplugs or turn up TV. Have to pause conversation when planes above our deck at house	12/30/2020 4:49 PM
1730	Go OUt	12/30/2020 4:24 PM
1731	There is nothing I can do to escape the noise as the aircraft fly very low over our home.	12/30/2020 3:19 PM

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1732	Turn stereo on really loud. Close windows, turn on A/C. Leave the house on weekends to get away from the racket	12/30/2020 3:17 PM
1733	Be away from home (and our suburb)	12/30/2020 3:11 PM
1734	We are literally trying to move away	12/30/2020 3:06 PM
1735	Close up the house Go to the Sunshine Coast Wear iPods	12/30/2020 2:50 PM
1736	Have to escape physically or wear noise cancelling headphones but can't escape as I just keep feeling upset about our home being ruined	12/30/2020 2:27 PM
1737	Nothing	12/30/2020 2:06 PM
1738	Shut all doors and windows	12/30/2020 1:58 PM
1739	Ear phones or close doors & windows (out air conditioner on)	12/30/2020 1:43 PM
1740	Turn on air con, close up house and turn up TV. Or we now go out to entertain instead of inviting people over	12/30/2020 1:20 PM
1741	I can't escape it unless I leave my home. Even with all doors and windows closed the noise is loud and constant.	12/30/2020 12:55 PM
1742	Turn tv and radio on just so I dont have to hear the planes.	12/30/2020 12:53 PM
1743	I turn on the TV and radio and when though I do not want to use them. I leave the house as much as possible and go somewhere where there are no flight paths above my head.	12/30/2020 12:46 PM
1744	Not a lot I can do apart from go out	12/30/2020 12:42 PM
1745	Go for a drive.	12/30/2020 12:27 PM
1746	Closes all windows and doors to reduce the level of the aircraft noise in times when there are a number of planes in a short period of time.	12/30/2020 10:01 AM
1747	There is nothing I can do	12/29/2020 9:22 PM
1748	We have to close our doors and windows (and turn on air conditioning) when normally we would leave them open to allow fresh air into the unit. But really we can't escape the noise when we have guests and want to entertain on the patio, so conversation has to stop while the planes fly low overhead. This is very frustrating and very irritating when planes are landing about every 3-5 minutes as they have been at certian times in recent weeks.	12/29/2020 4:17 PM
1749	Close doors and windows	12/29/2020 1:44 PM
1750	We wear earplugs to sleep; we close all our doors and windows; we dont use our outdoor spaces; we limit our time in our pool; we dont walk outside at high impact times, but this now seems to be all the time	12/29/2020 1:04 PM
1751	CLOSE up the windows and doors	12/29/2020 11:55 AM
1752	shut doors mental distraction - cognitive behaviour therapy	12/29/2020 10:24 AM
1753	I escape aircraft noise when I leave my home and suburb.	12/28/2020 4:50 PM
1754	Leave my home and go out i.e. to a shopping centre	12/28/2020 2:36 PM
1755	Close doors	12/28/2020 12:53 PM
1756	I go away from my home, I drive mindlessly	12/28/2020 11:08 AM
1757	Shut the doors and windows. Use headphones. Close my home based business	12/28/2020 9:54 AM
1758	Use ineffective ear plugs, try and wait until an aircraft has passed and then get to sleep before the next one arrives (usually unsuccessfully).	12/28/2020 7:15 AM
1759	I can't escape it	12/28/2020 5:47 AM
1760	Close the doors and put on the air conditioning	12/28/2020 5:20 AM
1761	I have to leave my home Or shut the doors and put air conditioning on. My power bill will be high now. My asthma is worse as well	12/28/2020 3:26 AM

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1762	Personally I don't think there is much I can do. I live in a rental and some of the low planes shake this heritage listed home, at all hours (shift worker). Also tv louder and music on louder/more often.	12/27/2020 11:58 PM
1763	Go out or out air conditioning on	12/27/2020 10:37 PM
1764	Close doors and windows, pause Skype work calls, subtitles on TV, pause conversations, not use outside area as much and go inside	12/27/2020 9:56 PM
1765	I go work in an inner city office when my work could be done at home most times. I no longer visit places like New Farm Park, Power House, use the river walk, and plan my times when I am outside or go for a walk. (definitely not during 'peak hour'. I wait till after 10 to go to bed. I spent \$300 on noise cancelling earphones. I close all the windows in my house, turn up the volume on my tv and have aircon on most of the day.	12/27/2020 9:55 PM
1766	For larger aircraft nothing, the noise penetrates throughout my home and office. To escape the noise I have to leave the area. As I am writing at 9.53pm an aircraft has completely drown out the movie I was watching	12/27/2020 9:54 PM
1767	At meal times about 6pm onwards is the worst time in our home for flight path noise directly overhead , so to have any quiet family time we need to close our windows and doors and turn the AC on , this is totally unacceptable that our family needs to lock ourselves away indoors to have peace and quiet.	12/27/2020 9:50 PM
1768	Wear headphones and listen to music - Escape from my suburb whenever I can	12/27/2020 9:45 PM
1769	Leave my home	12/27/2020 9:41 PM
1770	Keep all windows and doors sealed	12/27/2020 9:28 PM
1771	Leave the house.	12/27/2020 9:27 PM
1772	It is very difficult as this is where i live	12/27/2020 5:31 PM
1773	Close doors and stay inside with air conditioning on.	12/27/2020 1:40 PM
1774	Turn up the TV	12/27/2020 10:54 AM
1775	There is no escape. Just constant anxiety.	12/27/2020 10:29 AM
1776	Lock up the house.	12/27/2020 9:34 AM
1777	Close my windows and doors	12/27/2020 8:39 AM
1778	Leave the suburb and close doors and windows with air conditioning on.	12/27/2020 6:39 AM
1779	Go inside and shut the door. Turn up the TV. Stop talking.	12/26/2020 10:25 PM
1780	Try not to concentrate on it. Live my life and enjoy my family	12/26/2020 9:21 PM
1781	Leave my home	12/26/2020 3:55 PM
1782	Leave my place of residence or Close windows and turn on AC	12/26/2020 2:47 PM
1783	Close all the doors and windows	12/26/2020 12:06 PM
1784	I go to the north and south coast to look for properties to buy. I will move away from Brisbane, and I will take my business and my employees with me.	12/25/2020 10:38 AM
1785	Shut all doors to balconies	12/25/2020 9:24 AM
1786	Closing window	12/25/2020 9:08 AM
1787	Close windows and balcony doors	12/25/2020 9:03 AM
1788	Close doors & Windows. Increase volume for television & radio	12/25/2020 8:09 AM
1789	Leave the neighbouring	12/24/2020 7:40 PM
1790	Close all windows Drive to places that are quieter.	12/24/2020 2:54 PM
1791	I don't think there is anything I can do to escape aircraft noise. It's just a daily factor in my life now. I spend almost all of my time in my house and my neighborhood and I haven't yet found a	12/24/2020 2:39 PM

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	way to escape the noise.	
1792	Close windows. Leave the area.	12/24/2020 2:38 PM
1793	Go driving Noise canceling headsets	12/24/2020 2:21 PM
1794	Stay indoors	12/24/2020 2:08 PM
1795	Close all the windows and turn the air conditioner on	12/24/2020 1:21 PM
1796	Shut windows; turn music up; go out as often as possible, but away from New Farm	12/24/2020 1:20 PM
1797	Shut the doors and turn on the air	12/24/2020 12:56 PM
1798	Go to the office in Milton and close all doors and windows	12/24/2020 12:41 PM
1799	Loud television I hate it	12/24/2020 12:34 PM
1800	Close all windows and doors. Use air conditioning	12/24/2020 12:33 PM
1801	shut the house and turn on air conditioning	12/24/2020 12:16 PM
1802	Close windows & doors	12/24/2020 11:38 AM
1803	Go to another area	12/24/2020 10:39 AM
1804	Try to 'block it out', close windows and doors, spend less time outside	12/24/2020 10:27 AM
1805	Leave Brisbane. I can't stand to be in my home with the constant noise.	12/24/2020 9:41 AM
1806	We are lucky that the noise is not continuous but it is intrusive. Conversations stop while the plane passes over. Because the scheduling seems unpredictable we cannot plan around it. We just try to ignore it as best we can.	12/24/2020 9:24 AM
1807	I close the doors and windows if I want to watch live to air tv. For pre recorded shows I hold the remote control so I can press Stop until the plane passes. When using the phone I ask the other person to wait until the plane has passed.	12/24/2020 9:03 AM
1808	Shut doors and windows	12/24/2020 8:42 AM
1809	Go to pilates	12/24/2020 8:28 AM
1810	Noise canceling headphones	12/24/2020 7:50 AM
1811	Nothing but sit and wait until aircraft passes over my apartment.	12/24/2020 7:47 AM
1812	I put up with it	12/24/2020 7:47 AM
1813	Close windows and doors and use air conditioning	12/24/2020 6:37 AM
1814	Go out	12/24/2020 4:51 AM
1815	Close up house. Put on music. Use ea earphones. Leave. Earplugs. Depends on when and how bad it is.	12/23/2020 10:43 PM
1816	We close our windows and doors. No other way to 'escape' the noise. Noise can interfere with phone and household conversations.	12/23/2020 8:22 PM
1817	Worry about the future.	12/23/2020 7:36 PM
1818	Close all doors and windows. Put on airconditioner	12/23/2020 7:22 PM
1819	Close the doors and windows, even if it is stifling hot	12/23/2020 6:45 PM
1820	Go inside, close doors, and turn on air conditioning. It's impossible to sit on balcony on some days. Sometimes wear noise cancelling headphones so that I can concentrate on work.	12/23/2020 6:36 PM
1821	Spend time away from home	12/23/2020 6:13 PM
1822	What can I do? This is my home and I have lived here for 35 years I do not want to be forced to leave	12/23/2020 5:52 PM
1823	Close all doors and windows	12/23/2020 5:39 PM
1824	When at home I close windows when it seems there are several aircraft in a row; outside on	12/23/2020 5:31 PM

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	walks etc there is no escape	
1825	Close doors and switch on air conditioning (at my cost) when I have no other reason to do so	12/23/2020 5:24 PM
1826	I have to leave the house and go somewhere like Carindale Shopping Centre for some respite.	12/23/2020 5:00 PM
1827	Close windows and doors, even though I would prefer to have them open. I work from home about three days a week - aircraft noise is very disruptive to online meetings, to the point I have to mute myself and cannot contribute to discussion while planes are passing over. I also teach and give seminars online, this is very difficult to do professionally with the level of aircraft noise.	12/23/2020 4:46 PM
1828	close doors and turn on air conditioning, turn up TV, put on headphones when I am working - I mostly work from home	12/23/2020 4:42 PM
1829	Turn the television up louder than necessary and close windows requiring use of air conditioning.	12/23/2020 4:32 PM
1830	Leave my house. Have weekends away. Take sleeping tablets use earplugs, play white noise 'music'.	12/23/2020 4:19 PM
1831	Keep windows shut, use air conditioning 24/7, wear noise cancelling headphones,	12/23/2020 4:12 PM
1832	Leave my outdoor spaced and go inside and secure all doors and windows and put air con on	12/23/2020 4:03 PM
1833	Close windows & doors	12/23/2020 3:32 PM
1834	i go to my office in spring hill, visit friends and family and generally get out of my home as often as possible, sometimes i just go for a drive	12/23/2020 3:11 PM
1835	Closes windows and doors and use air conditioning. Avoid having people visit my house so I don't need to talk during aircraft noise.	12/23/2020 3:01 PM
1836	Close doors and windows	12/23/2020 3:00 PM
1837	Close the apartment up	12/23/2020 2:52 PM
1838	Retreat to back of house , close windows , air con on , leave house	12/23/2020 2:40 PM
1839	Can not escape it as I have windows on 3 sides of my apartment. My outdoor room is not usable in the evenings.	12/23/2020 2:08 PM
1840	Close doors and windows, turn up tv.	12/23/2020 2:01 PM
1841	I can do nothing except the option of moving out to a quiet location	12/23/2020 2:00 PM
1842	Shut all the doors and windows in the house to reduce the noise (it's still quite loud)	12/23/2020 1:58 PM
1843	We spend more time indoors, we go spend time at other people's house and spend longer hours at work.	12/23/2020 1:56 PM
1844	Leave the house or wear my Bose noise canceling headphones	12/23/2020 1:50 PM
1845	Move inside if I am outside. Close the windows and turn on the fan if I am in bed.	12/23/2020 1:48 PM
1846	Close doors and windows	12/23/2020 1:42 PM
1847	I wait	12/23/2020 1:31 PM
1848	Turn the TV and radio/music up. Don't sit out on the balcony. Don't invite visitors over as much.	12/23/2020 1:28 PM
1849	Turn the volume up. Yell Leave the house	12/23/2020 1:22 PM
1850	Close everything up, stay inside more, commute to the office rather than work from home	12/23/2020 1:17 PM
1851	Close the doors and run the aircon, work in my place of work rather than home and therefore am not able to balance work/home life as well and this was part of my working arrangements, limit guests and social contact in my home making us more disconnected from social groups.	12/23/2020 12:42 PM
1852	Wear head phones and or travel afar	12/23/2020 12:41 PM
1853	Sound-proof bedroom	12/23/2020 12:35 PM

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1854	Use ear plugs	12/23/2020 12:18 PM
1855	Close all windows and doors, and turn fans and aircon on to create background noise. Leave the house to work when it gets too much. There is no real escape.	12/23/2020 12:10 PM
1856	Shut the windows and doors	12/23/2020 11:56 AM
1857	Close up our apartment to fresh air, and turn on the air conditioning!	12/23/2020 11:55 AM
1858	Try and ignore it. Try and block it from my conscious thoughts, otherwise I feel very frustrated and powerless.	12/23/2020 11:55 AM
1859	Close up	12/23/2020 11:55 AM
1860	Cannot escape the noise, I have a timber home with insulation but still can't hear tv or have a conversation.	12/23/2020 11:53 AM
1861	put headphones on to watch TV or listen to music close windows and doors	12/23/2020 11:51 AM
1862	Close all the windows and doors	12/23/2020 11:48 AM
1863	Close up the house out on the air conditioning and increase the sound of the television and the volume we talk at if trying to hear something	12/23/2020 11:41 AM
1864	Close all windows	12/23/2020 11:38 AM
1865	there is no escape we are subjected to it for 16 hours a day the only option is to leave our home and drive to somewhere quiet	12/23/2020 11:33 AM
1866	Use headphones. Get out of the house for a while.	12/23/2020 11:30 AM
1867	Turn the tv up	12/23/2020 11:29 AM
1868	Travel to another suburb	12/23/2020 11:19 AM
1869	Stay inside with doors and windows shut	12/23/2020 11:14 AM
1870	Stop talking or pause the tv until the noise has stopped.	12/23/2020 11:12 AM
1871	Close up the house put on Airconditioning and turn up music or TV. particularly at night and in the early morning we can no longer leave our windows open	12/23/2020 10:56 AM
1872	Close up and turn on air conditioner	12/23/2020 10:36 AM
1873	Cannot do anything, it's just there	12/23/2020 10:29 AM
1874	Turn on air conditioning Use an industrial fan Close windows Leave the house	12/23/2020 10:28 AM
1875	Close Doors	12/23/2020 10:21 AM
1876	You cannot escape the noise! You just have to put up with it, increasing anxiety and frustration.	12/23/2020 10:16 AM
1877	Close all doors and windows and wear headphones. I have also started spending more time at work that I normally would, instead of working from home, to avoid the noise.	12/23/2020 10:15 AM
1878	Close up house	12/23/2020 10:09 AM
1879	Close all windows and doors and curtains.	12/23/2020 10:08 AM
1880	Leave my home for as long as possible.	12/23/2020 10:04 AM
1881	Keep Windows and doors closed and use airconditioning	12/23/2020 10:00 AM
1882	Close all doors and windows and turn on the air conditioning	12/23/2020 9:51 AM
1883	I do not 'escape' the noise but just tolerate it.	12/23/2020 9:41 AM
1884	I have spent several hundred dollars to buy noise cancelling headsets so that I can watch TV evenings and mornings. I spend more time away from home than usual.	12/23/2020 9:31 AM
1885	Close doors and windows, stay inside and run air conditioners, take sleeping pills if frequent flights disrupt attempt to sleep, leave home for a walk if flights are continuous- every 5 mins apart for more than 30 mins.	12/23/2020 9:29 AM

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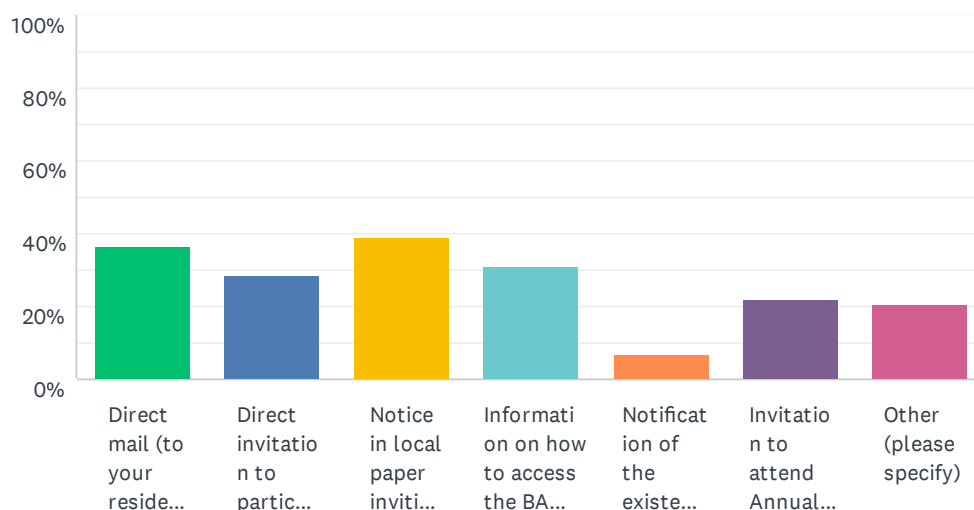
1886	Shut up our home and run the air conditioner. We also stop using the outdoor area as you cannot talk over the noise	12/23/2020 9:27 AM
1887	Stay longer at work	12/23/2020 9:26 AM
1888	Close windows and balcony doors	12/23/2020 9:17 AM
1889	Close up the house. Turn AC on.	12/23/2020 9:11 AM
1890	Shut all windows	12/23/2020 9:11 AM
1891	Try and escape through closing all windows	12/23/2020 9:02 AM
1892	Close all windows and stay indoors.	12/23/2020 8:58 AM
1893	Go away from home	12/23/2020 8:56 AM
1894	Close the windows	12/23/2020 8:52 AM
1895	Close doors & windows - avoid using outdoor spaces as much	12/23/2020 8:49 AM
1896	We can't, just cop the noise and wait till the planes are clear of the area	12/23/2020 8:44 AM
1897	Close windows and doors. Turn up TV and stereo volume. Travel out of Brisbane away from noise. Wear earphones to talk on phone.	12/23/2020 8:42 AM
1898	Close up the place	12/23/2020 8:41 AM
1899	Wait for the noise to reduce	12/23/2020 8:40 AM
1900	There is no way to escape the aircraft noise we have yet to discover. It is present everywhere in our local area	12/23/2020 8:38 AM
1901	headphones	12/23/2020 8:30 AM
1902	Avoid outdoor activity or not staying at home	12/23/2020 8:28 AM
1903	I can't escape	12/23/2020 8:25 AM
1904	Close windows and doors	12/23/2020 8:20 AM
1905	Nothing I can do, We have to put up with it. House is not air conditioned.	12/23/2020 8:16 AM
1906	Close doors and windows, turn on the A/c	12/23/2020 8:12 AM
1907	Ear plugs	12/23/2020 8:10 AM
1908	Leave the house. I am organising expensive double glazing and sound insulation	12/23/2020 8:09 AM
1909	There isn't anything I can do other than move home if the situation doesn't improve	12/23/2020 8:08 AM
1910	I can't escape it	12/23/2020 8:07 AM
1911	Close the house up. Use noise cancelling headphones	12/23/2020 8:06 AM
1912	Shut the house	12/23/2020 8:03 AM
1913	Looking at moving away	12/23/2020 8:02 AM
1914	Leave home and go to work in the CBD	12/23/2020 7:59 AM
1915	Shut the doors to our apartment which wasn't how we lived in the past.	12/23/2020 7:55 AM
1916	I can't do anything to escape it in my home the only thing I can do is go out somewhere quieter	12/23/2020 7:52 AM
1917	shut the apartment up	12/23/2020 7:51 AM
1918	Close up, put the aircon on and move to a back room in the house.	12/23/2020 7:49 AM
1919	Close windows and turn up TV	12/23/2020 7:47 AM
1920	I can't escape it	12/23/2020 7:44 AM
1921	Keep windows closed. Wear ear plugs to help with sleeping. Have white noise playing in children's bedrooms to minimise the impact of aircraft.	12/23/2020 7:43 AM

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1922	Shut the windows and turn on the AC	12/23/2020 7:42 AM
1923	Leave my home - place of residence.	12/23/2020 7:41 AM
1924	Leave home as often as I can	12/23/2020 7:41 AM
1925	Lock the house up tight after 4 pm and turn the TV up about 30%. For sleep I sleep with the windows and internal doors closed with the A/C on to try and keep the noise out. I have to use a small bedroom downstairs for my night time overseas meetings with the AC on and not my purpose built office with the windows and river breezes that I love. We dont use the garden after 5pm or BBQ area outside and no have to cook and eat inside. This is Brisbane and we love our outdoors living and its highly stressful with the noise	12/23/2020 7:38 AM
1926	go out	12/23/2020 7:34 AM
1927	Close all doors and windows and turn up volume of TV or radio	12/23/2020 7:34 AM
1928	Go away out of suburb. It is so bad that we are also going to have to sell our house of 13 years & move as we can't stay where we are with the noise & disruption.	12/23/2020 7:31 AM
1929	Go to the coast to look for property to move to.	12/23/2020 7:30 AM
1930	Leave my house and travel away from my suburb	12/23/2020 7:30 AM
1931	Close all door and windows	12/23/2020 7:29 AM
1932	Keep doors and windows closed.	12/23/2020 7:28 AM
1933	It's hard because the new aircraft noise has destroyed so many goos areas of Brisbane. Portside, Newgate etc.	12/23/2020 7:28 AM
1934	I have to leave the suburb	12/23/2020 7:25 AM
1935	close all windows. Don't spend time in to pool and outdoor space. It is essentially impossible to escape the noise	12/23/2020 7:25 AM
1936	Close all windows	12/23/2020 7:19 AM
1937	Close up the apartment and turn on the air conditioning to mitigate some of the noise and stress. Sometime leave and go elsewhere for a day or two.	12/23/2020 6:40 AM

Q15 How did Brisbane Airport Corporation (BAC) invite/engage you in a consultative process? Check all that apply.

Answered: 113 Skipped: 1,962



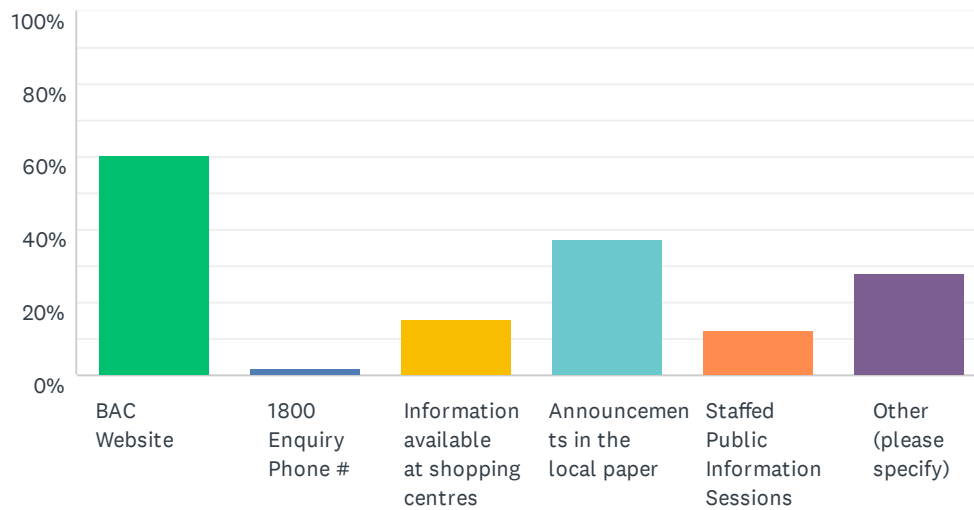
ANSWER CHOICES	RESPONSES	
Direct mail (to your residence) providing information and inviting your feedback	36.28%	41
Direct invitation to participate in staffed public information sessions for your suburb	28.32%	32
Notice in local paper inviting feedback on the new runway and flightpaths	38.94%	44
Information on how to access the BAC Website to provide feedback	30.97%	35
Notification of the existence of an 1800 Enquiry Phone #	7.08%	8
Invitation to attend Annual BAC festivals and fairs in affected suburbs	22.12%	25
Other (please specify)	20.35%	23
Total Respondents: 113		

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#	OTHER (PLEASE SPECIFY)	DATE
1	Public meeting	3/4/2021 6:53 PM
2	Information bus in Bulimba	3/1/2021 7:28 PM
3	sorry, I can't recall	2/14/2021 7:59 AM
4	I don't remember	2/8/2021 2:33 PM
5	Difficult now to recall actual consultative process	2/4/2021 12:28 PM
6	Mostly I don't really remember, but I was well aware of the forecast changes.	2/1/2021 9:58 AM
7	An information booth at a Bulimba festival	1/24/2021 7:56 AM
8	I've been well aware of the new runway for many years, I cannot quite recall all information provided.	1/22/2021 12:05 PM
9	Don't remember but I vaguely remember being led to believe that new reinvest would reduce noise	1/21/2021 9:01 AM
10	Media announcements	1/18/2021 8:09 PM
11	I was not aware of invitations to consult me. This is something I would never have thought would be approved in this neighbourhood.	1/15/2021 9:20 AM
12	Along with many other people I have communicated with I believe advice I received concerning the noise levels and the impact the rejigged flight patches would have was erroneous.	1/15/2021 8:29 AM
13	Community gathering at Nudgee Beach	1/15/2021 6:29 AM
14	Involved with initial consultations with Fed Gove before they built the runway in the wrong place on the land they had. it never followed the prevailing wind patterns at the time. Planes hav cross wind and then turn into the wind after take off.	1/13/2021 8:22 AM
15	Cannot remember is we	1/12/2021 10:58 AM
16	Word of mouth	1/8/2021 9:24 AM
17	We were at Bulimba State School and we were told about it from other parents. We all rallied against it	1/7/2021 9:50 AM
18	Went to a meeting with BAC reps organised by local politicians. Made an online complaint and have received emails from BAC as a consequence.	1/6/2021 1:53 PM
19	Not aware of any of these, but would most likely not have pursued as never thought the noise could be this bad.	1/5/2021 5:37 PM
20	Don't recall	1/5/2021 4:19 PM
21	Local members of govt	1/5/2021 2:04 PM
22	Can't remember exactly - too long ago.	1/5/2021 12:56 PM
23	Kevin Rudd	12/30/2020 3:09 PM

Q17 Which, if any, of the following media did you seek out to inform yourself on the impacts of the new runway?

Answered: 1,719 Skipped: 356



ANSWER CHOICES	RESPONSES	
BAC Website	60.27%	1,036
1800 Enquiry Phone #	1.98%	34
Information available at shopping centres	15.59%	268
Announcements in the local paper	37.64%	647
Staffed Public Information Sessions	12.68%	218
Other (please specify)	28.04%	482
Total Respondents: 1,719		

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#	OTHER (PLEASE SPECIFY)	DATE
1	'Didn't even know a second runway was being built	3/8/2021 6:27 PM
2	We knew the runway was being built before we bought our present home.	3/7/2021 2:23 PM
3	Internet	3/6/2021 11:19 PM
4	Internet	3/6/2021 7:17 PM
5	My own research	3/6/2021 10:05 AM
6	Discussed with people who know about airport flightpath e.g. traffic planner	3/6/2021 6:40 AM
7	Brisbane Airport Noise Mapping	3/5/2021 3:07 PM
8	Based on TV interviews by people associated with the runway (can't recall names) that said that Bardon would have less flights/noise, I assumed that this was correct, and did not investigate further.	3/4/2021 7:02 PM
9	Published documents	3/4/2021 6:53 PM
10	Did not know where to find info	3/4/2021 6:29 PM
11	I wrote to the federal transport minister and Airservices Australia.	3/4/2021 4:58 PM
12	Social Media	3/3/2021 5:36 PM
13	Community Facebook page	3/2/2021 7:57 PM
14	Just the planes flying overhead	3/2/2021 6:08 PM
15	google	3/2/2021 1:24 PM
16	None	3/1/2021 9:43 PM
17	Did not know if any public information sessions. Received no notifications	3/1/2021 7:21 AM
18	Kevin Rudd's campaign	2/28/2021 5:19 PM
19	We didn't think we were going to be affected. It was all about the affluent suburbs in the city.	2/28/2021 5:01 PM
20	I goggled predicted flight paths to see if our house would be impacted. There were no flight paths that at that time came directly over our house. The flight path was shown to skim over the tip of the New Farm peninsula (New Farm Park) there were no flight paths shown at that time over Teneriffe Hill. Since the second runway opened we have experienced large numbers of flights coming directly over our house. They are so low that landing gear is out when they fly over.. it is particularly bad in the afternoons.	2/28/2021 1:57 PM
21	was not aware of it when buying the house	2/28/2021 1:27 PM
22	I did not live in Brisbane, did not know this was going to happen	2/28/2021 11:09 AM
23	Internet searches. Difficult to get to info sessions while FT work.	2/28/2021 10:41 AM
24	Internet search	2/27/2021 5:13 PM
25	I stumbled across the changes in the news - there was never any direct advice sent to us explaining Bardon would be affected. Once I saw there were changes coming, a YEAR before the NPR opened, of course I typed in my address and noticed the planes were going to pass overhead, but the noise graphic on the website wasn't anywhere near us so we didn't think it'd be a problem, but in reality now, the noise has been unbearable.	2/27/2021 2:10 PM
26	See comments below - neighbour was first to advice was no community consultation	2/26/2021 8:21 PM
27	An air traffic controller who works for BAC	2/26/2021 8:20 AM
28	Development application	2/25/2021 5:16 PM
29	None	2/25/2021 1:31 PM
30	Didn't think it was going to impact our suburb... I remember Campbell Newman had said the planned runway would extend out over Moreton Bay to reduce the impact on the City of	2/24/2021 8:38 PM

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Brisbane. I can recall seeing a map with the new runway and the new flight path and it was never going to impact our suburb.

31	I didn't know i would be impacted and as such I didn't seek any information. Had I known i would have.	2/24/2021 6:09 PM
32	I was told from family who live in the area, that it would not be a problem.	2/24/2021 9:10 AM
33	Nothing	2/22/2021 6:40 PM
34	When we moved into the area from Sydney we were aware of the 2nd runway. Start research potential impact as opening of 2nd runway was reported in media	2/22/2021 3:58 PM
35	Kevin Rudd	2/21/2021 1:18 PM
36	Know a few pilots 2 live in Bulimba/ Hawthorne one put a letter in the mailbox	2/18/2021 4:37 PM
37	QUT 'research' into property values which was a total joke	2/18/2021 1:11 PM
38	Wasn't aware of the future impact when buying property.	2/18/2021 12:22 PM
39	Na	2/18/2021 11:25 AM
40	It was not our responsibility to seek this information nor was it even presented to us for evaluation. We have received not communication on this matter at all.	2/18/2021 9:05 AM
41	BAC Stand at local events	2/17/2021 7:13 PM
42	We had a noise assessment conducted for our property when we rebuilt our home in 2018	2/17/2021 5:16 PM
43	I didn't realise it was an issue that would affect me	2/17/2021 4:30 PM
44	none	2/14/2021 7:59 AM
45	Facebook.	2/13/2021 8:01 AM
46	We were very active against the new runway when the children were at school	2/13/2021 5:56 AM
47	Information booth at Racecourse Road Festival	2/12/2021 10:58 PM
48	Wasn't aware it would impact my suburb	2/12/2021 10:54 PM
49	Nil	2/12/2021 10:03 PM
50	Media releases, air path maps	2/12/2021 6:42 PM
51	Flight Path Tool published by BAC - relied heavily on that in making the decision to move from Balmoral to Bulimba.	2/12/2021 12:19 PM
52	Asked specifically in 2014 about our address and were only told it's not clear yet if you'll be directly impacted	2/11/2021 2:44 PM
53	Brisbane airport information session	2/11/2021 2:18 PM
54	None	2/11/2021 9:00 AM
55	Ombudsman	2/10/2021 4:33 PM
56	was not aware it would affect me	2/10/2021 9:02 AM
57	Was unaware of developments as I don't read/listen to news.	2/9/2021 6:13 PM
58	Neighbours who had already taken them to court twice and won, but bac still managed to get it though	2/9/2021 12:29 PM
59	Living in Annerley I had no idea the new runway was even going to impact us.	2/9/2021 5:49 AM
60	Google	2/8/2021 10:07 PM
61	The information circulated did not specifically include clear impacts on my street and suburb	2/8/2021 5:20 PM
62	None but received some info from Kevin rudd	2/8/2021 2:33 PM
63	I was aware of the second runway but thought planes would leave and arrive over the bay.	2/5/2021 1:07 PM

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64	Information not sought / moved to Hawthorne 2013 unaware of flight path changes	2/5/2021 12:48 PM
65	NOt actually much information - but information onn BAC was different to what is actually happening	2/5/2021 10:10 AM
66	I didn't	2/4/2021 6:55 PM
67	Did not expect new runway would adversely affect me	2/4/2021 12:28 PM
68	Local government updates	2/4/2021 9:24 AM
69	There were none others in any media in our area, as our was not going to be impacted	2/4/2021 7:10 AM
70	internet, social media	2/4/2021 7:09 AM
71	None	2/4/2021 6:23 AM
72	internet	2/4/2021 6:02 AM
73	Newspaper articles	2/3/2021 9:09 PM
74	Talks with Mr Rudd ex prime minister	2/3/2021 12:50 PM
75	All electronic proposals done by BAC and Council on the direction of the runway, flight path and noise measurement/area	2/3/2021 12:01 PM
76	News websites	2/2/2021 1:48 PM
77	Facebook posts from BAC	2/2/2021 1:47 PM
78	Ekka Display Board.	2/2/2021 12:52 PM
79	online	2/2/2021 11:08 AM
80	community	2/2/2021 6:43 AM
81	None	2/1/2021 8:19 PM
82	We weren't really aware it might be an issue in this suburb until 2019, when there was an article online	2/1/2021 4:55 PM
83	Internet research	2/1/2021 10:33 AM
84	Community Facebook Groups	2/1/2021 10:22 AM
85	I sent emails	2/1/2021 10:18 AM
86	I moved back to Brisbane in 2018 & found it very difficult to find any information on the new runway. What I did find, was later said not to be as accurate as information that was then provided in 2019 AFTER I'd bought my brand new apartment	2/1/2021 10:00 AM
87	Advised by pilots/colleagues I work with that the new runway would not affect my home.	2/1/2021 8:42 AM
88	Not applicable at that time	2/1/2021 7:59 AM
89	None - didn't live in the area then	1/31/2021 10:34 PM
90	I wasn't aware that we were to be affected	1/31/2021 10:01 PM
91	I complained to BAC about the excessive aircraft noise after curfew	1/31/2021 9:19 PM
92	Contacted the Federal Member but told but staff there was little to no point in making a complaint and that the noise would only worsen.	1/31/2021 3:45 PM
93	Tv news stories	1/31/2021 11:55 AM
94	n/a	1/31/2021 10:45 AM
95	Community Facebook groups	1/30/2021 9:35 PM
96	The public display at DFO.	1/30/2021 9:06 PM
97	Nil	1/30/2021 8:06 PM
98	Nil	1/30/2021 12:39 PM

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99	Spoke with people who reside in the complex before we purchased	1/30/2021 11:11 AM
100	None	1/30/2021 9:55 AM
101	Air services Australian	1/30/2021 9:15 AM
102	I wrote to Air Services Australia several times seeking information on future flight paths and impacts.	1/29/2021 11:49 AM
103	Websites that specify flight paths, google maps	1/29/2021 9:16 AM
104	Did not know about it until it opened	1/29/2021 8:36 AM
105	Got a letter box information	1/29/2021 7:49 AM
106	Internet	1/29/2021 3:41 AM
107	Information from local federal parliamentary member.	1/28/2021 10:05 PM
108	Information Caravan outside of Brisbane City Hall	1/28/2021 3:04 PM
109	experience of living under southern runway flight path	1/28/2021 2:32 PM
110	Local mp and council member petition we joined	1/28/2021 10:51 AM
111	The noise impacts shown on BAC website were false	1/28/2021 8:01 AM
112	Kevin Rudd	1/28/2021 7:26 AM
113	wasnt aware of any place you could goto to find info or even complain	1/28/2021 7:15 AM
114	None	1/28/2021 7:14 AM
115	Internet	1/27/2021 4:01 PM
116	Fliers in letterbox when Kevin Rudd was actively campaigning against it.	1/27/2021 11:12 AM
117	Any other information I could find on the internet.	1/27/2021 9:25 AM
118	The airport expansion was subject material for 10+ years at least	1/26/2021 8:54 PM
119	Newspapers	1/26/2021 12:38 PM
120	Internet	1/25/2021 9:35 PM
121	saw an to say there was a info session at New Farm Markets	1/25/2021 8:48 PM
122	Why would someone seek information for something they did not know about. How can a house not in an airport flight path suddenly become in a flight path.	1/25/2021 8:38 PM
123	Online news coverage	1/25/2021 3:47 PM
124	Display seemed to tell us what was going to happen. There was no invitation to express an opinion.	1/25/2021 12:42 PM
125	Flyers from BAC	1/25/2021 9:41 AM
126	Speaking to people	1/25/2021 8:52 AM
127	BNE website; google, ABC, Village News articles	1/24/2021 7:12 PM
128	not until new runway was opened	1/24/2021 3:25 PM
129	Not applicable	1/24/2021 2:06 PM
130	From BAC at a festival	1/24/2021 7:56 AM
131	Published brochure put out by BAC	1/23/2021 5:03 PM
132	Visited BAC office in early 2016 and met with Mark Willey, then Head Of Airport Development, who congratulated us on doing our research before purchasing a house. He gave us a copy of the 'Current and Future Flight Path and Noise Information' booklet which we used religiously in our house search.	1/23/2021 5:03 PM
133	None	1/23/2021 10:00 AM

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134	Local member	1/23/2021 9:01 AM
135	Regular media interviews over the years saying most planes would take off over the bay.	1/22/2021 9:19 PM
136	Had no idea a new runway would be going over my house	1/22/2021 7:59 PM
137	Internet	1/22/2021 12:47 PM
138	Broker	1/22/2021 12:18 PM
139	Environmental impact assessment for new runway	1/22/2021 9:47 AM
140	when the neighbour wishes to build i receive a letter, you should have to do the same	1/22/2021 7:29 AM
141	Brisbane City Council Noise mapping	1/21/2021 8:40 PM
142	Brisbane airport website	1/21/2021 7:42 PM
143	Google - Brisbane runway flight paths	1/21/2021 6:17 PM
144	None as I was not even made aware at the time.	1/21/2021 1:44 PM
145	Information booth at St Augustines Church, Racecourse Rd	1/21/2021 12:22 PM
146	Documentation	1/21/2021 12:03 PM
147	Local federal member	1/21/2021 10:04 AM
148	None	1/21/2021 6:37 AM
149	Television	1/20/2021 7:34 PM
150	I didn't know about the new runway and was never informed of it or any impact it would create	1/20/2021 2:36 PM
151	None	1/20/2021 1:44 PM
152	Did not think about it	1/20/2021 12:41 PM
153	Daily newspapers and newsbroadcasts	1/20/2021 10:06 AM
154	Was not aware my house was impacted received no advice	1/20/2021 8:17 AM
155	Airservices	1/20/2021 7:54 AM
156	Didn't know there was going to be another runway.	1/19/2021 6:12 PM
157	None. Was not aware I would be affected	1/19/2021 6:03 PM
158	When i did the BAC would only give limited info as to where the planes would Fly ,wind ,and a bunch of other reason not excatly which route ect,ect r	1/19/2021 4:16 PM
159	Was not aware of it due or having moved from interstate	1/19/2021 1:19 PM
160	None because I was not aware of any new runway	1/19/2021 1:19 PM
161	none, didn't know until it happened which wasn't too long after we moved in	1/19/2021 12:15 PM
162	Information obtained by visiting the BAC display in Bulimba park at a community festival.	1/19/2021 11:41 AM
163	Neighbour who is on local committee	1/19/2021 10:56 AM
164	n/a	1/19/2021 8:52 AM
165	None	1/19/2021 6:34 AM
166	General google searches and related news items	1/18/2021 7:59 PM
167	staffed information booths	1/18/2021 5:35 PM
168	None, was never communicated to me	1/18/2021 5:34 PM
169	Brochures in mailbox	1/18/2021 4:28 PM
170	mail box drops	1/18/2021 4:05 PM

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171	None	1/18/2021 4:00 PM
172	Local Council Member	1/18/2021 3:43 PM
173	I only knew the new flight path was running when I started seeing the planes and hearing the noise.	1/18/2021 3:41 PM
174	Historic records of the Balmoral protests against the building of the second runway.	1/18/2021 3:06 PM
175	Federal member	1/18/2021 3:00 PM
176	I did not seek out the impacts of the new runway.	1/18/2021 1:57 PM
177	Saw it on the news	1/18/2021 1:23 PM
178	Online media	1/18/2021 10:25 AM
179	Did not seek out was unaware of coming impact	1/18/2021 9:57 AM
180	No to Q14	1/18/2021 7:50 AM
181	Internet searches	1/17/2021 10:06 PM
182	New to area	1/17/2021 8:17 PM
183	Was not aware of the impact	1/17/2021 7:32 PM
184	My neighbour told me.	1/17/2021 5:40 PM
185	None - wasn't aware I was going to be so affected	1/17/2021 4:44 PM
186	Internet	1/17/2021 3:37 PM
187	Conveyancing lawyer when I bought the property in February 2020	1/17/2021 2:19 PM
188	Information in Instagram led us to a website	1/17/2021 12:49 PM
189	Internet	1/17/2021 9:45 AM
190	None	1/17/2021 9:36 AM
191	Neighbours sent information	1/16/2021 7:44 PM
192	Online articles	1/16/2021 3:55 PM
193	I think there was information in the letterbox; or it may have been on my social media feeds.	1/16/2021 11:46 AM
194	Brisbane City Council online search tool for overlays of flight paths and we instructed our conveyancing solicitor to look into the third runway flight paths and impacts also. This was in 2018.	1/16/2021 8:28 AM
195	Information provide by then PM Kevin Rudd who was also a resident of the area	1/16/2021 8:04 AM
196	Other websites	1/16/2021 7:49 AM
197	Newspaper	1/15/2021 10:52 PM
198	I saw nothing about the new runway	1/15/2021 10:43 PM
199	Not until after runway opened.	1/15/2021 9:47 PM
200	did not receive any information that my suburb would be impacted by aircraft noise every 10 minutes	1/15/2021 9:00 PM
201	Internet	1/15/2021 8:53 PM
202	Spoke to people BAC at community events	1/15/2021 8:37 PM
203	Na	1/15/2021 7:44 PM
204	None, did t even know there was a plan second runway	1/15/2021 7:34 PM
205	Online searches.	1/15/2021 6:30 PM
206	Flyers from BAC which were dropped into our letterbox. I also signed up for an email	1/15/2021 6:30 PM

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newsletter with updates on the runway.

207	Information provided by local members - local council, state, federal	1/15/2021 5:35 PM
208	Realistically the process passed me by. I had no idea I would be impacted by the runway change. If I had received communication that was clearly labeled 'you are about to see an increase in aircraft noise' I would have responded and researched. As it was I didn't realise it would be an issue for us...	1/15/2021 4:50 PM
209	None	1/15/2021 3:45 PM
210	I was totally unaware that the new runway would impact suburbs so far away from the traditional flight paths	1/15/2021 2:31 PM
211	Facebook message boards	1/15/2021 1:29 PM
212	Conveyancing - what new runway?	1/15/2021 1:02 PM
213	Didn't	1/15/2021 12:15 PM
214	Social media	1/15/2021 12:12 PM
215	Community forums	1/15/2021 11:19 AM
216	Moved to Hamilton 2019 informed by sellers that planes would not impact on apartments	1/15/2021 9:57 AM
217	I don't see it as my responsibility to keep my eye on all developments in my area. I expect the council and government to look out for my health and not allow something like this which so obviously would not be wanted in this community	1/15/2021 9:20 AM
218	None, I did not believe the government would be so stupid to direct low flights over the areas currently affected!	1/15/2021 8:33 AM
219	library, local member	1/15/2021 8:13 AM
220	Rpdata	1/15/2021 8:10 AM
221	Online announcements	1/15/2021 7:08 AM
222	Local federal member	1/15/2021 6:52 AM
223	Internet	1/15/2021 6:35 AM
224	Social media	1/15/2021 6:29 AM
225	At consultation meeting held by BAC at Nudgee Beach	1/15/2021 6:29 AM
226	I wasn't aware of the new runway, hence I didn't seek any information	1/15/2021 5:00 AM
227	None. We had no idea we would be affected.	1/15/2021 4:41 AM
228	Wasn't aware of it at all so didn't seek info out	1/14/2021 10:32 PM
229	Not applicable	1/14/2021 10:03 PM
230	Nik	1/14/2021 10:02 PM
231	Went to Cannon Hill streets that were in the same position in relation to the first runway and the house we looked to buy, subsequently bought Balmoral house. Sat in a comparable street for an hour listening to aircraft noise. This is far worse. Because our house is on the very top of the hill, I believe that the noise level has been misrepresented as the much higher hill peaks of Balmoral have not been accounted for correctly. ie sharp hill incline to the top of Oxford St.	1/14/2021 9:59 PM
232	Organised rallies / public meetings	1/14/2021 9:51 PM
233	The real estate told me it would be no different to current plane which I felt I could live with having spent time in the area. He also said kingsford Smith drive would be noisier, not true at all, can hardly hear the traffic from road but feel like there is a highway above my head I the sky. noise	1/14/2021 9:49 PM
234	I researched on the internet	1/14/2021 9:40 PM
235	Nil	1/14/2021 9:35 PM

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236	Google searched Flight paths and impacted areas	1/14/2021 9:31 PM
237	Federal member Kevin Rudd	1/14/2021 7:16 PM
238	Tv news	1/14/2021 6:47 PM
239	None as I didn't fully realize where the new path would go over my house	1/14/2021 4:22 PM
240	N/A	1/14/2021 9:52 AM
241	I recall BAC having an information booth at the Morningside Fair one year and was told noise would no longer be an issue at my home as flights would arrive and depart over the bay with the opening of the new runway.	1/14/2021 8:54 AM
242	Market place stall	1/14/2021 7:59 AM
243	Info stalls at local events	1/14/2021 3:47 AM
244	None.	1/13/2021 6:48 PM
245	I had no idea there was a new runway in development	1/13/2021 6:42 PM
246	Any article that may have addressed this issue since moving to this address three years ago	1/13/2021 6:27 PM
247	-	1/13/2021 5:59 PM
248	None	1/13/2021 5:45 PM
249	None refer previous question	1/13/2021 5:27 PM
250	Only moved to this area in February 2020	1/13/2021 4:41 PM
251	I expect local council to inform me	1/13/2021 2:48 PM
252	Online	1/13/2021 2:04 PM
253	Not exactly sure where the info was, but I googled it	1/13/2021 2:00 PM
254	Local aircraft controller.	1/13/2021 1:08 PM
255	None of the above	1/13/2021 12:39 PM
256	We supported Kevin Rudd incredible attempt to stop the runway	1/13/2021 10:02 AM
257	N/a	1/13/2021 9:49 AM
258	Flight path tool	1/13/2021 9:06 AM
259	Local members communications	1/13/2021 8:54 AM
260	Googled announcements and researched the flight volume, interactive flight path, hours of operation etc... it didn't indicate that during peak periods that there would be flights every 10-15 minutes.	1/13/2021 8:23 AM
261	DCA and air services BAC don't really count they are the operators not the real controllers of air space.	1/13/2021 8:22 AM
262	I didn't understand the significance or even had sufficient awareness at the time	1/13/2021 6:42 AM
263	Mailbox drop	1/12/2021 8:37 PM
264	Public event eg racecourse road festival	1/12/2021 7:20 PM
265	BAC caravan display	1/12/2021 2:02 PM
266	Websites	1/12/2021 10:57 AM
267	None	1/12/2021 10:39 AM
268	I have been told there was someone at the local markets advising of the upcoming changes. I have lived here for 16 years and did not see anyone or anything alerting me to changes. I am University educated and understand that it would have been important to take in any available data about changes if I had been aware of this.	1/12/2021 10:28 AM
269	at the Ekka in 2018 when they had an information booth there	1/12/2021 10:03 AM

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270	Fete	1/11/2021 9:45 PM
271	Local social media platforms	1/11/2021 9:27 PM
272	Was not consulted	1/11/2021 7:18 PM
273	Brisbane aircraft noise Facebook group	1/11/2021 6:27 PM
274	Why would I seek out such information. Why would anyone build a new runway that would cause more noise especially since planes can take off and land over the bay in almost 100% of conditions.	1/11/2021 5:42 PM
275	Facebook had an advert coming up in the feed	1/11/2021 5:29 PM
276	Lived in bulimba since 2011, only found out 1 year prior to runway opening via a mobile information can 300m away from the high street hiding if you ask me.	1/11/2021 2:32 PM
277	I contacted Engage Airservices	1/11/2021 2:32 PM
278	There was an information van near Oxford St that we visited in probably 2019 I think it was but by then it was a fait accompli.	1/11/2021 2:08 PM
279	I didn't	1/11/2021 2:02 PM
280	N/A	1/11/2021 1:43 PM
281	Social media	1/11/2021 1:21 PM
282	Na	1/11/2021 1:07 PM
283	We have sent letters of concern to the local council members to no avail	1/11/2021 12:38 PM
284	Google	1/11/2021 12:21 PM
285	None	1/11/2021 12:19 PM
286	We queried the sales office about the new flight path before we purchased the property.	1/11/2021 11:12 AM
287	Was totally unaware the flight paths would affect our area, as it does. Then came across the FB page.	1/11/2021 9:50 AM
288	I didnt know about the new runways	1/11/2021 7:14 AM
289	None	1/10/2021 11:15 PM
290	Online information	1/10/2021 6:39 PM
291	ABC radio reports	1/10/2021 3:12 PM
292	BNE.com.au & aircraftnoise.com.au	1/10/2021 2:26 PM
293	Regular online searches	1/10/2021 12:51 PM
294	None	1/10/2021 12:17 PM
295	Council newsletter	1/10/2021 11:33 AM
296	we were told that the aircraft noise would have no impact on our daily lives and stupidly we believed this propaganda.	1/10/2021 9:40 AM
297	Flight path noise estimator	1/10/2021 9:24 AM
298	Not aware of potential problems	1/9/2021 6:06 PM
299	Internet research	1/9/2021 4:00 PM
300	I cannot remember how I obtained the DVD and brochures about the proposed new runway, but from that information I am sure the proposed new flight path DID NOT go over my street otherwise I would have strongly objected to the proposed new runway.	1/9/2021 3:09 PM
301	living overseas and unaware of new runway proposal	1/9/2021 2:41 PM
302	Online	1/9/2021 2:35 PM

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303	Visited the area on numerous occasions before purchasing and there was nowhere near the level of noise and frequency of low flying aircraft in this area.	1/9/2021 11:46 AM
304	Letters to our propertys	1/9/2021 11:28 AM
305	Only after the aircraft noise	1/9/2021 10:33 AM
306	Nil	1/9/2021 9:37 AM
307	Nothing	1/9/2021 9:08 AM
308	Racecourse Rd Ascot	1/9/2021 8:48 AM
309	None	1/8/2021 7:26 PM
310	'Meet and Greet' by BAC at powerhouse performance lawn	1/8/2021 7:20 PM
311	Online information	1/8/2021 7:00 PM
312	Wasn't aware of impact or planned	1/8/2021 6:49 PM
313	Aircraft Noise Ombudsmen, local member	1/8/2021 1:57 PM
314	None as I always lived near an airport and was never bothered by planes. Until now where they fly 300ft low over my house	1/8/2021 1:31 PM
315	None	1/8/2021 1:26 PM
316	Online forums	1/8/2021 12:28 PM
317	I didn't know information was available (such as above)	1/8/2021 11:25 AM
318	Were living overseas. Returned to our home find this happening	1/8/2021 11:19 AM
319	Local MP	1/8/2021 10:22 AM
320	None	1/8/2021 8:18 AM
321	Didn't think about it	1/8/2021 7:07 AM
322	The second runway noise impact website.	1/7/2021 11:17 PM
323	I literally had no idea about the new run way	1/7/2021 9:57 PM
324	1. Brisbane City Airport 2. Aviation Complaints	1/7/2021 9:21 PM
325	As I am new to the state I was not aware of the new runway. I am utterly disgusted that the council, my lawyer or the real estate agent did not make me aware of the new pathway. I did all the checks that are required for a property and no one mentioned this to me. I was aware that Bulimba/ Balmoral did have aircraft noise but not to this extent. My house is situated between flight path 1 and 2 so I hear around 70-80% of all flight taking off or landing over the community	1/7/2021 7:51 PM
326	Internet research	1/7/2021 7:38 PM
327	None	1/7/2021 6:21 PM
328	none, no one mentioned any aircraft ???	1/7/2021 5:06 PM
329	Google for all information	1/7/2021 4:53 PM
330	did not expect any problems nor heard of any such comments about potential noise over Ascot.	1/7/2021 4:51 PM
331	Info provided by building developer	1/7/2021 4:47 PM
332	None of the above.	1/7/2021 4:30 PM
333	Attended a rally in Hawthorne Park in 1999	1/7/2021 4:08 PM
334	People talked about it often	1/7/2021 3:01 PM
335	We were unaware	1/7/2021 2:20 PM
336	Did not seek out information	1/7/2021 12:32 PM

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337	Instagram	1/7/2021 11:19 AM
338	None of the above	1/7/2021 10:59 AM
339	You never know the real impact	1/7/2021 9:27 AM
340	Neighbours	1/7/2021 8:02 AM
341	Noise complaints and information service	1/7/2021 6:32 AM
342	Portable information van in racecourse road showing noise zones	1/6/2021 10:01 PM
343	Local community	1/6/2021 7:28 PM
344	Do not have social media and so was unaware until noise began.	1/6/2021 6:52 PM
345	Attende Kevin Rudd talks	1/6/2021 6:11 PM
346	I wasn't aware it was occurring as I lived overseas when I purchase my property	1/6/2021 3:31 PM
347	nil	1/6/2021 3:16 PM
348	Nil	1/6/2021 12:19 PM
349	Web search using Google	1/6/2021 10:16 AM
350	I didnt	1/6/2021 9:20 AM
351	None	1/6/2021 8:39 AM
352	I did not think for a moment that we would be affected by the noise, so no need to seek out information	1/5/2021 10:42 PM
353	BAC Consultation	1/5/2021 8:12 PM
354	Currently pursuing every possibel angle. Have read EPA ACT and just purchased a noise monitor.just	1/5/2021 5:37 PM
355	I did not know there was going to be a new flight path	1/5/2021 5:33 PM
356	We moved to Norman Park from Melbourne, we visited the house we purchased in 2017 a number of times and did not experience plane noise- after we moved in we became aware of the noise from the old run way. The BAC website noise map and flight paths indicated flights from the new runway would reduce noise - if they followed the middkle of the flight path indicated on the website the noise may have reduced but instead of tracking along the River (900 m from our house) they track along Dickens St (200 m) from our house	1/5/2021 4:47 PM
357	Flyers. I was new to the area and rent.	1/5/2021 4:14 PM
358	Online searches	1/5/2021 3:57 PM
359	None	1/5/2021 3:45 PM
360	None, I did not expect to be impacted	1/5/2021 3:14 PM
361	Online articles, study re house prices commissioned by BAC and other research	1/5/2021 2:54 PM
362	None	1/5/2021 2:35 PM
363	I also rang the BAC who said there would be minimal impact at our new address.	1/5/2021 2:17 PM
364	Kevin Rudd was campaigning heavily and we lent our weight to his campaign, and we were consulted.	1/5/2021 1:36 PM
365	We did not expect to have any aircraft impacts in Pullenvale and despite living there since 2006, had zero idea we would be impacted until the planes started flying overhead.	1/5/2021 1:21 PM
366	None	1/5/2021 1:17 PM
367	Did not think that they would be so constant in the one area	1/5/2021 1:02 PM
368	Can't remember - too long ago.	1/5/2021 12:56 PM
369	Google	1/5/2021 11:01 AM

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370	I didn't seek out new information, I was never informed I was going to be in a flight path	1/5/2021 8:00 AM
371	Informed locals	1/5/2021 12:02 AM
372	Ekka information stand	1/4/2021 9:47 PM
373	News articles	1/4/2021 8:51 PM
374	Google	1/4/2021 8:04 PM
375	By reading the newspaper and watching news programmes.	1/4/2021 7:37 PM
376	Social media	1/4/2021 6:28 PM
377	abc website	1/4/2021 6:01 PM
378	From ABC website	1/4/2021 6:01 PM
379	Complaints to BAC about existing aircraft movements late at night using old runway	1/4/2021 5:21 PM
380	Teneriffe Festival BAC Information Booth	1/4/2021 4:53 PM
381	Phoned BAC & Airservices	1/4/2021 3:28 PM
382	Followed political comment ie Kevin Rudd.	1/4/2021 3:18 PM
383	Webtrack	1/4/2021 12:09 PM
384	van	1/4/2021 11:07 AM
385	We called the BAC. We were greeted by a rude, unhelpful officer.	1/3/2021 8:13 PM
386	None of the above as at that time I was living interstate before I purchased in balmoral. I was unaware.of any planned aircraft runway	1/3/2021 7:24 PM
387	Real estate agent	1/3/2021 4:01 PM
388	Local member of parliament	1/3/2021 3:54 PM
389	Note - we moved to Brisbane from Sydney in Oct 2019	1/3/2021 3:01 PM
390	Talked to local member Tim Nichols	1/3/2021 1:44 PM
391	Local member Tim Nichols	1/3/2021 1:27 PM
392	N/A	1/3/2021 12:01 PM
393	Mobile van at Powerhouse just before runway opened. They told me it would not impact us.	1/3/2021 11:22 AM
394	Tim Nicholls information people on the street corner informed me that if the planes come over my house, then the pilots are taking a short cut. They should not be coming over my house. That is not so.	1/3/2021 11:01 AM
395	Air Services Australia	1/3/2021 9:46 AM
396	Word of mouth	1/3/2021 7:34 AM
397	Nil	1/2/2021 6:38 PM
398	Internet. Council maps of flight paths.	1/2/2021 5:13 PM
399	Local member of parliament	1/2/2021 3:55 PM
400	Local residents sharing information	1/2/2021 12:52 PM
401	Frequent flyer knowledge	1/2/2021 12:26 PM
402	Local member submissions, Australian Standards on Aircraft Noise	1/2/2021 10:17 AM
403	None. Was completely unaware of these changes when purchasing our home.	1/2/2021 10:11 AM
404	The BFPCA	1/2/2021 9:32 AM
405	Facebook	1/1/2021 5:46 PM

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406	Unaware New Farm would be affected	1/1/2021 5:14 PM
407	followed from EIS document which greatly undersold the current situation	1/1/2021 10:28 AM
408	Social media groups	1/1/2021 10:17 AM
409	Mobile van at powerhouse	1/1/2021 10:02 AM
410	NA	1/1/2021 8:24 AM
411	Speaking to local /federal politicians	12/31/2020 6:51 PM
412	Online	12/31/2020 3:53 PM
413	Letters	12/31/2020 3:44 PM
414	None	12/31/2020 3:09 PM
415	any available information on infrastructure planning and proposed developments	12/31/2020 2:38 PM
416	None as believed that the path was over the bay and not over my new apartment.	12/31/2020 12:28 PM
417	Discussion with Brisbane City Council	12/31/2020 11:55 AM
418	We had no knowledge of new runway as we moved from interstate	12/31/2020 7:28 AM
419	Through neighbourhood	12/31/2020 3:45 AM
420	Asked locals and those working in the industry	12/30/2020 7:39 PM
421	Phone call	12/30/2020 4:26 PM
422	Not applicable	12/30/2020 3:21 PM
423	Civil Aviation Authority and all 3 levels of government	12/30/2020 2:53 PM
424	I recall hearing something in the news and checking website	12/30/2020 2:02 PM
425	Vaguely recall that I knew it was coming...	12/30/2020 1:46 PM
426	Looked where flight paths were going	12/30/2020 1:23 PM
427	I was living in Murrumba Downs prior to 2020.	12/30/2020 12:55 PM
428	Information over radio, and TV from Brisbane Airport Corporation staff.	12/30/2020 10:05 AM
429	I was totally unaware of this	12/29/2020 9:25 PM
430	BAC EIS	12/29/2020 4:20 PM
431	it was very difficult to find information and the information that was available was not written in the average persons language; ie it was written for aircraft specialists	12/29/2020 1:06 PM
432	None	12/29/2020 11:56 AM
433	booth at Powerhouse markets	12/29/2020 10:26 AM
434	Discussions with other people leaving in the suburb	12/28/2020 4:56 PM
435	Nik	12/28/2020 12:55 PM
436	I actually moved to Norman Park in April - had NO idea then. Had to move as the trains and planes together were way too much. Moved out Nov	12/27/2020 11:58 PM
437	TV news. At no time did I receive any leaflet drops about new runway. The big billboard along Bennett's road shortly before the start of the new runway	12/27/2020 9:59 PM
438	Facebook	12/27/2020 9:58 PM
439	Independent research	12/27/2020 9:30 PM
440	None, i was not aware of it	12/27/2020 9:29 PM
441	Airservices, and the news	12/26/2020 9:23 PM
442	Mobile BAC van	12/25/2020 10:39 AM

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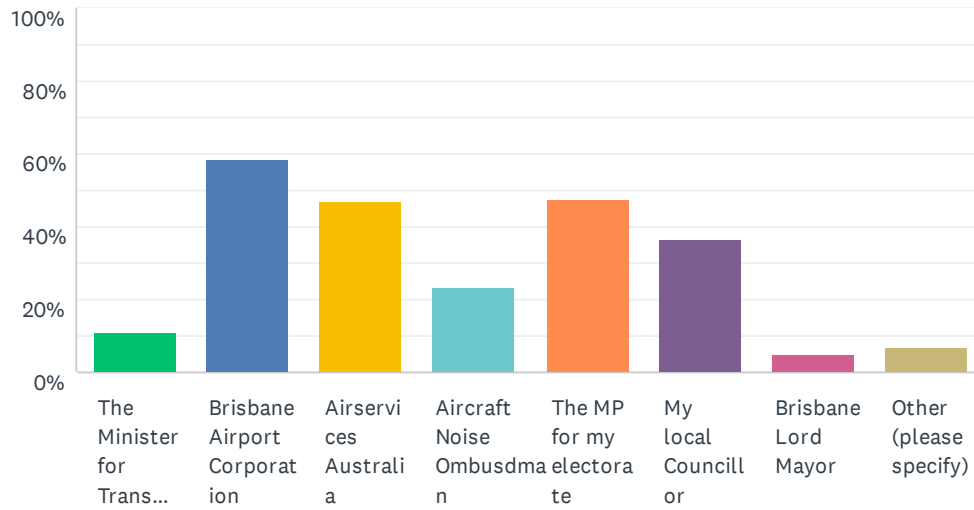
443	Real estate agents	12/25/2020 9:27 AM
444	Local news	12/24/2020 2:10 PM
445	friends and neighbours	12/24/2020 1:22 PM
446	Speaking to neighbours	12/24/2020 9:07 AM
447	Info van at Jan Powers NF Markets	12/24/2020 7:50 AM
448	None	12/23/2020 7:25 PM
449	News link from public transport website.	12/23/2020 6:07 PM
450	I gathered info from the news and newspapers	12/23/2020 5:41 PM
451	Neighbours discussions	12/23/2020 5:40 PM
452	Nil	12/23/2020 4:36 PM
453	I owned property in New Farm (my house) but we were living in Europe for the years 2002 - Jan 2013 so we totally missed any consultation, but we were paying rates and no attempt was made to alert us to this as ratepayers.	12/23/2020 4:23 PM
454	Nil I was not aware that we were in the firing line. From my understanding the new runway would not affect me.	12/23/2020 3:13 PM
455	Advice from real estate agent	12/23/2020 2:56 PM
456	None of above. Had no idea I would be impacted	12/23/2020 2:43 PM
457	unaware of the issue	12/23/2020 2:11 PM
458	Media announcements	12/23/2020 2:05 PM
459	Other websites	12/23/2020 2:04 PM
460	N/A - I was living outside of Australia	12/23/2020 2:00 PM
461	Nil. I didn't realise it would affect my suburb, residence	12/23/2020 1:31 PM
462	None	12/23/2020 12:45 PM
463	It was specific that the planes would take off and land over the bay!	12/23/2020 12:00 PM
464	Nil	12/23/2020 11:58 AM
465	I don't recall having seen anything that would indicate I would be severely affected by the noise as we are experiencing now	12/23/2020 11:57 AM
466	After runway opened - BAC website, Airservices Australia, social media	12/23/2020 11:56 AM
467	I had no prior knowledge that it would affect my residence and there was no information provided locally prior to opening	12/23/2020 11:43 AM
468	Popup display about the proposed runway in a park where Portside is today.	12/23/2020 11:34 AM
469	I had no idea this was happening	12/23/2020 10:18 AM
470	No, I didn't do anything.	12/23/2020 9:44 AM
471	ABC radio talk back	12/23/2020 9:34 AM
472	Only bought in new farm this year st beginning of covid and did not realize new farm would be effected	12/23/2020 9:32 AM
473	FaceBook Community Groups	12/23/2020 8:46 AM
474	n/a	12/23/2020 8:43 AM
475	Facebook notification	12/23/2020 8:40 AM
476	I didnt seek out information prior to the runway opening as I was ignorant of its effect on me. Since I have used all of above and more	12/23/2020 8:12 AM

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477	Google searches for information from any source shown	12/23/2020 8:11 AM
478	Anywhere I could find	12/23/2020 7:41 AM
479	Flyer	12/23/2020 7:39 AM
480	Property sales agents	12/23/2020 7:37 AM
481	BAC Mobile Unit at Brisbane Powerhouse	12/23/2020 7:32 AM
482	Resources via social media	12/23/2020 7:29 AM

Q21 Who have you submitted complaints to? Check all that apply.

Answered: 849 Skipped: 1,226



ANSWER CHOICES	RESPONSES	
The Minister for Transport and Infrastructure	10.95%	93
Brisbane Airport Corporation	58.54%	497
Airservices Australia	47.00%	399
Aircraft Noise Ombudsman	23.56%	200
The MP for my electorate	47.59%	404
My local Councillor	36.40%	309
Brisbane Lord Mayor	5.18%	44
Other (please specify)	6.95%	59
Total Respondents: 849		

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#	OTHER (PLEASE SPECIFY)	DATE
1	-signed a petition	3/8/2021 6:29 PM
2	Can't remember	3/1/2021 7:12 AM
3	Body corporate of our block of apartment has contacted local mp	2/24/2021 10:21 PM
4	Will be contacting BAC Ombudsman MP and local councillor are a joke This is not going away the horse has bolted so we need to look at equable way plane routes changed and no need for lanes to glide on low over my ho to save fuel and the Tower Traffic can DO this with respect for The Bulimba area as they in the tower don't have to put with this and their noise and house prices don't get effected I'm in my last stage of my life bought a beautiful house close to all amenities and now have to move to a lower style home as I have to be debt free I'm sad depressed lost my job due to Covid I guess the word said by the majority So sad too bad I worked hard for my dream I just want the BAC to look into it and find a solution as I'm HAPPY your HAPPY ,	2/18/2021 5:04 PM
5	I didn't complain to local councillor or Lord Mayor because I believed it was out of their jurisdiction	2/18/2021 1:11 PM
6	I also organised a story in Tge Australian newspaper and on-line.	2/5/2021 1:10 PM
7	My Principal at Bulimba State School where I work.	2/3/2021 6:27 PM
8	State premier	2/3/2021 5:39 PM
9	Federal member---Terri Butler	2/3/2021 12:54 PM
10	Both State and Federal MP's	1/31/2021 7:25 AM
11	change.org petition	1/29/2021 4:48 PM
12	change.org petition arranged by Karen Witherspoon, who collated support to take to Trevor Evans	1/29/2021 4:36 PM
13	Aircraft Noise Ombudsman	1/28/2021 3:09 PM
14	attended information session held by BAV	1/28/2021 2:38 PM
15	Only through the petition	1/28/2021 10:54 AM
16	J	1/26/2021 9:45 PM
17	The Brisbane City Council, and my state member for the area were disinterested in any complaints and told me it was not under their jurisdiction as it was atheist a Federal Govt who oversaw aircraft and flights etc.	1/25/2021 8:57 AM
18	Completed a survey yet looking at the above realise I could have done more. Pilots have said they can fly out over MORETON BAY - WHY DON'T you do it instead of persecuting residents.	1/23/2021 3:29 PM
19	ANO	1/21/2021 7:00 PM
20	I've submitted to Airservices about Sunshine Coast airport	1/21/2021 10:56 AM
21	Signed petition	1/20/2021 3:23 PM
22	State Member and local media	1/20/2021 1:10 PM
23	State member	1/18/2021 7:57 PM
24	BAC information stands	1/18/2021 7:27 AM
25	It is difficult to know who to actually complain to when it is not clear who is actually responsible for the noise and also who has the authority to actually do something about the noise issues	1/15/2021 6:34 PM
26	took part in local complaint	1/15/2021 10:26 AM
27	Completed community generated petition.	1/15/2021 8:32 AM
28	Unsure online petition	1/13/2021 2:05 PM

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29	Kara Cook . local labor council member	1/13/2021 10:05 AM
30	DCA, Air Services. only those that count BAC have no real control Air services need to do something with the flights Take offs, Landings and Rules for curfews and Which way aircraft can take off and land ie More over the bay rather than over the innercity and all of our local schools.	1/13/2021 8:28 AM
31	I will be submitting a complaint to the ANO this week so have ticked this box	1/11/2021 1:45 PM
32	Community centre	1/9/2021 9:11 AM
33	+ within the 1st 2-3 weeks of it starting back in 2020, I also contacted Brisbane Airport & I think also the Brisbane City Council Call Centre on 3403 8888.	1/7/2021 4:34 PM
34	We signed a petition	1/7/2021 9:29 AM
35	Signed petitions	1/7/2021 8:10 AM
36	change.org petition	1/6/2021 6:54 PM
37	Online petition	1/6/2021 8:40 AM
38	Local paper/magazine	1/5/2021 1:26 PM
39	My State Member as well.	1/5/2021 1:23 PM
40	The Village News Letters to the Editor	1/4/2021 5:06 PM
41	local petition	1/4/2021 10:00 AM
42	Brisbane city council, the Premier	1/3/2021 10:01 PM
43	Support group	1/3/2021 6:25 PM
44	Several local candidates who contested the most recent election	1/2/2021 11:01 AM
45	Brisbane airport noise committee	1/1/2021 5:51 PM
46	MHR	12/31/2020 3:49 PM
47	State Member for my Electorate and the ALP Minister for transport	12/31/2020 2:40 PM
48	The council and state government eschewed any responsibility and said it was not relevant to complain to them when I tried!	12/31/2020 11:47 AM
49	Member of State Parliament for my area	12/30/2020 3:21 PM
50	Representatives of the BAC at the New Farm Markets Community Feedback Booth	12/29/2020 6:38 PM
51	Federal member	12/26/2020 4:00 PM
52	Local, State and Fed representatives	12/23/2020 4:31 PM
53	Had a proposal for proper use parallel runways sent to MyVillage News which was published by Mike O'Connor.	12/23/2020 3:05 PM
54	Trevor Evans	12/23/2020 2:13 PM
55	membersof other political parties, State MP	12/23/2020 11:36 AM
56	Qld Premier. Various state MPs and shadow ministers- any that had anything to do with transport or infrastructure	12/23/2020 8:54 AM
57	Aircraft Noise Ombudsman	12/23/2020 7:52 AM
58	anyone I can find	12/23/2020 7:44 AM
59	Local community group	12/23/2020 7:34 AM

Q23 Please describe the response from authorities e.g. time to respond, willingness to help, attitude, perceived knowledge of the problem etc.

Answered: 775 Skipped: 1,300

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#	RESPONSES	DATE
1	We haven't had a response except it is being investigated	3/8/2021 6:29 PM
2	Response from MP was to look up BAC website, when I complained again, I was told to go to ombudsman. Ombudsman told me there is no federal legislation against noise pollution. State government in QLD does not have any legislation either. I was told there is nothing I can do but to put up with the noise.	3/8/2021 5:27 PM
3	Air Services sent a very standard "reply" it did not address any of my concerns just informed of their operating procedures with not a note of empathy - It did tell me Brisbane airport has NO curfews. Noise Ombudsman letter was much more empathetic and hopeful	3/8/2021 11:34 AM
4	20 days to respond and a response that really made me feel helpless. Here it is: In the time since you contacted us, Brisbane Airport have opened their new runway. There are now two runways in operation which may have caused some change to aircraft operations in your area. If you would like to learn more about the new runway Brisbane Airport have created a flight path information tool that you can access on their website here: https://www.bne.com.au/corporate/community-and-environment/flight-paths-aircraft-noise/flight-path-tool You can place your address in the flight path tool to see whether you will be impacted now that the new runway is open. Turning to the time flights occur, Brisbane Airport operates twenty-four hours per day, seven days per week. There is no curfew or restrictions on the hours of operation. While there are no restrictions, there are Noise Abatement Procedures. The Noise Abatement Procedures specify that when possible aircraft should arrive and depart over Moreton Bay. This will occur when the weather conditions allow and there are low traffic numbers. I am sorry you are at times disturbed by aircraft noise early in the morning. Please be assured that aircraft movements will occur over Moreton Bay when it is possible to do so.	3/8/2021 8:19 AM
5	was advised that QLD decided many years ago that it was acceptable to have 24 hours flights in operation and there's nothing I can do about it	3/7/2021 9:05 AM
6	Generic response. Turbo Props were different flight path which we were not aware	3/7/2021 8:49 AM
7	Airservices response - no direct answers, lots of words with no solutions. And then finally stating they would no longer respond as they felt like they had already addressed the matter.	3/6/2021 11:20 PM
8	Local MP & councillor have not responded to requests BNE Airport act like not their problem Air services are bullies	3/5/2021 3:11 PM
9	I have received no response, including for our local Councillor Vicky Howard. Nothing.	3/5/2021 3:06 PM
10	Condescending	3/4/2021 6:54 PM
11	I can't recall the exact response, or if they even responded	3/4/2021 6:35 PM
12	The flight paths shown in the reply are definitely not the ones I observed when I am in my yard and at times they are more frequent than prescribed.	3/4/2021 4:59 PM
13	said that was how it is	3/4/2021 3:19 PM
14	Standard cut and paste letter.	3/4/2021 2:24 PM
15	I get sorry, put up with it, and propaganda emails	3/4/2021 11:09 AM
16	No apparent hope of any change, lots of explanation of the complexity of the situation of flight paths. BAC don't care and ticked all boxes re consultation, environmental impact but didn't change their plans	3/3/2021 1:01 PM
17	Signed a petition and have not heard specifically.	3/3/2021 9:45 AM
18	Nothing other than acknowledgement of the letter	3/2/2021 1:39 PM
19	No response	3/2/2021 12:46 AM
20	Mass produced email with no timeframe	3/1/2021 10:20 PM
21	None	3/1/2021 9:44 PM
22	No-one seems to either want or be able to change the situation	3/1/2021 7:05 PM

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23	Firstly BAC said it was nothing to do with them and contact Air Services. Air services took a long time to respond and sent what appeared to be a standardised response. My husband sent one at another time and they responded saying that the time he lodged his complaint that there were no flights over our area. Clearly he got the time wrong but it was not giving any response to recognise his concern My husband wrote to local MP and while the response showed understanding it more or less said it was just prop planes causing the problem yet this was not the issue. It was noise.	3/1/2021 6:29 PM
24	None	3/1/2021 4:01 PM
25	None as yet	3/1/2021 11:02 AM
26	Generic, uninterested excuses.	3/1/2021 7:23 AM
27	No response	3/1/2021 7:12 AM
28	No issue with timeliness. However it was clear that there is nothing they could do except provide a well rehearsed letter to appease the masses with general statements. Completely useless with no solutions offered.	3/1/2021 6:25 AM
29	I have received responses to half of my complaints. I have made about 4. The response just said that the flight paths were as advised. The issue is the noise is way more than we anticipated.	2/28/2021 5:10 PM
30	no response from BAC. did not acknowledge receipt of complaint.	2/28/2021 2:03 PM
31	The response seemed to acknowledge that not much could be done	2/28/2021 1:29 PM
32	I haven't had a response at all from two complaints	2/28/2021 10:25 AM
33	Zero	2/28/2021 9:33 AM
34	It was pretty much we will check with the Federal authority. They have not given us any further information	2/28/2021 9:10 AM
35	unsatisfactory	2/27/2021 6:22 PM
36	The responses are like from a computer listing 'expected flight numbers' as if that is what we were asking!! I had one good response from ASA early on, where a nice lady said they are working really hard to fix the situation. She probably got in trouble for saying that because nothing has changed!!! What is the point of having such an efficient airport if the city is unliveable - everywhere seems to be affected. Everywhere I go, I see the planes, they are so low and constant!	2/27/2021 2:13 PM
37	Meaninglessness formula letter	2/27/2021 12:33 PM
38	Attitude has always been dismissive and always had an general response that it was just 'aircraft noise'.	2/27/2021 9:09 AM
39	No answer is straight forward from BAC. I have also been asked not to send any more complaints. One a month is sufficient. DON'T THINK DO.	2/27/2021 7:49 AM
40	Some complaints are not answered and my husband called Airservices Australia. Staff were rude and dismissive and it took 3 phone calls to get someone that listened and was polite.	2/26/2021 8:23 PM
41	Head in the sand. No replies. All parties are useless	2/26/2021 7:27 PM
42	BAC sent me an automated email which alarmed me greatly saying this was only 5% of the noise I could expect post Covid. Trevor Evans appears to be responding but I have doubts about how effective he will be. ANO is employed by Airservices Australia and they sent me an automated email.	2/26/2021 8:23 AM
43	either no reply or not bothered to address the core of the issues.	2/26/2021 8:17 AM
44	It has been a standard response that basically said too bad.	2/25/2021 5:17 PM
45	Noncommittal	2/25/2021 2:27 PM
46	Not much being done	2/24/2021 10:21 PM
47	No response	2/21/2021 1:19 PM

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48	Denial of any flight at the time of my complaint, despite the clear routing of a turboprop at low altitude directly over my house at 5:30am	2/21/2021 12:57 PM
49	Responses are typical - they don't address concerns and have standard comments drafted to avoid any issue coming back to them. The fact is the authorities have made a mistake and they are trying to justify it but failing.	2/19/2021 3:51 PM
50	Response time was a week. Planes will fly 24hrs a day regardless of my concern to EXCESSIVE noise prior to 6am and after 10pm. They will continue to use the second runway after hours regardless of my issues raised	2/18/2021 6:08 PM
51	PLEASE look into this so flight path be changed to equality Please try to get planes come in and out over water more over Ascot Hendra	2/18/2021 5:04 PM
52	Haven't heard yet	2/18/2021 2:55 PM
53	Cursory at best, dismissive.	2/18/2021 2:06 PM
54	Trevor Evans knew for years this was coming but did nothing until he wrote to CASA for the first time in Sept 2020! I only found this out by hounding his office for a response to my unanswered emails and phone calls. I never had any direct contact from any other organisation. I happened to see and respond to news and ads I saw in the Village News.	2/18/2021 1:11 PM
55	Nil	2/18/2021 9:06 AM
56	Our local councillors, MP's have been trying to help but we are disheartened and depressed at the sheer number of planes that now fly directly over our house when we have never had planes overhead before!	2/16/2021 7:49 PM
57	No response	2/16/2021 7:23 PM
58	BAC passed if off to AirServices Australia, the flightpaths it seems are optional for small aircraft and NOWHERE was I informed that I'd had prop driven planes passing overhead as a result of the new runway.	2/16/2021 1:37 PM
59	Like a Mirror Company, they will look into it.	2/16/2021 10:33 AM
60	A couple of emails came back in a timely manner from the local member of parliament with updates. They were helpful but we weren't given much hope of being heard. Didn't know about this survey until a friend living in Bulimba gave me a flyer.	2/15/2021 5:29 PM
61	Nil or an email template using a generic response	2/15/2021 8:44 AM
62	Both responded in a reasonable timeframe however I felt the response from Airservices was generic in nature and didn't really provide a adequate answer to my points.	2/15/2021 7:32 AM
63	Auto reply	2/15/2021 7:29 AM
64	poor and unhelpful	2/14/2021 12:44 PM
65	No clear action to mitigate the noise	2/14/2021 7:49 AM
66	I was basically told new farm residents were consulted, BUT in the 16 years I have lived in the same house in New Farm, there was absolutely no consultation at all. Told to 'suck it up' in not so many words...	2/13/2021 7:08 PM
67	Did not receive a response to my online complaint submission in Dec 2020.	2/13/2021 10:46 AM
68	Completely fobbed off with a standard explanation of flight paths. No inclusion of the truth about noise and the increased number of flights overhead. Their statistics are completely wrong regarding flight numbers and noise levels and this was totally ignored.	2/13/2021 9:58 AM
69	Too generic	2/13/2021 8:25 AM
70	Canned response that deflects concerns	2/13/2021 7:21 AM
71	It seems to be a standard response they send to everyone There's not much action they can take after the aircraft have flown over . A lot of word and not much action	2/13/2021 5:58 AM
72	Seemed generic	2/12/2021 11:48 PM
73	the response to my complaint was generic, and really only explained what would be occurring	2/12/2021 11:01 PM

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and that it was all decided with community consultation. there was no indication that community concerns were of any concern to them

74	MP took months, ASA and BAC took less than a month.	2/12/2021 10:45 PM
75	I have not heard back	2/12/2021 3:21 PM
76	Responses are standard responses provided to all complaints. They either shift blame onto other bodies or people, even political parties, say it is "out of their hands", try to justify how fantastic increase in air traffic is for the economy. No one addresses the real issues which include the fact that the runway is in the wrong location and there is no benefit in directing aircraft over residential areas and the city. The response suggesting that everyone needs to share the burden is also offensive as it is only a few suburbs that are affected. When we bought our home, it was not under or intended to be under a flight path. Other houses that were bought under the flight path paid less for them because of that reason. Suggesting the location of the flight path does not impact house prices is offensive. It not only affects prices but rules out some potential buyers.	2/12/2021 1:00 PM
77	Standard responses that are given to everyone that makes a complaint - they do not address the concern or issue just standard responses designed to really say nothing	2/12/2021 12:19 PM
78	It's a federal matter and little we can do.	2/12/2021 5:33 AM
79	I think the BAC initially just referred us to their tools which weren't easy to use. Finally, when we could sit down and speak to someone there was a bit more clarity. Obviously, the propeller planes were never considered in their max number of flights. The real issue is we have a bay the planes can fly over but the choice due to fuel costs is do disrupt beautiful neighbourhoods. We planned to live here to see our kids go through school. We love our community but feel the airplane noise is disrupting it. No one personally knocked on our door or letterbox dropped us. We have owned our home since 2008. I don't think the local or federal authorities communicated to any of us very well. When we did ask at a public event held in Bulimba the people there couldn't answer our question if our house would be impacted. I don't think they were adequately communicated to so they weren't being dishonest, they simply weren't informed at that time.	2/11/2021 2:53 PM
80	No response received to date	2/11/2021 2:19 PM
81	No willingness to help.	2/11/2021 1:40 PM
82	The impression I was left with was 'passing the buck'/it's a done deal/current usage will only increase	2/10/2021 4:35 PM
83	Response time was OK, actually had a phone conversation with a female representative of BAC in July 2020 who informed me I was one of 'very few' complainants! And that projected # of flights using new runway would not reach 100% or another 4 years!	2/10/2021 4:20 PM
84	Airservices don't care, and Federal member does not give a stuff	2/10/2021 3:34 PM
85	very little, in most if not all cases, i was directed to write/contact some other person/department/institution	2/10/2021 9:13 AM
86	Standard letter Need to be unified (local member)	2/9/2021 2:56 PM
87	No response yet	2/9/2021 6:29 AM
88	Standard responses from BAC and ASA giving impression that nothing can be done. I'm furious that Asa considers multiple complaints from the same person as one complaint - they say I must keep raising different topics - impossible as noise is the overriding issue I have submitted to ANO twice the last one as requested about the inadequate and information with holding so called consultation.	2/8/2021 11:33 PM
89	Time to respond has been fine, but mostly unsympathetic (excluding our local MP).	2/8/2021 10:37 PM
90	My councillor and local member have been great advocates. Air services and the Deputy PM could not care less about my complaint	2/8/2021 7:11 PM
91	No assistance	2/8/2021 5:20 PM
92	Unhelpful response acknowledging the noise and explaining we were likely to hear more noise once we moved out of Covid and flights resumed properly. Highly disappointing and frustrating.	2/8/2021 4:28 PM

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Aired concerns to Kara Cook, Di Farmer and Terri Butler who have communicated well and voiced local Concerns collectively to federal Govt. received a beige nothing response from Micheal McCormack (acting PM at that time) to say the run way was highly profitable to the economy but thanks for your concerns. No acknowledgement of the issues and rather pathetic handing so far.

93	No resolution really.	2/8/2021 2:08 PM
94	I cannot recall hearing back	2/6/2021 7:43 PM
95	bureaucratic and non personal.	2/6/2021 1:31 PM
96	They sent me a multi-page letter explaining how Brisbane airport operations work, which I suppose it their way of explaining why they need the second runway but the letter was confusing and full of irrelevant, unhelpful information. They indicated they would take no action as a result of my complaint.	2/6/2021 1:10 PM
97	No response	2/6/2021 10:38 AM
98	Local members said that they were approached the Deputy Prime Minster. Noise complain and information service sent a generic email suggesting that they were using noise abatement procedures which is a lye in my observation . Very few if any aircraft come in or take off over Morton bay, wind or no wind. And the noise monitor is a long way up river than the flight path. I believe there was a caravan taking complaints down at Bulimba but as there was not letter box drop or local paper . Most people did not know about it. Therefore reducing the number of complaints and feed back the aircservices were subject too.	2/6/2021 10:19 AM
99	Said they were trying to get answers from the Federal Minister. Haven't heard anything since several months ago.	2/5/2021 3:38 PM
100	I hear no change. The planes are flying far too low and the sound of these aircraft engines is ruining the peace of thousands of people. There must be a radical change. People are enraged and refuse to be treated like this.	2/5/2021 1:10 PM
101	Have not received a response as yet, only submitted it on 5/2/21.	2/5/2021 11:15 AM
102	Indifference	2/4/2021 7:03 PM
103	Trevor Evans MP responded in a sincere professional manner	2/4/2021 4:44 PM
104	Generic responses that passes responsibility to other parties.	2/4/2021 1:53 PM
105	It was clear that they were just going through motions and will only change when told to by politicians.	2/4/2021 11:23 AM
106	Aircservices said it wasn't their responsibility. MP said they were looking into it	2/4/2021 9:26 AM
107	Talkfest nil action	2/4/2021 9:15 AM
108	Feel the response was rote and not in any way left confident anything would change	2/4/2021 9:04 AM
109	no response to date	2/4/2021 8:50 AM
110	unsatisfactory, suggesting i should know about it	2/4/2021 8:46 AM
111	I can't recall, but at the time I remember feeling that it meant very little	2/4/2021 8:45 AM
112	Information based kr missed the issues and no indications that anything is being done to address the issues. Passed from one authority to another.	2/4/2021 7:00 AM
113	they gave me a standard reply without answering questions as to why they were using what I consider was an incorrect runway	2/4/2021 6:03 AM
114	Timely response was received but they just regurgitated standard responses and had no perception of the impact on our household and the level of noise we are experiencing	2/3/2021 9:11 PM
115	I received a standard reply simply stating what was going on- that numerous flights would be flying over my house- I had reported that the flights were well before 6am and well after 10pm. I received no personalised response to my concerns.	2/3/2021 6:27 PM
116	Just a basic description of the way it would be which has not been the case. Planes have gone over earlier than 6.00 am and the noise is louder than expected. Some planes being louder	2/3/2021 5:39 PM

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than other and coming in every 3 mins.

117	That it won't change and it will remain as is	2/3/2021 12:37 PM
118	Aware of issue but suggested little could be done to assist	2/3/2021 6:37 AM
119	Just a general pass the buck response	2/2/2021 6:31 PM
120	seemed like a standard FOI off letter. Did not address the issue. Why cant the flight mostly go in and out over the bay !	2/2/2021 6:12 PM
121	The first response I received told me I was not living within 3km of the flight path (it flies right over me), and that to avoid disturbance during video calls, I should check when flights were due and coordinate my calls. Sometimes planes are 2 mins apart!! I felt she was ignorant. I got a much better reply from my local MP.	2/2/2021 5:17 PM
122	You will get used to it. Oh, the flight path tool isn't accurate, oh we'll look at getting that fixed. Aircservices is a one-way text conversation. No pictures, have to burn a CD and send it in if want to show actual noise.	2/2/2021 1:50 PM
123	Basically wiped their hands of any wrong doing. Didn't admit to any flaws in process and flight path is to say. Just threw numbers and statistics at me, not helpful!	2/2/2021 12:54 PM
124	Most took months to respond all with the same answer that the airline industry is important the noise is. It as bad as I claim, I was that I can get use to it or move.	2/2/2021 10:56 AM
125	Thanks me to response was fine, response largely restated the situation and said it was as expected operation.	2/1/2021 5:03 PM
126	A week to respond by email,detailing what I already new.	2/1/2021 1:56 PM
127	In short, we were told that the varied flight paths used by planes were acceptable and that the noise should be expected. In response to reasons why planes were not following the flight paths we were told (during planning consultation) would be used - the response was a mixture of necessity due to weather/wind patterns and flight schedules. Noise was apparently being monitored.	2/1/2021 11:49 AM
128	Just said it was for operational reasons	2/1/2021 11:01 AM
129	Regional planes were flying way too low over the house and the BAC ensured that this didn't occur	2/1/2021 10:29 AM
130	Basically just gave us a description of the times they would be using the runway and a link to put in a complaint. Their times are wrong. We have planes small and large flying over outside the times designated.	2/1/2021 10:23 AM
131	We complained about the existing runway in 1991 and Air Services came to our house to work through the PR exercise. It made no difference then and it still made no difference when they closed the new runway and channelled all flights over my house without notification. CASA imposing 5knots tail wind restriction is absurd when 10 knots applies during the day. Therefore they still fly over my house at night.	2/1/2021 10:07 AM
132	I received NO response what so ever.	2/1/2021 9:59 AM
133	Basically it was as follows "It is what it is"	2/1/2021 9:55 AM
134	They are working on it	2/1/2021 9:22 AM
135	Attitude: the delayed reply stated nothing of importance only repeated what I already knew. Nothing has changed and unnecessary aircraft noise is still quite apparent.	2/1/2021 8:45 AM
136	Federal member willing to help	1/31/2021 10:44 PM
137	They were unwilling to help. I was told that there was community consultation back in 2007 which I was unaware of. I had no idea until 2019 that my street would be so severely affected. I was told that there was little our local representative could do as it was a federal issue.	1/31/2021 10:04 PM
138	Instant, impersonal, dismissive and infuriating. I was automatically signed up to ridiculous surveys with repetitive questions that were skewed to achieve a predetermined outcome without any complaint regarding the impact of noise pollution, e.g. Do you care about the	1/31/2021 9:25 PM

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environment? Do you care about protecting Indigenous sites? My question to Brisbane Airport Corporation and Air Services Australia is - do you?

139	Timely and responsive. However, dismissive of my concerns.	1/31/2021 9:20 PM
140	I submit a complaint most days to Airservices Australia, but I select anonymous because I read that once you complain once, they respond that they are investigating, then they tell you they can't do anything and then ignore subsequent complaints because they have been 'addressed'. So I submit anonymously and they do not reply to these complaints, because they can't.	1/31/2021 8:11 PM
141	BAC just tells you to talk to your local member... your local member tells you to write to air services aust ... who write back (in about 4 weeks) and just explain what will be happening and that they are employing noise abatement when possible	1/31/2021 7:34 PM
142	Just lodged	1/31/2021 6:45 PM
143	Only recently sent complaint so no response as of yet	1/31/2021 6:29 PM
144	Federal member indicated they could not do anything. Forward complaint to BAC	1/31/2021 5:18 PM
145	Cautiously worded; slow to respond; "cut and paste" style	1/31/2021 10:47 AM
146	Automated email and nothing specific. Getting joint responses from politicians	1/31/2021 7:25 AM
147	State and Federal local MP's have been proactive, very helpful and supportive to bring the matter to the attention of the Federal MP for Transport although his response was a standard political one with no result or follow, I suspect this is politically motivated against Kevin Rudd and the other residence are suffering	1/31/2021 7:25 AM
148	Flight 10pm at night excessively noisy on take off. Qantas A330 took off old runway then turned right going over Beeston St/Teneriffe Park. Windows shaking / vibrating and woke my partner up from sleep. Response took 2-3 weeks. Stated plane was directed by ATC to fly RADAR take off as unable to fly SID and most likely reason was weather or plane too heavy to fly SID. By the level of noise the engines were at full throttle so more than likely very very heavy. Basically it was saying they can do whatever they want, and not really worried about how it affects anyone.	1/31/2021 1:50 AM
149	Only received auto reply to my email- to date no further response to my communication	1/30/2021 10:55 PM
150	Nothing has been done	1/30/2021 8:07 PM
151	Have heard Nothing	1/30/2021 12:40 PM
152	Just repeating what BAC state.	1/30/2021 11:56 AM
153	Response timely butt response circular. Everyone was passing the buck. I think this was deliberate	1/30/2021 11:21 AM
154	Still awaiting response	1/30/2021 11:13 AM
155	The response acknowledged the level of noise in my complaint but it is deemed acceptable.	1/30/2021 9:16 AM
156	I receive statement saying that the planes were flying in accordance with communicated plan however I disagree as the number of planes is much greater than the number indicated on the communication I received and also are flying at lower altitude. So was in total disagreement. I did receive the response in a timely fashion though	1/30/2021 6:59 AM
157	The response was given to me within 4 days. It was a standard letter by the BAC that they are not responsible etc , And lots of email address of other parties to contact ,,, I could not contact them via phone to talk to a person ,,, They left it all up to me to do the hard work to contact other authorities. As the owner of the airport and land , they should have been more proactive for me ,,,, It's a joke !!!!	1/30/2021 12:24 AM
158	Have yet to get a suitable response from anyone	1/29/2021 4:48 PM
159	it was a verbal discussion where I asked for my concerns to be discussed and flagged with my local federal mp. It's my understanding that the Trevor Evans is discussing the matter with colleagues and bac.	1/29/2021 2:10 PM
160	Average and don't think it is being taken seriously	1/29/2021 1:23 PM

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161	I am awaiting responses from some but the responses I have received are evasive, generally indicating it is not their responsibility. Air Services Australia responses to previous enquiries were clearly designed to confuse rather than educate.	1/29/2021 11:51 AM
162	No help at all	1/29/2021 8:36 AM
163	Generic letter received	1/29/2021 8:05 AM
164	Response was unhelpful. Explained wind direction ect . Before the runway opened bac website said no flight paths over our home in fact under intersection of FOUR flight paths	1/29/2021 5:07 AM
165	Authorities seem not to care about our changed conditions	1/29/2021 3:43 AM
166	Spoke to representatives from BAC who said it wasn't their problem and that ASA were the only ones who could do anything about it. They were uninterested in helping and were dismissive and misleading in the information they provided.	1/28/2021 10:07 PM
167	Long wait for a very generic and disappointing response.	1/28/2021 8:03 PM
168	We are between 2 flightpaths 4-5klms from them yet have aircraft flying overhead day and night. The response advised that under certain circumstances aircraft would fly outside of the designated flight paths. Yet this was not made known to us prior to the new runway being opened	1/28/2021 7:59 PM
169	Empathetic as it acknowledges our house in Hendra will be affected by new arrivals/departures but supportive of the instalment and running of the new runway i.e. is in accordance with Noise abatement procedures, hours of operation, direction of entry/departure, wind speeds for each runway and direction of entry/departure, safe operation of aircraft, modern benefits of satellite navigation systems and finally a link to the flight path tool.	1/28/2021 7:28 PM
170	AirServices provided little satisfaction as they simply referred to the standards. The Federal Member has committed to negotiating with AirServices. The local member simply said it was not her responsibility	1/28/2021 7:27 PM
171	□In Sept 2019 at a meeting with my local BCC Councillor - that office was not aware of the pending problem that would affect the constituents of (according to the Aust Bureau of Statistics) the most densely population area in Queensland.	1/28/2021 3:09 PM
172	1. unwilling to install noise monitoring equipment in appropriate locations. 2 failure to accept the 500m minimum operating ceiling is too low. 3. unwilling to accept that many aircraft must increase power on approach to avoid sinking below 500m height limit thereby exceeding 70 decibel limit. 4. failure to vary flight path that always use identical approach every 3 - 4 minutes	1/28/2021 2:38 PM
173	I was sent a standard email about the flight tool within 3 days of me writing an email to complain about it's inaccuracy.	1/28/2021 12:47 PM
174	It was to sent to various authorities including fed government no further information given	1/28/2021 10:54 AM
175	Hot air	1/28/2021 10:47 AM
176	I received lip service from BAC and a copy pasted response from Air Services	1/28/2021 8:02 AM
177	Timely response but appeared like they wanted to identify that other organisations were actually best to address the complaint	1/27/2021 9:38 PM
178	Stock standard letter outlining that the new flight paths were determined a long time ago and local residents consulted.	1/27/2021 1:03 PM
179	No response yet	1/27/2021 12:47 PM
180	The response communicated that there are no regulations that need to be adhered to related to what noise is impacted to the public, therefore it is not being monitored. The response stated that the runway is being used as planned. However, the main issue that the noise impact to my place of residence is nowhere near as planned was totally ignored.	1/27/2021 9:34 AM
181	Was just quoted unbelievable statistics of 80% over bay. Absolute rubbish. Took about 3 weeks to respond. Have not answered why a flight path was created over my property for landing on the Legacy runway between 10pm to 6am, especially because it's supposed to be SODPROPS then and there would have been a flight path taking these flights previous to NPR opening. Also have not replied to me about why turbo props are being directed over my	1/27/2021 7:30 AM

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property in Brookfield taking a huge 50 to 60km loop when they were only about 5 kms from the airport.

182	Automated	1/26/2021 9:45 PM
183	Our MP, Evans T., was very prompt to respond, research, investigate and make his electorate constituents aware of state of affairs	1/26/2021 8:59 PM
184	They responded with a lot of technical information to justify saying 'no' when I asked if the planes could takeoff at the end of the runway rather than 3/4 down the runway and whether they could distribute the flightpath around rather than concentrate in one direct line so the pain could be 'shared'	1/26/2021 7:38 PM
185	Looks like a generic response letter No willingness to look at other/better alternatives	1/26/2021 6:31 PM
186	No real answers just more goinv round in circles	1/26/2021 4:57 PM
187	I only just lodged my complaint	1/26/2021 2:00 PM
188	From BAC - Dismissive, unacvountable and untruthful. Still waiting on Ombudsmen.	1/26/2021 11:50 AM
189	They all pushed the blame.	1/26/2021 10:47 AM
190	It was a generic response that promised no change or action	1/26/2021 10:37 AM
191	There is discussion of consultation, but nothing about options. I can't understand why aircraft can't fly higher for longer and be routed over the water	1/26/2021 8:58 AM
192	Very low impact of the claim	1/25/2021 9:37 PM
193	I have had one reply concerning a very low flying Russian aircraft-that obviously had contravened overhead flight clearance as that is the only complaint someone deigned to follow up on.	1/25/2021 8:04 PM
194	Generic email received, not specifically addressing my issues. No response to my follow up questions	1/25/2021 6:49 PM
195	Slow to reply and usually a standard email they use to reply to mass audience. Lacked duty of care and to be frank no one cared.	1/25/2021 2:25 PM
196	Local members responded prior to state elections but since then we have had no responses to our concerns	1/25/2021 1:45 PM
197	Pat me on the head and told me we would look at options. No course of action or remediation	1/25/2021 11:48 AM
198	Lack of empathy and unwillingness to actually do anything about reducing the noise	1/25/2021 9:42 AM
199	They couldn't help nor advise what I could do about the noise	1/25/2021 9:15 AM
200	They did not seem to comprehend the frequency of flights and how bad the noise level is. They did not seem to be addressing the issue of safety with the volume of aircraft passing so low over apartment buildings. I have anxiety due to safety fears. Their flight height is measured from the ground I believe and not from the top of the buildings over which they pass.	1/25/2021 8:57 AM
201	Received the same generic message about what was already being done to (eg. only during these times, this distance, this wind) but no message about how they would respond to people's concerns further than these measures	1/24/2021 11:03 PM
202	They were all willing to listen but no-one offered any solutions!	1/24/2021 7:12 PM
203	I had no response from Brisbane Airport Corporation Howe Ed the local MP has been working g hard to try to help our neighborhood.	1/24/2021 5:35 PM
204	Technical mumbo jumbo.	1/24/2021 5:28 PM
205	They only advise you what is actually happening as far as noise and a lot of technical data>The response from them was not to long.	1/24/2021 3:28 PM
206	The response from BAC was patronising, very technical and did not properly address our concerns particularly in relation to flight paths when wind direction was not affecting aircraft orientation on take off and landing or frequent landings over Bulimba/Balmoral at dinner time 5pm to 7pm and bed time 9pm to 10pm when we are trying to get to sleep.	1/24/2021 2:35 PM

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207	Acknowledgement of issue but no offer to assist in remediation.	1/24/2021 2:07 PM
208	Follow up with BAC to use correct flight path	1/24/2021 12:35 PM
209	Nothing is going to change so get used to it	1/24/2021 11:59 AM
210	There has been no response for air services to my complaints. My federal member stated he understood and was taking action. But when. Planes are still flying over the top of my house and very low.	1/24/2021 11:26 AM
211	The response received was "too bad, so sad"	1/24/2021 8:45 AM
212	BAC - suggested it wasn't their fault and blamed Airservices Australia ANO - acknowledged I have made a complaint MP (Trevor Evans) - suggested he had been in contact with Air Services and they were making operational that will improve the situation but we have experienced no improvement and if anything it is getting worse.	1/23/2021 5:53 PM
213	The person rang me up and was very pleasant, but to my mind she followed the "party line". She said we had all been advised of the runway and given an opportunity to state our concerns and that very few residents prior to the opening had a problem. I said I did investigate the the impact the new runway would have on our lifestyle and did not believe we were going to be on a flight path therefore I thought the impact would be minimal. I also had no real concept of the volume of noise that would be generated should a plane fly directly over our residence especially taking off. Since the runway has been opened planes not only fly over our residence landing they also do so when taking off, we get a double hit. The lady said that while she agreed we were not actually on a flight path planes, depending on the conditions could fly one kilometer either side of the designated flight path. She said the flight path was actually 700 meters east of our address and that it is not unusual for planes to fly directly over our address. She said there was nothing they could do to change the situation.	1/23/2021 5:22 PM
214	Only received standard reply to submission to 3 levels of Government. Two meetings with BAC staff at the Bulimba Community Centre involved one on one discussions. Their message was basically "Get used to it as it will only get worse"	1/23/2021 5:09 PM
215	Local MP seems to be the only person half trying to rectify the situation. Maybe a compromise. NO PLANES BEFORE 9 AM OR AFTER 4.30 PM MONDAY TO FRIDAY. NONE ON WEEKENDS . Planes can go out over Moreton Bay like pilots have suggested. Don't think they enjoy now being held in such low esteem in the community thanks to the number of flights flying overhead.	1/23/2021 3:29 PM
216	Fobbed off. Along the lines of "this is the way it is, it is all in accordance with relevant policies and statutes, Soz, so sad too bad"	1/23/2021 9:50 AM
217	Identical goobledegook. None addressed my request ie share ALL takeoffs and landings with both runways to reduce impact on me by 50%	1/23/2021 9:04 AM
218	The attitude was live with it!	1/23/2021 2:02 AM
219	No response	1/22/2021 10:45 PM
220	Pretty well nothing	1/22/2021 8:05 PM
221	Responded quickly but the response was complex and didn't mean much. They dodged any responsibility and referred me to Air services Australia. I didn't bother persuing it as I thought it would be a waste of time	1/22/2021 7:06 PM
222	My local mp has been great and took at to national minister . The national mp did not adequately address concerns	1/22/2021 5:26 PM
223	No response to standardized letter from air services in Mascot, NSW with no reference local issue	1/22/2021 5:15 PM
224	Air services Australia gave standard responses and did not address all of my specific queries. I am still waiting on answers to the change from 5 knot tailwinds. BAC essentially said it wasn't its fault and lacked knowledge of its own EIS - saying 0% impact on New Farm. Federal member was slow to reply (automatic reply straight away) but is clearly supportive of changing the flight paths and impact	1/22/2021 4:15 PM
225	There was no willingness to help. " you live in an affected area under the flight path" was their response	1/22/2021 12:19 PM

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226	Generic response	1/22/2021 11:25 AM
227	Unsatisfactory response	1/22/2021 11:04 AM
228	Zero	1/22/2021 7:58 AM
229	No response	1/22/2021 7:42 AM
230	Email quiet ride as had sent in multiple complaints	1/21/2021 10:04 PM
231	The responses were perfunctory rather than a willingness to resolve the issues of noise. Likewise the different responses I have seen to other people's complaints have had a very "yes minister" style about them - only answering the question with an answer that does not really relate to the question or is only part of the answer.	1/21/2021 9:59 PM
232	The response simply detailed the rules which are used to decide where the airplanes are flying. It also stipulated that it is often too complicated for planes to land and take off over the bay. This letter was sent to me during CORVID at a time when airplane numbers were a multitude lower compared to before CORVID. So it was unclear, how it was possible on the old airport with such many more planes arriving and departing before CORVID. It was also unclear why such a long landing loop, which directs planes from the north to fly in over Pullenvale right down to Archerfield and then back up across the city - affecting such a high amount of Brisbane suburbs - is meaningful.	1/21/2021 9:54 PM
233	Willing to speak up prior to election and then went quiet.	1/21/2021 8:41 PM
234	Inconsistent and conflicting information received from BAC and AirServices. AirServices have replied to my 3 queries within 3 weeks of each email. BAC initially responsive, but now don't respond to my additional queries. Both answer specific questions, but don't volunteer additional relevant information unless you have specifically asked that question. As such, for eg, I have to use information received in a reply from Air Services, to pose additional questions to BAC, and vice versa. Air Services have advised me the flight paths will not change, and I can't do anything about it. BAC have indicated the problem lies with air traffic controllers, and pilots who determine their own flight paths (for prop planes) after leaving the runway. Our federal member (Anika Well's) response was very poor and vanilla, didn't answer my specific comments, and just quoted BAC.	1/21/2021 8:21 PM
235	Standard response	1/21/2021 7:45 PM
236	Responsive, however the federal member is in opposition rather than government	1/21/2021 7:06 PM
237	I have asked for the ombudsman to help	1/21/2021 7:00 PM
238	No response	1/21/2021 6:59 PM
239	I have made two after curfew complaints. The first complaint I was told it was a helicopter and the second I received no response at all.	1/21/2021 6:56 PM
240	We received a standard, corporate PR spun response with no commitment to improve the situation.	1/21/2021 6:55 PM
241	At the time directly prior to the election the state member indicated he would pass my details to someone at BAC who would call me. No one ever called me back from BAC even though he said he had passed on my contact details to them.	1/21/2021 6:52 PM
242	Standard format letter, difficult to comprehend.	1/21/2021 6:37 PM
243	Inadequate- Just the promise the the noise will only get worse once things return to normal post COVID	1/21/2021 6:17 PM
244	Local politicians have used the matter to attack federal government. Other authorities have basically ignored our concerns.	1/21/2021 5:24 PM
245	Generic response that offered nothing of value	1/21/2021 4:37 PM
246	No response	1/21/2021 4:34 PM
247	No response.	1/21/2021 1:45 PM
248	From T Evans MP good reply and willingness to help. From Airservices a very long and confusing reply.	1/21/2021 12:24 PM

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249	Nothing	1/21/2021 12:11 PM
250	Nil	1/21/2021 12:03 PM
251	This is a different issue not related to BAC	1/21/2021 10:56 AM
252	The response was timely but generic and didn't advise if anything could or couldn't be done.	1/21/2021 10:38 AM
253	Responses were essentially automated so very impersonal and didn't necessarily address the issues	1/20/2021 6:26 PM
254	The response I received from Air services Australia stated that community consultation had occurred and that the current flight path was the "best option" based on expert opinion. It did not directly address the questions or concerns I raised in my complaint. I am yet to receive a response to my second complaint submitted to Air Services Australia which was made some weeks ago. The response I received from local councilor and MPs was more positive and I do believe they are making an effort to advocate on behalf of community. They wrote a letter to federal minister but the response received suggested there was no plans to try to rectify any issues raised by local community and I am not optimistic that this avenue will achieve any noticeable change.	1/20/2021 6:26 PM
255	Non response to the complaint	1/20/2021 6:02 PM
256	No affirmative action has been confirmed to return our noise levels to what they were prior to the opening of the runway.	1/20/2021 4:34 PM
257	No changes have been promised	1/20/2021 3:53 PM
258	They basically said the current noise is a lot less than it will be in future (because of reduced flights during COVID), and that the noise mapping done did not include smaller types of aircraft. It was an infuriating response and basically made it clear that they didn't care and nothing would change.	1/20/2021 3:32 PM
259	Not sufficient	1/20/2021 3:23 PM
260	No response and so don't know what they plan to do probably nothing	1/20/2021 2:38 PM
261	After some time, the response was to subscribe to their newsletter.	1/20/2021 1:53 PM
262	No understanding of the menace and negative affects to rights to quiet peaceful enjoyment in my home and other residents in my suburb of new farm. Previously a nice suburban environment.	1/20/2021 1:40 PM
263	All levels of Government referred the matter to Federal member. Trevor Evans was sympathetic in the written response but non committal.	1/20/2021 1:10 PM
264	Quick response	1/20/2021 1:10 PM
265	They advised I was complaining to the incorrect dept	1/20/2021 11:00 AM
266	No response yet	1/20/2021 8:49 AM
267	Response was dependent on federal minister which was lacklustre and non caring	1/20/2021 7:01 AM
268	No real response	1/19/2021 6:40 PM
269	Was on line. Don't know of any other way. Am 74 years of age.	1/19/2021 6:14 PM
270	I have made a few complaints prior to the new runway operating when aircraft were flying directly over our house and not within the flight path that was assigned. On each occasion the response never took ownership of the problem and was generally worded to reflect that there was nothing that could be done and that it was a one off. I am quite sure this type of response has continued with the current change of flight paths.	1/19/2021 4:29 PM
271	The response was an acknowledgement only. It didn't offer quantitative data if BAC was within noise tolerance nor did it offer what was being done to address residents concerns.	1/19/2021 3:06 PM
272	The response was underwhelming except for my local Counsellor	1/19/2021 1:23 PM
273	Standard response for the masses. All care however take no responsibility.	1/19/2021 10:28 AM
274	Email response was acceptable. But the amount of planes and noise level is not.	1/19/2021 7:43 AM

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275	Minimal	1/19/2021 6:19 AM
276	No willingness to help just a run down of the runway and how my house would be impacted	1/18/2021 11:18 PM
277	BAC responses were inaccurate and very much felt like an automated response. Local members are trying to help though.	1/18/2021 10:08 PM
278	The local representatives- Council, State and Federal have certainly tried to help with a recent forum and petition organised but neither seems to have had any effect just like all the previous meetings we attended way back in Kevin Rudd' s time when the representatives of BAC and other authorities did not really seem to listen and presented a rather supercilious attitude to our concerns. When we commented that there should have been better planning to alleviate noise pollution eg so that most flights could have used the bay we just got a negative response.	1/18/2021 7:57 PM
279	I felt responses were superficial except from Trevor Evans MP	1/18/2021 5:37 PM
280	Inadequate information available to them	1/18/2021 5:09 PM
281	Fairly timely, polite, knowledgeable but carefully avoided direct and honest answers to my questions. when I followed up seeking more precise information I was referred to ASA.	1/18/2021 4:50 PM
282	Basic information without admitting anything	1/18/2021 3:56 PM
283	NO RESPONSES	1/18/2021 3:44 PM
284	The BAC in conjunction with the CAA and the airlines has absolutly no intention of seeking alternative flight paths. Think back to the first runway, in order to appease the residents of Cannon Hill the so called river track was hastily conceivew. How about a similar diversion from the unecessary straight line aproach and departures currently in force. Try looking at aircraft approach traffic patterns in othe major cities.	1/18/2021 3:14 PM
285	Generic press release	1/18/2021 3:08 PM
286	MP-quick,good,great,excellent BAC- OK,Generic response,I'm right your wrong,not willing to negotiate	1/18/2021 1:37 PM
287	All I have received from BAC and Air Services Australia are automated responses that do nothing to acknowledge the noise impact we are suffering, and nothing but excuses and finger pointing & shrugging off responsibility to each other or the 'wind direction' for why certain flights have been operating before/after the prescribed 'operational hours' or over the prescribed 'decibel count'. The blatant lies about 'the majority of flight departures/arrivals' being 'over the Bay' operations and that they have had 'extensive community consultation ' just show their absolute disregard for Brisbane residents feelings, well-being and intelligence. Clearly financial profits are more important to BAC, than the negative impact on Brisbane residents, and Air Services Australia and the Minister of Transport are aiding and abetting BAC to destroy the 'Liveability' and lifestyle of Brisbane and its residents. The mental health and financial(residential property prices, impact to school students, people working from home, and shift workers) have been totally disregarded and were not addressed in the farcical 'environmental impact study' carried out years ago. I believe in their arrogance, BAC and the Government leaders and organisations thought that people would be too apathetic to complain or follow through with 'fact checking' & would swallow their propaganda and lies. I hope they now realise that we residents will be heard and fight to protect our homes, the Brisbane lifestyle and suburbs we love and will not meekly accept the 'lines' we are being fed by politicians and corporations.	1/18/2021 12:44 PM
288	Nothing returned no response	1/18/2021 10:33 AM
289	BAC were responsive on the phone but just kept referring me to website tracking and Aircservices none of which did any good - local councillors tried but didn't get very far either -	1/18/2021 9:58 AM
290	Perceived knowledge of problem	1/18/2021 7:27 AM
291	Response indicated location of new flight paths.	1/17/2021 10:07 PM
292	They have all responded. Unfortunately no action has been taken on any of the issues.	1/17/2021 6:26 PM
293	Aircservices are very in effective and slow to respond and normally respond with boiler plate terms and are quite dismissive. BAC only responded at information booth and were either uninformed or dismissive as well..	1/17/2021 3:24 PM

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294	I was advised by an airport community session that the planes over my house would mostly be international that fly higher and the noise of the newer aircraft would make it less noticeable	1/17/2021 3:08 PM
295	All I got was an automated message	1/17/2021 2:20 PM
296	There was no help from the Federal Minister for Transport at all	1/17/2021 1:58 PM
297	acknowledgement of receipt	1/17/2021 10:37 AM
298	Local councillor advised she was taking it up with BAC who then advised there hands were tied as it was ASA decision	1/17/2021 9:49 AM
299	My complaint was answered. I had expressed concern that the flight path showed planes flying over the bay and not over Bribie Island. The response stated that flight paths could vary by 3 kms and that is why the planes were flying over the island and not over the water.	1/17/2021 7:55 AM
300	Trevor Evan's has raised valid complaints with authorities re changing wind speed variance that has increased number of flights over us - definitely not openly predicted initially.	1/17/2021 6:20 AM
301	Unsatisfactory responses with no resolutions suggested	1/16/2021 7:47 PM
302	Email back was complex	1/16/2021 7:45 PM
303	My local electorate is providing regular updates and the providing ongoing sources of information.	1/16/2021 6:33 PM
304	Timely response, did not seem to see a problem and advocated the greater good for Brisbane development instead of exploring possible resolutions	1/16/2021 3:57 PM
305	BAC and ASA are deceptive and misleading, local Federal Member is wasting my time with irrelevant nonsense about prop-aircraft (ie pretending to solve a problem that in my case in non-existent), the ANO asked me wait for a response from ASA, which was not forthcoming, the local BCC council rep has not yet responded.	1/16/2021 3:02 PM
306	Only received stand bland dismissive responses that are filled with platitudes and jargon that leave feeling that you should accept noise as an acceptable part of living in a city and that sharing noise is an equitable solution for all Sir Humphrey Appleby from Yes Minister fame would have been proud of these flippant and bureaucratic responses that don't address the core issues that seek to divide and conquer concerned residents that in reality have been kept in the dark until after the opening of the NPR Communications have been poor at best to non-existent at worst so only a full review by the ombudsman into the operations of BAC will suffice as platitudes won't cut it anymore	1/16/2021 2:35 PM
307	Not at all understanding of the concerns , only providing excuses not solutions.	1/16/2021 1:31 PM
308	The response basically said they can fly over New Farm if they want to . Said they consulted prior to runway being built. Which did not occur. I've lived in Villiers St for 26 years and would have been very interested in such consultation.	1/16/2021 1:09 PM
309	Unwillingness to help. Its a federal matter was told	1/16/2021 12:34 PM
310	I would like the landing over the bay to increase from 5 knots to 10 knots to prevent further landings directly above me that feel like that are landing in my home.	1/16/2021 11:42 AM
311	Responses were good but with no explanations about noise and impact of aircraft.	1/16/2021 10:42 AM
312	Sadly, I feel that nothing will change, by the responses I received.	1/16/2021 10:41 AM
313	As in my earlier statement I was not happy with the responses overall. Everyone seemed to indicate that it was out of their control and they could do nothing about it. No one local member during the recent election had any real understanding or process in place to support their community. The federal member responded months after my email through his website but indicated some sort of process being started. The Airport an Air services really were so disinterested and just reiterated the official statement and implied that we had been told so get used to it as it would increase once the covid restrictions eased. It is not just the new runway but all increased air traffic on all runways that seem to be coming over us. I have counted them at 3 minute intervals. It is like living on the runway itself.	1/16/2021 8:34 AM
314	The BAC send jargon filled letters basically justifying why the planes are flying. They also dissuade you from submitting complaints by saying if you aren't specific or put in same/similar complaints they won't respond. They are dismissive and arrogant and do not care about how it	1/16/2021 8:07 AM

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affects thousands of people. There should be no aircraft going over residential areas. It is unsafe for health and it is dangerous.

315	I signed a petition organised by Terri Butler and Di Farmer and sent an email to Terri office and have heard nothing from them.	1/16/2021 7:50 AM
316	Boilerplate unsophisticated rubbish	1/16/2021 7:30 AM
317	Nothing too helpful	1/16/2021 1:03 AM
318	A received a cut and paste response from bac and was given no further information on how to Take complaint further	1/15/2021 10:45 PM
319	Pleasant but PR type response and really no options that would seem to improve situation, only really likely noise to increase with moves back to normal numbers of domestic & international flights.	1/15/2021 9:49 PM
320	Have knowledge of issue but keep saying it's not their issue it involves other parties that aren't taking ownership of the issue	1/15/2021 9:15 PM
321	Not concerned about the noise impact at all, in fact told to expect more! Dismissive of concerns. Uncaring. Referred to other organisations to send complaints.	1/15/2021 9:04 PM
322	Pro forma response	1/15/2021 9:03 PM
323	Advice goes around in circles and no one takes responsibility or accountability. Local MPs and Councillors are very well aware but they comment they are powerless. Lord Mayor makes you feel it's a joke and not to worry.	1/15/2021 8:52 PM
324	Responses are general. I do not expect the noise to be so loud or frequent. Am very concerned about the value of my property	1/15/2021 8:26 PM
325	The response for from the airport corporation was not helpful	1/15/2021 7:35 PM
326	In my view all responses have glossed over the actual noise issues being experienced. I have spoken with people who have talked about ending their life as they can't stand the ongoing daily incessant aircraft noise. It should never come to this. Can you please please please help us.	1/15/2021 6:34 PM
327	Unsatisfactory response. Refer me to flight path tool. As planes are not following flight paths, this is pointless. Planes need to go over the bay more often and stay on agreed flight paths.	1/15/2021 4:30 PM
328	Airservices gave some standard reply which was nonsense. When questioned about some of their responses with a second query they blamed the BAC also said there had been community consultation. We have lived here for 20 years and were not aware of any community consultation. The also quoted they consulted some of the leading experts in the world about the new runway none of which were in Australia and was just absolute nonsense	1/15/2021 4:16 PM
329	BAC advised they were within their rights and that appropriate communication was distributed to the community prior to runway opening	1/15/2021 3:53 PM
330	None	1/15/2021 2:32 PM
331	Authorities swamped me with reports without directly answering questions. Elected officials gave political answers such as copying a letter that had a LNP CANDIDATES name in the letterhead.	1/15/2021 2:28 PM
332	No answers really just a case of this is how it's going to be and the flights at high volume kept coming!	1/15/2021 2:18 PM
333	No response as of yet (but it has been less than 21 days)	1/15/2021 12:57 PM
334	Local and Federal members are concerned but BAC is not	1/15/2021 12:56 PM
335	Same boiler plate answers that didn't address my concerns or questions. More focused on pointing the finger/passing the back to other airport related bodies regarding my queries.	1/15/2021 12:56 PM
336	No follow up and the answers were all standard answers.	1/15/2021 12:49 PM
337	Positive correspondence received from Authorities indicating that my concerns were being addressed. However, I can't see any action as the planes are still flying over my apartment	1/15/2021 12:37 PM

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block at Portside Hamilton. This area wasn't included in the agreed flight path. I feel that I'm being fobbed off by Bureaucratic correspondance and that no action is going to be taken.

338	Replied, but no closer to solution	1/15/2021 12:13 PM
339	There is no perceived knowledge of the impact that this is having nor do they appear to care, despite a detailed response.	1/15/2021 11:22 AM
340	Merely that the air traffic was in line with what was planned	1/15/2021 11:21 AM
341	Polite answer but no real indication that things will change	1/15/2021 10:56 AM
342	We did a good job. Noise is subjective. We don't want to change it. Bac saying they did not have a strong influence on the flight path (false) and air services Australia claiming there wasn't a different plan in the EIS (false)	1/15/2021 10:43 AM
343	nothing yet	1/15/2021 10:26 AM
344	All they said was to look at info on web and flight paths were governed by wind direction	1/15/2021 10:09 AM
345	Responses generally unhelpful preferring to deflect responsibility to another Agency. Templated responses not addressing individual concerns. Responses tended to focus on economic benefits over social issues, were heavy with industry jargon.	1/15/2021 10:00 AM
346	They told me they were the incorrect people to send my complaint	1/15/2021 9:58 AM
347	Usual same legal letter to cover themselves	1/15/2021 9:02 AM
348	I believe these grievances are regarded as a hindrance by the controlling bodies of the Brisbane airport.	1/15/2021 8:32 AM
349	All responses indicated it's a known concern but nothing is planned to be done to address it.	1/15/2021 8:26 AM
350	Told it's all part of living in the city and needed for the economy.	1/15/2021 7:28 AM
351	2 weeks response time and reiterated that the community was consulted. I was told if I had the same issue not to respond as repeated complaints on the same issue are disregarded.	1/15/2021 6:56 AM
352	Cut and paste replies, no action suggested. Knew about the problem but unwilling to be involved except for Trevor Evans who mislead people about prop jets	1/15/2021 6:37 AM
353	No real answers just more talk of looking into the problem.	1/15/2021 6:31 AM
354	They wrote to the Federal minister with a list of constituents complaints and received a reply.	1/15/2021 6:31 AM
355	Response was generic	1/15/2021 6:29 AM
356	MP were good. BAC explanation was inaccurate in comparison to what was actually happening overhead	1/15/2021 5:53 AM
357	detailed letter reply, did not really address the way the noise could be reduced	1/15/2021 5:05 AM
358	Very generic response without addressing the real impact this is having on the community as a whole.	1/15/2021 5:01 AM
359	It was a standard response that did not supply an adequate justification of altering the flight paths so drastically. We had NO idea that the new runway would affect us and can see no good reason that so many suburbs of Brisbane should now be affected at levels far exceeding those from the old flight paths.	1/15/2021 4:48 AM
360	No meaningful response	1/14/2021 11:21 PM
361	Good time to respond but with no follow up or actionable plan.	1/14/2021 10:56 PM
362	Generic letter.....	1/14/2021 10:39 PM
363	Copy and pasted generic template, agent forgot to change the template to suburb I'm. No helpful information on where can escalate concerns	1/14/2021 10:35 PM
364	From Airservices, wordy, boiler plate and condescending. No response from federal or state MP, Morningside councilor did not want to learn about aircraft noise complaints	1/14/2021 10:30 PM
365	The response was loosely related to my question. It was a cut and paste response which	1/14/2021 10:21 PM

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	made the complaint submission a waste of time	
366	Stock standard letter	1/14/2021 10:11 PM
367	Formula driven letters containing platitudes and concern with no offering of alternatives	1/14/2021 9:55 PM
368	Did not address any of my questions. Simply provided information on how flight paths etc are determined and ignored my concerns.	1/14/2021 9:54 PM
369	Pretty much all say they aren't breaking any rules and bad luck but worldly nicely	1/14/2021 9:50 PM
370	Awaiting response	1/14/2021 9:43 PM
371	They said the Dubai flight after 10.30pm had already started flight descent before error was discovered so had to keep going. The tone of the email was dismissive & not apologetic.	1/14/2021 9:42 PM
372	Just sent me a standard letter.	1/14/2021 9:41 PM
373	Standard boiler plate response	1/14/2021 9:32 PM
374	Local members very helpful	1/14/2021 9:11 PM
375	Generic responses without addressing my concerns. Responses were unsatisfactory, No genuine concern and continues to be misleading and lacked substances with total lack of empathy for the effected suburbs	1/14/2021 7:11 PM
376	Federal Minister wrote a community letter that has not resulted in reduced noise	1/14/2021 6:49 PM
377	From ASA. standard dismissive 'cookie cutter' response. Concerns where essentially ignored. ASA only responded to one of 27 complaint queries	1/14/2021 2:21 PM
378	Email that made no sense to me	1/14/2021 10:21 AM
379	Acknowledged my concerns in a formalised manner indicating action was being considered	1/14/2021 9:01 AM
380	Air services and BAC provide standard responses copied and pasted from manuals, local members are doing their best to respond to complaints, Minister response unhelpful.	1/14/2021 8:16 AM
381	Unsympathetic, disinterested	1/13/2021 10:44 PM
382	It took a couple months for a response, and all they sent me was an in-depth information sheet about the flight path and why it was chosen. It looks like it's one that is sent to anyone who complains. They were not willing to help.	1/13/2021 6:42 PM
383	BAC and Airservices Australia: copy and paste standard corporate legal jargon, totally void of empathy. The MP for my electorate: still waiting to hear about the outcome of the letter they sent CASA.	1/13/2021 2:09 PM
384	Standard automated response	1/13/2021 1:56 PM
385	They kept stating that they weren't the right corporation to speak to. Didn't provide any details of who I should be contacting though.	1/13/2021 10:49 AM
386	BAC never respond to phone calls My MP has sent a generic response and was more concerned of getting state MP elected again, havent heard from them since!	1/13/2021 10:36 AM
387	The response just described the noise level and the path for the planes to land on the runway. There was no response of how to minimise the noise impact on my life.	1/13/2021 10:31 AM
388	All replied using standard BAC text. None would answer my simple question ie why can't all take offs and landings share both runways 50:50 as meteorological conditions for both runways must be identical. Seems new runway takes most of the traffic.	1/13/2021 10:08 AM
389	Kara Cook has been amazing in her support for local residents voice to change the direction of the take-off - to be over the bay -	1/13/2021 10:05 AM
390	The whole community is very upset but as yet nothing has been achieved in fact the last 4 days have been unbearable authorities have there head in the sand until a law suit can get started which I'm hoping will start soon	1/13/2021 9:46 AM
391	Standard response letter	1/13/2021 8:41 AM
392	We all know the runways can't be changed, they had their chance to do that before they built	1/13/2021 8:28 AM

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the new first runway. With what we have now the airport rules can be adjusted to make less impact on the community.

393	Standard email reply stating it was a federal issue and that they would keep raising this with the federal minister but as yet no resolution	1/12/2021 10:06 PM
394	MP was helpfull ... BAC /Airservices where unhelpfull refered me to MP	1/12/2021 8:39 PM
395	I received standard reply that pretty much said that nothing would change. Having lived in suburb for 6 years, I feel that the amount of information put out was not enough. I believe that it was shared more with suburbs who were reducing their air traffic. My parents also live on southern tip of brisbane and aircraft are always flying over them now. This is not reflected in the flight path tool and they received zero information prior to it occurring.	1/12/2021 7:23 PM
396	Unwilling to assist. Blamed weather conditions for needing to fly over suburbs outside of declared hours and changes to 'flight path'	1/12/2021 6:54 PM
397	Response took a few days, but was more technical information and not helpful. It offered no solution to the problem.	1/12/2021 6:52 PM
398	2 weeks to respond. Didn't really acknowledge my issue of track shortening, no enforcement of noise abatement by various aircraft and complete disregard to require "heavy" or "super" category aircraft needing to fly off the new runway during early morning and evening family time. We can't have a conversation at breakfast or dinner when these aircraft depart off 19R. Landing 01L isn't much better. From Airservices: The airspace design for Brisbane Airport, including flight paths, aligns with what was communicated to the community during consultation. The design has also taken into consideration modern aircraft capabilities and performance, and the significant advantages delivered by satellite based navigation technologies and international standards. How flight paths are used is determined by the Noise Abatement Procedures (NAP). Brisbane Airport has three main modes of operation, they are weather and time of day dependent: • Simultaneous parallel operations where all flights land over the bay and take off over the city from both runways when the wind is southerly, or northerly below 5 knots if the runway is dry. This means arrivals and departures on both runways at the same time in a southerly flow of traffic. Primary mode between 6am – 10pm. • Simultaneous parallel operations where all flights land over the city and take off over the bay from both runways when the wind is northerly above 5 knots, or northerly of any strength when the runway is wet. This means arrivals and departures on both runways at the same time in a northerly flow of traffic. Primary mode between 6am – 10pm. • Simultaneous opposite direction operations where flights both land and take off over the bay. This is the preferred mode for night time operations (10pm – 6am). Furthermore, this mode can only be used when the wind is below 5 knots and the runway is dry. Consistent with the information provided to the community during consultation, runway use is based on compass arrivals and departures except during over the bay operations. This ensures arrival and departure flight paths are separated in design, eliminating cross overs as much as possible, while facilitating simultaneous arrivals and departures. Over the bay operations differ as there is less demand overnight, allowing the runways to be used in a specific, less efficient mode. The finalised airspace design provides predictable flight paths and runway use principles consistent with what has been communicated to the community. Noise Complaints and Information Service PO Box 211, Mascot NSW 1460 t 1800 802 584 www.airservicesaustralia.com ABN 59 698 720 886 The NAP specifies that NADP is required for all jet departures, including RADAR departures. If the speed restrictions are cancelled, the NADP must still be flown.	1/12/2021 3:43 PM
399	There has only been acknowledgement of our problems	1/12/2021 3:19 PM
400	Some did not respond. Local and state govt basically said it was not their concern. ASA response was generic and did not address the question and included technical details. BAC caravan lady Jess had limited knowledge and only when I had to pull her up about Certain facts did she do a quick back step. Tried to tell me that only flights from north landed departed on the new runway. Tried to tell me that she understood our concerns living in Balmoral because she once lived at Tarragindi under a flight path (no comparison).	1/12/2021 2:09 PM
401	From BAC timely response but no sense of empathy, basically said it will only get worse as flight numbers increase. Also numbers of flights reported are an under estimate as props e.g. for FIFO are not required to stick to flight paths	1/12/2021 1:47 PM
402	Proforma and dismissive - feel powerless	1/12/2021 1:41 PM
403	I realised the the respondent did not live in my area and that she had absolutely no idea of the	1/12/2021 1:01 PM

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noise involved and that she had no authority in helping us as a community, it was useless communication. Most of these planes sound range is from loud thunder to helicopter and MacTrucks directly outside of my window and can last from 15-35 seconds.

404	Received acknowledgment but feel we are no closer to a solution.	1/12/2021 11:02 AM
405	Generic responses received with no commitment to any changes	1/12/2021 10:44 AM
406	Local MP is trying airport people just flicked me to somebody else stating it was not their role to handle the situation	1/12/2021 10:37 AM
407	Formula reply that didn't mean anything and no solutions suggested. Basically just "suck it up"	1/12/2021 10:14 AM
408	Earlier complaint about low flying aircraft - was told weather conditions caused the planes to lower their flight path	1/12/2021 9:57 AM
409	Ignored	1/12/2021 9:29 AM
410	I attended a 'town hall' meeting with BAC staff and lodged my complaints - they were pleasant but I was told the bottom line was that there was that this situation would not change, that there was nothing I could do.	1/12/2021 9:25 AM
411	Did not answer my questions just provided standard technical details and did not cover off on why planes were flying outside the fight paths	1/12/2021 8:16 AM
412	engineering jargon with no empathy for the disruption of residents suffering	1/11/2021 8:30 PM
413	I completed a survey and have not heard back regarding that mechanism to deliver change.	1/11/2021 7:19 PM
414	BAC simply said contact Air services Air services just provides a canned prepared document, but in no way indicate that any action will be taken. Their attitude seems to be "Suck it up, we're not going to do anything about complaints"	1/11/2021 5:32 PM
415	No real response	1/11/2021 5:30 PM
416	Both BAC and Airservices gave me a standard canned response, which did not even attempt to address the concern and merely pointed me to information about aircraft noise that was to be expected	1/11/2021 5:03 PM
417	All words and no one is responsible and no way was it independent	1/11/2021 4:12 PM
418	Willingness to help is nothing. No explanation why our suburb in Brisbane is the most affected and why it can't be shared across all suburbs	1/11/2021 4:11 PM
419	Time to respond was average and feedback was poor. The response was vague and definitely responded with a attitude of it is what it is and that's that. Also when questioning flight paths and how low plans were flying, response was that they have no control over the planes.	1/11/2021 3:05 PM
420	The response was full of technical jargon that a person not experienced in the aircraft industry could never interpret or understand.	1/11/2021 2:58 PM
421	Response was good but there hasn't been any change to level of aircraft noise. It seems to be worse.	1/11/2021 2:44 PM
422	I got an email in response and they would investigate	1/11/2021 2:40 PM
423	Too technical and very dismissive of our concerns	1/11/2021 2:33 PM
424	I've had some pro-forma responses from Council and MP and heard our local MP on the radio expressing some "wins" in terms of new flight plans which seemed to lessen the number of planes overhead for a while but its just getting worse every day now.	1/11/2021 2:09 PM
425	Waffle	1/11/2021 2:09 PM
426	Empathetic but it didn't instill confidence in me that much positive change was possible	1/11/2021 1:48 PM
427	Very slow to respond, and when the responses came they were of a generic nature and did not address the individual complaints I raised.	1/11/2021 1:45 PM
428	The problem is that the 2nd runway is being used at all times of the day and night and rarely do aircraft now fly over the bay. My concern is that a fraction of the eventual flights are	1/11/2021 1:25 PM

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currently operating due to covid but the noise impact is already significant from low flying aircraft on approach.

429	no change to noise	1/11/2021 12:40 PM
430	They the local mp sent a letter acknowledging the problem but failed to offer a remedy . We sought thicker insulation to emoliate issues. With no remedy offered and no solution path offered.	1/11/2021 12:39 PM
431	A generic email from bac. Kara cook has been transparent with updates	1/11/2021 12:23 PM
432	I was brushed off by the airport authority- no solution provided.	1/11/2021 12:03 PM
433	no response but the MP has made comments in the media about the aircraft noise	1/11/2021 11:04 AM
434	No - it was a generic response. just explained more planes will be taking off and landing when covid restrictions ease	1/11/2021 10:26 AM
435	Substandard	1/11/2021 10:14 AM
436	Response was non- existent	1/11/2021 10:09 AM
437	Generic responses that did not really resolve my issue "what can be done about the aircraft noise from the NPR" response "nothing you are going to have to live with it"!! In a manner of speaking.	1/11/2021 9:24 AM
438	The responses appeared generic with absolutely no empathy or understanding about the consequences of our life as we knew it!! "it's unfortunate but you now live under 2 new flight paths", which too me means BAD LUCK	1/11/2021 9:11 AM
439	Took weeks to receive response, response was sympathetic but offered no solutions to solve the noise.	1/11/2021 8:37 AM
440	automated response saying that the community was consulted and they are in the right	1/11/2021 8:15 AM
441	The response time from Airservices Australia was approximately 3 weeks. The response did not directly address my complaint and largely just described the economic benefits of having a large airport near the city in vague terms. In response to my concern that aircraft noise was regularly exceeding 80 dB at our location, their response stated only that there is no legislated limit for individual noise events. From this, I inferred that their opinion was that since there is no legislated limit, the extreme noise generated by aircraft, in Balmoral, Bulimba and Hawthorne in particular, is a non-issue. I was very disappointed by this response. Additionally, my area MP, along with two other MPs, submitted a letter to the Deputy Prime Minister. His response time was approximately 4 weeks. He did not address any of the specific complaints raised by the MPs and again only described the economic benefits of having a large airport near Brisbane. He did not indicate that he, the BAC or anyone else would be willing to open a dialogue with concerned residents and did not open the door to consideration of increased / improved noise abatement procedures or mitigation strategies. Again, I was very disappointed with the response.	1/10/2021 6:10 PM
442	The responses that I have received from BAC and Air Services Australia have been generic and vague. They typically cite information available on the BAC website regarding number of planes a day and decibels to be expected. The Lord Mayor has not yet responded to the email I have sent. Posts that I have seen from him on social media indicate that he does not understand the severity of the noise and negative affects it is having for people living directly below the flight path. My MP Terri Butler has written letters to the Deputy Prime Minister who took months to respond. His response again cites information from the BAC website with little specific information on what changes might be possible and the process for changes to take place.	1/10/2021 5:29 PM
443	Basically in a round about way they response was it is what it is so deal with it.	1/10/2021 4:27 PM
444	Understand the issue and trying to liaise with Airservices Australia to reduce the amount of traffic in residential areas by utilising flight paths in alternate areas.	1/10/2021 4:26 PM
445	Very vague	1/10/2021 4:07 PM
446	Minimum 2 weeks time to respond Everyone has agreed it's an issue but no one has given me any plan. They just refer my complain to someone else, they give me statistics. No resolution.	1/10/2021 3:56 PM

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447	No response to date	1/10/2021 12:52 PM
448	The response time was fast, but the information provided was inaccurate and unhelpful (though polite). I was told that the aircrafts going overhead would not be often and they would be going over the bay "most of the time". At times we can have flights go over every 3 to 4 minutes for about 30 to 40 minutes. They said this would not happen at times we are sleeping but we have been woken by planes between 11pm and 4am multiple times.	1/10/2021 12:20 PM
449	willingness to listen but help fix the issue. They have no power to change	1/10/2021 11:50 AM
450	The second runway was confirmed but the decibel noises or frequency was never discussed. In parallel, when asked about what is made to reduce the current impact, i was simply told it could not be done. This completely defeat the purpose of having an airport built on the bay and demonstrates a total lack of respect for residents who have been building one of the most livable suburbs for years.	1/10/2021 11:36 AM
451	.	1/10/2021 11:00 AM
452	While sympathetic to our concerns no real answers have been provided.	1/10/2021 9:41 AM
453	vague and slow	1/10/2021 9:33 AM
454	Email replies with no hrlp in chsnng the situation	1/10/2021 8:43 AM
455	Basically told there is nothing we could do about it.	1/9/2021 6:55 PM
456	Statement of receipt but no commitment to address issues	1/9/2021 6:07 PM
457	No response	1/9/2021 3:48 PM
458	Unwillingness to help. Dismissive of my concerns Arrogant response to my complaints No compromise to any suggested solutions. No commonsense approach to any compromises put forward	1/9/2021 2:01 PM
459	They say all the right words after all they are in public relations but as to changing anything or a common sense approach I have no confidence in any of them	1/9/2021 2:00 PM
460	They all give the same response and handball responsibility to someone else. No one has actually committed to or suggested a solution.	1/9/2021 1:23 PM
461	Received a standard answer that did not address my concerns	1/9/2021 1:14 PM
462	Local Council have tried to get answers from BAC. BACs response is inaccurate in terms or flight paths used and directions of use.	1/9/2021 12:35 PM
463	They gave the usual responses but didn't indicate a willingness to check or do anything. They aircraft flight path is different to what they indicate on the website	1/9/2021 11:54 AM
464	Trevor Evans provided a good response (although it took some time) that he was looking into it and asked for continued submissions. BAC provided a quick response that sounded like a pre-prepared response and basically said 'it's all approved and nothing is going to change'	1/9/2021 10:35 AM
465	Local politicians have writen a letter to the transport minister. The minister's reply was very disappointing and indicated a total lack of interest in offering any help.	1/9/2021 10:31 AM
466	BAC did not reply to my email. Aircraft services Australia twice provided a generic reply that I found completely useless	1/9/2021 10:17 AM
467	Automated email reply	1/9/2021 9:38 AM
468	They where closed when I rang and community input recognised the noise would increase and had not planned actions to engage change or address residents concerns	1/9/2021 9:11 AM
469	Still waiting to hear from them	1/9/2021 8:49 AM
470	Good response from Tim Nicholls,Trevor Evans & Cr. David McLachan. Letters written to Mr. Shane Carmody & Mr. Jason Harfield. But so far, no change to aircraft noise.	1/9/2021 8:14 AM
471	Local MP, Trevor Evans was very helpful and empathetic. I just got a 'tough, its here to stay, you can complain all you like' basically....suck it up and move on, from AirServices Australia in a standard format response.	1/8/2021 7:23 PM

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472	The response was a copy and paste answer with way too much technical information, not really answering my questions.	1/8/2021 7:01 PM
473	small fish, a corporation will not act if only I complain	1/8/2021 6:52 PM
474	Insufficient	1/8/2021 6:04 PM
475	If basically said what was done is done. It seems that even though travel us restricted and there are less flights, just imagine what it will be like when full domestic and international flights resume.	1/8/2021 5:32 PM
476	All authorities acknowledged the problem however were unable to specify steps being taken to reduce the noise or alter the flight paths, was very much a copy & paste response.	1/8/2021 2:32 PM
477	Airservices Australia gave a generic response which took about 5weeks to respond. Said nothing could be done. Local MP responded promptly and has kept us informed with updates to letters sent on our behalf to Airservices aust and deputy prime minister. BACinformation day at community hall was most informative. Listened to complaints but left not confident of any actions being taken to the problem	1/8/2021 2:05 PM
478	No straight answer	1/8/2021 1:27 PM
479	Nothing to date has been provided	1/8/2021 12:15 PM
480	Standard letter. Nothing specifically answering my concerns. Nothing relating to mental health...only the health of the economy.	1/8/2021 11:33 AM
481	Just a standard, blanket response	1/8/2021 11:20 AM
482	I have written evidence of all contact, happy to share this sent and received information. Not happy with response.	1/8/2021 10:24 AM
483	no empathy from any authority	1/8/2021 8:54 AM
484	Nil response as yet - have only just recently made the complaint	1/8/2021 7:30 AM
485	The response from BAC was too bad stop sending complaints.	1/8/2021 7:22 AM
486	Standard letter from BAC which amounted to nothing more than a de facto 'live with it'.	1/8/2021 6:21 AM
487	I'm yet to hear a response	1/7/2021 11:18 PM
488	Everyone passing the buck Brisbane airport corporation told me that the discomfort I was experiencing now was a drop in the ocean for what would come when full operation was in place, and that due to the most " comprehensive study of its kind in the world.....QUT found that houses under flightpath increases in price more than others! ☹	1/7/2021 10:01 PM
489	There was no help. The local Brisbane City Councillor along with others kept passing the buck. When contacting the Aviation Group it was a waste of time with some standard response. I felt they were toughing it out trusting that the complaints would go away, that this would be the new norm for the residents who simply have to bear it.	1/7/2021 9:27 PM
490	Airservices don't help at all they just tell you what the rules are. BAC haven't responded to my second enquiry. Federal MP looks like he's trying to do something but I'm not holding much hope.	1/7/2021 8:13 PM
491	I feel like I only received a standard letter with technical explanation on the new runway.	1/7/2021 7:40 PM
492	Basically told me that only one plane during the time I had complained had flown outside of flight path on maintenance flight and referred me to website for more information on new runway . Took I think over Week before I got response. Have put in another complaint for planes which do not seem to be following flight path on takeoff.This was submitted 24 th December and I have not received a reply.	1/7/2021 6:13 PM
493	I received a generic response. Very disappointing. I don't understand how a complaint can be submitted with the local council about a noisy air con unit and action will be taken but the State Gov will not assist will such a debilitating noise complaint.	1/7/2021 6:03 PM
494	Local MP was the only person who replied. I like him.	1/7/2021 5:31 PM
495	I only JUST today emailed that Obudsmen, + the other sent me an acknowledgement, but no actual POSITIVE outcome, which would = the noise POLLUTION being 100% gone, or @ the	1/7/2021 4:34 PM

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very least drastically reduced.

496	No response	1/7/2021 3:28 PM
497	While my local members are representing us, I am of the opinion that their efforts are falling on deaf ears. There is no intention of the airport authority to listen to the complaints of those effected by the noise. They are viewed as a privileged few. . Nor are they interested in reducing flights over residential areas. I remain unclear why flights cannot come in and out over Morton Bay. I do not understand why we have to be impacted with noise at family mealtimes and sleep periods . I have heard plans going over every 5 min between 5pm and 7pm, flights as early as 6.20 am and as late as 11.30 pm to12 am.we even A flight the other night woke my husband at 4.30 am	1/7/2021 2:41 PM
498	BAC don't care they don't care about the suburbs	1/7/2021 1:44 PM
499	They said the noise is as per recommendation. But the planes do not actually follow the path , they tend to deviate and go directly above Pinnacle and Gallery House residential buildings. ALSO! We have had less than the future amount of flights due to covid - so heaven forbid then!	1/7/2021 1:36 PM
500	I felt I was fobbed off by my local Federal member when I raised my concerns as if she just wanted me to shut up and go away, I signed the partitions that were that were raised however I feel like our local Federal member really doesn't care about our concerns because her office has now been relocated to another suburb	1/7/2021 12:18 PM
501	Standard ' reply' , no recognition of problem and no indication of any intention to do anything about it	1/7/2021 11:20 AM
502	The response was very technical We are not air traffic controllers or own an airport. We just live here and have lived here for 26 years We rallied for a long time against the runway when the children were at school and it made no difference Every answer I have had back from BAC has been from a different person I'm sure they are not real. The last one was Kenny no last name	1/7/2021 9:54 AM
503	They are only now learning of the impact of the problem	1/7/2021 9:29 AM
504	cant do anything more	1/7/2021 9:27 AM
505	Of those that responded I was offered facts and figures of aircraft and flight paths only. Nothing was offered to reassess BAC decision to renege on their original agreement during public debates to route aircraft over the bay.	1/7/2021 9:11 AM
506	We attended a discussion held at bulimba a month ago. It was a waste of time. The young man who looked after us was very pleasant and answered our questions but the whole time we felt it was just For appearance. We have lived here for nearly 30 years, and the young man asked if we were thinking of selling due to the noise. We didn't buy under a flight path but now it's suggested if we don't like the noise then sell our home.	1/7/2021 8:10 AM
507	Have their hands tied and cannot directly assist	1/7/2021 7:30 AM
508	Timely response and somewhat helpful to know there will be a review. They said there was a consultation and they have complied to all noise standards. No mention of emissions form the aircraft flying very low over residential homes.	1/7/2021 6:36 AM
509	Not willing to pursue	1/7/2021 6:34 AM
510	I was directed to someone else and wasn't provided much information	1/6/2021 8:56 PM
511	Responses were standardised templates and when there was latitude with the response, it was quite patronising. I also don't agree with the fact that complaints are counted based on the complainant and not by the actual number.	1/6/2021 7:31 PM
512	None to date	1/6/2021 7:30 PM
513	None recieved to date from any party.	1/6/2021 7:12 PM
514	Local members have been supportive but the federal authorities have provided unacceptable responses.	1/6/2021 7:04 PM
515	Nil response	1/6/2021 6:59 PM

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516	Responses I received seemed like a lot of words basically saying "nothing is going to change"	1/6/2021 6:54 PM
517	Replies from Michael McCormack woefully inadequate	1/6/2021 6:12 PM
518	Dismissive, BAC simply sent me some information on the number of flights etc (and joked that I should enjoy the quiet while COVID is minimizing flights), but failed to address my complaint, which had requested that BAC review options to reduce the noise	1/6/2021 3:18 PM
519	Responses have been prompt and polite, but there is no satisfaction - the planes keep coming directly overhead, very low, and often when there seems to be no wind .	1/6/2021 1:56 PM
520	Generic response - didn't address my concerns. Highlighted that the current traffic is less than what it will be post COVID closures.	1/6/2021 1:51 PM
521	Seems all replies to date continue to state here is a link to the flight path information, and any media has suggested bad luck it will only get worse when restrictions lift.	1/6/2021 1:27 PM
522	Long response time or no response. Technical details given and nothing given towards solving the issue.	1/6/2021 12:34 PM
523	All responses have detailed what they are doing to try and fix the issue but none offer any concrete solutions or actions. Simply, that they are working over time to fix the issue but never seem to get any results. I feel so strongly about the issue that I will be voting for any member across all levels of government that will fix the issue regardless of other policies. It is that big of an issue that I feel most strongly about given the impact on my family and our mental health.	1/6/2021 10:52 AM
524	The response from local council pushed the blame on the Federal Government. The responses I received from the other authorities showed no concern or attempt to understand my position and simply quoted aviation parameters and reasons why they can fly over my house at low altitude and no regard for noise.	1/6/2021 7:08 AM
525	Prompt and factual	1/6/2021 6:49 AM
526	Complaints were dismissed (basically "we fly where we like so put or shut up", with no sense the complaint had actually been investigated), despite very loud low flying aircraft as the airline optimising their flight profile to save fuel and thus costs at the expense of the community.	1/6/2021 6:23 AM
527	arrogance - such as you had plenty of time to know you would be affected and it "we don't have a curfew, so we can operate whenever we want".	1/5/2021 10:44 PM
528	Very slow to respond (weeks after the events). Not willing to help or offer alternatives. Limited understanding of the actual events taking place and what to do about it.	1/5/2021 10:39 PM
529	Local member failed to respond for six months prior to election campaign and was passed around. Air services explain the why it's so bad however responses suggest they don't intend to improve or change anything	1/5/2021 9:48 PM
530	Received standard information that I had already read on the BAC website	1/5/2021 9:27 PM
531	I was just referred to the info website with the flight tool. which I had already read and analysed.	1/5/2021 9:10 PM
532	Limited	1/5/2021 8:58 PM
533	None	1/5/2021 8:20 PM
534	Terrible. It's like a done deal. I thought the majority of flights would be over the bay or relatively quiet. I fly a lot and would rather wait in a queue on the runway or circle the Gold Coast than have planes flying past my front door.	1/5/2021 8:18 PM
535	Local federal member seems to be active	1/5/2021 7:58 PM
536	I received a standard response. Which had no indication of how they were going to make any changes	1/5/2021 6:08 PM
537	To date only received copy of letter from Deputy PM which was no help whatsoever. Other authorities not replying until holidays are over!	1/5/2021 5:39 PM
538	6 weeks delay. Response was standard government and opened ended.	1/5/2021 5:17 PM
539	I placed 3 complaints and received one reply. The reply did not answer my questions rather it	1/5/2021 5:00 PM

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gave standard answers. My key concerns were : 1. Why do planes have to fly over homes between 11pm and 6 am when it is clear they disturb thousands of residences below the flight path. 2. Flights over Norm Park were supposed to track closer to the River - instead it is clear they have moved flights away from the River (and New Farm) and over Norman Park , this is unfair as flights should be shared across suburbs. 3. Why cannot departing flights off the new rightway do a sharp left turn and head north (just like planes departing south) . If they did this it would share the burden rather than departing flights flying over the city and suburbs. 4. Planes from new runway should depart at the beginning of the runway rather than half way up it. 5. Between 10 pm and 6 am the airport says they try to direct all flights (both departing and landing over the Bay - in quiet times (like now with Covid) why do they not do this whenever the airport is quiet. 5. I accept we are under a flight path but Brisbane Airport priority after air safety should be to minimise noise wherever possible . They clearly do not do this

540	Just always the standard template response. I have asked for BAC to fix my TV reception issue	1/5/2021 4:22 PM
541	Happy with response from local MP. Very disappointed with feedback from Airservices, who told me that I was not in the direct flight path, which I am and that to help with my audio and videos calls I should look at the flight time table and schedule calls accordingly!! Flights are sometimes a few minutes apart. I was appalled with her ignorance and arrogance. I think it was Airservices but could have been someone else. I would need to find the email.	1/5/2021 4:19 PM
542	The response provided was generic and overly technical to avoid addressing the underlying issues of excessive flight noise over a residential area. The response concluded that "In terms of noise levels of aircraft passing over your home, regrettably, there are no regulations or legislation that set out maximum noise levels for aircraft over residential areas." The response was largely unhelpful and only stated the technical requirements that planes "should" adhere to when arriving at, or departing from, Brisbane Airport. There was no acknowledgement that the use of the new runway has led to undesirable levels of aircraft noise over suburbs (Bulimba, Balmoral, Hawthorne) that prior to the new runway had no issues with aircraft noise.	1/5/2021 3:38 PM
543	I received a copy of the rspnse letter from the Federal Minister	1/5/2021 3:20 PM
544	The usual rubbish. Brisbane Airport is further away from residential homes than almost all other airports in Australia. (no mention of flightpaths) Bla, bla, bla,.Its all spin. . . . The idiots that approved this runway did not consider the future. . . . not the long term PAIN that the once beautiful riverside homes and their residents of Brisbane would suffer. The loss of the outdoors, of the outdoor lifestyle, of amenity, of value, of peace and quiet. They just decided "this is what we are going to do, and you can all get stuffed". We the people eh.	1/5/2021 2:23 PM
545	Generic response	1/5/2021 2:13 PM
546	Sounded understanding and sympathetic but gave no confidence that change could be affected	1/5/2021 1:49 PM
547	Information provided does not seek to resolve noise issues. I've made numerous complaints to which I get told all operations are within operating procedures. We were told initially that the npr was for overflow use when capacity was required - only - not for use for 40% of flight volume	1/5/2021 1:42 PM
548	The response has always been to point out my lack of understanding how the new corridors work	1/5/2021 1:36 PM
549	They provided detailed information on the purpose and location of the flight paths with a strong degree of finality. Information I already knew from my own reading of their websites since the flights began over my home. They provided no suggestion they would be addressing the horrendous noise pollution that Brisbane residents now experience.	1/5/2021 1:26 PM
550	They do not get it! Providing suggestions to go to a website that monitors the number of flights and noise levels is absolutely ridiculous. The Federal MP has written to the Minister that looks after airports after asking us to sign a petition that did nothing. No timeframes are given & next steps are too long winded given the impact the noise is having on our community.	1/5/2021 1:23 PM
551	Local members have been good, Federal response has been useless. Other bodies useless. Just repeating back facts that mean nothing. No concrete action taken.	1/5/2021 1:21 PM
552	Standard responses which did not answer my questions	1/5/2021 1:14 PM
553	The NCIS states that they do not monitor noise levels and cannot do anything since there is no set limit on allowable noise. They also just keep quoting the BAC so-called communications	1/5/2021 1:12 PM

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brochure. The local MP has been helpful and responsive. BAC just responded to say that they are working on changes and that I should submit an complaint to NCIS

554	The ultimate buck passing exercise, no one is taking responsibility. The only action to address concerns from a talk fest perspective was Trevor Evans. Still no action	1/5/2021 1:06 PM
555	Standard response from BAC, they do not care about residents, they changed the flight path without any regard and response was insufficient and did not answer concerns	1/5/2021 1:01 PM
556	no change has occurred and noise is a huge ongoing issue and will worsen with the airport returning to pre covid capacity in the future	1/5/2021 12:59 PM
557	I haven't got details of all of this and can't remember.	1/5/2021 12:57 PM
558	Standard responses, no willingness to address the issues	1/5/2021 12:53 PM
559	I dont think they care	1/5/2021 12:52 PM
560	No response	1/5/2021 12:50 PM
561	No willingness to help.	1/5/2021 12:25 PM
562	No response	1/5/2021 11:12 AM
563	The responses were delayed, received technical answers that made no sense to me, they said we did a in-depth feasibility study in a firm way like I had to shut up, so I asked why I wasn't contacted for this so called study: I received no response, they have all showed zero compassion or concern for my health and they have proven to me they work for a few big businesses and the not people of Brisbane.	1/5/2021 11:11 AM
564	The responses have predictably been flubber. Of course they are not going to modify their operations just because I make a few comments. Mostly I have commented on better utilization of their runways with a view to optimising the impacts to community, eg by better distribution of flight paths, maximizing the bay options etc.	1/5/2021 10:29 AM
565	The responses I have received from BAC are very generic and give no understanding of the individual impact this has had on our standard of living.	1/5/2021 9:58 AM
566	Generic email responses from BAC and Airservices Australia making excuses for the misinformation and non compliance of current flights not using maximum noise abatement and minimum impact protocols. Very slow response sea from local MPs and of course all they can say is they are trying and supporting locals to get changes made	1/5/2021 8:44 AM
567	Air Services Australia told me to stop submitting complaints and sent an email with reasons why certain flight modes are used. None of these have to apply to how BAC operates and is nothing more than a PR exercise, see Schiphol airports noise reduction measures to get an idea of what can very easily be done if regulators actually care, even slightly. Person replying seemed to have very little idea of how aircraft systems operate, for example couldn't understand how I knew which aircraft were using intersection departures when there was no reason for them not to taxi to the apron so they can be higher and produce less noise when reaching residential areas. Tried to look up CASAs 'Good Neighbors' documents for more advice only to find they aren't available to the public/have restricted access. Checked the meeting minutes for the BAC community group to see what is happening, they are very much concerned with managing opinion and public perception rather than working towards doing anything.	1/5/2021 8:11 AM
568	Nothing has changed	1/5/2021 12:03 AM
569	There has been no willingness to help at all. BAC said the flight path was not likely to change in the foreseeable future. Air Services advised technical details and that the noise was being shared over Brisbane. Have not heard back from MP McCormick as yet. Have not heard back from Prime Minister who I asked to support efforts by MP Trevor Evans to help alleviate noise abatement.	1/4/2021 9:55 PM
570	Some decent response from local govt but nothing came of it. Rehearsed response from BAC.	1/4/2021 8:54 PM
571	Nil response from BAC and Air Services Authority not so much as an acknowledgment. Local Councillor and MP are sympathetic to the issue but have advised to direct my complaints to the BAC, Airservices Authority and the Ombudsman.	1/4/2021 8:34 PM

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572	I have sent email have not received any response	1/4/2021 8:26 PM
573	Placatory but the tone is just accept what has been decided and misrepresented to the public of Brisbane who reside in the affected areas.	1/4/2021 8:17 PM
574	Wisely placatory but with a sense of the inevitability of everything continuing just as is. In other words, no evidence of any understanding or planning for the intrusion of aircraft noise and filth floating down across inner city suburbs.	1/4/2021 8:10 PM
575	Bad luck was ultimately what my reply said.	1/4/2021 8:05 PM
576	automated response	1/4/2021 7:49 PM
577	Very quick response email from BAC, but all this told me was the number of flights and height of planes passing over my home. It felt like 'zero' interest or willingness to help or empathise. ASA seemed absolutely disinterested in our feelings.	1/4/2021 7:40 PM
578	The attitude has always been of disinformation by the BAC deferring the flight paths to Air Services, ergo not their problem. Reasons given for the need for the new runway: its about the economy, jobs, blah, blah. What really is the economic benefit?	1/4/2021 6:56 PM
579	You have the bay to come directly in and out from. Use that instead of over homes.	1/4/2021 6:29 PM
580	My responses have been provided by AirServices Australia and have been generic responses dismissing concerns by way of describing the planning and legislative process and within allowable noise tolerances. the response also provided some kind of comparison information using various equipment. NOT effect of that equipment every five minutes!	1/4/2021 6:06 PM
581	Generic responses only have been provided by Airservices Australia dismissing concerns by stating that noise is within requirements and that planning and consultation was undertaken in early 2000s also met requirements. My local councillor has taken on board concerns and is continuing to lobby on my behalf.	1/4/2021 6:06 PM
582	No response from federal member Unhelpful verging on aggressive response from BAC	1/4/2021 5:22 PM
583	Airservices Australia response excerpts "I (Marc, Complaints Specialist, Airservices Aust) will apologise in advance as we cannot deliver any change to the current design at this time and therefore you may be equally disappointed by our response." "Operating procedures to accommodate the new runway were designed during the development process.... The new runway is now open and is being used as planned." [This is not true].	1/4/2021 5:06 PM
584	BAC's attitude when they attended the New Farm market was it will become worse once airport travel returns to normal but flight paths will not be reviewed. Just get used to it. Politicians were empathetic and endeavoured to be helpful	1/4/2021 3:33 PM
585	AirServices Australia - no response State and Federal MP's - the only response is that it is the Minister for Transport and Infrastructure's responsibility. The most they have done is asked for signatures on a petition and written to the Minister. They have since published the response, which fails to address the issue. I am not aware of any further action being taken at a political level.	1/4/2021 3:20 PM
586	Perceived knowledge of the problem	1/4/2021 3:13 PM
587	Hollow words They are ignoring the problem	1/4/2021 2:40 PM
588	.	1/4/2021 2:35 PM
589	I did receive a fast response, however it simply stated that aircraft were going to be flying over my home between certain times. They would not change anything due to my complaint. I also have since discovered many planes are flying outside the 10pm to 6am curfew advised to me. SQ288 on the 23rd of October flew over my house whilst I was sleeping at 10:43pm.	1/4/2021 1:34 PM
590	Oboe received a general response that they were looking into it.	1/4/2021 1:05 PM
591	Seemingly slow progress. Need confirmation on a central location for all information and communication on this issue	1/4/2021 9:36 AM
592	MP was quick in response and promised a change but nothing has changed. Local councillors referred me to Airport authority. Authorities have not replied.	1/4/2021 8:25 AM
593	no response	1/4/2021 7:46 AM

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594	Authorities I've contacted are disinterested. They seem to feign interest, but I'm sure they're unaware of the seriousness of the effects of unrelenting aircraft noise.	1/3/2021 8:15 PM
595	No response at all.	1/3/2021 7:33 PM
596	Noise is continuing so situation is depressing and unresolved.	1/3/2021 6:47 PM
597	Local councilor and support group response was great and willingness to help was good. However the response to them from BAC was poor	1/3/2021 6:25 PM
598	No response (as yet)	1/3/2021 4:21 PM
599	The air quality is compromised with the pollution from the planes. My husband only has one lung and finds it hard to breath with the air pollution falling into our property. The only one who has shown any interest is Trevor Evans. The BAC just sent a firm letter back not addressing our concerns for our health	1/3/2021 3:57 PM
600	No one has responded to us. We saw Tim Nichols personally but he did not seem to have any ideas or ways to help. Just said that they may fly over the bay sometimes which may reduce noise levels.	1/3/2021 1:46 PM
601	Most did not respond to me. Tim Nichols I spoke to directly but he did not offer any solutions, just that they may take some approaches from the bay if and when the weather permits.	1/3/2021 1:28 PM
602	Good timely response from local councillor. Helpful with information about lodging an official complaint to Air Services Australia on behalf of residents.	1/3/2021 12:03 PM
603	Total disinterest and gaslighting	1/3/2021 11:23 AM
604	Reply was very polite, extremely informative, but not information that I could understand. I didn't feel that contacting anyone else would achieve anything...the airport had already happened.	1/3/2021 11:04 AM
605	None	1/2/2021 8:22 PM
606	Asked to look at the website. Essentially told it was a done deal.	1/2/2021 6:40 PM
607	they said there was nothing they were obligated to do since there was public consultation (which I was not a part of or aware of)	1/2/2021 5:39 PM
608	They said that because there had been community consultation prior to the building of the runway there was no avenue of appeal - the problem was, even though I was living in the area between 2005-2007 I had no idea there was even talk of a new runway, probably because I was only renting in the area at that time.	1/2/2021 5:34 PM
609	The response was not complete. Full of non-important information. No explanations were provided.	1/2/2021 5:14 PM
610	They emailed me a link to the website detailing the flight path. Absolutely pathetic response and shows that they dont give a shit about us.	1/2/2021 5:14 PM
611	The response I received was nothing more than acknowledgement that they received the complaint. There was no indication the complaint would be investigated, no response to my Qs and no indication of further follow-up. As a result I have no confidence that the complaint was actually considered. My perception (based on the interaction) is that the government agency is taking a position of ignoring the people impacted. I assume this is in the hope that people will get tired of complaining and just accept the situation ... ???	1/2/2021 5:05 PM
612	Basically the response conveyed an expectation that we would have to live with it although the local member of parliament has made representations on our behalf but we have not heard anything further from him for some time. No doubt when it becomes an election issue we will hear more	1/2/2021 3:57 PM
613	We were told that we were consulted about the prediction of noise and levels of noise. The attitudes was poor in their communication and dismissive.	1/2/2021 2:45 PM
614	3 weeks to respond, basically said it was consulted to all that would be effected. So this is what you get.	1/2/2021 2:44 PM
615	Generic not sincere	1/2/2021 12:56 PM

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616	Local MP has been active and summarised concerns and options to consider in a letter to BAC. BAC has yet to respond to the options proposed. There was confirmation that some flights were using line of sight, rather than advised flight paths but I don't know whether reverting to advised flight paths will make my life better or worse.	1/2/2021 12:55 PM
617	Sympathy - but no action. Compounded by fact that residents in directly affected areas were not sufficiently briefed or consulted during planning period. State Government strongly supported runway development - and as such (and as present noise confirms) the "Community Consultation" process was a muted joke.	1/2/2021 12:39 PM
618	Response from BAC was attempting to put positive spin on new runway. Limited and useless info from Airservices aus.	1/2/2021 12:28 PM
619	Limited personalised response, no solutions to noise, feeling of inevitability	1/2/2021 12:18 PM
620	Along the lines of "tough luck"	1/2/2021 12:00 PM
621	The Minister and BAC said to take it up with Airservices, who in turn did nothing; my MP said it was a federal issue and my Councillor has written to the Minister, so I imagine the process with start again.	1/2/2021 11:01 AM
622	Authorities are helping and communicating but are not getting anywhere.	1/2/2021 10:13 AM
623	No action at all	1/1/2021 8:52 PM
624	They will undertake the complains	1/1/2021 5:51 PM
625	Responses in all cases were slow and inadequate as most replied with a standard form letter that did not address all of my concerns	1/1/2021 4:21 PM
626	I was told there was nothing I can do about	1/1/2021 4:11 PM
627	Simply acknowledgment, no action	1/1/2021 3:03 PM
628	Got sent a 6 page letter explaining why its noisy.	1/1/2021 2:00 PM
629	varied greatly. Federal Minister--was good. ANO was good. All others were not in control and couldnt give more than a political answer	1/1/2021 10:30 AM
630	Not a single response has said yes, this is a concern, I will look into it. Trevor Evans trying to appear interested.	1/1/2021 10:04 AM
631	Responses tend to be full of technical reasons/ jargon justifying the current situation	12/31/2020 5:52 PM
632	Firstly am satisfied with Cuncillor, MP& MHR but they agreed with whatever BAC wanted originally. BAC! ASA try to avoid answering, send flight path designs. Prior to opening all queries were simply diluted or dismissed	12/31/2020 3:49 PM
633	The Noise Ombudsman seems the only avenue where i feel my complaints will be listened to. Nobody else has been seen to do anything to date.	12/31/2020 3:39 PM
634	Response was quick but just told me to check the flight path tool	12/31/2020 3:35 PM
635	Fobbed off by politicians. Meaningless spin by BAC	12/31/2020 2:40 PM
636	Lengthy and confusing responses.	12/31/2020 1:54 PM
637	A 'standard' response was received essentially going over the BAC and Airservices standard blurb - they did not address my key question, that being: "if arriving and departing aircraft can use the bay at night, why can't they use it during the day ?"	12/31/2020 11:57 AM
638	They showed little understanding of the impacts of their decisions re the new runway. Yesterday for instance I was not at home all day but I documented 38 flights that passed over my residence (the first one woke me at exactly 3.53am! Not only is noise and pollution a concern but I also fear for my safety as I live in an 8 storey apartment building and the aircraft pass low over my building. It is scary to be so constantly exposed to risk. My apartment was purchased after consulting the BAC simulated flight path put on the internet to inform the public. My building is not shown as being under the flight path when one consults that interactive plan! When I contacted the BAC to complain re this they said to me there is a 3 kilometre variation allowed to the aircraft from that which is indicated on the interactive model! The model is therefore very misleading as it should rightfully have shown a band at the very	12/31/2020 11:47 AM

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least 3 k wide right through the heart of Brisbane! It's a scandal and I consider it a fraud perpetrated on the public of Brisbane. It's also very dangerous. Not only that, with the tail wind variation being reduced now to 6k an hour it means most of the aircraft no longer enter or leave via the bay. They come right through the heart of the city where there is the most population and almost all the high rises. I would like a study that looks at how many days of the year the tail wind speed on average will cause the aircraft to land and take off over the inner city.

639	The reply was generic and not specific to my communication	12/31/2020 11:28 AM
640	BAC, ANO: response was quick and willing to inform. Good attitude and perceived knowledge ASA: mixed. On the phone, all good. Online submission. I've received one response and now waiting 8 weeks for the second response. Terri Butler: Poor knowledge. There has been some perceived willingness to help, but this does seem to be genuine.	12/31/2020 8:45 AM
641	Just an email regarding the opening of the new runway (which I knew nothing about) & that I was in the new flight path.	12/31/2020 8:25 AM
642	No response beyond standard email	12/31/2020 5:30 AM
643	The Lord Mayor has been very silent and I have heard nothing from him or his cronies or any airport departments.	12/30/2020 10:48 PM
644	All complaints directed to Michael McCormack	12/30/2020 9:53 PM
645	BAC responded relatively quickly with a canned/templated response. The Federal MP, Terri Butler, has engaged other local and state politicians to address issues raised in the electorate and via surveys. This included sending a letter to the Minister. Now we have received a response (disappointing as it was - also a canned/templated response), it is time for them to step it up and take more decisive action on behalf of the electorate. As I understand it, at the time of the State election, none of the local representatives had met directly with BAC, ASA, the Minister, etc which is disappointing.	12/30/2020 7:50 PM
646	I have received standardised replies that skirt around the core issue from some, and no response from others.	12/30/2020 7:41 PM
647	Air services gave a form letter that was pages long and jargonistic that did not address my concerns. Their website says basically if you complain more than once they won't reply. BAC told me I had to report individual aircraft doing the wrong thing as there was no one policing the aircraft flying low or doing the wrong thing. They also were not interested in helping me even though I made several trips to their info booths once the runway opened. They didn't even bother to take my name	12/30/2020 7:36 PM
648	Standard pro forma letter	12/30/2020 6:43 PM
649	Generic letter virtually too bad so sad one off they would look further into it	12/30/2020 6:32 PM
650	Standard email response only. Concerns not addressed nor feel they will be	12/30/2020 4:53 PM
651	Well you fly don't you well get over it was the attitude	12/30/2020 4:27 PM
652	BAC - quick to respond, polite, sympathetic, but NO promise to do anything, ever - "just live with it". My member of federal parliament - completely indifferent, as he is not personally affected	12/30/2020 3:21 PM
653	The response has been to avoid properly addressing the problem; to "pass the buck" to another person or entity; or to simply play the "safety card/economic benefits card".	12/30/2020 3:18 PM
654	No response yet	12/30/2020 3:09 PM
655	It seems all in the too hard basket I feel I am being told to 'suck it up' All information is far too technical including so called consultation If they had told us that we would need to suffer deafening noise with constant flights overhead, install double glazing and that the Brisbane lifestyle of entertaining and spending family time on our back verandahs would be over - the community would have been outraged and decisionmakers ie political masters held to account. When I have telephoned BAC - they claim that they are helpless as this is the responsibility of ASA- One day I called ASA - message saying staff having in service all day. When I did speak with ASA they simply note concerns and I get the impression that nothing further will happen. When I wrote to them I have been told that multiple complaints about noise from one individual is considered as one complaint only - they are a perfect example of a dysfunctional, anti consumer engagement bureaucracy.	12/30/2020 2:39 PM

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656	Technical response outlining that it is a difficult task to determine flight paths	12/30/2020 2:04 PM
657	Standard reply. No intention of looking into problem or trying to find a solution	12/30/2020 1:25 PM
658	They said there were unforeseen changes due to covid and increased domestic travel.	12/30/2020 12:57 PM
659	Lack of compassion and pretty much told too bad too sad.	12/30/2020 12:56 PM
660	No response	12/30/2020 12:30 PM
661	Response from Trevor Evans MP was timely, indicated a good understanding of the problem, and possible reasonable solutions.	12/30/2020 10:06 AM
662	I am hopeful the Ombudsman will help. BAC has a lot to do to make me think they understand the gravity of the situation.	12/29/2020 9:27 PM
663	The BAC personnel at the New Farm where informative in response to my questions as to why what we are experiencing with the opening of the new runway does not appear to be consistent with the rhetoric in the BAC's EIS. It appears Air Services have opted for a operational plan that is based on automated flight path management in the interests of air traffic and airline efficiency principles (presumably in the interests of cost savings) rather than the social impact and noise mitigation principles the EIS stated would be applied. It appears the EIS principles and indeed even aspects of the flight path modelling contained in the EIS have been ignored when Air Services have operationalised the flight paths. When I wrote to the Air Services concerning the discrepancies the response provided was a technical explanation of how flight paths work but did not address the issues I raised as to why the Principles for Flight Path Development and Modes of Operation stated in the BAC SIS (Vol D Airspace Architecture) did not appear to be applied, namely careful management by Air Traffic Controller to minimise the number of flights over residential areas, attention to noise mitigation and most importantly maximum use of Moreton Bay for departures and landings. These principles seem to have been ignored with the reliance on automation, an unwillingness actually manage the airspace to direct more traffic over less populated areas or on the previous flight path, and in particular over the Bay all of which were referenced as guiding principles in the EIS. The Air Services reply is therefore less than satisfactory in that issues such as those referenced were not addressed. Indeed there was no reference to a higher wind tolerance for landings and departures over the Bay in the Air Services response, nor any inclination to examine modifications to altitude envelopes to minimise noise.	12/29/2020 6:38 PM
664	Trevor Evans has been wonderful and true to his word is escalating the issue ; the information day at the Powerhouse Markets was completely inadequate. They did not supply information that could be digested by all levels of people in the community; they did not have hard copy lists for people to add their names ie., elderly people not capable of using technology were unable to add their complaints to the list; the booths were in the middle of an unshaded location on an extremely hot day so many people were unable to wait to be spoken with. The team of 'consultants' separated and divided people so groups of people with the same complaint could not speak together and could not hear what others were saying	12/29/2020 1:11 PM
665	platitudes - not a recognition that the current and future situations are intolerable - and there is a need to make changes that will reduce the aircraft over the city and hence the noise.	12/29/2020 10:28 AM
666	The responses from the MPs were your standard reply. Either say cannot do anything as not the Minister and the Minister says cannot do anything because it is another body who has the call. Enabling these MPs to proudly says they are listening to the people affected while in fact the MPs do nothing. True politicians.	12/28/2020 5:08 PM
667	Received only one response which attempted to "educate" me on why the planes fly as they do. No acknowledgement there is a problem	12/28/2020 2:42 PM
668	The response indicated that aircraft can basically fly anywhere they choose, it's up to the captain.	12/28/2020 11:11 AM
669	Long response time from Michael McCormack. BAC information useless. ASA tech jargon, restating the "rules" with no explanation of why. Attitude from BAC initially helpful, now passive aggressive. My address is not showing as under a flight path when it is.	12/28/2020 9:58 AM
670	Around 2 to 3 weeks to respond. Quoted statistics of 80% of aircraft is via the bay (this is completely untrue) as when the winds are northerly, easterly or westerly I get all turbo props day and night and all aircraft from 10pm to 6am over my property.	12/28/2020 7:22 AM

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671	Local member organised a petition which are really useless. She also wrote to the deputy MP but got a meaningless response back. She is not actively complaining about fixing the problem. The Air Services response was a standard useless letter which offered no pathway to a resolution. I feel it is hopeless and pointless to complain.	12/28/2020 5:52 AM
672	They have agreed to assist in helping solve the noise issues	12/28/2020 5:23 AM
673	Stock standard mass email template used to reply No plan to address	12/28/2020 3:30 AM
674	Standard response generated	12/27/2020 10:43 PM
675	The local MP's have been responsive and active in persuing the issue without any effective solution in sight. The BAC are slow to respond and vague and elusive with questions pertaining to flight noise reiterating that rules are being followed. The fact of the matter is in the early documents BAC misled the public into believing that the second runway would mean more flights over the bay and less aircraft noise which is simply not true. The flight path tool is inaccurate with up to 2-3 times the air traffic Stated on some days	12/27/2020 10:03 PM
676	No response from Brisbane mayor. Fed minister gave a generalised response after a few weeks, local member gave generalised response without answering my questions, labour members tried to help with writing to federal member, air services gave generalised response and BAC gave excuses for flights over suburbs after 10pm.	12/27/2020 10:02 PM
677	Full of jargon	12/27/2020 9:59 PM
678	Usual response with references to the flight path tool and void of any willingness to help or support the community.	12/27/2020 9:51 PM
679	Written by clerks about technical matters they know nothing about	12/27/2020 9:31 PM
680	Typical reasons is...we told you about this years ago and it is too late to change anything.....that or I do not have any jurisdiction in this matter	12/27/2020 5:35 PM
681	I received a general (not personal) response from Airservices stating the obvious.	12/27/2020 1:50 PM
682	The local MP said he wrote to Michael McCormack. I also will write to Michael McCormack as a New Farm resident of 19 years who is very, very angry about the level of noise over our heads. You	12/27/2020 10:34 AM
683	Complete indifference to the issues at hand. Unwilling to look at alternative solutions, unwillingness to be transparent in the communications. Admitted the initial flight path tool was inaccurate with the heights expected over Balmoral and Hawthorne. AsA ride technical rough shot over complainants. Many times there assertions are false or deliberately misleading.	12/27/2020 9:38 AM
684	I received an acknowledgement only	12/27/2020 6:45 AM
685	Airservices information was very technical and took a long time. Brisbane Airport were amazing. They called me and we spoke at length. They were so helpful.	12/26/2020 9:24 PM
686	Responses did not address my concerns about NOISE. Lord Mayor was flippant. Federal Member non responsive.	12/26/2020 4:00 PM
687	Sent today	12/26/2020 12:09 PM
688	No one cares. I feel like my only option is to complain to the government, the same government that put me in this situation in the first place. My complaints received responses, but they didn't acknowledge that there was a problem, only tell me about the history of the runway development and community consultation.	12/25/2020 10:41 AM
689	They acknowledged my concerns but made no changes	12/25/2020 9:29 AM
690	Nothing	12/25/2020 9:11 AM
691	Responded promptly and they are aware of the problem and they have told me that they are consulting Brisbane Airport Corporation,Airservices Australia & Civil Safety Authority to explore the causes and solutions.	12/25/2020 8:22 AM
692	No responses have provided any real clarity, transparency or assistance	12/24/2020 7:43 PM
693	Time to respond was good and they provided their explanation of the noise. But their response makes me feel quite helpless. The subtext being "we told you this would happen and it's now	12/24/2020 2:58 PM

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happening, so suck it up and deal with it". I did my research on the BAC website earlier in the year and based on the information on their website, I concluded that the 2nd runway would have very little (if any) impact on us as New Farm residents. There was nothing on their website to indicate that aircraft would fly over New Farm. I feel very misled and am not satisfied with their response to my complaint. Below is a section from their 6 page response where they state that aircraft now fly over New Farm. I find it quite upsetting for them to make this statement as if it was prior knowledge. Whereas my experience from the BAC website suggested this would not be the case. --- You would be aware that Brisbane Airport opened its new runway on 12 July 2020. From that date new flight paths and flight procedures have been in place. Aircraft now fly over New Farm when arriving to or departing from the new runway due to the alignment and proximity of this suburb with the new runway.

694	Told tough luck.	12/24/2020 2:56 PM
695	I don't think our politicians care. I don't think there's any real drive to change things at this point. However, soon everyone will complain and only vote for politicians and local representatives who support the people	12/24/2020 2:42 PM
696	They keep passing the buck. No one is accountable. The consultation process was all lies	12/24/2020 1:24 PM
697	Response was timely, but vague and promised to look at the problem. Nothing definite, asked for meeting but no response to that. No solutions	12/24/2020 1:24 PM
698	I received a stupid generic response. I made a general complaint, not about any specific time or flight, and the response told me there was "no flight over my house at the time I complained about".	12/24/2020 12:21 PM
699	Timely response but not much help.	12/24/2020 11:43 AM
700	Political verbiage!	12/24/2020 10:43 AM
701	very good	12/24/2020 10:30 AM
702	Apart from the ombudsman, all other responses have generally implied that I need to deal with it as nothing will change.	12/24/2020 9:48 AM
703	No response	12/24/2020 7:50 AM
704	Duck shoving and avoidance of responsibility. This is particularly so from the federal member	12/24/2020 6:41 AM
705	Seemed only to be there as a box ticking exercise.	12/24/2020 4:55 AM
706	Received a generic email reply with no care or considerations.	12/23/2020 7:38 PM
707	Very cut and paste responses explaining that it was someone else's decision	12/23/2020 7:20 PM
708	I submitted a question about the accuracy of information on the BAC Flightpath mapping tool. According to the tool, the noise levels should be relatively low at my house, and flights should be quite infrequent. However, this has not been the case. I received a generic response from BAC which did not answer my questions.	12/23/2020 6:40 PM
709	BAC said that most people did not understand the impacts. They said that the flight path changed after public consultation due to not being able to fly with a 10 knot tail wind- something they were doing previously. Essentially the information provided was misrepresented to the public. BAC said there is now nothing can be done. I feel the public have been misrepresented and steamrolled.	12/23/2020 6:19 PM
710	Dismissive of any feedback and the secrecy of the real impact on many thousands of people We feel cheated and tricked by technical jargon	12/23/2020 6:08 PM
711	All responses to date are platitudes.	12/23/2020 5:41 PM
712	Incompetence and arrogance	12/23/2020 5:28 PM
713	The generic response reiterates the history of the steps that were taken without any consideration for the feedback from the community who are totally taken by surprise by the number of flights and the associated noise.	12/23/2020 5:05 PM
714	The BAC response from the manager of 'Community Relations' was incredibly rude and insensitive. She basically said 'tough luck, you were all consulted, it's a done deal and it'll get worse when the international borders reopen.' It was a devastating response to get the week	12/23/2020 4:31 PM

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after the runway opened and I was shocked to see her title. I have friends in the area who received the same response and were equally angered by it. The best response I had was from our State member who organised meetings and tried to open communications. No other representative or body has been helpful or changed anything that I can see. It's very disappointing as basically the most densely populated area of Brisbane the inner city is unnecessarily impacted to save multi-national airline companies money on fuel it seems and it's a route that wasn't consulted on. Also the noise colour charts BAC used are inaccurate and misleading and are not as detailed as the Gold Coast airport ones. Why? The BAC charts show the noise stopping at the edge of the river where know it comes right through the inner city areas.

715	Response took several weeks. It was a boiler plate response which did not specifically address any of the concerns raised, offered no solutions, and was a complete waste of time.	12/23/2020 4:17 PM
716	Response filled with corporate speak with no indication that alternatives were available . Response very heavily messaged that "we held community consultations so therefore don't have any need to change anything". Response dismissive and arrogant- poor PR	12/23/2020 3:30 PM
717	BAC let me know that it was handled by aircservices, Ombudsmen said they can make recommendations but hav eno enforcement power, Aircservices said there was nothing they could do. Trevor Evans explained that they were in consultation with BAC to increase over bay launch and land, increase wind speed to 10 knots and have the turbo props stay on path instead of cowboy flying wherever they feel like.	12/23/2020 3:15 PM
718	There has been NO response.	12/23/2020 3:05 PM
719	The response varied from passing the buck" not to do with me ", to indifference and patronising advice like "go to our website and use the flight path tool to help you plan your day " to "send an email" but we cannot change.	12/23/2020 2:46 PM
720	All say it is a work in progress. No results	12/23/2020 2:13 PM
721	No reply showing proposed actions to eliminate aircraft noise above and around my unit	12/23/2020 2:07 PM
722	I didn't receive a response from the Councillor, but Vicky Howard does seem to be working towards a response. From Aircservices, I just got a standardised response that I did not feel acknowledged my complaint fully.	12/23/2020 2:02 PM
723	General acknowledgment of complaint No next steps, clear feedback or solutions	12/23/2020 1:52 PM
724	None	12/23/2020 1:45 PM
725	I did receive responses. The ombudsman good as I understand they will conduct a review. BAC/Air Services (not sure which one) sent me a lengthy standard letter explaining the flight path, noise levels etc and how they are complying to requirements. They since sent an email advising of increased impact at one point in time due to some other circumstance.	12/23/2020 1:35 PM
726	They responded in writing in a reasonable timeframe but basically said due to covid their are more domestic flights hence heavier usage of the new runway and impacting our location. I couldn't really see the logic in the response as surely overall capacity is still much less than normal.	12/23/2020 1:21 PM
727	No resolution proposed	12/23/2020 12:21 PM
728	Generic response or no response. No action taken to improve the situation. When calling, I was told they were making an effort to reduce flight early and late and this has not happened	12/23/2020 12:13 PM
729	Have received reply from Noise Ombudsman to the effect that my complaint has been received and will be registered in their system BAC was dismissive of my complaint saying everything they have done is best practice and reviewed by "technical experts" and approved by Aircservices Australia - but was clearly done from an optimal airport operations perspective with complete disregard for community impacts. Don't believe I got a reply back from AisServices Australia regarding acknowledgement of my complaint.	12/23/2020 12:06 PM
730	did not receive any feedback	12/23/2020 12:00 PM
731	Responses from Aircservices Australia were dismissive and sought to minimise the impacts.	12/23/2020 11:58 AM
732	No response received at all to date	12/23/2020 11:44 AM

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733	responses were of a standard format response that provided no opportunity for further engagement	12/23/2020 11:38 AM
734	BAC directed me to ASA. ASA said the flightpaths were designed by experts and therefore the best they could be. Neither has offered to do anything that would reduce the impact.	12/23/2020 11:36 AM
735	Pla story but no intention to assist	12/23/2020 11:35 AM
736	I think there was no willingness to help and no perceived knowledge of the problem	12/23/2020 11:19 AM
737	Buck passed	12/23/2020 10:39 AM
738	Polite, perfunctory. A reinforcement of the view that the operations were well within the agreement. However the agreement seems to be so broad that there does not ever seem to be a situation where there can be a transgression	12/23/2020 10:33 AM
739	A long response but an inconclusive answer as to how the noise issue can be or will be improved	12/23/2020 10:25 AM
740	They acknowledged my written communication. That's it.	12/23/2020 10:18 AM
741	No response received other than media reports	12/23/2020 10:12 AM
742	The response has been to supply facts and figures. No active support re response to Brisbane Airport reneging on their agreement to use routes over the bay.	12/23/2020 10:10 AM
743	Generic response from BAC. I wrote 2 letters of complaint and received the same response signed by two different people.	12/23/2020 9:57 AM
744	The bac does not do a good job at quantifying the number of flights per hour. I understand there are variables which impact on how many flights go over but a range and an average would communicate in a way that is understood. I think the uncertainty of how the number of flights will increase when covid is over is worrying. Also the ability of taking flights over the bay is not being used well enough - if they can do this at night then the same criteria should apply during the day. The airport should have found a different solution so that established high density areas were not so affected.	12/23/2020 9:40 AM
745	response was typically lengthy and bureaucratic and didn't seem fully genuine.	12/23/2020 9:38 AM
746	BAC respond quickly but refer you to Air Services. Air Services are very slow and responses usually ignore the original question.	12/23/2020 9:17 AM
747	Response was quick but with no effectiveness	12/23/2020 9:17 AM
748	It was just a general response email.	12/23/2020 9:00 AM
749	It has been 6 months since writing to Michael McCormack and I personally visited his electoral office in Wagga Wagga 3 days ago- still no response has been provided although verbally his staff confirmed receipt of my correspondence in July. State Premiers office responded by telling me it was a federal issue. State Clayfield MP Trevor Evans has responded and taken action writing to ASA and CASA. BCC has responded informing me it was a federal issue. BAC and ASA have responded with technical jargon and complete lack of empathy for the situation. When I personally met with BAC reps they blamed ASA and ATCs and lied about items such as changes to daylight savings not affecting the 10pm-6am restrictions over residential areas.	12/23/2020 8:54 AM
750	Airservices provided a lot of history but little if any details of noise issues and possible mitigation going forward	12/23/2020 8:44 AM
751	Details were provided to me relating to existing information about flight impact. No new details were provided in the response	12/23/2020 8:41 AM
752	It was non conclusive, stating the matter was still under investigation	12/23/2020 8:25 AM
753	Email response received. My take was that residents below the flight path had to accept whatever air services, government, etc had decided. No noise restrictions, no curfew, no tightly controlled flight path.	12/23/2020 8:24 AM
754	The response focused on engineering lingo with no appreciation of the social and human impact of the noise.	12/23/2020 8:23 AM

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755	From AsA dismissive, condescending. From MP no response, from Councillor (Kara Cook) not interested, BCC does not have any responsibility. I protested again and was rebuffed and refused a meeting with Cr Cook.	12/23/2020 8:16 AM
756	The reponses are all petty fogging responses from functionaries without any interest or compassion. There was no response from the Mayor who appears to have no interst or sympathy at all for his affected constituent -he is a disgrace. The local labor MP and Councillors seem to be mounting some sort of effort on out behalf but I don't entirely believe they are motivated by anything other than being seen to 'do soemething'	12/23/2020 8:15 AM
757	Seemed like a stock standard public relations letter, albeit with a small section that personalised information (ie the activity listed on aircraft on the night in question).	12/23/2020 8:13 AM
758	Long delays and then just boilerplate responses suggesting nothing can be done.	12/23/2020 8:05 AM
759	I received a stock reply which intimated that there was no problem. It failed to recognise the change of flight patterns with many less flights landing over the bay than had been represented in the flight path information prior to the second runway being built	12/23/2020 8:05 AM
760	Did nothing, said it was Casa issue	12/23/2020 7:55 AM
761	Willingness to help	12/23/2020 7:55 AM
762	They don't care and just get fobbed off	12/23/2020 7:53 AM
763	Indifferent.	12/23/2020 7:53 AM
764	All very dismissive. MP said he could do nothing. BAC was just an automated response.	12/23/2020 7:52 AM
765	No contact	12/23/2020 7:46 AM
766	I was told the ANO would look at my concerns in the new year 2021	12/23/2020 7:46 AM
767	Standard generic response . NO follow up action.	12/23/2020 7:46 AM
768	I have made 40 complaints and so far this is the only real reply that I have had. My local members say they are sending letters to the Deputy PM but its hopeless. We feel helpless and isolated.	12/23/2020 7:44 AM
769	BAC little help	12/23/2020 7:36 AM
770	Each response I received "promoted" the benefits of the airport, told me what had happened (which I already knew) and failed to acknowledge or address the concern.	12/23/2020 7:33 AM
771	Nil	12/23/2020 7:32 AM
772	Poor response. Just told you the noise would get louder after COVID 19.	12/23/2020 7:32 AM
773	acknowledged amostakewas made and that was it	12/23/2020 7:30 AM
774	They gave me a copy and paste response containing generic info which didn't acknowledge my issue	12/23/2020 7:29 AM
775	Standard responses that do not answer questions asked and simply repeat old and misleading information. Show no understanding the issue, unwilling to engage, blame others and deflect.	12/23/2020 6:47 AM

Q25 Please share any other comments or insights that may help our cause.

Answered: 1,027 Skipped: 1,079

#	RESPONSES	DATE
1	I have lived in Balmoral since 1993. Despite protests and community action, the new runway was built and now the predicted effects are being felt. The BAC business model is based on 24 hours operation. This will be unstable given the environmental impact.	3/17/2021 9:43 PM
2	I fear my marriage will collapse over this. I am gutted this has happened.	3/17/2021 9:40 PM
3	Very noisy at New Farm Park. The noise is much worse here than at our home. Also friends at Bulimba are much worse effected - can't entertain at times due to the constant noise	3/17/2021 9:39 PM
4	We have 2 properties affected. Purchased in 2007 and 2010. I have grave concerns for both properties. The ability to rent out our investment property (we have had 1 tenant leave already) and sustainability for our family to live here have been impacted. We've spent our life earnings on this house including an easterly facing living, pool and back yard area that is now rendered un-usable due to the Aircraft noise. My measurements are far more than 70dB, with the larger planes (777 is the largest I've measured so far had readings up to 82dB on takeoff, while this was on an iPhone, i'm looking to get some concrete and accurate readings from a calibrated sound meter. I feel like the community never were told the true impact of what this would be like. Some real world examples of what 70+dB regularly flying overhead for 16 hours per day is not habitable. Some measurements. I.e. It will be louder than having your lawn mowed (intermittently, for 16 hours per day). It will be louder than standing in a garage with a 700HP SUV starting up, every 10-20 minutes randomly for 16 hours per day, both I've measured and sounds absurd when you relate it to like events in your living environment. Personally, I run a company of around 70 people, I'm finding it more difficult to function on a daily basis due to lack of sleep, noise anxiety, heightened tension in the household and increased feelings of anger toward what would usually not affect me, this all leaves me generally not wanting to be in my own home. My decision making, memory and information retention have all declined significantly over the past 6 months due to this noise. After some time off over Christmas we went and stayed at the beach for a few days, the improvement in our family life was significant. I also noticed a change weekend of 2nd January 2021 here at home (I think it was those dates). Runway 2 wasn't used for a period of about 48 hours from what turned out to be a systems update, the environment and mental state of our household was much more positive for this short period. Anything I can do to help change this I am 100% signed up for, please reach out to me if you can use any assistance.	3/17/2021 9:25 PM
5	We have two flight paths!! Old flight path just to the left and now new flight path right over my fucking house .. BAC said flight path would run 100 metre down the street but planes go right over my house...and still when there is no wind they still land from the South over my house. Why????	3/17/2021 9:20 PM
6	It would make a big difference if all flights required to take off or land over the suburbs use the old runway as a priority. From my observations the new runway appears to be the preferred choice for flights over the suburbs on most days.	3/14/2021 8:11 AM
7	Have been living in north qld just got back to Balmoral where I have a house. What the heck has happened in 4 months. This is a catastrophe. They told us planes will using the bay to fly in 2013. What is this??	3/12/2021 6:22 PM
8	Please help!	3/12/2021 5:36 PM
9	There is confusion about the number of significant changes to suburbs affected since the first public consultation in 2006 and I cannot find any conclusion to the Qld Gov concerns expressed to the Federal Gov at the time. Nothing showed up in our property searches in 2015.	3/12/2021 7:50 AM
10	They should have provided a noise simulator at community engagement events to allow people to understand what 70-80 decibel levels actually sound like. You need to experience it to understand it.	3/11/2021 10:31 PM

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11	Prior to the 2nd runway opening I had lived for over 5 years in a home that was so quiet that visitors and family commented on how wonderful the quiet was, even in a suburb close to the city. Now visitors and family only talk about the noise of the planes as they look up at the underbelly of a plane!	3/11/2021 9:05 AM
12	I cannot believe our elected representatives have allowed this to happen to us, and continue to tolerate the misinformation we are given and the abuse of the airport's social licence to operate flights over Brisbane. They had a golden opportunity to move the airport out and away from people and instead decided to pollute the entire inner-city with noise and emissions. Short-sighted, greedy and possibly criminal neglect?	3/10/2021 2:51 PM
13	Thanks for your ongoing efforts with coordinating and advocating on this issue. I am still shocked that the BAC flight tool does not represent the actual number of flights occurring. That flights continue to go on late into the evening. I am also disappointed that there is no support from BAC or Government for people impacted to mitigate homes to lessen the impact.	3/10/2021 11:36 AM
14	There is no logical reason why a northbound plane has to travel 12km or south to fly around the CBD area and then fly the same 12km north before actually starting its journey - this is a monumental waste of fuel - not to mention contributing to greenhouse gas emissions unnecessarily. Further, in the 90's, all aircraft fly over Moreton Bay.	3/10/2021 10:54 AM
15	I knew it was coming, but I strongly consider that the number of flights taking off and landing over the top of us is waaaaaaaay in excess of what was promoted. We get woken at 4:30am by Toll and other cargo planes taking off. Why on earth are these not taking off over the bay? I know the rule about the wind speed etc., and every time I'm woken, I check the wind speed at the airport and get so angry. The wind speed is often less than 10 knots and these planes can take off very safely at any wind speed up to 10knots. The 5 knot rule is a joke!!!	3/10/2021 8:41 AM
16	Please note, moved as a result of aircraft noise	3/9/2021 4:49 PM
17	Planes are so low you can read the bottom of the plane. They are directly over our house. Some days they come over every couple of minutes .	3/9/2021 4:46 PM
18	I have joined petitions but not contacted authorities by myself. I believe in power by numbers.	3/9/2021 3:10 PM
19	Having lived under the airport in Sydney, next to the RAAF base at Richmond and Amberley and being a pilot myself, I have been pleasantly surprised with the lack of noise generated by the new runway. The final flightpath is much closer to my house but thankfully jet aircraft tend to configure prior to the final approach fix and the turboprops configure later on finals so we avoid the larger power changes as the lift/drag ratio changes. As the newer aircraft types become more common and the Boeing NMA and Airbus A320 NEOs become more common, it's actually going to be possible that we won't hear the aircraft inside our house at all. We were pretty worried initially about the noise but overall I have to say it's been much better than we expected.	3/9/2021 1:39 PM
20	It is absolutely devastating how much aeroplane noise there is. And covid has drastically reduced flights and it is still unbearable. I invite any of the owners of the airline industry to come and spend a day with the deafening noise overhead!!!	3/9/2021 8:36 AM
21	This needs to be addressed urgently!!	3/9/2021 7:30 AM
22	Aircraft are very inconsistent in the height they travel over our house we are tracking then on flight radar 24 & it varies between approx 1700 feet to over 2000 feet. This variation matters also the way the pilots are flying the planes	3/8/2021 6:36 PM
23	There is no legislation, Federal government does not want to legislate and QLD government has no jurisdiction as it is matter for federal government. I gave up.	3/8/2021 5:28 PM
24	We should be grouping together and protesting by paying 25% less in land rates - to Brisbane council - they will always pay attention when it hurts their pocket - 25% deduction for medical, stress and noise impact. Brisbane City Council let this happen - they should be impacted as we are impacted	3/8/2021 11:38 AM
25	I'm sure you have covered all insights already but here is my comment: I bought my first home in New Farm in January 2020 (a small one bedroom apartment). I followed the advice to get checks done on my home including whether it was in a flood zone. It never occurred to me that it would be in a flight path. Since the planes started, I have had sleeping problems. I can't just move house as I can't afford to.	3/8/2021 8:24 AM

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26	Whilst I have some sympathy for anyone who has lived in the area since before the runway started being built, it has been on the master plan for I believe 50 years and building started 10 years ago. So like many airports round the world (Heathrow was mentioned somewhere) anyone moving in in recent times should have been aware. I certainly was.	3/7/2021 2:31 PM
27	Have a curfew from 11pm - 7am at least for no flights over residential areas	3/7/2021 9:06 AM
28	The turbo props are not following flight paths, they should be further south. Planes are flying all hours of the day and even overnight which is not idea with a newborn. We purchased in 2017 and checked the flight paths before buying and now worried about value of homes especially when normal travel returns	3/7/2021 8:53 AM
29	We need a more equitable distribution of flights paths and the use of the entire runway for takeoffs. In addition to this a curfew should be placed on BAC operations regardless of the perimeter zones they insist they have. BAC do not own Brisbane. It belongs to the people.	3/6/2021 11:23 PM
30	In the 21st. Century why would a government design a flight path over inner city suburbs!	3/6/2021 8:54 PM
31	Some planes seem to be flying very low, evening time is very busy and they seem to keep flying over even into the night and sometimes at 430 in the morning	3/6/2021 7:19 PM
32	At Acacia Ridge I now experience a lot less aircraft movements flying directly over my house than in the past. Before the new runway opened the approach to Brisbane during northerly winds placed ALL aircraft on the 8 mile ILS final approach directly over my house, where today I only see aircraft mainly arriving from the southern sector. The opening of the 2nd runway has been great for us as it spreads the noise signatures over a wider area rather than the same population being exposed over and over, but aircraft flying overhead never affected me and you learn to live with it, just like you do if you live next to a busy rail line or a major highway. It's called accept, adapt and if you can't move. The change is everyone's hands, because the airport or the flight paths aren't going to change due prevailing weather and winds and safety requirements in maintaining aircraft traffic separation in and out of BNE during climb and descent at the same from the East, West, North and South and whilst also avoiding air traffic impacts from Amberley, Gold Coast, Sunshine Coast, Archerfield, Redcliffe, and Caboolture airports. It's not as simple as people think.	3/6/2021 10:37 AM
33	The flight mapping tool was extremely misleading, the heat mapping & noise level is flat out wrong. We considered the flight path & relied on this tool prior to purchase, we would have not bought the property if this information was accurate.	3/5/2021 3:13 PM
34	My main issue is that the flight tool has proved to be completely inaccurate to the point of misleading. Not only have the decibel levels been higher (observed on an app) the frequency has too (pre covid). I note the wording has recently changed on the tool to advise those within a 3km radius (of our location) to move the pin under the flight path. This has only happened very recently. We would not have purchased this property in May last year had the information been more accurate and transparent.	3/5/2021 3:08 PM
35	I always thought that airplanes using the new runway would come in over the bay, not over Brisbane. I thought that was a no brainer. I understand that it is a shorter route, and therefore more cost effective, but I feel my value as a Brisbane citizen is grossly undervalued. I am extremely disappointed that "big brother" has more power and influence, than tax paying and voting residents.	3/5/2021 2:57 PM
36	There should be a flight curfew between 10pm - 6am like in other cities. Majority of flights should be directed out over the bay not over residential suburbs. Frequency and number of flights are unacceptable. We are experiencing flights up until midnight and starting again from 4am which is having a major impact on our sleep and mental health of my family.	3/4/2021 8:24 PM
37	The flight path tool is not accurate, in particular helicopters and small aircraft regularly fly over.	3/4/2021 7:04 PM
38	The current flight paths do not match what was promised	3/4/2021 6:55 PM
39	I don't see why planes should fly over Brisbane homes and suburbs when there is little or no wind and it makes no difference what direction they take off in, especially in summer when there is no much wind or when most winds are from the south-east.	3/4/2021 5:03 PM
40	The description of the noise level was misleading. It seems as though the 2nd runway is being used in a different manner to that which was advised. With limited flight movements at the moment this is only going to get worse. Having planes fly in top of you in 5 minute intervals	3/4/2021 4:58 PM

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(sometimes shorter) from 6pm to after 10pm is severely impacting quality of life and the ability to enjoy my property.

41	no	3/4/2021 3:20 PM
42	The Brisbane Airport new runway website was extremely deceptive in regards to new flight paths. It actively excluded turbo props from its interactive website and did not make you aware that you looking at all planes. the turbo props were on another page via a tiny link that disappeared on their website if you toggled between flight paths and acoustic noise. When you go to the turbo prop page, they give you a tiny jpg showing two flight options and not the option to enter your address or even zoom into the pictures. You would have no idea if your property was to be affected or not.	3/4/2021 2:28 PM
43	We were originally told that flights over night would go over the bay - this is not true. Planes are also low on landing - we were told that they would take a higher path and come low closer to landing.	3/4/2021 12:34 PM
44	I despair of the thought of when flight numbers return to pre-COVID levels. The impact on my life now is already significant and uninvited.	3/4/2021 11:42 AM
45	Why would you build new runways that impact high density population AND businesses of the inner city. I do not know the issues confronting the decision makers here but maybe another airport like Avalon?	3/4/2021 11:26 AM
46	Get quieter aircraft	3/4/2021 11:10 AM
47	The noise experienced from flights overhead is much higher than the tool indicated. It is as if the craft are at a lower altitude than they should be.	3/3/2021 10:15 PM
48	I am happy with the current situation, as planes have flown over our home for as long as I can remember. Now they fly on a different path, so it's not directly over our home, but we still see them easily.	3/3/2021 10:00 PM
49	Have been told that a southerly take off will be considered which turns north soon after takeoff to mirror what happens from the Legacy runway to avoid planes taking off over us as well as landing when the winds in the opposite direction. We are directly under the ILS flight path (BAC flightpath G)	3/3/2021 1:06 PM
50	This needs to be addressed. I believe that the patch can go out to sea.	3/2/2021 6:11 PM
51	Finally something where we can express ourselves about this horrible situation day in day out.	3/2/2021 2:21 PM
52	All I ask is that planes fly a little higher	3/2/2021 1:41 PM
53	Living in a suburb so far out of the CBD I would never have expected aircraft noise to be a concern for me or my family. However, it definitely is now.	3/2/2021 1:26 PM
54	Why flight path can't go over Mt Glorious rather than built up Samford	3/2/2021 12:47 AM
55	Will be seeing GP for stress as have been terrified by low and loud aircraft fear of crashing into my home	3/1/2021 10:22 PM
56	The survey would have greater sway if it was designed with a neutral starting point so that a balanced viewpoint this issue can be provided.	3/1/2021 7:31 PM
57	I could not tell from the initial flight path information that the planes would end up coming almost right over my house. I don't understand why all flights have to come in and take off over my house - why can't they do sharp left or right hand turns and spread the noise... I had no idea they'd pass over so frequently, and so low. I loved my home and area before this - now I look forward to the day I can sell up and leave	3/1/2021 7:08 PM
58	Another complaint was lodged to Airservices today and then to the Noise Ombudsmen because today was another bad day at home. If I had a choice I would move and I certainly would not choose to live where I do at the moment yet I have lived in my Street for 45 years.	3/1/2021 6:34 PM
59	Back to back flights and low flying over mount Samson need addressing. This is only getting worse as the flights increase.	3/1/2021 4:04 PM
60	At the information booths I attended the level of aircraft noise and number of flights was down played. I believe we are already above those volumes of aircraft per day and the amount of	3/1/2021 12:48 PM

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noise is obviously way above expected. No one ever said you would have to pause your TV or stop a conversation until the plan had passed by.

61	I recently went to a community engagement session at the Samford community hub. There are some jets which are louder than others. I found out the jets which make the most noise (a really loud whining/screeching noise) are Jetstar planes, and the noise could be reduced if the airline put guards on its jet engines. Why isn't the airline forced to do this?	3/1/2021 12:19 PM
62	I had no knowledge of any flight path changes that would be close to my home . We now have planes flying around our home 24 hours a day. The noise levels can block out the tv and planes are very visible from the garden, sometimes directly above the house. I'm very confused about why we weren't told that this was about to change our lives.	3/1/2021 11:07 AM
63	when was the aircraft flight height changed and from what height to what now	3/1/2021 8:39 AM
64	There are ways to reduce this unacceptable noise as is managed in many cities worldwide, yet Brisbane feels it does not need to make the solid efforts to do this. It's shameful, embarrassing as a government of a first world country. it will destroy our inner city and 100% responsibility falls back on the powers that be in their management of this in a more appropriate way.	3/1/2021 7:29 AM
65	If they used the Moreton bay flight paths for both runways for landings and takeoffs 90% of the time, the impact would be minimal. My father is a retired commercial pilot with decades of flight experience on 737s and has commented that this is achievable however it would cost more on fuel.	3/1/2021 6:30 AM
66	Honestly - the planes are so loud where I live it has severely impacted my quality of life and stress. They are simply too low and frequent. It is not as simple to say 'just move' because I love my community and where I live, the kids love their school and so on. I don't expect them to disappear completely but surely we have more going towards the bay etc so the negative impact is at least reduced.	2/28/2021 10:34 PM
67	We live on a hill and the planes are very close over head. They fly directly overhead, every few minutes and I can't hear my family, TV or anything, it's can be all day!	2/28/2021 7:00 PM
68	An informal survey I did October 2020. Flights over my house from 4.30pm. 4.33pm 4.35 4.53 5.04 5.19 5.21 5.34 5.45 5.48 5.50 5.53 6.08 6.13 6.17 6.19 6.20 6.22 6.24 6.39 6.48 6.54 6.56 6.59 7.01 7.05 7.07 7.10 7.13 7.15 7.18 7.21 7.24 7.27 7.43 8.04 8.13 8.31 8.38 8.53 8.57 9.01 9.03 9.12 9.21 9.33 9.48 9.49 9.52 9.56 10.02* 10.09* 10.33* 10.37* 11.24* Thursday October 1, 2020 49 flights over house between 4.33pm and 11.24 pm * asterisk times were flights over Cannon Hill which I can still hear, but not nearly so badly. I made this informal survey in sheer frustration. there had been dozens of flights before I started counting at 4.30pm. I dread the future when Covid goes away and there will be dozens more flights. TV. I now have to record every program I watch so I can playback sound I couldn't hear when a plane went over. Prime time Tv time seems to have the most number of flights. Every 2 mins in the survey above that I did. My house site seems to be only about 90 seconds from landing time. I have lived or worked in this area since 1960. I resent media comments that "the rich suburbs" are whining. It was a working class area when I came here. Every time I hear a loud noise I look up to the ceiling to see if a plane bit has come off.. And as there are builders crawling all over the suburb there are a lot of loud noises. The noise is not just audible when the planes are directly over the house, but for some considerable time as they approach and leave. I believe that the noise at Balmoral is worse than the Airport mapping shows. I have the doors and windows closed far more than in the past and am forced to use the air conditioning. My balcony rails have more and more black greasy film on them. probably elsewhere but more noticeable there. Have to be wiped down every day. No curfew means I am often disturbed in the early hours. This will get worse after Covid. IT IS A NIGHTMARE. It is going to get much much worse when the world returns to normal.	2/28/2021 5:43 PM
69	I have lived here for 50 years. I am used to aircraft noise but did not expect the level of noise from planes using the new runway. I don't believe that BAC accurately informed residents how much noise 70 decibels is, at the distance the planes fly nearby to us going north.	2/28/2021 5:14 PM
70	All the information we heard or read was about how the affluent suburbs near the airport would be affected. Ascot, Hamilton etc. Our area was not mentioned. Nor was there a diagram of the flight path published that we could find. I read and watch all the news. We were unprepared for the change in our lifestyle due to so many aircraft overhead. We also get the lower flying training aircraft out here from Archerfield. There are no local newspapers here anymore.	2/28/2021 5:08 PM

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71	All published information indicated reduced aircraft noise. There was no information about low flying turbo prop planes impacting Stafford Heights	2/28/2021 3:48 PM
72	The flight maps on the BAC website do not represent the flights directly over my house	2/28/2021 3:27 PM
73	I find it Ludicrous that the aircraft should be flying at heights as low as 2800 feet above Forestdale while descending & turning & while being 30km or 98425 feet, from Brisbane airport (lineal measurement). The current nominated height over Forestdale of 3000 feet is maintained from Forestdale to Tarragindi (15 km or 49 212 feet), before further descent starts again. The descent from Tarragindi to Brisbane Airport. If this descent rate is applied from Tarragindi to Forestdale then the height over Forestdale should be be 6,000 feet, not 3,000 feet. The designated flightpath changes flights from Adelaide, Canberra & Perth from a straight on approach to a series of pointless turns. all air traffic from southern areas should follow a straight on approach with a constant rate of descent from 8000 feet over Teviot Downs. Corresponding Air traffic from the North is descending towards 5000 feet over Wacol. So there is inconsistency that the air traffin from the south should be be descending towards 3000 feet over Forestdale.	2/28/2021 2:34 PM
74	Essentially we had absolutely no idea that we would have any flights coming over the top of our property. The earlier flight paths that I saw before it opened had any flights coming near New Farm skimming the New Farm Park tip of the peninsular. I was really shocked when they started to fly regularly and so low (that landing gear was down) over Teneriffe Hill. There was never any indication made to us that we would ever be impacted. I am very nervous once international flights resume what this will mean for this area and others across the river from us.	2/28/2021 2:00 PM
75	The concentration of the flight path and sheer volume of planes even during COVID is astonishing - they seem to be every few minutes and one is going overhead now. The impact needs to be dispersed across greater Brisbane in lieu of a single corridor	2/28/2021 1:33 PM
76	Aircraft Noise is excessive, particularly midday between 12pm and 3pm. Happy to support action against having flight paths over the City and residential areas.	2/28/2021 11:14 AM
77	Serious concern once domestic flights back fully. Very serious concern that with hardly any international flights at moment, that noise and emission pollution will be much worse then.	2/28/2021 10:46 AM
78	The sound Is unbearable	2/28/2021 10:26 AM
79	I cannot understand why the flight paths are not spread out more across Brisbane. We were told at a session run by BAC that the pathways were set and residents in surroundings suburbs were told the planes would not fly over their suburbs. This is so unfair and politically backed.	2/28/2021 9:15 AM
80	A campaign to inform people where to formally make complaints would be helpful. More knowledge about the impacts on air quality and water ways would be helpful. Getting childcare centres in flight paths to join campaigns	2/27/2021 7:33 PM
81	Some flights feel too low - can this be checked?	2/27/2021 5:14 PM
82	The present noise level is obviously going to significantly worsen when normal flights resume .	2/27/2021 3:12 PM
83	One thing I noticed in an early animation of the runway, from years ago, (admittedly, they did say 'under ideal conditions'... how were we to know this means "never") was the NPR would enable arriving planes to land over the bay, at the same time as departing flights take off over the bay. Irrespective of the 5/10 knot alleged safety issue (ha! We have YEARS of data proving this is a non-issue in Brisbane...) this option seemed wonderful, and the graphic made so much sense I understood why they went ahead with the NPR. However, later I thought, how do they get the plane that has just landed over to the other runway, to take off again. So often, planes need to carry on to Sydney or Cairns, and are just just popping into Brisbane. Also, every plane that lands will eventually depart. This would be a nightmare on the ground with the planes literally driving around all over the place, and would take a fair amount of fuel as the runways are too far apart! It really seems like it could never have been a viable option to run both runways concurrently like this. What a joke. I think the Government should step in. This is a public health issue and its currently being totally mismanaged and we have no sense of when it will let up! Is this really going to continue like this?!! This kind of thing is EXACTLY why we have elected representatives. If planes can't come in and out over the bay MOST of the time, we need to set the exorbitant costs aside, go into debt, move the Port of Brisbane, WHO CARES, just build another runway further South, where you are not impacting 99% of the	2/27/2021 2:50 PM

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darn population of Brisbane! People like me and my husband, who worked to the bone, scrimped and saved and went without to pay a FORTUNE for our inner city house, thinking Bardon would be the best and safest place to raise out family, no matter the sacrifices. It was, until July last year!! How much does the Government spend on other less impactful things!? We are potentially hosting the Olympics!! That will cost \$5billion (we could build a few new runways with that!) and we will just be showing the world how fast people can get through the airport (hooray....) to then be subjected to extreme noise pollution during their stay, disturbing enough they will never want to return.

84	Appreciate all your hard work. Is there anything else the residents can do to assist... Rally. Signs???	2/27/2021 7:51 AM
85	The first time we became aware of the impact of the flight paths that the new runway presented was on or about April 2019 when a pilot, living on Balmoral Hill, arranged a letterbox drop advising residents of what would occur when the runway opened. This notification addressed the potential impact of the new flight path which at that stage had only recently been published. No other information from any relevant organisation associated with the new flight paths was presented before this time. Not being active on social media (which is not uncommon), meant that at no stage were we made aware of any public information sessions or scheduled events. To this date we are still unsure whether any did in fact occur. 1. Appropriate community consultation was not undertaken. 2. Information that was eventually provided by BAC was incorrect and misleading. 3. Some suburbs have been singled out and are seriously and adversely affected by the introduction of the second runway. 4. Air Services are dismissive and not responsive to complaints. Lately there has been no response to some complaints. 5. The noise from aircrafts is adversely affecting the lives of those living underneath flight paths. 6. Local, State and Federal Governments are not interested in addressing the issues.	2/26/2021 8:26 PM
86	Enter from the bay and take off into the bay. It's not rocket science.	2/26/2021 7:30 PM
87	Please persevere. I really appreciate your efforts. I do not want to leave my community.	2/26/2021 8:25 AM
88	It seems now that Airservices are redirection flight at will, and considering we don't have the larger international flights presently the noise is just going increase.	2/25/2021 5:19 PM
89	These planes vary is noise level .. some (very few) are quite tolerable but 90% are very low, so loud that I feel my head is going to explode ! The metal on metal squealing noise added to what sounds like horrific blasting air brakes make me feel like I am going crazy. I could almost touch these planes if I stood on top of the unit building and reached up!! The frequency is intolerable ... some days they are every 3 minutes ! I have timed them!!! Just when you think it is over .. here comes another .. and another and another !! I don't have the funds to move .. I am trying to learn to cope with living in a unit where I cannot hear the TV, the radio or the person on the other end of the phone ... If chatting to someone outside .. you stop talking or yell to be heard. I get headaches regularly now and can sometimes smell aviation fuel/fumes as they fly over. I see a psychologist to help with this but I just don't know what to do most days. Does anyone who approved this flight path actually live in any of the affected areas ?? I would say NOT !! This form or abuse and disregard for fellow human beings should be considered a criminal offence. Please Please stop the planes !!	2/25/2021 9:07 AM
90	Needs to be a flight curfew and planes /pilots need to adjust to making less noise when flying over populated areas	2/25/2021 4:08 AM
91	RE: Question 4: I answered NO, but we have had aircraft flying around from Archerfield airport for years. Flights seem to have increased though and we have more aircraft flying overhead than usual, particularly on weekends... Together with the new flight path aircraft, the frequency and the increased noise pollution is disturbing and distressing. I have NEVER at any point been contacted regarding the new runway and it's impact at my address, either in 2005/2007 or 2018. Didn't think it was going to impact our suburb... I remember Campbell Newman had said the planned runway would extend out over Moreton Bay to reduce the impact on the City of Brisbane. I can recall seeing a map with the new runway and the new flight path and it was never going to impact our suburb. Maybe that's why I was left off the contact list?? I cannot recall receiving any information regarding the new runway impacting our address. EVER!! And now I have aircraft flying directly over top of my home. I was not expecting this at all!! The arrivals are noisy and the departures are too!!! I have at this point not complained to any other authority as I didn't want to whinge. I didn't think that by lodging a complaint it would make much difference. I feel the 'little' people who have made up the fabric of beautiful Brisbane just have to live with it :(When I noticed last year that we seemed to be living under the new flight	2/24/2021 8:41 PM

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path, I thought I would see how I could manage with the changes. I thought that I could deal with the increase in noise pollution but I now realise it's not so easy! I am also very concerned that when we are out of the COVID crisis the increase in air traffic will be UNBEARABLE!! I am a Moorooka resident that has lived in the same home for 25 years. I chose to live here for that long because I loved the area and my house. It has been a peaceful and pleasant suburb to raise my family. This is the first time I have even contemplated selling because I cannot see a reasonable solution to the noise pollution. I am always listening for the damn plane noise 'cause I know it's coming to disturb my peace. And no, I haven't been to see a therapist; yet... I am not sure if my ramblings help, but Best Wishes and Good Luck :~)

92	I've lived in New Farm for a few years and never had any issues. I knew about the new runway but didn't realise they would use a different flightpath and be so very noisy. If I'd realised I would not have bought where I did, but moved somewhere else.	2/24/2021 6:13 PM
93	Like many, I feel powerless in this struggle and feel that I just have to accept what has happened, despite the fact that the BAC mislead many people.	2/24/2021 9:17 AM
94	We feel that the federal government representative has let us down.	2/22/2021 7:38 PM
95	The only reason I knew about the airport was when the noise started. I found information from asking neighbours and local community groups online	2/22/2021 4:49 PM
96	Our biggest concern is that we have yet to really understand the impact of this runway on our lives given the airport is running at very low capacity due to C-19. So our answers to this survey may change to time (probably resulting in a more negative). Also noting the change in working environments and a shift to a more hybrid model (work from home / office).	2/22/2021 4:02 PM
97	The city of Brisbane has destroyed	2/21/2021 1:21 PM
98	We need a curfew and straight rules preventing operations from the new runway over residential areas until capacity is reached.	2/21/2021 12:59 PM
99	Some 15 years ago I lived in the suburb of Mascot in Sydney on the flight path. The noise was nothing compared to what I'm hearing now. The houses there are fitted with double glazing however even allowing for that the planes coming over Raceview Avenue are a good deal louder than they were at Mascot. Where they are reversing engines when they fly over I'm not sure but they are definitely louder.	2/20/2021 11:21 AM
100	The noise of the flight is unbearable as the plane fly right over our house and sometimes we can feel the vibration, from 6:00 am, it will get much worse once our border open as increased international flights	2/20/2021 9:12 AM
101	It would be very simple to fly planes over the bay. When planes have to take off the other direction they should ascend rapidly and pass over less populated areas and move out to sea. When the first runway opened in 1988, they touted the ability to fly out over the ocean away from the city. What changed? People do not matter in the new flight paths and this bothers me.	2/19/2021 2:01 PM
102	It is my belief due to covid, that only a fraction of the planes are flying at this point in time, at the moment you can't open your windows for the noise and there are no international flights, much larger larger planes much more noise. It's an absolute disgrace, planes should fly in from over the ocean and fly out the same way. Until they reach 30000 feet they should not be flying over land, noise pollution, not to mention the normal pollution giving way too many health issues, from all the crap that's produced the planes, being dropped on the people below.	2/19/2021 12:55 PM
103	I have lived in my street since 2007 and have never found the airport noise to be a problem (even though I'm a shift worker). I work at the airport and checked all the information prior to the new runway opening. We built a new house in our street in 2019 and checked all the council noise proofing requirements (none for my street) and the BAC noise propagation charts that the new runway would cause. The noise level predicted wasn't accurate and although we are in a new house, the noise from the aircraft is so loud that we can't sleep through it. The sleep disruption is the worst part. We would like no aircraft using the 3rd runway between 9pm and 7am and for it to be a last option during the remainder of the day. We can't hear the tv and it disrupts us working/studying. I feel for the people who live in older house in our street as it would be even worse for them.	2/19/2021 12:18 PM
104	I feel the quality of my life has been significantly impacted. I have heard from various sources that the BAC has options that would alleviate this impact. Their profits are not more important than the quality of life for so many people.	2/19/2021 12:16 PM

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105	There are a whole number of schools and educational facilities at East Brisbane which now fins themselves disturbed by the aircraft noise including the Anglican Church Grammar School and Coorparoo Secondary College. When teachers have to raise their voices above aircraft noise, this is a big problem in the classroom.	2/19/2021 11:03 AM
106	The flights kick off at day break and sometimes end around 10pm. I am at work during the day but over the weekends the flights are frequent and problematic. I literally bought and moved into my apartment a week before the 2nd runway opened (August 2020) and had I know it would be this bad I would probably not bought here in Ascot - I am now seriously concerned about the value of my property and the area. I have to pause the television, hold phone calls (embarrassing) and shut the windows to function - it is bad and something has to be done.	2/18/2021 7:46 PM
107	The decibels are much higher than 70db inside my home from aircraft noise.	2/18/2021 6:11 PM
108	I think my thoughts and suggestions have been well stated Hope we can al be adults and work to a Win ,Win situation for all and egos get involved	2/18/2021 5:10 PM
109	Some residents in the Unit block in which I live have moved to escape aircraft noise. Others of us don't have this option due to cost involved.	2/18/2021 4:53 PM
110	It sucks	2/18/2021 2:56 PM
111	The flight path info did not adequately convey sound pressure levels - it was not clear for members of the public. I have a background in engineering related to sound.	2/18/2021 2:09 PM
112	I will share to social media: stories, petitions and such that are relevant to all effected suburbs, not just to New Farm or one specific suburb. Some of the early petitions were just about New Farm or Bulimba so I didn't share. Lots of people rightly feel that New Farm and the most impacted inner city is full of cashed up jet setters who don't deserve sympathy on this issue and that's fair enough, even though some of us rarely, if ever, fly. To have the biggest impact, the campaign should be bigger picture including all effected suburbs. Also, they shouldn't expect us to write 7 different letters to all the different organisations. If our politicians were doing their jobs they would cover that for us. One person in our building has already sold due to the issue. That QUT research claiming the new runway wouldn't effect property values really was rubbish and should be taken to task. Who funded and conducted it? Sounds like a massive conflict of interest and/or lack of credible research and analysis. In item 12 you asked: In 2005 - 2007 did you live in a suburb that was forecast to be impacted by flight paths from the new runway? I lived in the same place but had no idea about the runway then, nor of any 'forecast' or 'consultation'.	2/18/2021 1:20 PM
113	Yes	2/18/2021 12:23 PM
114	We have received no consultation on this matter in any way which is typical of any pf the governments and departments when it comes to the western suburbs. Even you survey flyer was not letter dropped in our area. Yet we are effected by a natural phenomenon that has clearly not been address or thought of. Incidentally the area noise issue effects also effects the know breeding grounds of the Powerful Owl.	2/18/2021 9:10 AM
115	The advice I received indicated that the affect would be minimal. Some flights follow the Southern Cross freeway but many are west of it. Impact would be minimal if all follow the Southern Cross freeway.	2/18/2021 7:15 AM
116	We were expressly told by BAC at their new runway stand at the racecourse road festival that we WOULD NOT be impacted In realty we are significantly impacted The information we received was inaccurate	2/17/2021 7:15 PM
117	The light from the planes shine into my windows at night lighting up the front of my house. The planes start very early sometimes around 7am and go until 11:30pm. I worry about the health effects on my young children and cannot have a conversation outside due to planes. A dust covers everything aswell. There are multiple plans a day. I do not think I will stay in this house long and we only recently moved in. Sad for the area.	2/17/2021 4:34 PM
118	Designed with total disregard to Brisbane community. Flight path is literally through the city cannot be fixed unless the planes take off and land from same direction towards Redcliffe.	2/17/2021 11:25 AM
119	Land and take off over the bay	2/16/2021 7:43 PM
120	The constant noise from airplanes flying above is very disruptive and is causing me headaches	2/16/2021 4:50 PM

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121	the noise is extremely loud when planes are flying over our block of apartments, certain times of the day it is one every 1-2 minutes	2/16/2021 12:06 AM
122	I'm not sure when the information was provided about the flight paths associated with the new runway, but it may have been before I moved into my place in 2016. This would affect interpretation of my answers. ie not sure whether I was not given any information while I was living here, or the campaign happened before I moved here. I would appreciate a live website that we could look up on bad days with explanations from the airline as to why the planes have taken our flight path, as assurance that they are always doing their best to minimise and send the planes out over the bay when they can	2/15/2021 7:55 PM
123	Over the past 3 weeks or so it has been more bearable with less planes flying over but still impacting on our daily life.	2/15/2021 5:32 PM
124	Planes take shortcuts. Is this at the direction of the air traffic controllers; Also why not more take off and landings over the Bay. It appears that they are "spacing" flights over the suburbs to give the impression that it is not too bad. What will happen when full services are resumed internationally will be horrendous. What are the airlines doing about updating planes to mitigate. It is good to have an airport so close but this does not mean that operators and airlines should think they have an open book to not mitigate noise.	2/15/2021 2:59 PM
125	please update me for further results	2/15/2021 9:53 AM
126	I read all the guff about not being able to use the Bay for departures and disagree with it. When the winds are calm or below 10kph aircraft on a northerly track still depart over our house. Prior to new runway we could see the ac queuing to land from our spacious outdoor entertaining balcony and it was wonderful as we didn't hear them. We heard small prop ac on the river track mostly on weekends which were no problem. I am an ex flight attendant so many of our guests are pilots, cabin crew, ATC staff and this new runway debacle is a point of conversation at every bbq we host. They all have their Flight Radar apps out and give the inside goss on what really could be happen to better manage ac noise over our suburb. Working from home is a nightmare- I have to go on mute so much when ac fly over. We can't hear the RV when ac fly over. Volume of air traffic is minimal bevy of Covid. Can you imagine what it will be like in 2 years time? So stressful now. We are supposed to be on the edge of a 70db zone according to the tool. You are invited to set up noise monitoring equipment on our balcony to disprove that modelling. The late Emirates ac that departs between 9pm and 10pm is a killer. Thank god they have stopped flying here for the moment. There is a 3 tower deveyarned for portside with 153 units (development number 1165) These people are mental buying in Portside. It is like standing next to a jet engine. There is another development planned for Hamilton Northshore. Another poor investment as ac noise is dire. Use the Bay more and redesign the flight paths. Use the old runway. Surely with COVID you don't have the vus to need two runways operational.	2/15/2021 9:01 AM
127	We are moving out of the suburb away from the noise asap	2/15/2021 7:52 AM
128	With a very limited domestic air program we can only imagine how bad the flight numbers will eventually reach. We have decided to move to the Sunshine Coast and a non flight path area of the coast. Our favourite suburbs in Brisbane are no longer liveable due directly to the flight paths.	2/15/2021 7:32 AM
129	Planes are so frequent and noisy it has had a dramatic negative impact on my life	2/14/2021 8:08 PM
130	Its a huge impact on my day to day living at home	2/14/2021 12:46 PM
131	We have sold our house because I cannot live with these noise levels. This was our home of 6 years and we feel we have been pushed out by a force that we have no control over	2/14/2021 7:50 AM
132	Am happy to help out in any way I can, to progress our cause. From loving my home and loving in New Farm, I now find myself constantly on edge waiting for the next plane to fly over...	2/13/2021 7:12 PM
133	It's awful. Why they would think having so many flights over entire residential areas that are what make Brisbane an incredible place to live, is beyond me. They should have followed Hong Kong's way and moved it to an island to reduce the impact that this has.	2/13/2021 10:22 AM
134	Many people won't speak up because it draws attention to the noise problem and they're afraid it will adversely affect their house value. It's a double edged sword and many don't want to risk the value of their biggest asset. Please consider that silent group as they are suffering too.	2/13/2021 10:05 AM

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Our community was simply and convincingly lied to about the noise impact of the new runway. Many, many articles referred to a 'reduction in noise' to divert attention and concern away from the reality of the untenable situation we are now living.

135	Congratulations to the genius that approved this. I don't think you could have negatively impacted more people or devalued more of Brisbane's most prestigious property if you tried. You have totally ruined so many people's lives - well done ☹ ☹	2/13/2021 9:51 AM
136	Six years living at this address, five blissful with virtually no aircraft noise, very occasionally prop planes flying north. Now our street is sandwiched between a daily barrage of prop planes that often fly over my home and jet airplanes taking off from the new runway - so a double whammy of noise, all converging on my once blissfully peaceful home. On busy days, it is highly distressing as I appear to be highly attuned to aircraft noise and the anxiety / anger this creates in my body is very worrying. The BAC website did not accurately reflect the noise from all aircraft off the new runway. I am very distressed and frustrated by the vision of my future in this home that I have loved living in until the opening of the new runway. As a psychologist I am saddened by the impact this decision has had on the health and well-being of our city's residents. How are we making these decisions as a society. If we don't have good mental health, we cannot succeed - at anything!	2/13/2021 8:30 AM
137	I am concerned that pollution from aircraft will contaminate my water supply as I am off the grid and rely on rooftop collection of rain water.	2/13/2021 8:06 AM
138	The planes fly so low that it is deafening and distressing.	2/13/2021 7:57 AM
139	Looking to sell and move	2/13/2021 4:42 AM
140	Please reconsider better flight paths to minimise disturbance to residents and a curfew	2/12/2021 11:50 PM
141	When we visited the information booth at a Racecourse Road Festival event, we were told we would experience "some extra noise". Prior to the new runway, we would get the occasional Friday afternoon prop fly over. Now we have flights departing and arriving DIRECTLY over us. We're lucky if they get to 3000ft by the time they fly over when departing; arrivals pass over at around 1200ft. I pray for a southerly wind everyday.	2/12/2021 11:08 PM
142	I was not at all concerned about the new runway when I looked into it during planning. the rhetoric and the plan both, to the untrained eye, looked fabulous. SODPROPS could only be a good thing for Brisbane. not one bit of me thought that in 2020, flights would be directed over a city. the noise and general aviation pollution has been proven to cause health issues. it seems impossible that our leaders, those we put into power, would not protect us from big corporation	2/12/2021 11:05 PM
143	I love living in New Farm. But am seriously considering moving. The noise on most days is horrendous. Flights every few minutes sends you crazy.	2/12/2021 10:57 PM
144	The flights during the day are bearable, but it's the ones first thing in the morning that wake us up. We also have older neighbour's who go to bed early - they are affected by the evening flights. Our kids go to Bulimba State School and three Community Kindy next door, surely it must be hard for them during the day!	2/12/2021 10:06 PM
145	I own three properties affected by the noise and have had tenants move out because of the noise. The tenants have told other tenants not to move in because of the horrendous noise. Why do the planes need to fly over our Neighbour hood and not over the sea? It's ridiculous.	2/12/2021 6:45 PM
146	The flights over our home in Balmoral were so distressing it caused us to buy a house in another suburb. We relied on the Flight Path Tool published by BAC to do this as we did not want to end up in the same position we were in. The move has resulted in a lower noise level but the entire thing is causing extreme distress. There is no even distribution of flights, some suburbs receive all of the flights - but north and south of the river should share the load and when at all possible flights should be directed over the bay. Appreciate flights are necessary but I have not reviewed the material that lead to this second runway being built and it is obvious that it is in the wrong location. Directing flights over the city and residential areas is ridiculous. Trying to justify the decision now is upsetting.	2/12/2021 12:25 PM
147	My wife and I bought our home in 2008. We have painstakingly renovated it in stages to be a home that we truly love in a community we adore. Bulimba is one of a handful of Brisbane suburbs defined by a real sense of community, in part because of the cafe precinct and nearby parks as well as good primary schools. However, this is being ruined by the new runway that goes directly over our heads. Our ability to listen to the carefree laughter of our children in the	2/12/2021 5:38 AM

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back yard or the chirp of the Noisy Miners in the Jacaranda trees is now being muted by the sound of planes flying overhead. Communication What really disappoints us is that not a single letter was dropped in our mailbox communicating that we were directly in the new runways flight path. When we inquired four years ago at a stand on Oxford Street before spending massive amounts of hardworking dollars towards our renovations, we were not given a direct answer even though we specifically asked about our address to the people manning it. Can you please inform us when those directly in the flight path were sent both written and verbal communication? I have not received anything saying my home was directly under the new runway or I would have jumped up and down then, at the very least not spent money investing in a place that I planned to live for years to come. Maximum number of flights and noise After seeking feedback after new runway opened, We were told that there would be a maximum number of planes; however, when we questioned the number of planes going over, exceeding the maximum, the BAC just said "oh the propeller planes weren't included in the maximum." Another example of a real lack of communication, adversely affecting our community. The planes were flying low and loud and they removed the dosimeters on Balmoral hill. This needs to be measured. There is the sentiment now that since the ombudsman has been notified the planes appear to be flying a bit higher than they were. An analysis needs to be done on this as we don't want them flying higher as a "temporary appeasement." Yes, we understand there is a few minutes of time saving and a fuel cost savings but to what cost? Many human lives are now adversely impacted. The planes can fly over the bay and the majority need to so human populations can have the quality of life they had before the additional aircraft noise from the new runway arrived. Jobs still happen if planes fly over the bay.

148	Planes need to go over the bay instead of disrupting our beautiful communities and causing stress for our children's learning and in our home environments. PleAse see the study Heathrow airport did on children's learning. I'm really worried about the impact noise has on learning as well as health issues being under a flight path. Plus, I just miss hearing the birds...	2/11/2021 2:57 PM
149	Concerned that noise monitors in Bulimba are only located at the bottom of the hill (near the barracks) and are not measuring the impact of noise where our children are most affected, at the top of the hill.	2/11/2021 2:22 PM
150	Very concerned about the impact of noise on schools. The children's ability to learn and achieve as well as the safety of the teachers and impact of voice deficits that will emerge.	2/11/2021 1:42 PM
151	BAC lied about the impact of the new runway on my life. I expected the vast majority of flights to be east of Nudgee Rd, 100m further away, but many are directly over my home.	2/11/2021 7:39 AM
152	I think its outrageous any city should have its main tourist icons and recreational areas and green space (eg River, New Farm Park, Riverwalk) blighted by low flying aircraft in this day and age. I would argue any city in the world that has the capacity to avoid this type of visual, noise and environmental pollution should do so - NOW!	2/10/2021 4:38 PM
153	I believe the general public was 'duped' to an extent regarding transparency about the impact of the new runway. For example, many \$\$\$ were spent on 'promoting' a cute character plane that would appeal to children/parents along with the mobile 'roadshow' trailers that were seen at local school fairs and events etc. alongside maps. The 'cons' were definately underplayed. And to witness visitors (not local) to New Farm Park etc. horrified exclamations of, "How can a city allow planes to fly over one of its main tourist draws/icons/green spaces/place of 'relaxation' in these modern times?" certainly begs more than the 'explanations' that are forthcoming/	2/10/2021 4:28 PM
154	i believe there is little likelihood of a resolution, the media, certainly the airport corporation and the politicians are opposed to residents and will delay and do their collective best to circumvent any attempt to close the runway, which i believe it the only solution ...	2/10/2021 9:17 AM
155	I suggest the flight path should be directed seaward in all case and not over the city	2/9/2021 10:00 PM
156	The use of the run ways seems to be in contradiction to the planned and advised modes of operation.	2/9/2021 5:38 PM
157	Had not expected a change from previous noise levels as we would always see the planes fly over to and from 1st runway am shocked at the level of noise , have been greatly sheilded from it due to COVID and lack of flights but as things return to normal frequency of noise is totally unacceptable. We are slightly sheltered on our side of the hill , and have been totally shocked at the noise levels further into New Farm - you have to stop talking and wait for noise to pass - with ever increasing frequency.	2/9/2021 12:28 PM
158	The unpredictable nature of the planes flying overhead leaves me in a constant state of	2/9/2021 6:32 AM

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unease as I find myself mentally waiting - preparing myself to hear the next one. Annerley already has a noise train through it, Ipswich road and the rescue helicopter. It's too much - planes need to fly but impact can be spread around. One day per week which we knew was 'plane' day would even be better if all of Brisbane was to wear the impact.

159	Can they reduce power on take off like Orange County in USA or take off on the the east runway as the take off is nosier than the landings	2/9/2021 6:25 AM
160	The Minister for Transport and Main Roads, MP Mark Bailey, lives very near our house and would be experiencing the same noise invasion caused by the new runway. I'm thinking to approach him as he could be a good ally on this issue.	2/9/2021 5:54 AM
161	The level of noise from the aircraft is significantly greater than 70db	2/8/2021 6:52 PM
162	Staying positive towards a community solution. It's very loud and not at all pleasant to live with.	2/8/2021 5:39 PM
163	The impact was not clearly communicated and planes are flying so low over our street it is both stressful and directly impact the quiet enjoyment of our home.	2/8/2021 5:22 PM
164	Please communicate more effectively in future, it's all been such a disappointing process so far with such lack of engagement. I moved here 4 years ago from Sydney and love my suburb, but no one ever mentioned the noise that would come with this additional runway. Surely noise abatement processes can be employed or alternate routes over the water??	2/8/2021 4:30 PM
165	I am directly under the flight path and didn't receive any information to my home alerting me that we were going to be affected. I am not that active with news and media. I feel like someone should have made contact.	2/8/2021 4:07 PM
166	The sound is deafening when we are outside playing - we stop talking and wait. We stop tv shows inside and wait. It feels like you can touch the underside of the planes and the wheels almost feel like they are going to clip trees. It is quite overwhelming in what used to be a relatively quiet pocket of nature	2/8/2021 3:27 PM
167	I knew it was coming but didn't know it would directly impact me. Am more concerned about once Covid is over and loads of flights go over.	2/8/2021 2:36 PM
168	Please reduce the noise level especially of planes landing in the evening, in particular the big planes. Our quality of life has been seriously impacted such that we feel we will be forced to leave our home shortly as the stress levels sure to the plane noise increase.	2/8/2021 2:12 PM
169	The amount of aircraft noise now is hideous over our place, particularly Thursday late afternoon until late night. The same times for Friday & Sunday evenings. Seriously pissed off	2/8/2021 1:19 PM
170	Are the local schools complaining about the noise?	2/8/2021 12:47 PM
171	No comments at this stage.	2/8/2021 10:41 AM
172	On a number of morning walks have noted that even though there was hardly a breath of wind, the Brisbane river was like a sheet of glass, aircraft were still taking off over land and not over the bay. I think whenever possible aircraft should awlays take off and land over the bay. Maybe the current wind speed restrictions could be increased to allow flights to take off and land over the bay more often.	2/7/2021 2:51 PM
173	Crazy level of impact compared to our previous 23 years here.	2/6/2021 1:33 PM
174	I am a senior so am home a lot of the time, so it annoying during the day especially if I have friends over, disrupts conversation. But most distressing is when I am trying to watch the 6pm news and every 4 minutes or so cannot hear a thing with numerous of aircraft flying directly over my house. I am so stressed that the number of aircraft and the noise will increase when COVID -19 is over. My house is old and doesn't have insulation, can someone help me with this. the land value will decrease affecting my financial situation , and we deserve cheaper rates for putting up with the noise . My house is on the top of the hill closest to the airport and sometimes I think their wheel must not be far off my roof.	2/6/2021 10:53 AM
175	We can't watch uninterrupted Tv We can't do study We can't invite people over	2/6/2021 10:39 AM
176	No	2/6/2021 8:44 AM
177	We now have an increase in black 'dust' in the house as well as increased noise which worries	2/5/2021 6:26 PM

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me with regard to air quality. I am asthmatic.

178	The BAC noise map indicated our residence would be on the very edge of the noise bleed and not directly under any flight paths, so we were expecting not to notice it above road noise. This was woefully inaccurate as many aircraft come loudly and frequently very close to our house to the point where we have stopped using our outdoor areas at times. Hardly what was indicated on the noise map!	2/5/2021 5:22 PM
179	Why isn't the local government doing something about this issue???	2/5/2021 3:40 PM
180	Thank you for representing the community, selfless and honourable undertaking. I am not against progress or aviation and i do not seek zero flights; as i wish to be part of a connected, progressive, national and international society that thrives in the beautiful city of Brisbane. Simply, i seek noise reduction via the use of technology, planning and compromise. For example: - Residence subject to noise from the then new 2nd Sydney Runway were provided with double glazing (technology) - Seek higher take off and landing approaches (cost issue), height diminishes noise (compromise) > Steep take off and landings were enforced for Sydney's second runway - Aircraft operations can occur in much stronger winds than 10kt; more capable aircraft should maintain Morton Bay approaches (planning) In addition to noise, the following issues are of concern: - pollution by way of exhaust from continued overhead flight operations in residential areas - fuel dump (emergency) from approaching aircraft in distress - potential take off and landing accidents in residential areas (under flight paths) presents an unnecessary catastrophic risk - There is a noticeable reduction in bird life and bird song, most likely related to aircraft noise. As an example of the in-house social impact, visitors stop conversation, or what they are doing and look skyward as flights pass overhead, it is an unavoidable reaction to the noise. To see 12 guests look skyward as each flight passes over is very distressing. Unfortunately, overhead noise is very disruptive to social gatherings, and moving inside is only marginally better. In closing, on a personal level, the most significant impact is the loss of the suburb's beautiful ambience; very sad. Keep up the great work, you are our voice and source of hope.	2/5/2021 1:36 PM
181	We had no idea we would directly under the flight path to the new runway. We can no longer sit on our back deck in the evening and enjoy the serenity. We shudder to think about how much greater the impacts will be when flights increase post covid.	2/5/2021 1:27 PM
182	WE were told that the Planes would be takeing off and Landing over Moreton Bay	2/5/2021 1:26 PM
183	This situation is untenable. The insensitivity of those running the BAC Is laughable. Their money-saving at the expense of people's peace and happiness is not going to succeed. We are determined.	2/5/2021 1:14 PM
184	I believe most thought planes would be taking off over the water. I cannot believe a run way so close to the other one has made the noise so much greater than it was before with planes now so close you can see them and hear them clearly, when they use to be out of sight and a lovely rumble in the background.	2/4/2021 9:59 PM
185	I would like to have the resources to access documents on exactly what was approved 12 years ago. I understand the need to another runway, and actually am not so upset by take offs over the city on new runway (starting at other end). But I would like to check that approval was originally given for simultaneous parallel landings over city, which should be confined only to the Legacy runway, which historically is the flight path. H2 is directly overhead my home/work normally at about 2,000ft but occasionally 1,800 or less. A320s are especially deafening. If H2 were to join F instead of G like it used to, I would not be complaining.	2/4/2021 7:59 PM
186	When i check the impact of flights over my property the forecast from bac website was approx 10 flights per day. Some evenings we have experienced a flight going over approximately every 8 mins, for several hours.	2/4/2021 7:06 PM
187	As well as personal impact, I am very concerned about local businesses and the hospitality industry. Who wants to eat outdoors now !!!	2/4/2021 4:46 PM
188	We understand the need for another runway but can't more planes enter over the bay. We have propeller engines going over as I write this and they are so loud!! Share the pain please.	2/4/2021 4:37 PM
189	With the COVID-19 travel restrictions, it is difficult to provide an accurate comparison of aircraft noise impact. However, I am definitely aware of noise emanating from rotary wing aircraft but also recognise that many of these flights are in response to the need to transfer critically ill patients.	2/4/2021 12:34 PM

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190	I am concerned when the borders all open and there and usual no of flights resume. There also needs to be a curfew	2/4/2021 9:21 AM
191	We moved to this area only 3 years ago, and loved the quiet and welcoming space however, since last July I've felt nothing but angst with the noise of aircraft, fear at the value of our home if we were to sell and move on, and just a general sense of helplessness with the situation. Sadness is embedding itself.	2/4/2021 9:07 AM
192	I really hope they will change the flight paths, otherwise we will need to move, the noise is relentless and unacceptable	2/4/2021 8:51 AM
193	There is not only noise but pollution but air pollution, black flecks on my laundry and smell of fuel in the air.	2/4/2021 8:49 AM
194	Planes fly directly above our property constantly. Apart from noise our main concern is impact of known toxic exhaust particulates, including lead, accumulating in our drinking water tanks. Precautionary Principle says this must be resolved ASAP as this is a major health issue.	2/4/2021 7:40 AM
195	Also very concerned about fallout pollution on roofs that are the only drinking water supply for Upper Brookfield residents	2/4/2021 7:11 AM
196	We were totally caught unawares by the sudden arrival of planes above our valley. We were vaguely aware if the new runway, but assumed it would take advantage of the bay for flight paths. It made sense.	2/4/2021 6:29 AM
197	From the flight path map the incoming and outgoing flights cross near to above our house.	2/3/2021 5:42 PM
198	The original flight path plans and paths have changed some without consultation to all affected communities. Times of planes starting is well before time of people being awake and up. The planes do not take the exact flight path and will come in closer to my house making it shake.	2/3/2021 12:04 PM
199	Serious concerns how the number of flights will significantly increase when flight travel returns pre Covid. Further noted that flights dominate the new runway rather than being shared with the old runway.	2/3/2021 6:00 AM
200	I have not received any evidence why most of the flights cannon go in out over the bay or continue to use the old runway. Now during Covid flight numbers are Way down why not just use the old runway.	2/2/2021 6:14 PM
201	The noise will be the one reason I choose to move out of this area. I clocked the decibels as over 80dB some days, and the frequency makes it impossible to have meetings, plus the stench of the aviation fuel is terrible. I keep thinking I have a gas leak. Plus, when I was the outdoor table (under a deck roof), it is absolutely black! It's unhealthy to be breathing in this.	2/2/2021 5:20 PM
202	We notice that there are more planes flying over on Monday mornings. Some planes seem to fly lower & are louder than others. A definite increase in planes in the last month.	2/2/2021 4:20 PM
203	Where our house is the planes fly directly over the top and due to being on the hill they are extremely low. Every single plane that goes over is exceeding 80 decibels, the larger planes are hitting 90 db (measured by an app on my phone).	2/2/2021 1:52 PM
204	Happy to get the New Farm community to support the cause. We are all suffering!	2/2/2021 12:55 PM
205	My principal issue is with new levels of helicopter noise caused by distancing regulations between the new flight paths and helicopters transiting in the area. These now appear to be flying substantially lower and more frequently, because their transit corridors have changed to overfly my suburb below the new flight paths. As a former airline and airport worker at one of the busiest airports in Europe I am well aware of the inevitable tension between flights and residents. I am, however, very disappointed that the much-trumpeted community engagement and communication sessions proved to be so inaccurate in practice. And that the overall capacity increase for BNE appears to be being deployed largely to advantage airlines' fuel consumption bills and overall handling time on the ground rather than ease the consequences for inexorably affected new communities. If complaints and impacts are already so frequent, increasing flight traffic post-COVID will be far worse.	2/2/2021 12:16 PM
206	I feel cheated and lied to by all forms of government on this issue. It almost feels like something corrupt happened for this to happen how it has.	2/2/2021 10:59 AM
207	The noise is only going to get worse when covid restrictions are eased & the planes are flying at full capacity. When we bought our house in 2008 this was never part of the future plans	2/2/2021 9:08 AM

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208	I am appalled at the misleading advice given about aircraft noise levels and frequency or aircraft movement over the suburb prior to the opening of the new runway at Brisbane Airport. I was lead to believe that the route over the city would only be used when adverse weather conditions or volume of flights prevented the use of the Bay. There is no way that in the present pandemic crisis there is a high enough number of flights to justify using this flight path nor would the weather conditions be adverse every single day! I am equally shocked that there is no night curfew at Brisbane Airport as at many city airports.	2/1/2021 10:30 PM
209	I have observed passenger aircraft of the same size and same time of day make completely different amounts of noise upon their descent to the new runway. This is proof that their is obviously techniques that can be adopted by pilots to make planes quieter during these descents.	2/1/2021 9:28 PM
210	We really weren't aware of the likely noise impact OR the possibility of pollution of our water supply (tank water) until operations started. BAC / ASA appears to have made little effort to consult with people in our suburbs, nor does the flight path tool really provide any noise level information for this area, even though it is directly below what has turned out to be one the most heavily used approach paths - we are outside the 20km ring, but with a very low ambient noise, so the increase in sound levels is significant.	2/1/2021 5:01 PM
211	None	2/1/2021 4:37 PM
212	We bought our house end 2019 led to believe that living at the base of Brian Burke Reserve would be "relaxed country living". Needless to say that all of this changed when loud rumbling planes started popping up in the sky. Planes are approaching between 3000 and 9000 feet where some of them even wake us up at night or early morning with a whooshing sounding as if they are falling out the sky followed a some kind of acceleration. All the planes are following the path of a valley of the reserve which seem to amplify or condense the sound. Locals seem to be more than happy to keep things quiet while they are selling up to newcomers, the local village bulletin boards did not refer to new Plath path changes or current noise issues. We've even heard/read stories of people being pressured or verbally abused to keep their mouth shut and suck it up, so far for the so called "united community spirit". We fully understand that the airport is bringing tremendous economic opportunities for the region but it seems the flight path planning was imposed without taking in consideration that areas which had none before would be negatively affected without using alternatives routes. Why are higher approaches not considered? Why was a path over Mt. Glorious => Mt. Nebo => Mount Coot-Tha not considered? We live in an area where the only background sound is from Brian Burke Reserve, certain planes we found to produce more than 60 decibel or a doubling of the sound. (with the limited tools at our disposition) Our house, as many in the trajectory, will require substantial renovation: insulation, insulated windows, air-conditioning. Every early evening there is a colony of Flying Foxes flying high overhead, I do not know how if this is in the altitude flight path of the planes and if this is a cause for concern? Why did the https://flightpathtool.bne.com.au website not provide audio sampling at the various approach stages so that people would have been able to understand the actual impact? How would someone have known that a plane at X altitude would make X amount of decibel? Also audio sampling should have been in the context of the location itself.	2/1/2021 2:53 PM
213	Prior to the second runway being built, I was not impacted by aircraft noise. During consultation the plan indicated that I would continue to not be impacted by aircraft noise. This is not the case. It would appear that the flight path plans that were put to the public during consultation are not always followed. This results in an increase in aircraft noise. Some individuals from the industry have indicated that the change in flight plans (take-off/landing) by different airlines could be an attempt to save business costs e.g. Fuel and time.	2/1/2021 11:57 AM
214	We feel that the aircraft has caused a significant loss of amenity. The real value we previously saw in our remotely located properties was their absolute peace and quiet - now gone.	2/1/2021 11:33 AM
215	I have lived in this area for most of my 52 years and lived comfortably with the Archerfield airfield operations, even so, light Jet aircraft operating out of Archerfield in recent years. I took an active interest in the second runway and believed there to be little/ no impact on my suburb / home from the information provided via BAC website. The reality is we now frequently have large Jet aircraft directly overhead ! Please understand, prior to the second runway passenger Jets passed several kms to the EAST over Karrawatha forest, and emitted no detectable noise. However now large Jets are passing behind AND around our suburb introducing loud UNEXPECTED noise into our homes impacting our daily lives. Worst still we have passenger Jets DIRECTLY overhead every other day, sometimes late into the evening/night. That's	2/1/2021 10:37 AM

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correct , we are not in the flight path but now have have Jets directly over head. Perhaps the most worrying realisation came recently during some heavy weather, with strong southeasterly winds. In the past and according to the information via the BAC website, aircraft would arrive /depart over the Bay in these conditions. However they still came around our suburb and directly overhead. Noisy impacts into our home, even in heavy weather. I am alarmed at the complete lack of response from BAC and fear they will continue to ignore community impacts - that will only grow as air traffic volumes escalate in the post COVID recovery. As a community we need to ACT now. Count me in.

216	During the recent lockdown the amount of planes landing and taking off increased, how does this occur?	2/1/2021 10:30 AM
217	Some planes have the powering down noise right over our house. Which is louder than the normal motor noise	2/1/2021 10:25 AM
218	We fought this fight in in the 1980's when they lied to us about flights going over the bay when they changed orientation for 01/19 runway. We never had flights over our house before this but they did over Hamilton etc. They ran extensive communication programs but it wasn't till they were in our house for a meeting they were honest enough to tell us that the money was spent and the decisions were final. Some people sold and moved out of the area. Others were consumed by hate and fought very hard and they paid a toll with their health. The only consoling factor is that the technology is improving, the planes are much quieter than they were. CASA still abiding by its ridiculous limitations are making the problem much worse for everyone and they are the real villain in this exercise. Good luck with them changing anything - just ask Dick Smith.	2/1/2021 10:16 AM
219	Flights coming into Brisbane Airport when there is a north easterly wind are definitely arriving more frequently than at 3 minute intervals	2/1/2021 10:03 AM
220	This survey appears to my untrained eye to be heavily biased. It appears to assume that anyone completing the survey would have a complaint and makes no allowance for any other view.	2/1/2021 10:03 AM
221	I'm very concerned that the impact after the borders open and international and additional domestic flights are scheduled will make it impossible to live in the area and we will be need to bunker down, install soundproofing and completely abandon outdoor activities which was the motivation to move. Having to shout to be heard or wait for flights to pass over has caused elevated household relationship tensions.	2/1/2021 10:03 AM
222	Air raft movement does not match the information provided. We have spoken to an air traffic controller who advised the runway was not really needed and the development was related to ai	2/1/2021 10:02 AM
223	We had the understanding that the extra runway would enable flights to land and take off over the bay thus avoiding the high density areas of inner suburbs	2/1/2021 9:58 AM
224	You know living close to an airport that there will be noise, but the amount of departures & arrivals on the new runway and the noise overhead is not reasonable.	2/1/2021 9:26 AM
225	Suggestion: Runway 01 L : ONLY to used for TAKEOFF/departures Runway 19R : use ONLY for LANDING / arrivals This would quell legal disputes and complaints.	2/1/2021 8:51 AM
226	I feel totally powerless on this issue. I fail to understand how the community's right to peace is irrelevant compared to the airlines' right to fly wherever they want and at whatever hours they want. We have been inundated over the past few years with aircraft noise from Brisbane airport, Amberley airport, and helicopters going to and from mount Coutha.	1/31/2021 10:09 PM
227	I dread to think what this will be like when flight schedules go back to normal volumes	1/31/2021 9:59 PM
228	The lack of genuine consultation by Brisbane Airport Corporation, not just a perfunctory tick and flick exercise, has inevitably lead to strong opposition because of the significant impact of aircraft noise pollution to the health, wellbeing and livelihoods of local communities, which cannot and should not be tolerated.	1/31/2021 9:31 PM
229	The level of noise and more importantly the frequency of flights belongs to a suburb that is actually located next to an airport (in the same suburb). The height of the flights are of particular concern - and appear to regularly be lower than what I'd imagine is acceptable in terms of the requirements. After COVID one only imagine how all this will intensify. Lastly, I am yet to understand why the majority of flights cannot enter and exit both runways (as they run parallel to each other) through Moreton Bay (which clearly has less density of residents).	1/31/2021 9:26 PM

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230	I am surprised that flight paths needed to change as significantly as they have. I worked at Heathrow airport which operates a 2 runway arrangement and they would utilise runway access to try and minimise noise impacts as much as possible by switching takeoff/landing approaches between the 2. In the situation for Brisbane airport I cannot understand why the old runway cannot be used for flights needing to take off southward, and the new runway for northward take offs. Then the opposite runway could be used for landing. This would offer a much similar flight path configuration pre new runway opening. May be the separation between runways is an issue for operating in this manner, but that would be an oversight by the planning team. Happy to discuss, if you would like.	1/31/2021 8:20 PM
231	Before BAC completed the new runway, I visited their information truck. BAC staff told me that the airport would only use 01L/19R occasionally and that Ascot residents would benefit in that overall noise would be reduced. They showed me a noise map and told me we are not in the area of high noise. These projections contributed to our decision to stay living in the area. However, the actual noise over our house has increased significantly. Further, the noise starts earlier and ends later than when the runway was not used. Additionally, we notice black soot on the walls of the house and fencing. I believe the BAC and Airservices Australia could do more than they are at present, to reduce jet noise over Brisbane suburbs. Such as, limiting the use of runway 19R for departures and runway 01L for arrivals, and mandating a noise abatement procedure (NAP) similar to that used in Sydney and other aerodromes, that creates a flight path that directs aircraft away from populated areas until the aircraft has reached a certain altitude. I submit a complaint to Airservices Australia often. I also believe that wide-body aircraft should not use 01L/19R and all aircraft that depart 19L must use the runway's full length and not take-off from a taxiway intersection. Airservices Australia and BAC should draft NAP. In short, the picture BAC painted before the runway opened is starkly different from reality. The noise is unreasonable, and pollution has increased. I hope my comments support your work and thank you for helping.	1/31/2021 8:13 PM
232	We have looked into moving from our much loved home ... but the whole of central brisbane seems to have been affected... brisbane has become unlivable	1/31/2021 7:36 PM
233	Thanks for your good work Fraser	1/31/2021 6:46 PM
234	This noise is simply unnecessary	1/31/2021 6:32 PM
235	Whilst I cannot comment on the exact time nor date, there have been instances where aircrafts directly pass over my house. I believed that my location was not in the direct flight path. I am however situated adjacent to a flight path.	1/31/2021 6:28 PM
236	Dumping fuel prior to landing. Clearly smell aviation fuel prior to plane landing.	1/31/2021 5:21 PM
237	The aircraft noise puts you on edge. From a noise aspect, it has changed the neighbourhood as people, tired of turning down their TV/music between flights leave the medium turned up so you can hear neighbours music where previously, you didn't. The noise of planes also starts a neighbours dog barking and sometimes crying which adds to the cacophony.	1/31/2021 5:13 PM
238	The noise is unbearable and this is during COVID! I cannot imagine what the noise will be like once flights return to normal. We are unable to carry on any conversation when a flight is overhead. Our family's sleep patterns and routines are affected.	1/31/2021 3:51 PM
239	I was under the impression at least half the planes and maybe three-quarters of flights would either use the old runway or come in over Moreton Bay, but I think nearly all flights are coming in on their final landing path over my house	1/31/2021 2:29 PM
240	From the Economist, London, Sept 2013. The world is becoming progressively noisier, while quietness is being eroded.....we are bombarded by rising decibelsthe effects are perniciousand the sources often unchallenged. A report on the health effects of noise, published by the World Health Organisation in 2011, found that in Western Europe, excessive noise was second only to air-pollution as a cause of environmental ill-health. Noise pollution movement could take some tips from the Light Pollution movement - see https://www.abc.net.au/news/2021-01-16/wa-housing-developments-may-be-forced-to-adopt-light-policy/13061130	1/31/2021 12:08 PM
241	Very worried about impact when travel open ups specially intrnationally	1/31/2021 10:39 AM
242	I strongly believe that the information supplied prior to the opening of the run way has changed and now has significantly more negative effects the residents, this mid information needs to be investigated by impartial authorities and legal proceedings undertaken if required	1/31/2021 7:31 AM

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243	Bitterly disappointed in the response shown following complaints. I can't sit on my balcony and enjoy it, can't use the phone out there, nightmare having anyone over to visit and enjoy the outdoors. The planes are constant at times and don't follow the flight paths. They cut early so they can land earlier or beat another flight in the line up. There is little to no alternating of the three northerly paths and I hate to see what it's going to be like when the big planes start back up again. Now it's mostly 737's and they are bad enough. I cringe to think of the noise a 777, A340/350 or Dreamliner are going to make.	1/31/2021 1:58 AM
244	I really can't believe that BAC had the arrogance to inflict this noise disruption on our family, to potentially devalue our home asset and knowingly destroy the ambience of our community in pursuit of their financial objectives. This situation is nothing less than environmental and social vandalism and destruction. We as a family are in despair....	1/30/2021 11:04 PM
245	We are directly under the prop plane flight path. When we looked at the flight paths the jet plane paths were quite evident, those for prop planes not so. So the increase in noise and its frequency was absolutely unsettling mid-2020. We've really tried to adjust our tolerance to the aircraft noise but there's been a couple of instances that have made us think it's beyond reasonable. These include hearing a prop plane going overhead whilst vacuuming downstairs (the aircraft noise went through roof, ceiling, upper floor boards and was still above the sound of our vacuum on the second highest setting. The other instance was when I was mowing the lawn during the week and I could here the sound of the prop plane over my lawn mower that is rated at 75db. These noise levels combined with the frequency is disturbing to our family. Thanks for your efforts in putting together the responses from those affected and we hope you get a fair hearing by those who will review the situation.	1/30/2021 9:26 PM
246	My quality of life living in balmoral has gone down significantly with the new flight path and there are so few flights compared to pre-covid times. Surely new flight paths can be developed PLEASE	1/30/2021 8:09 PM
247	I dread to think what it will be like when our world goes back to pre covid traffic at bne.	1/30/2021 6:08 PM
248	We are experiencing strong aircraft fuel smells inside our home At times we hear even higher aircraft noise as some flights are lower than others, when they are lower my child must cover his ears as it causes him stress We have a strong fear that as flights come in low over our homes we are at an increased risk of a plane crash in a suburban area My home often shakes as the flights come in	1/30/2021 12:59 PM
249	The previous aircraft noise was a nuisance but the planes were higher in the sky. I thought that the new runway would alleviate the problem of noise interruption, Now we are experiencing clusters of flights at a very low level above us which is worse. Yesterday a phone conversation with my daughter was interrupted three times in 15mins!	1/30/2021 12:23 PM
250	Whilst the planes do not fly directly overhead, I have had a huge increase in noise from planes taking off. Sometimes it sounds like the runway is directly next to my place.	1/30/2021 12:21 PM
251	The current issues- noise complaints are not unique and appear to mirror community concerns around all major airports (and in particular new airport developments) in Australia. The underlying issue appears to be that the new airport development overrides the social/ environmental and health concerns of the affected communities. In this age it not unreasonable to expect better engagement with affected communities.	1/30/2021 11:31 AM
252	The value of my property has decreased. A residence on the third floor sold for one and a half million dollars prior to the runway opening. At this point in time a Sub-Penthouse is on the market for one million four hundred and fifty thousand dollars on the ninth floor. It should obviously be attracting a much higher price.	1/30/2021 11:21 AM
253	The flight time is too early. Can hear noise at 6am.	1/30/2021 10:13 AM
254	It will only get worse when more flights start happening	1/30/2021 9:58 AM
255	After community action the original runway flight path was altered and reduced noise significantly to residents by taking off and landing over/via the seaway. I believe this is doable for the 2nd runway. I have lived in Hendra for 20plus years and there was significant noise reduction when the flight paths were altered to over the seaway path not taking off and landing over the suburbs.	1/30/2021 9:52 AM
256	The aircraft noise is dramatically reduced the liveability of Brisbane City.	1/30/2021 9:18 AM

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257	.	1/30/2021 12:25 AM
258	I do not understand why flight paths seem to be consistently directed over urban areas and not over the bay/ low population areas	1/29/2021 11:45 PM
259	Whilst I was prepared to accept some level of aircraft noise I believe the current levels and its frequency are unacceptable and could be modified without too much effort on the part of the appropriate parties.	1/29/2021 7:12 PM
260	I found information regarding flight paths to be quite misleading. I remember thinking we would experience minimal noise and disruption. I had no idea of the real impact. Also I doubt the accuracy of the current information on the BAC flight path tool. I just reviewed it again now and is it not an issue that some noise we are experiencing is way above 70 dB, particularly older aircraft like freight planes. I'm not an aircraft nor noise expert, but there appears to be big issues. Overall it has totally wrecked livability in the Brisbane eastern suburbs near us.	1/29/2021 5:19 PM
261	I would like to be clear in that I had no idea the impact the runway would have on where and how I live. I've lived in New Farm since 2007 and would never have bought into the area if I knew I would be directly under a flight path.	1/29/2021 4:37 PM
262	Flightpaths they showed do not match actuality.	1/29/2021 4:03 PM
263	if aircraft movements return to pre covid levels it will be unbearable. I am concerned for the impact on children's hearing and health. I feel mislead on impacts. Also, why is there no prescriptive flight restrictions like exist for Sydney airport?	1/29/2021 2:13 PM
264	Can't understand why the planes can't fly the original flight paths if runway is parallel. Its very noisy now and there is no international travel its just going to get worse once its up and running at 100%	1/29/2021 10:31 AM
265	The aircraft noise is not a problem for functional adults. You had 15 years to move, or to choose not to live here. If you'd bought another house in 2005, you'd have pentupled your money on the back of record inflationary fiscal & monetary policy (which most of you boomers probably benefited from anyway).	1/29/2021 9:22 AM
266	It is irresponsible to affect our peace and mental health in this manner when there are other routes that can and should be used	1/29/2021 8:39 AM
267	I understand why you feel you need to do this however, why now ? Why not 10years ago, you didn't seem to care when other communities where getting affected. I'm now better off with the new runway , yes I get flights but it's now a lot more shared around	1/29/2021 7:53 AM
268	As said we assumed the information o the bac website to be accurate , to go from not being affected to it being so bad we have to sell our beautiful home is devastating . The new flight paths have ruined our quiet home life	1/29/2021 5:11 AM
269	There's been a total disregard if the community in this saga, and seems that our expressions are falling on deaf ears.there are documents such as the EIS that are completely misleading. I recall years ago of noise sensitivities after certain times seems like all has been relaxed and expected to be normal	1/29/2021 3:48 AM
270	I am really hoping there is a way to decrease this noise pollution in our southern suburbs.	1/28/2021 8:06 PM
271	We were advised that the new runway would allow aircraft to land and take off over the bay not the suburbs. That the flight paths over the suburbs were only used when winds prevented use of the bay. No mention was made of non jet & jet aircraft landing and taking off outside of the flight paths. No public consultation took place with residents in the 4069 area we have lived here 18 years. We rely on tank water and no impact study was done on air pollution or the affect on our drinking water.	1/28/2021 8:03 PM
272	We are just so disappointed about the level of noise and the impact on our life as a family and enjoyment of our home. We did not expect the level of noise that now infiltrates our home and are extremely distressed and can not believe now that this was approved.	1/28/2021 7:31 PM
273	We have transitioned from a suburb that had no aircraft noise to one that now has so much noise we cannot hear ourselves speak. That says it all.	1/28/2021 7:29 PM
274	the aircraft noise is sometimes so high that i thought there must be military exercises occurring. A parallel runway implies the same flight path. Most aircraft should be over the bay	1/28/2021 4:31 PM

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when on high thrust at low altitude. Basic safety risk assessment principles excludes low flying planes from high density populated areas.

275	There are several points including:- 1. The true impact of the new runways was never clarified to the public. 2. The Brisbane Airport is not yet fully operational due to COVID - yet the initial impact is traumatising. 3. Checking the BNA's information available on line, I would direct attention to this paragraph:- During the day, if the wind direction is from the north or east, aircraft will land over the city and take-off over the bay. If the wind direction is from the south or west, aircraft will land over the bay and take-off over the city. Yet currently, as seen from the ground, aircraft are SIMULTANEOUSLY FLYING IN BOTH DIRECTIONS:- Heading toward the Brisbane airport, while at the same time, other aircraft are flying across our suburbs from the Brisbane Airport. This is particularly obvious when standing inside New Farm Park. JUST HOW CAN THIS BE EXPLAINED? 4. If the explanation involves, paths used by 'different' aircraft – then the website has intentionally mislead the public, giving the impression that there is 'only one flight path' being used at any one time by all aircraft. That such flight path will be determined by wind conditions - North/East or South/West.	1/28/2021 3:14 PM
276	This would not happen if we were a liberal electorate as a liberal federal government would not do this to a safe liberal seat. The noise problem would not occur if we were marginal electoral seat that the federal liberals would have a chance of winning.	1/28/2021 2:42 PM
277	I have lived in New Farm since 2007 and have never received any communication about the new runway to my post box or letterbox.	1/28/2021 12:50 PM
278	Airplane must consider safety first but if options exist they must be considered designed runways to best avoid flight paths over residential areas	1/28/2021 10:59 AM
279	Have none	1/28/2021 8:36 AM
280	I am concerned that the regulatory approval that was relied upon was done in the 2000's and not relevant to the residents now experiencing the noise impacts. The reliance on this feels deceitful.	1/27/2021 9:41 PM
281	While i was aware of the new flight paths i didn't realise how low the planes would be. Also noise levels are significantly higher when the planes are at a lower altitude.	1/27/2021 5:58 PM
282	Value of our house is expected to be affected	1/27/2021 4:02 PM
283	Maximum cross-wind level is currently lower than international standards over the bay. This should be increased to align with international standards so that more flights can go over the bay as opposed to residential areas.	1/27/2021 1:06 PM
284	I participated in this survey because I would hate to think aircraft noise becomes a lot worse and I hadn't voiced my opinion. We were aware from 2005 that the second runway was coming and although we never liked the prospect, we felt it was a fait accompli even though Kevin Rudd worked tirelessly to stop it. I'm not sure what can be done now the runway is up and running but I'm sure noise will get worse once travel returns to normal once COVID 19 is under control.	1/27/2021 11:20 AM
285	The magnitude and frequency of noise events impacted to my residence is nowhere near what is forecast by the Flight Path Tool that was used as the basis for us to accept remaining in our residence while runway was being built and commissioned. The Flight Path Tool indicates that in summer during the day we should be getting no flights above 70 decibels at our residence, however the reality is that nearly every flight from the runway is above 70 decibels and most of them are over 80 decibels. The impact of this is that unless something changes I will be selling our house (a renovated Queenslander which we thought we would live in forever) and moving our family to another suburb.	1/27/2021 9:42 AM
286	I'm prepared to have some of the aircraft load but it seems that we are relentlessly flown over. Why not have alternate paths so everyone has a bit vs us having it all?	1/27/2021 9:25 AM
287	I was aware of the new runway at Brisbane airport but I never became concious the aircraft paths were going to fly over my house. The noise is extremely intense of some aircrafts, I don't know if some aircrafts fly lower altitude , but it feels like war times, the house vibrates and the noise is very intense. What is also annoying is that ealy in the morning there are too many flights one after the other, and the airport is not even running on full capacity so I cannot imagine how bad it's going to get. It is very very sad! If only the flights were during the day,	1/27/2021 8:04 AM

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from 8am (instead of 6am) to 6pm, so residential homes can't have a good peaceful morning and end of the day.

288	I am surprised by the increasing noise from planes overhead	1/27/2021 7:51 AM
289	Please push for a curfew of at least 10pm to 6am. Please push for an increase of tailwind allowance from 5 knots to 10-15knots to allow more over the bay movements. Flight paths are going to be difficult to change without it affecting other people, I feel that having been in Brookfield for over 20 years and never having problems before with aircraft it has been grossly unfair and inhumane to transfer a flight path that was being used previously over properties that were there after the Legacy runway without any information or consultation with me. I also worry that because Flight path F (which goes directly over my property after 10pm) is not being looked at as the flights land on the Legacy, even though it's a direct result of the NPR.	1/27/2021 7:43 AM
290	After the 9/11 New York event only Homo sapiens sapiens could be stupid enough to develop flight paths over densely populated cities.	1/26/2021 9:04 PM
291	Use the old runway and send planes out over the bay.	1/26/2021 4:58 PM
292	No information was given to me on the changes to flight paths and the level of noise likely from aircraft.	1/26/2021 3:33 PM
293	dining locally in an outdoor environment an aircraft flew so low we felt the vibration of the aircraft. It was no use having a conversation one could not hear over the noise of the aircraft. I was under the understanding flights would enter and leave Brisbane over Moreton Bay. We have been violated to say the very least.	1/26/2021 2:08 PM
294	My understanding was that aircraft would be seen and heard but not flying two houses over my home.	1/26/2021 1:56 PM
295	With aircraft volumes being low due to COVID, I am deeply concerned about the impacts of increased noise as and when volumes return to pre COVID levels. This will most likely result in us having to keep our windows and doors permanently closed during peak times, at an added cost of living and reducing the value of our property	1/26/2021 1:21 PM
296	Communication is difficult in & outside & telephone conversation is impossible	1/26/2021 12:42 PM
297	I am 81 years old & have rented my unit for the past 22 years. I can't afford to move so I just have to put up with the noise.	1/26/2021 9:50 AM
298	The process felt like 'this is what's happening, the end'. Residents seem to be the last concern and just need to be notified to meet requirements, rather than stakeholders who are given options and involved in decision making. We are all busy people so don't have time to go to meetings especially when it is unclear if we can stop / change anything	1/26/2021 9:01 AM
299	We are concerned that the obvious increase in aircraft noise will only get substantially worse once interstate and international travel returns	1/25/2021 11:18 PM
300	The first path plans weee not to be directly over New Farm and from before New Farm have never been troubled by aircraft noise. It was a very peaceful suburb	1/25/2021 9:41 PM
301	My home in Kalinga was resumed in 2006 to make way for Airport Tunnel. It was a very upsetting time for me. I purchased my property in New Farm and now have more issues.	1/25/2021 8:53 PM
302	Please stop using the new flight path unless absolutely technically necessary. The old route is still suitable and fine and there is no need to change. Why do 1000s of people have to suddenly have their lives disrupted so a private company can make more money or save money.	1/25/2021 8:41 PM
303	The airport corporation should noise mitigate every residence /property under the flight path. Perhaps then they will fly more planes over the bay. They also need to reestablish the wind allowance to be in line with what it once was (equivalent to international standards).	1/25/2021 8:07 PM
304	The initial forecast noise maps do not align with the maps that are now provided	1/25/2021 6:51 PM
305	Some nights I sit on my Balcony and the planes come one after the other. I am sure I counted 18 Planes in 20 minutes, and all straight over head. Not a good thing.	1/25/2021 4:57 PM
306	Would be hard to remove noise completely unless someone sue the airport and wins. Suggest taking small constructive steps such as putting curfew hours in place for city side traffic (eg	1/25/2021 2:35 PM

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Syd airport has strict curfew between 11pm-6am). Suggestion 2: Increase the wind speed threshold before city end landing/take off are allowed. Suggestion 3: Email Qantas, virgin, Rex directly and ask them to comply with flight path with minimal divinations / shortcuts. Suggestion 4: stressing on the safety risk. only takes a single incident for a plane to fall off the sky to kill thousands of ppl in Brisbane, should avoid flying through Brisbane metro area at all cost.

307	I would certainly support any measures that would direct more flights over the bay or onto the first runway and minimise flights to/from the second runway over the suburbs.	1/25/2021 2:09 PM
308	Noise bad now but I am concerned that it will get much much worse after covid	1/25/2021 1:58 PM
309	70 decibels is not acceptable within our homes and workplaces. The effects on mental health is extremely concerning that this can be done to our community	1/25/2021 1:48 PM
310	Community consultation one way. We were told what would happen and then the suggestion made that we were consulted. How busy will it get in future. Do we need to use both runways at present? We frequently observe planes landing into the north when a south easterly is blowing. Why are not most planes brought in over Moreton Bay?	1/25/2021 12:49 PM
311	The noise is relentless, just can't be acceptable	1/25/2021 11:48 AM
312	Being I am not even remotely educated on planning for flight paths, I'm sure I cannot offer any worthwhile insight. However, it seems unfair that flight paths are committed to one particular pattern forevermore. If they could be varied, even on a monthly basis, at least residents would know they are only suffering for a brief period, an acceptable compromise for the flight services themselves.	1/25/2021 11:45 AM
313	The aircraft noise anecdotally appears worse than what I expected based on reviewing the flight path information- especially when considering that air travel in this time of COVID-19 is dramatically reduced compared to what would ordinarily be expected and what can reasonably be expected in the following years as air travel growth returns.	1/25/2021 10:04 AM
314	We do not know the rotation schedule - it certainly varies and when the planes are coming it is almost constant! Very low and and we can see the wheels down!! Nothing prepared us for the noise and disruption!	1/25/2021 9:49 AM
315	We have pilots who live in our area who have said that there are a number of things that could be done by the airlines, BAC etc to mitigate the noise from flight movements etc similar to what was done in Sydney. It's very disappointing to note that we feel like nothing has been done here in New Farm to mitigate the noise which is now making our life a living nightmare.	1/25/2021 9:45 AM
316	The flight noise is very bad right now and I fear that the interruption to everyday life will be hugely impacted when flight numbers resume at normal rates. There were a few days where I documented the number of flights that Passed directly overhead and interrupted my viewing, conversations etc. Forexample on the 1st January 2021 the first flight woke me up at 1.36am. After that I documented a further 38 flights with the last flight time I documented being at 7.41pm. I have the exact times of each flight recorded in writing. On the 30/12/20 I was woken by a flight at 3.53am, then 3.58am then 4.24am then 5.07am and after that a further 35 flights with the last one I noted being at 8.46pm. Given that I was out for some of the day that is a ridiculous level of flights all of which were very loud. I have to constantly change the volumes on what I am watching to be able to hear. Not only that I live in an 8 story apartment block but am only on the 4th floor in the middle of the building so it must be worse for the apartments higher up in the building. When I contacted the Brisbane Airport Corporation to complain that their interactive flight plan to Inform the public of the new flight plans had not shown this building as being under a flight path they informed me that there is a 3 kilometre variation allowable for those flight paths as shown on that tool. I was very angry. I had consulted it before buying this apartment and had not realised the flights could pass directly over this building and so low. Their interactive was misleading. It should have shown a 3 k wide band passing directly through the heart of central Brisbane (3k minimum as there were two flight paths shown). I believe strongly that they have definitely misled the public regarding the matter of flight paths and noise levels. It is a disgrace! They have destroyed the lifestyle of huge numbers of Brisbane residents As they have directed the aircraft over the most built up parts of Brisbane. I believe there are also huge safety implications to this and I have fears with the flights passing so low overhead. I believe the tail wind tolerance being lowered Has also cause a huge increase I. Air traffic over the city (instead of the bay). I would like to know statistically	1/25/2021 9:22 AM

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how many days the tailwind tolerance (average in a year) now prohibits flights approaching and taking off over the bay.

317	I contacted So Farmer's office for information in 2019 regarding the impending impact of aircraft noise but got absolutely no where. They couldn't have been less interested. Information has been sporadic. There hasn't been a clear, targeted information campaign to keep impacted suburbs abreast of the latest plans. BAC were less than unhelpful when I contacted them several years ago. But then why would it be in their interests to inform the public. We have been protesting against the parallel runway for over 20 years. We all knew what an awful invasion it would be affecting our quality of life. We are seriously considering moving away.	1/25/2021 7:00 AM
318	We built a house opposite our home in Hendra and the noise study dictating the noise required to be addressed in the insulation was vastly under-assessed by council resulting in a lower level of sound proofing required on the new property (BA Nov 2019). Subsequent information published reflected a much higher rating requirement.	1/24/2021 8:39 PM
319	The flights seem to start very early in the morning and I understand that the airport will be operational 24 hours a day. Presumably, when the COVID outbreak is overcome the current number of flights overhead will increase thereby exacerbating the current situation.	1/24/2021 7:59 PM
320	please use email rather than calling me if needs be	1/24/2021 7:13 PM
321	This new runway has completely changed our lives for the worse. We built our dream home in Balmoral and had no idea of the new run way being built in this suburb as we lived overseas for 20 years. Once we had built our house and moved in we learnt about the new runway. It was too late as our house was already built. We hoped that it would not have too much of an impact on our life. However this has not been the case. We are currently in the process of selling our house because of how badly this has impacted our lives. We are worried that our house will not sell because of this runway. The noise is so loud from the planes when they are landing. We have to stop talking until the plane has passed and can't hear the TV. We don't sit outside anymore. We close doors and turn aircon on.	1/24/2021 5:44 PM
322	I cannot understand why some planes are much louder and closer than others (size not withstanding) which seem to be on same flight path. I am enormously concerned about considerable increase in aircraft movements as COVID restrictions are eased and international flights return	1/24/2021 5:29 PM
323	I also think that when we purchased our unit from Brookfield that we should have been advised by them re the flight path of the new runway and the possible noise problem. I think that they have a duty of care which was not carried out by them. If the BAC had advised Brookfield of the potential problems, if not then both of them failed in their duty of care, and both should be held responsible.	1/24/2021 3:35 PM
324	The planes, even the light and small aircraft, are low and the noise is extensive and loud. I don't believe the second runway should impact residents the way it is now allowed to. Heaven help us when the international flights start again because the noise then will cause indeterminable stress and anxiety.	1/24/2021 3:04 PM
325	I would recommend all landings happen over the bay, I believe the 5 knot wind rule should be moved to 10knot like all other airports	1/24/2021 2:59 PM
326	There is a discrepancy in noise from aircraft types and airline companies. We find that the Jetstar aircraft are much louder than others. Also we find that some of the propeller driven aircraft are noisier than others of similar type. We wonder if some of these older aircraft are not able to comply with the noise levels advised would be the maximum by BAC. Another matter is the effect of cloud cover and local topography for all aircraft. When there is cloud the noise level appears to be amplified more than clear days. On elevated properties such as ours, we seem to be exposed to more noise than if we are down by the Brisbane River or at Cannon Hill directly under the current east and west flight paths for example. We would appreciate if more noise monitoring could be done to ensure airlines and other companies are complying with international standards and to better study the effects of weather and topography on the noise levels. Subsequently we would hope that the allocation of flight paths be better understood and managed.	1/24/2021 2:45 PM
327	I feel very poorly informed re the current noise, volume of flights and the flight path.	1/24/2021 2:09 PM
328	The frequency of the noise is a very key issue. There are at least 3 planes overhead between 7pm and 7:20pm. This is the prime time my partner and I are likely to be having our first in-	1/24/2021 1:46 PM

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person conversation of the day, and we literally have to stop talking as we can't hear each other due to the noise.

329	Unsure why the noise goes up and down. Is not constant. Is there different ways in which planes and flights change?	1/24/2021 12:38 PM
330	It seems most flights are using the new runway and the runways are not being shared at all times	1/24/2021 12:07 PM
331	Flights over new farm part in mid to late afternoon disrupt reading and contemplation. We regularly visit Brisbane's second most used park to escape a small house.	1/24/2021 11:28 AM
332	There seems to be an under emphasis on what happens when flights increase particularly international flights post COVID.. if we feel uncomfortable now, how will it feel when it doubles or triples.	1/24/2021 10:22 AM
333	I don't think I have any particular insights but we need to keep the political pressure on Trevor Evans and the other relevant federal MPs. In addition pushing for a curfew on Brisbane airport will both provide a lever to pressure BAC and an insurance policy for the future to minimise the risk of changes to operation that will make things worse for us. I don't trust BAC following on from my dealings with BAC in the lead up to the opening of the second runway where they basically dismissed concerns.	1/23/2021 5:59 PM
334	I had also heard that more flights were coming across newfarm bulimba hamilton because of covid and it shaved 15 minutes and a lot of money in fuel costs and this would change post covid, when more planes would come in and out over the bay.	1/23/2021 5:34 PM
335	What I find is if you speak with people who work and are not home during the day they seem to be less affected. We are a retired couple and on many occasion are at home all day, the nose seems to start before we get up in the morning and continue throughout the day and into the evening. We just wonder how much worse it will get when the COVID-19 impacts on travel subside and we return to normality; we are distressed just thinking about it!!	1/23/2021 5:32 PM
336	We purchased our house in 2016 based on the hard copy flight path booklet after discounting a property at the end of Coutts Street because of the 'River Run' flight path K. Incoming flight path K in the hard copy has been replaced by H1 and H2 in the online tool. The problem is that many aircraft using the H1 approach cut the corner to the extent that some even fly directly over our house.	1/23/2021 5:26 PM
337	The number of flights over New Farm seem to increase over weekends when I am wanting to enjoy some quite time,	1/23/2021 5:13 PM
338	Yesterday, the former owner/resident of the house next door called in and we sat on the lanai having coffee. When the first plane went over, we had to stop talking because, only 1 metre away from each other, we couldn't hear. "Good God!" he said, "How long have you been putting up with this?" "Too long", we replied. "And at the moment, there is very little international traffic and limited domestic flights. Imagine what it is going to be like when full flights have resumed".	1/23/2021 5:06 PM
339	I suffer from a very rare autoimmune disease, my husband and myself both have heart issues, my husband has diabetes so we can well go without the additional stress of aircraft noise adding to our health issues.	1/23/2021 3:32 PM
340	the flight path tool provided by BAC was far too difficult to understand	1/23/2021 2:46 PM
341	We are a new build and we were not made aware of the noise pollution from aircrafts, we are thinking of selling but concerned that the noise will impact sale. But if the noise stops we will stay, it's a lovely area otherwise.	1/23/2021 11:18 AM
342	Having lived here for nearly a decade it has always been very clear what was going to happen and communications from BAC have flowed steady over the years. No big surprises for my family.	1/23/2021 10:03 AM
343	2nd runway has come on line during COVID and there is reduced air traffic and it is bad enough. If air travel returns to pre covid levels, it will be unbearable.	1/23/2021 9:53 AM
344	Stupid policy to have planes flying over a highly populated area	1/23/2021 9:48 AM
345	Brisbane's Balmoral residents are extremely disadvantaged by both the heightened level of disruptive noise and the frequency of flights using the new flight path.	1/23/2021 9:19 AM

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346	I have noted that a majority of takeoffs favour the new runway over the suburbs even when the air is still. Strongly suggests fuel saving is the main concern	1/23/2021 9:10 AM
347	We moved into our property because of the new flight path. Community consultation was completely satisfactory	1/23/2021 7:43 AM
348	The planes should not fly directly over the suburbs. The takeoff and the landings are the max risk activities and the plane path must be reviewed. This is having a health and mental impact on brisbane people. Alternative routes should be planned.	1/23/2021 2:07 AM
349	I am concerned that the noise and number of flights seem constant, despite less flights happening during the pandemic. I imagine this will only worsen as flights pick up.	1/22/2021 10:48 PM
350	I have a DB meter and some flights push 90db. The endless noise starts each day around 06:45. Impossible to have a conversation as they pass over. Was always told in the early days that new generation aircraft like A380 were much quieter and that most departures would be out over the bay. Well the A380s are all ground and most flights do NOT go out over the bay.	1/22/2021 9:22 PM
351	At the information session they said it would be like a truck passing on the road. Not a good example. They also advised the second runway would only be used as a last resort . The majority of flights were to use existing runway or fly out over the bay. The planes are constant and only a small percentage of planes are flying currently due to pandemic. I hate to think what it will be like when more planes are flying. The taking off planes are worse than the landing ones although both are disruptive.	1/22/2021 7:12 PM
352	Most airplanes do not vary their approach on the swathe. They are nearly always directly overhead. They obviously line up their approach at the same point and so follow the same narrow path.	1/22/2021 6:53 PM
353	Whose decision it is to redirect flights to save fuel Is it dependent on wind direction Why isn't Moreton bay being used to depart and land and not low flight over residential areas on both sides of the river	1/22/2021 2:52 PM
354	When you live, work or other near an airport they will be planes. What do people expect? Things are not going to get smaller, only bigger. And that's with most people things	1/22/2021 12:15 PM
355	The noise is not a massive issue at this point in time. It is mainly airplanes taking off from the new runway that is causing the issues. Planes landing are not as loud. When airplanes resume normal flight levels I expect a massive increase to the current noise levels. Takeoffs should remain from old runway.	1/22/2021 12:07 PM
356	The planes regularly do not fly on the designated path over eagle farm and instead fly directly over my home and fly low which, in addition to being unable to talk to my family in or outside the home, it also interrupts my internet and my roof shakes. I have also noticed that the plans are flying late at night and early mornings interrupting my child (and my sleep). Plans are also not using the full run way for take off and landing.	1/22/2021 11:15 AM
357	I may have already completed this survey	1/22/2021 11:05 AM
358	The impact abs air traffic is far worse then anticipated' with limited traffic at the moment I am concerned once all returns to full capacity the impact will be significantly worse	1/22/2021 10:48 AM
359	The incidence of aircrafts flying over my suburb due to the second runway is much more frequent than expected, the noise is excessive as a lot of the planes appear to be flying below 1000 feet. It is causing a lot of distress for myself and my family.	1/22/2021 10:46 AM
360	Aircraft are clearly nit using the correct flight paths. Dome go directly overhead others are so far away. Landing planes within minutes of each other	1/22/2021 9:58 AM
361	The design aircraft for noise is a 737. The noise comes from them but mostly Fokker jets and these should not be permitted as they do not match the design aircraft.	1/22/2021 9:53 AM
362	I would not have paid a high premium to live in this suburb had I wanted to live with the aircraft noise and pollution fallout I could have done so in a lower economic suburb. I can't afford to move so I feel trapped and saddened	1/22/2021 7:48 AM
363	Hate the loss of hearing the birds, chose spending a extra money to live on acreage to be away from the the noises of the city	1/22/2021 7:30 AM
364	With the reduced number of flights I can't understand why the second runway needs to used	1/22/2021 7:14 AM

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as much as it is as they previously only had 1 runway and survived. The second runway should only be used as a last resort as even now it may have been in the 30 year plan people really didn't understand the impacts when buying unlike people who bought near an existing working runway. Many planes do not stick to the flight path and we have had planes directly overhead and we were considerably outside the flight path noise maps on the website. Maybe there should be consequences for planes that don't follow the designated flight path and cut corners.

365	So disappointed with the lack of transparency in terms of the consultation process in relation to prop jet flight paths. Whilst we checked the BAC website it was not obvious that the prop jets were not in the flight path projections prominently displayed on the BAC website. We have always had prop jets but they are now significantly lower due to being 2 kilometres closer hence the noise. At 4am this has a huge impact on sleep. Similarly we have had jets fly over to outrun storm cells which has not been a previous practice to the best of my knowledge over the last 20 years. This has been a rarity but I am concerned that it will also become common practice.	1/21/2021 10:08 PM
366	I thought I would have minimal impact how wrong was i	1/21/2021 10:04 PM
367	At the moment the majority of or number of flights are continuous between 5-7pm	1/21/2021 8:52 PM
368	The information from BAC strongly downplays the effect of the new flight path. I notice that there has been increased information following recent complaints - before this, the information was superficial and misleading.	1/21/2021 8:49 PM
369	We have lived in our house at Wavell Heights for 25 years, and since April 2020 there has been a significant increase in prop planes departing directly over our house. Despite there being consultation on the new runway by BAC, this consultation did not highlight that flight paths and departure altitude levels for prop planes would change. Limited information on the changes to prop plane flight paths were hidden very deep in the BAC website, and couldn't be found unless you were told about it (which we were, AFTER the changes were implemented). The whole BAC consultation process was very deficient, misleading, deceptive and lacked transparency. The prop planes now fly low and loudly whine over Northgate/Wavell Heights as they depart and gain altitude. We are now woken up any time from 1 am in the morning, when the toll freight prop planes depart, and in waves thereafter when GAM flights and Qantas flights depart.	1/21/2021 8:42 PM
370	I feel they are not using the over water options enough, and planes can fly in all sorts of weather. We also definitely need a strict curfew applied.	1/21/2021 7:46 PM
371	The planes are not keeping to flight paths. They should be taking off over the bay but are not	1/21/2021 7:02 PM
372	Thé flight noise is so severe it can make our house vibrate and you cannot hear the other person talking. It is so frequent, they are so loud and low right over our townhouse roof as well as directly over our child's daycare across the road, St Cecilia's Hamilton. It is absolutely unbearable and has completely ruined our suburb. We are also very worried about air pollution and the long term health impacts due to aircraft fuel/ exhaust emissions as we are directly under flight path.	1/21/2021 6:58 PM
373	Many people in our neighborhood are outraged by this situation.	1/21/2021 6:56 PM
374	We need to lobby the politicians at a federal level.	1/21/2021 6:38 PM
375	I have owned this house for 23 yrs but unfortunately not living in it 2005-2007 hence missed out on any consultation process. I believe the main issue is the current operational plan is optimised for commercial efficiency, using safety as the means of avoiding a responsibility to the effected communities to reduce the noise impact. This is the disadvantage of inner southside residents. It is an inequitable situation in which the benefit of the second runway goes to all of Brisbane with the inner southside baring the MUCH GREATER burden of the noise pollution	1/21/2021 6:30 PM
376	We have lived in this street since 2012, and never received any direct information from BAC or other sources regarding the new runway, flight paths or community consultation. We view this as extremely poor communication.	1/21/2021 6:19 PM
377	We purchased our house in Aug 2019 and there was no disclosure about the impending aircraft noise nor were we locals prior to this so any information campaign was not able to inform us	1/21/2021 5:27 PM
378	The second runway was very poorly planned in terms of its impact on many of Brisbane inner	1/21/2021 2:47 PM

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city suburbs, and shows a lack of respect for its inhabitants. Quality of life in these suburbs has been substantially reduced. As usual, money driven decision making has taken precedence over common sense and the well-being of the local population and the planet. In hindsight, I would not have moved to an affected suburb.

379	1. Community consultation was non existent from my perspective. 2. In a modern city with an airport situated on a bay and surrounded by industrial areas, aircraft should not be flying over residential areas and destroying residents' rights to peace and enjoyment in their own homes. 3. The aircraft fly much lower and are much louder than the simulator tool stated. 4. All aircraft should be made to land and take off over the bay OR if using #2 runway they must use the eastern extreme end only. 5. The severity of the impact the noise is having on our lives needs to be experienced to fully appreciate. Even with the windows and doors closed I cannot hear the TV or general conversation when a plane goes over. It is truly outraged that any organisation is allowed to inflict this on people.	1/21/2021 1:54 PM
380	Very disappointed at the lack of information provided and unaware of the impacts this would have	1/21/2021 1:39 PM
381	I am encouraged by a reply I received from T Evans MP that he is actively seeking solutions for residents with the relevant authorities.	1/21/2021 12:28 PM
382	I would really like to know why , like this morning planes where taking off over the city only to do a big u turn out over the bay ! Where are they just taking off over the bay ? Nothing landing no wind ! This is literally ruining my life .	1/21/2021 12:15 PM
383	Planes flying over residential areas even during curfew, which is unacceptable. Several times i was woken up by the planes flying directly above my location at 23.30 or 05.45.	1/21/2021 11:21 AM
384	I believe that not everything that can be done is being done. I cite the Cairns departure sequence. Sharp left hand turn @300 ft to avoid noise overhead city hotels. Aircraft are capable of such manoeuvres. Need more over bay T/O and Landings. Noise levels are only going to get worse as traffic in and out of Brisbane begins to normalise. More advice should come from an operational source such as Pilots. Not simply \$ concerns. Residents were here before new runway was built. Some sort of noise mitigation assistance should be given to residents who in fact help the various airport stakeholders make money. Ie. help with insulation, air con. Etc	1/21/2021 9:29 AM
385	Thanks for your efforts to address this serious issue.	1/21/2021 9:07 AM
386	I live Bongaree Bribie Island - I came here 9 years ago to escape the noise of Brisbane traffic noise, now when the wind is from the south 95% of ALL aircraft from the north tracks to positions at the southern end of Bribie Island - Alt between 3000 to 5000ft for runway 19R. The new flights paths (STAR) standard terminal arrival routes started on May 21st 2019 also controlled airspace over the southern area of Bribie was lowered to 2500ft. None of this was ever communicated to residents of Bribie.	1/21/2021 6:47 AM
387	Refer to my previous long winded response.	1/20/2021 10:28 PM
388	Seen flight path on television and it did not look like it was even to fly over my suburb	1/20/2021 7:38 PM
389	I think community wellbeing should be given priority over money making airlines/airports.	1/20/2021 4:50 PM
390	We live in a building of 8 levels who have paid a lot of money to live at a premium address. The peace and enjoyment of our home has been destroyed. The planes take off over New Farm because of the low wind level which is in place, preventing them from taking off over Moreton Bay. This wind level needs reviewing as from what we are told it can be increased considerably. The terms in which permission was given to have the runway have been breached. The community is being affected, this needs to be reviewed.Urgently.	1/20/2021 4:42 PM
391	I strongly believe the information provided on the BAC website was inaccurate	1/20/2021 3:56 PM
392	Please do whatever you can to get this new flight path changed. The noise impacts are already bad, and are much much worse then what was reported on the BAC website flight path tool. Very misleading and intentionally deceptive. We checked it before we bought our house and now we feel like we've been deceived and think we will have to sell our house.	1/20/2021 3:33 PM
393	No	1/20/2021 3:23 PM
394	Thank you	1/20/2021 1:55 PM

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395	Flight paths too low	1/20/2021 1:47 PM
396	Please change these increasing permission to BAC to destroy our rights to quiet enjoyment of our homes.	1/20/2021 1:41 PM
397	The planes seem to fly directly over our block of apartments when coming in to land at certain times of the day only, so far it hasn't been a problem at night. Hopefully it won't become a problem at night when more international flights return.	1/20/2021 12:48 PM
398	My understanding from communication was planes would arrive from the bay and depart out over the bay So I did not put in any complaints Understands we live inner city and close to the airport	1/20/2021 11:03 AM
399	Apart from the noise I am very concerned about air polution	1/20/2021 10:09 AM
400	Please insist that the current new flight path is modified, even if it may cost airlines a few minutes of extra fuel - this is a trivial amount to them, and a whole-of-life concern for us	1/20/2021 8:51 AM
401	They fly too low and will be a nightmare when all planes back to normal as covid reduced number and it is very annoying already	1/20/2021 8:18 AM
402	Your cause appears to ignore proscribed procedures for aircraft management of parallel runway operations that regulate flight paths.	1/20/2021 7:58 AM
403	I just want this aircraft noise gone. It is beyond a joke	1/20/2021 7:03 AM
404	there has been an increase in black sooty deposits on my outdoor areas. where i was sweeping once -twice a week, i now have to do it daily	1/19/2021 8:54 PM
405	Being an elderly person I am unable to escape this constant noise snd stress.	1/19/2021 6:17 PM
406	I did not know that the aircraft would be flying so low across my home and I do not understand why, in most "normal" weather conditions, that the aircraft cannot use a flight path across Moreton Bay sea area.	1/19/2021 4:30 PM
407	I'mnot opposed to Planes in the area as there always been Runway 1 which tends to go around bayside water The height for the planes to come into Runway 2 is far too low directly over Bulimba State schoolover MY HOUSE ...LOW Talking to my pilot friends and my husband flew light planes and has a good idea about noise These planes DO NOT need to be this low they do so to save fuel and glide in and its the Tower controllers that can easy fix the problem of low high impact noise from aircrafts. You have spoilt a very nice family area great community spirit devalued my expensive home we all have seen The Castle Movie This cant be changed now BUT redirect more planes over ASCOT, HENDRA(I believe that become political and they had a big say in it) that area to give some relief to Bulimba Hawthorne New Farm Be FAIR In My bedroom I count 8-10 planes go over around 6-7pm God knows who many it will be when we get back to some thing called normal I get a lovely breeze at night no need for air con I'm continually opening and shutting Balcony Doors As the saying goes "So Sad too Bad " it's not effecting me attitude that other people have This has effected a lot of people where people have spent a lot of money on their houses to be close to city schooling etc dont want to go to the burbs In the early planning of a second runway no thought was put into the path flight there would have been other alternatives but no they pushed it through before we were given ALL the facts to object	1/19/2021 4:17 PM
408	It isn't clear on what tolerance / compliance standard BAC are required to meet, and how they are performing within that compliance standard or provision. There is very little transparency. The frequency and noise level was played down on pre-approval community sessions. We were told that approach over the bay would be maximised, and the approach/turn to approach from over the city would occur further out. There was no mention of a tighter approach and shorter landing onto new runaway.	1/19/2021 3:12 PM
409	It would seem common sense (unless weather or runway maintenance prevents it) to use the original runway for landing and take-offs over land and the new runway for take offs and landing over the water. If they had done that in the first place, none of these complaints would be happening.	1/19/2021 2:14 PM
410	I am so stressed and I feel I cannot put up with the ongoing noise. I have cried when one day when it was really bad I got a headache from the impact of the noise and I smelt fumes and tasted fumes. I went to my bedroom, took headache tablets but they didn't work and I took them every four hours. I rang my doctor and spoke to him on the phone. He told me to call the	1/19/2021 1:46 PM

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health department which I did and they told me to get in touch with the airport corporation but I know they are not going to help. I asked my doctor if there could be health problems in the future and he said a possibility, yes. I then wrote to ANO, CASA, and another one, I can't remember.

411	We have to live with air traffic, but surely the burden could be shared by varying the flight paths and strict adherence to an agreed curfew, preferably between 10 pm and 6 am.	1/19/2021 1:40 PM
412	This problem has only started since the new runway has been in use.	1/19/2021 12:56 PM
413	The level of noise is unacceptable as planes fly directly over my property. Sometimes there are few planes but for example, on a Thursday night, the come across with less than 5 minutes in between. Often worst at dinner time. Communication severely impacted. Late night planes, 9.30 pm big issue.	1/19/2021 11:00 AM
414	I find the noise offensive and intrusive	1/19/2021 10:46 AM
415	The community consultation and the BAC flight path tool was extremely misleading and completely incorrect. For my address the tool estimates I should experience 5-9 flights a day of 70 decibels ore more pre day. This is a blatant lie, I often experience more than 5-9 flights of over 70 decibels or more in an hour starting at 6am in the morning! I have recorded 70 +decibel flights overhead inside my unit with windows open and up to 86 decibels when outside on my balcony. I chose to continue on with my lease on my rental property based on the false and misleading information presented by the BAC. I am also a student and low income earner and do not see how I can financially afford to move when my lease does expire. As a student my study is significantly negatively impacted by the frequent number of extremely loud flights. My existing anxiety and depression has been exacerbated by the impact of flight noise and a feeling of being trapped in my property as I can not afford to break my lease or even afford to move!	1/19/2021 10:25 AM
416	We feel that the planes should go over Moreton Bay. No homes schools etc. I know this depends on wind directions. But please be alert to this. I'm wondering if the planes come over the city due to lass fuel being used, therefore more cost effective. We are concerned now and even more concerned once the planes all return flying. We understand the proximity to the airport but please share the noise interference with all Brisbane if at all possible. It's the closeness and noise level to our unit which concerns us greatly.	1/19/2021 7:49 AM
417	I think we need to accept that we live close to an airport and there will be significant aircraft noise on a regular basis. It is very convenient that the airport is so close. I'd hate to have to drive an hour or more to catch a plane. I assume that the flight paths are designed to minimise fuel burn and for safety reasons amongst other factors. Minimising fuel burn is important for the environment and the financial viability of airlines which support thousands of jobs. Compared to other international airports around the world where homes are literally right next to the runway there really is minimal noise and I really don't understand why there is such an uproar amongst some in the community.	1/19/2021 6:40 AM
418	Our unit block is quite tall and some of the planes are so low you feel you can almost reach up and touch them. They fly extremely close to our building.	1/19/2021 6:29 AM
419	Nil	1/19/2021 6:21 AM
420	We feel that the quality of life we originally had in this home has been extremely compromised since the opening of the second runway something that was never envisioned when we first bought the property in 1976!!We commend your efforts and hope that people in all suburbs affected by this noise pollution can be made aware of your Alliance. If we can't get some response to our many concerns it may end in a massive increase in mental health issues when the International flights resume.	1/18/2021 8:04 PM
421	I was told by the staff at the information booth at New Fa rm State school that the aircraft would fly over the other side of College Road. Many of the aircraft virtually fly over my courtyard. I had no idea of the impact and disruption it would make to my life.	1/18/2021 5:41 PM
422	Why can't the planes fly over the sea?	1/18/2021 5:10 PM
423	I researched aircraft impact before buying in Balmoral in 2014. In hindsight, the information available from BAC was misleading and deceptive. "Best endeavours" to direct most flights over Moreton Bay has not eventuated, which BAC now admits only happens at night. The flight frequency and aircraft height data were both inaccurate or misleading. Given BAC is a private	1/18/2021 4:58 PM

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company why are they not able to be pursued under the Trade Practices Act for deceptive conduct? Why do State Govt. and BCC not object to routine flights over the city when weather conditions would allow aircraft to safely access flightpaths over the sea?? Its more than just resident noise impact - the majority of aircraft crashes happen within a few minutes of takeoff or landing, so why is the default to use over-the-sea routes only applicable at night?.

424	The volume of planes departing and arriving of late, on the new runway was unexpected.. many neighbours are disliking the noise and are looking to move. Especially the elderly..	1/18/2021 4:31 PM
425	Share the aircraft traffic between the runways. I also fly regularly, 2 trips a month intrastate and I'm yet to depart nor land on the old runway since the opening of the new runway	1/18/2021 4:20 PM
426	The aircraft noise during the day is annoying but bearable given our proximity to the airport but the evening traffic is unbearable. What are the chances of a curfew ?	1/18/2021 4:13 PM
427	I complained that outgoing flights were not commencing their flight from the start of runway thus travelling lower over our apartments. Suggested that they should use all runway to ensure high enough not to impact the noise factor.	1/18/2021 4:00 PM
428	The number of flights daily far exceeds both decibels and numbers per day. There can be 3 planes in a 5min window consistently though the day with no break, they are low and loud and directly above our home. Causing headaches from the noise, pollution and STRESS.	1/18/2021 3:47 PM
429	My lease here ends in March and I will be looking to relocate elsewhere due to the noise after living here for 4 years.	1/18/2021 3:44 PM
430	Many years ago it was mooted that any houses affected by more than 70db would be double glazed and airconditioned at the airports expense. I would like to see some accurate noise monitoring carried out in Wentworth Parade. I think it is a lost cause, I was unfortunate enough to sit in on two or three of the Brisbane Airport environmental committee in the late 1990's. It was a waste of time and I doubt that anything has changed. Another thought, how many air traffic controllers and BAC executives live on the northside of Brisbane?	1/18/2021 3:22 PM
431	The aircraft noise seems a lot louder than 70db, and way more frequent than any information provided. The planes tend to fly very low over us constantly, which was not what the map had outlined.	1/18/2021 2:35 PM
432	The take off times Run too early and too late during the day.	1/18/2021 2:34 PM
433	It's an absolute disgrace you can't hear the TV at certain times, God knows what pollution is being dumped right on the top of people. The plane's should come in from the ocean and fly straight out over the ocean, once they reach 30000 feet then then and only then should they cross the coast and fly over land. It's not rocket science, the amount of pollution produced by planes is unbelievable. if it's not cost-effective to fly that way, put a levy on passengers, user-pays, isn't that what they say all the time. People first, not profits. !!!!	1/18/2021 2:21 PM
434	Why was the wind strength level decreased for takeoff and landing across the bay?	1/18/2021 1:59 PM
435	Almost all planes landing on new runway pass over my house (Top of Balmoral hill) if it wakes me from deep sleep definitely more than 70 decibels	1/18/2021 1:48 PM
436	I am very worried about increased flight path noise once the number of flights increase post COVID restrictions. The interruptions caused by the current number of flights is significant and makes me concerned for the future.	1/18/2021 1:44 PM
437	If the noise level was increased to the previous level, more flights could access the runway via the Bay rather than flying over my house.	1/18/2021 1:39 PM
438	At times when it is completely still with little or no air movement in NewFarm planes still continue to fly overhead when the Moreton Bay approach could be used. Often when the BOM site indicates up to 20 km/ hr wind in New Farm conditions in New Farm are still.	1/18/2021 12:49 PM
439	It's been my belief that any consultation would be a waste of time as everyone knows decisions have already been made and government community consultations are a cynical way to pretend tax payers views are listened to.	1/18/2021 12:28 PM
440	Worried how bad it will become when full rotation of flying comes back to Brisbane . It's bad now when a plan lands but it will be unbearable when the are back at capacity. This is not what our residents were expecting. We understood it to be an overflow runway when the main runway was at capacity . Not to become the main runway. Feel that we pay high rates to live in	1/18/2021 10:39 AM

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a good area and now it's been downgraded but the airports lack of respect for long term residents.

441	I do it recall receiving any information when the runways were being considered that clearly outlined the exact disruption / noise levels and long term possible effect on our homes value - the planes are so low when flying over our home that we cannot here our tv and the aircraft actually casts a shadow.	1/18/2021 10:01 AM
442	We did not know that the planes would now fly directly over our complex. They also fly very low and you can't hear the TV or yourself talking when it goes over.	1/18/2021 9:06 AM
443	I want to be clear that we never received a single notice or any acknowledgment that this runway was going to impact our lives in any way. I think that's especially disappointing considering our street is one of the worst impacted in the area. I have recorded over 50 aircraft movements that have generated over 70db, some over 90db. We have our property on the market as our children (particularly our 6 month old baby) cannot sleep so we have to try to run air conditioning and close all the doors and windows all day and night, an action that is both costly and in our opinion less healthy for their physical and mental well-being long term.	1/18/2021 8:00 AM
444	The noise is horrific.. I feel like I am living in a war zone. Every night, I do t have my daughter, I stay at work till midnight, as I can't stand the noise. Last night, my child and her best friend were awake for an extra 40 min, as they kept getting disturbed by the noise. I have been actively looking for a new place to live, as I need to have the doors and windows open for fresh air. I am concerned about my house being devalued and the money I need to spend on buying and selling fees. When I am at home earlier, and I go to bed early with my daughter, my sleep is broken as I am constantly woken by the noise. I hate it. I have lots of friends at camp hill, Morningside, and they all tell the noise is way better there than it was.	1/18/2021 7:46 AM
445	I believe the previous issue with aircraft noise was effectively dealt with however no notice was given to the 2nd runway and timing of opening	1/17/2021 10:15 PM
446	Could they alternate weeks with the old runway? let us know the schedule so we could invite friends over in the quiet weeks? It's now impossible to plan any sort of social life here.	1/17/2021 10:09 PM
447	The flight path tool on the website is good for understanding the different flight paths. I am concerned that commitments made that flights would limit the times at which flights would come into the second runway over the city/residential areas are changing and this will lead to more flights and impacts to residents that could be avoided.	1/17/2021 9:50 PM
448	Increase wind speed over the bay to 10knots for landings	1/17/2021 9:23 PM
449	The neighbourhood is talking about this, and we are all concerned that the level of disturbance is bad enough now with reduced flights due to Covid19; and we are really worried that when eventually schedules get back to normal, the level of disturbance will go from being irritating to unbearable. I know of at least one family who are selling up because they can't stand it already, and they're concerned that if they delay this they'll lose out even more, financially. Several others are seriously considering it, and will feel pushed out if the volume of traffic increases. We have already spent money putting external shutters on our bedroom windows in an effort to deflect sound (with minimal reduction of sound) The other thing we have noticed is that the aircraft seem to be coming in very low over the top of us. Is this absolutely necessary? We have family in Camp Hill who used to have overhead air traffic all the time, and now have none. What I can't understand is - If our traffic is due to the new runway, why isn't the old runway also being used with the flight paths being shared over other suburbs? And what should we expect the long-term flight paths and flight frequency over them to be like?	1/17/2021 9:01 PM
450	Brisbane airport told me I am not directly on the flight path. I was also told by an airport representative the pilots are taking a short cut. To date I feel like I am being brushed off with bureaucratic responses and no action is being taken on the noise issues affecting me and my fellow residents.	1/17/2021 6:37 PM
451	I can see the aircraft lining up to land when I sit in my back deck. This is particularly in the evening. The plane lights shine onto the deck and house!!!	1/17/2021 4:47 PM
452	I believe we should allocate some funds to engage an aircraft and aviation expert to prepare a separate report to justify an increase of the 5knots tail wind to 10knots as is common in other international airports, this will reduce the number of landing aircraft over residential areas significantly.	1/17/2021 3:27 PM

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453	Why not just fly 20 or 30 km east of the suburbs and out over the ocean / eagle farm industrial area .. The new runway has completely ruined my hopes of a life long goal to purchase my home in Ascot .not to mention the noise is WAY MORE THAT 70DB you are welcome to measure the noise level in my home anytime !!!	1/17/2021 2:22 PM
454	The number & noise of flights above our house & in the vicinity of our house is causing major stress & health problems. We are unable to enjoy our home & surroundings or entertain guests comfortably	1/17/2021 2:00 PM
455	I will likely move from the local area due to aircraft noise, although I relocated here because of my disability and the proximity I needed to various services. I was not made aware of the parallel runway at the time and the impact this is having on my life since flights have resumed is worse then when I attended school directly under the flight path in the 1990s in Cairns. Why can the flights not come in over the ocean??	1/17/2021 1:37 PM
456	We not only have ascending and descending aircraft over our home now, the sound echoes out further because of the mountain we live beside and we have news helicopters now taking off and flying over our house too as their flight path has changed. Sometimes we have aircraft every 2 minutes, sometimes they are before 5:30am and after 9:30pm at night. I have a chronic disease and the once quiet street we bought to live in, is not a quiet street anymore. Once I am woken by the aircraft, I can't get back to sleep which negatively impacts my health and sometimes wakes my son.	1/17/2021 12:54 PM
457	I don't believe that neither the flightpaths nor the noise I am experiencing is what was described during the BAC briefing sessions.	1/17/2021 12:05 PM
458	I bought my home in Cannon Hill in 2001 and was aware of the planes flying overhead to and from the airport. However, I was shocked to find just how many planes flew over my new home and how much noise they made. So, I do understand how the new runway is impacting those who are now living in the flightpaths associated with the new runway. I never made a formal complaint about the noise because the airport was there before I moved in so I had to learn to live with it. At some point I started hearing about the new parallel runway and thought this would just make things worse for me with more flights flying over my home. I attended the Morningside Fair one year and BAC had an information booth there, talking to the locals about the new runway. You can imagine how delighted I was when they told me all my noise problems would be solved because flights would arrive and depart over Moreton Bay when the new runway was brought into service. This is the only "community engagement" I recall during the planning and construction of the new runway and it turned out to be all lies anyway. One of my neighbours attended an information briefing last year and was told that our street would not be under the flightpath when the new runway opened. She was also told that our homes are on the outer fringe of their noise model so noise would be minimal. Unfortunately, this has not proven to be the case. My home is located 6.7km from the end of runway 01R and 200m from a navigational beacon on Lytton Road which marks the track planes follow to the old runway. I get the noise and shadows from the planes flying overhead so I consider I am definitely in the flightpath! When planes are flying over my home on flightpath F, the noise is an issue but I can also hear the planes flying over Balmoral (flightpath G and I) now the new runway is in service. I also hear the planes departing over Tingalpa (flightpath D) when the wind changes and the flightpath over my house is not used. So even when the planes aren't flying over my home, I still get noise from two other flightpaths so I'm still surrounded by noise. When Covid 19 came along, suddenly there was very little aircraft traffic. At this point I was unaware of the opening date of the new runway. It came as something of a surprise when at some point in May there was suddenly an increase in air traffic and it seemed there were many more propeller driven aircraft than I had ever noticed before. I eventually learned that the cross runway (runway 14/32) was decommissioned in May 2020 sending all the traffic it used to handle over to the existing runway (19/01), traffic that had not flown over my home before. I frequently read on the Brisbane Airport Aircraft Noise group Facebook page people calling for the closure of the new runway and all air traffic reverting to the old runway until an enquiry can be held. Although I support an enquiry, I do not support the recommendation to close the new runway until such an enquiry is completed. To do so would result in homes in the flightpath to the old runway being overflowed by air traffic that we didn't have before in addition to all other air traffic. Despite some people believing the suburbs to the south of the old runway are "predominately industrial" and people living there are "used to the noise", neither of these statements is true. So, a return to previous air traffic plus the addition of the old cross runway traffic is not an acceptable option. All I want is what BAC promised – arrivals and departures over Moreton Bay. If this was the standard mode of operation then everyone's noise problems would be solved.	1/17/2021 11:57 AM

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459	Before we purchased our property we look at the BAC website to understand the aircraft noise impact on the property. We did not believe that aircraft would be flying directly over the New Farm peninsula. Thus directly over our house and New Farm park	1/17/2021 10:40 AM
460	Since planes have been told to follow flight paths the noise has eased slightly however I'm apprehensive or will remain, especially when international flights start again.	1/17/2021 9:50 AM
461	Wondering what the air pollution is and how it might impact our health	1/17/2021 9:38 AM
462	It will increase when planes are flying on post Covid timetables.	1/17/2021 8:18 AM
463	We accepted that planes would fly close to Bribie but they are actually flying over residential areas on the tip of Bribie and over our schools in Bongaree. We were not made aware that this would happen and it doesn't seem necessary.	1/17/2021 7:59 AM
464	Definitely more noise and interruption cannot be outside and on phone, have to move inside to reduce impact	1/17/2021 6:23 AM
465	My first language is not English. Despite being here for so long I was never consulted. It was never said that there would be so many flights a day and now there are 60% less than expected due to covid. I was going crazy and it did not help me to relax or stay calm. I have serious medical conditions but could still look after myself even in my 80s but the noise exhausted me and has forced me out of my home of 50 years. Disgraceful! My daughter has submitted this for me as I don't have a computer.	1/16/2021 10:43 PM
466	Considering selling house due to aircraft	1/16/2021 7:46 PM
467	My concern is that the noise is bad now, what is going to happen when our flights go back to pre-covid numbers, the impact is going to be even greater.	1/16/2021 6:15 PM
468	I also own a property near Noosa which is adversely affected by aircraft noise from the so called 'second runway' at Ss coast Airport. So unfortunately, I have seen this story before, and the outcome will be an ANO reports that criticises ASA consultation process and changes absolutely NOTHING!	1/16/2021 3:09 PM
469	It's awful. I can't imagine what will happen to our air and the noise once the airport is fully operational. It's distressing thinking of it.	1/16/2021 2:04 PM
470	The noise from aircraft is bad while fewer flights due to covid. It will be unbearable when airlines in full operation. The flights need to land from over Moreton Bay as before.	1/16/2021 1:12 PM
471	Our aircraft noise has trebled since November 20	1/16/2021 1:07 PM
472	More noise than what I was advised	1/16/2021 12:36 PM
473	Brisbane is a city. Noise is expected. I understand people are upset and frustrated but the information has been out for a really long time. Yes it would be good to have more places flying over the water but I would hate a decision to be made which would cause Less planes coming to Brisbane.	1/16/2021 12:06 PM
474	My concern is very low-level (compared to others) and it's more the noise of the planes (perhaps) hovering or queuing to land or not following the pathway. I am happy to support this cause. Also, my main issue, is it is not very easy to make a complaint. I had a look at the website and I couldn't work out how to make a complaint.	1/16/2021 11:49 AM
475	please increase the wind knots from 5 knots to 10 knots so less planes land over residential areas. We are ok with the taking off as they are so much higher but the planes landing are far too low!	1/16/2021 11:43 AM
476	From the maps I thought the planes would be higher and further to the east. Some have come my place. I expected them to only use the new runway to only fly over the bay	1/16/2021 11:06 AM
477	We are contemplating selling due to noise.	1/16/2021 10:50 AM
478	Please help us, the Brisbane residents.	1/16/2021 10:44 AM
479	It would be very interesting to have a sound measuring device in our street to measure the actual noise decibels because it is certainly not what we were expecting	1/16/2021 9:38 AM
480	Please review all of the runway flight paths not just the new runway. It is my impression that flight numbers are increasing on all runways and that they are using the flight paths over the	1/16/2021 8:36 AM

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	New Farm area as often as they can. It is like living on the runway itself. It is distressing.	
481	I was in Amsterdam when the cargo plane flew into the apartment building in late '80s and it is terrifying to see planes skimming your own roof 70 times a day. I have lost jobs because I cannot focus on what I do. I cannot do my hobby activities (sewing) as there is also a need for focus. Reading is impossible for anything indepth. Keeping in mind all the while that the airport is running at 40% capacity. I have lived in Bulimba/Balmoral for 50 of my 58 years and always had aircraft noise and it was bearable, but this is honestly taking the p.s. The arrogance to think that people just need to put up with it is appalling. I am a nervous wreck in a state of anxiety the whole while I am at home.	1/16/2021 8:13 AM
482	The noise certainly seems a lot louder then what I was expecting based on the website. Considering our airport is by a bay I don't understand the new paths.	1/16/2021 7:52 AM
483	The Bixad departure and the RNP arrival for the new runway are abominations that couldn't effect more people by noise if they tried	1/16/2021 7:40 AM
484	I feel like I live on a highway instead of lovely surbrban st. The new runway is ruining the liveability of Brisbane and it is terrible that Brisbane has been sold out to a big corporation... where has Local government been??	1/15/2021 10:49 PM
485	Really surprised by impacts and given proximity of flight path surprised no ongoing and direct communication with households during construction. In the lead up to its opening if I remember anything it was supposed to take more flights over the Bay and lessen flights over residential areas.	1/15/2021 9:53 PM
486	I feel we have all been duped. The decisions made long ago were incorrect and made with insufficient research, community education and consultation; and not enough care re the noise impact on suburbia. What we have now is not what was promised or expected. It is very upsetting to have this thrust upon us and be expected to put up with it.	1/15/2021 9:22 PM
487	Thanks for your help	1/15/2021 9:04 PM
488	Today Friday 15 JANAURY 2012 - in the last 60 minutes it has taken me 2 hours to watch a 55 min series due to pausing every time an aircraft flew overhead. This seems to be a normal occurrence on a Friday night - I can no longer entertain on a Friday evening due to aircraft noise.	1/15/2021 9:04 PM
489	i am annoyed with all concerned including local and state government did not give accurate information to residents, even misinformation was shown on the interactive map showing runway and effects of noise	1/15/2021 8:44 PM
490	I am concerned that it is intolerable with covid when flights are reduced and it is going to increase significantly when normal travel Resumes. I believe the aircraft are flying unnecessarily low for extended periods. When I spoke with BAC they assured me the runway would not be the main runway and it would only Be international Flights when the wind was a certain way. Given we have limited international Flights and the planes are consistently taking off and landing at the same time I find it very hard to believe that this information was true or accurate	1/15/2021 8:37 PM
491	In the last few weeks, I recall being woken many times by loud aircraft noise. There was one occasion at just after 11pm and another at 2.27am. With aircraft running so late at night and early in the morning, we are struggling to get enough sleep and at times, being woken by the odd aircraft going over at crazy hours in the early morning. Our sleep has been severely affected and both of us in the household have been speaking with mental health professionals due to physical and mental fatigue over the past 6-12 months.	1/15/2021 8:34 PM
492	If a plane flies over, I cannot hear TV, have a telephone conversation or participate in normal conversation.	1/15/2021 8:28 PM
493	I would not have purchased my unit had I known that it would have been directly under a flight path. It was very peaceful when I purchased here in 2015.	1/15/2021 7:44 PM
494	I am unable to hear a conversation outside or with the widows open, I don't believe the noise from the aircraft is a Anywhere near 70 dB	1/15/2021 7:38 PM
495	Please please please help reduce both the constant aircraft movements above our homes and the incessant and mentally scarring noise which continues to make our life miserable. Thank you.	1/15/2021 6:36 PM

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496	Why do aircraft take off over Ascot in the mornings when there is little or no wind , such that a departure over the bay would be possible ?	1/15/2021 6:33 PM
497	We have lived here since 2015, but are leaving the area in February of 2021. The noise is not the only factor in the decision, but it has played a part.	1/15/2021 6:31 PM
498	I have signed a petition regarding aircraft noise previously (submitted by local members) but have not made a separate complaint.	1/15/2021 5:36 PM
499	If the situation now is not bearable then I can not even fathom what it will be like when flights resume to normal post COVID. That creates a lot of stress. Definitely a devalued of property and a destroyer of the level of peace of the likes of inner city suburb such as Ascot.	1/15/2021 5:08 PM
500	A lot of community consultation is just 'push polling'. I'm sure a lot of Flyers etc were distributed but they didn't say 'READ THIS. The new flight path will sends hundreds more planes over tour residence'. I initially thought the massive spike on noise was just that I was used to the silence from the 2019 April-May COVID shutdown, and that planes were restarting. Now I realised that this is permanent, the planes are flying much lower, and they're only flying at 40% capacity. Ugh!	1/15/2021 4:53 PM
501	I tried unsuccessfully to sell my house in anticipation of the new runway noise. I was worried about the impact on my sleep and daily routine. It is worse than I thought even though there are not so many planes because of covid. Why can't they take off and land over the bay? I was not living here in 2007 when a survey was done.	1/15/2021 4:45 PM
502	I have lived a quiet life in Hendra for 21 years until now. I was not fully informed of the noise impact of the new flight path. This is affecting my health and quality of life - in fact ruining what was a beautiful city. How the government can allow this to happen is beyond belief. The Federal Minister for Aviation and Brisbane Airport Corporation should be held accountable for ruining people's lives.	1/15/2021 4:37 PM
503	This whole process has been an absolute disgrace. I have lived here for 20 years and was not aware of any community consultation and he there was, was it going to change anything anyway. Responses from Airservices were an absolute disgrace. There also seems to be nothing done to solve problems like changing flights paths, noise abatement procedures etc etc. An Air traffic control friend said all the new arrivals etc etc are an absolute disgrace.	1/15/2021 4:21 PM
504	The use of the new runway is not the same as what I understood from the original design of use	1/15/2021 3:29 PM
505	Planes fly over at 4am in the morning waking me up so I don't get enough sleep -sometimes very low and loud	1/15/2021 3:07 PM
506	For a number of years I have lived under the flight paths of helicopters landing at 3 major Brisbane hospitals and I have been surprised at how overwhelming invasive on our lives the planes on flight path g have been. And some days I swear I can smell the exhaust, perhaps why my asthma has been much worse over the last couple of months	1/15/2021 2:38 PM
507	In BCC can respond to a relative few noise complaints about the KittyCat ferries, surely BAC can respond to a multitude of complaints. We would have many flights per day that exceed 70db. I have some records.	1/15/2021 2:31 PM
508	Our lives are being adversely affected by this aircraft noise, we are concerned for the value of our property now more than ever, And it will have a long lasting affect on people's mental health, It's 2021 I think we can run more planes out over the bay instead of over the top of a heavily populated city like Brisbane. If this continues we will have plans in place to move from this city we love Because it's become unbearable, 2020 was a turd of a year as it was then the planes started in July and that just added to the stress in our household , I lost all my work and the last thing we needed was a tonne of plane noise to annoy the hell out of us TCD	1/15/2021 2:24 PM
509	In addition to the aircraft noise, we live next door to a high-density housing development facilitated by BCC, between two ongoing building developments, one housing, the other, infrastructure, and in close proximity to at least 3 dog owners who believe silencing their animals might lead to behavioural problems. But, I don't like to complain.....	1/15/2021 1:10 PM
510	I am interested in all group activities that can ease the noise.	1/15/2021 12:59 PM
511	I just think that the pilots are taking short cuts. Also I think relaxation of rules regarding wind speeds over the Bay has contributed to the issue. These rules should be rescinded which I	1/15/2021 12:45 PM

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think will force Air Services Australia to revert to the original flight path agreed to.

512	Family life has been significantly impacted by frequency of flights directly over our house. We lived in the street long before the runway was considered.	1/15/2021 12:42 PM
513	The low altitude of the aircraft has an effect on the wildlife in the area, with many leaving the area.	1/15/2021 11:59 AM
514	I'm concerned that the noise from the planes will be worse when the airlines are back in full capacity after COVID has gone.	1/15/2021 11:52 AM
515	I am going out of my mind over this. I'm trying so hard to be all 'zen' about it, but I am a working professional who works long hours and by the time I get home, all I want to do is relax.	1/15/2021 11:24 AM
516	Change the flight path over the sea.	1/15/2021 10:59 AM
517	they could fly out and in, to and from the sea. BUT they fly over the populated suburbs to save fuel. It was said only in certain (implied rare) weather conditions they would fly over us. WHEN COVID FINISHES IT WILL BE CONSIDERABLY WORSE.	1/15/2021 10:32 AM
518	I will be sending a formal complaint to BAC and the ombudsman in the near future, also notice that when runway two is used for takeoffs it is at least a little less impacting than landings.	1/15/2021 10:02 AM
519	My understanding of the new runway was planes would arrive from the ocean and depart over the ocean	1/15/2021 10:00 AM
520	My understanding originally was that all aircraft subject to weather would land and depart over the bay not over suburbs now affected	1/15/2021 9:41 AM
521	One of the reasons I chose to live in this area was the lack of aircraft noise. It's very frustrating that this has happened especially as I understand there are alternatives. I am a very light sleeper so these noises affect me a lot more than the average person.	1/15/2021 9:25 AM
522	Trying to put young children to bed with aircraft screaming overhead until 10pm at night is terribly difficult and stressful.	1/15/2021 9:24 AM
523	Contradicting info from BAC	1/15/2021 9:12 AM
524	Most of my friends and neighbours are affected by the current aircraft noise! Some are actively looking to sell their properties and move!	1/15/2021 8:36 AM
525	If nothing changes we will sell.	1/15/2021 7:30 AM
526	I never believed the propaganda information put out by the airport as my experience shows never to believe it, it is always skewed to their line. It was coming, both the state & federal governments wanted it so the residents just have to put up with it. That's the way of the world.	1/15/2021 7:16 AM
527	This is a complete injustice	1/15/2021 6:37 AM
528	While I knew about the new runway and flight frequency I was totally unprepared for the noise level which is way beyond anything I could have imagined. An analogy is like being in the film 'the Castle'. I have lived with aircraft/ train/freeway noise before but nothing like this.	1/15/2021 6:36 AM
529	How can this be allowed to happen. Flights over the bay would eliminate most peoples problems and yet it seems almost every plane takes off from the new runway and flies over my house. What will it be like when the airport is running normally again	1/15/2021 6:34 AM
530	Air services are saying that they properly consulted the community about the actual impacts the new runway would have. They also have indicated that they always intended to use over the bay. I disagree that they do or did either. If this is the case why did they secretly reduce the wind speed to 5knots.	1/15/2021 5:05 AM
531	Due to low flight movements there is NO GOOD REASON to use the new runway. Hence old flight paths could resume. The impact of the new flight paths is to now inflict a disproportionate number of residents to noise and pollution levels they were not expecting. I and many others are not convinced that the new flight paths have been chosen to inflict least impact on Brisbane residents.	1/15/2021 4:54 AM
532	So much worse than was anticipated. Limited info provided. Noise is excessive	1/14/2021 11:23 PM
533	We had no idea they would be as low, as noisy and as frequent as they are.....surely there's an	1/14/2021 10:41 PM

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alternative!!!

534	Don't know how they could have done a comprehensive consult without me not even knowing about impact. Wouldn't at least 1 person during consult express concerns? How was that addressed then? Swept under rug?	1/14/2021 10:37 PM
535	The noise corridor maps that were available in 2016 were not accurate. Our house was meant to be outside the noise corridor but now we are.	1/14/2021 10:23 PM
536	I did not know the first runway would be closed for maintenance meaning only the second would operate for nearly 6 months. As a regular traveller I felt as though I always took off over the bay. Now regular take offs on the second runway go inland over residences. Small planes seem lower and are more noisy. I believe that the distance between my house and planes is very much lower because I am on the very top of the Balmoral hill compared to the BAC website modelling. I believe I have been misled about the noise impact. The curfew for over residence flying I was told was 10pm to 6am. This is broken every single day at either the morning or the night. It might only be by 5 minutes but it should not happen at all unless for safety reasons. I've lost all faith in the state government and federal government to tell the truth regarding the second runway. It's media manipulation. Deals were done with airlines to save fuel and fly times giving them access to fly over homes when it wasn't a necessity. Government made changes when put under pressure from wealthy home owners in Hedges Ave Gold Coast when GC flight paths noise pollution claims made. Flight paths were changed. There is a precedence of natural justice in QLD regarding flight paths.	1/14/2021 10:15 PM
537	Most planes overhead are higher than 70 DB. Most are 75-80 DB.	1/14/2021 10:14 PM
538	Concern is why when we have very little flight traffic that the use of the 2nd runway is so high, which leads me to question the impact once flight traffic normalises post covid. Why are the airlines cost savings being given greater weight than Brisbane residents? Brisbane Airport Corporation however have historically acted in a way that is arrogant and concerned only for their own profitability. Shocking.	1/14/2021 10:10 PM
539	A large concern is the height at which the planes come over, we had no idea how low the planes would be over the house. It scares my youngest child who is 11. The information provided by BAC mentioned heights but we don't recall it being so low. I understand we are on a hill so heights are measured from ground level. We had always thought the planes would be much higher when traveling above our house. Subsequently they make an awful lot of noise landing & taking off.	1/14/2021 10:09 PM
540	Thank you for establishing the group - sharing the distress other neighbours share has helped somewhat.	1/14/2021 9:44 PM
541	Surely there is a flight path that doesn't travel over a densely populated area.	1/14/2021 9:03 PM
542	They do not seem to be enforcing any curfew at the present moment.	1/14/2021 7:19 PM
543	NA	1/14/2021 6:50 PM
544	On the diagrams that were distributed about the noise impacts, our house was in a lightly colored zone which STRONGLY implied that the impact would be minor. It's been a total lie, and the noise is insanely high. Why do airplanes have to take off and land over residential locations? Can't they use the runway coming in over the ocean? If I had enough money, I would buy all shares of the airport and shut that airport down, damn the costs, it's that bad.	1/14/2021 5:27 PM
545	Thank you for your flyer in our letterbox. I don't remember ever receiving flightpath info in our letterbox in the past.	1/14/2021 4:24 PM
546	The noise currently we currently experience is significantly greater than the BAC noise modelling projected, and flights have been reduced significantly due to COVID. I am incredibly concerned about the noise levels when flights resume full normal frequency. We have observed flights overhead outside of the times BAC indicated that flights would pass overhead, causing flight noise.	1/14/2021 4:15 PM
547	I have tracked over Sept/Oct contradictory flight paths that were advised by BAC	1/14/2021 2:23 PM
548	The noise is intrusive but bearable at the moment. My worry is what will happen when aircraft movements return to previous high levels.	1/14/2021 12:09 PM
549	When purchasing my property I was advised that the flight path of second runway was at least	1/14/2021 11:27 AM

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two blocks away. However, the flight path is directly over my property.

550	The noise is unbearable and has caused stress with my work and home life.	1/14/2021 10:23 AM
551	The flight path tool said I would only hear planes coming from Elliot St but we can also hear the ones coming down Hawthorne Road. They need to follow what they promised.	1/14/2021 10:00 AM
552	I'm concerned about the noise levels as we're currently during a pandemic so how much worse will it be when flights increase domestically and internationally?	1/14/2021 9:53 AM
553	We marched down Oxford Street with Kevin Rudd. We received with optimism responses from the BAC that new aircraft engines would cause less noise and that, anyway, take-off's and landings would as far as possible, be conducted out over the Bay.	1/14/2021 9:06 AM
554	I feel the air traffic control is really inconsistent and the increase in freight will be a massive problem in the future. I can deal with flights during the day but 3 & 4am in the morning and on weekends is ridiculous. BAC appears to deliberately give vague statistics on actual plane movements when air tracker easily displays this information. BAC dashboard is unhelpful and not transparent in supplying information. I want to see a firm date on the increase to 10 knot winds.	1/14/2021 8:22 AM
555	Would not have spent money renovating my home. Now fear the noise has impacted property values	1/14/2021 8:03 AM
556	Planes do not fly as per the path detailed on the Flight Path Tool. They regularly fly closer to our property than indicated on the website. The number of loud planes is greater than that indicated on the website. Why is it not possible for more planes to take off and land over the ocean rather than flying low over residential properties?	1/14/2021 7:08 AM
557	Many residents in apartment complexes such as Bretts Wharf have been here for over 20 years and this is their retirement home. Many do not venture out of the area and the increase in aircraft noise is very distressing in regards to the impact on their lifestyle and their long term investment	1/13/2021 6:38 PM
558	No	1/13/2021 6:31 PM
559	I don't think we have yet experienced a modicum of the traffic as Intl flights on hold and greatly reduced domestic flights. It will get worse, but we knew that.	1/13/2021 6:15 PM
560	Noise levels have increase 100 fold since new run way opened they don't seem to use old landing paths at all , weather and wind conditions once determined which direction the planes landed or took off , now all seem to come the same way	1/13/2021 6:09 PM
561	-	1/13/2021 6:00 PM
562	I am used to the aircraft noise and no longer notice it	1/13/2021 5:48 PM
563	The government should limit flights. Aircraft noise is starting early & flights are still coming over through the night. This needs to stop! Residents have paid serious money to live in this area, our rates are high, we did not anticipate this.	1/13/2021 5:01 PM
564	At an information session conducted in Bulimba, it was explicitly communicated to me that aircraft don't have a choice but to follow programmed way points and that my residence would definitely notice a reduction in aircraft noise. To the contrary, recent news articles have stated pilots approach the new second runway using an 'eye sight' approach in the majority of instances - rather than computed way points- which I believe has meant planes have deviated from the advised and communicated flight paths creating more noise than what was assured to me would be a reduction in what we have previously experienced.	1/13/2021 4:15 PM
565	The most just outcome would be for the new runway to ONLY be used when the legacy runway is at capacity. ANY other scenario would be to the benefit of the those profiting and at the expense of the mental well being of affected residents.	1/13/2021 2:12 PM
566	We knew the new runway was scheduled to open but the amount of traffic especially at night is much more than what we expected. The aircraft can be quite low altitude and the noise at times over our house is unbearable..	1/13/2021 1:38 PM
567	It's going to get worse as more planes fly.	1/13/2021 12:55 PM
568	I didn't seek out information prior to July 2020 because there would have been no point. The	1/13/2021 12:41 PM

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runway was going ahead anyway.

569	Frequency of aircraft and noise level substantially more than anticipated.	1/13/2021 12:07 PM
570	I work from home and the noise has disrupted my meetings so much that I will be moving to a new suburb this year. As a renter with no air con, I can't simply close the windows to reduce air noise. As a renter living in Asvot for the past 2 years, I was not aware that a second runway was being built nor that the flight path would impact the area.	1/13/2021 10:52 AM
571	Long response short - they need to change wind tolerance for landing and taking off. They have two runways facing over water they should use them instead of going over residences. They designed flight paths over numerous schools, that's really embarrassing and backwards thinking.	1/13/2021 10:39 AM
572	Flights should take off and land over the bay	1/13/2021 10:32 AM
573	As mentioned above reduce the noise impact on me and my family by sharing the noise between both runways. That simple action would reduce the pain by 50%	1/13/2021 10:13 AM
574	Most concerns are when full number of flights return that the noise will be far worse. Concentration of take off and landing over the bay..wind permitting.	1/13/2021 10:07 AM
575	This is ruining my self and my family I have a wife and 3 boys	1/13/2021 9:49 AM
576	I have to either pause or rewind Tv to be able to hear what is happening. Same for conversations either over the phone or in person, we will have to pause a conversation to wait for a plane to fly over, I feel like i shouldn't have to do this in my own home. I feel the level of dust has increased in my home has increased since the second runway opened, it's a very black like soot.	1/13/2021 9:17 AM
577	We are not supposed to have planes directly overhead but we do. I have also heard them overhead during the middle of the night which is not good when a light sleeper.	1/13/2021 8:57 AM
578	I knew we were on the flight path and expected the associated noise that goes with that, but did not have expectations of the volume of flights that are occurring. This is a second runway and during the pandemic, as such the volume of air traffic far exceeds the expectations set. As flights start to resume to pre-pandemic levels, I'm concerned about the increased impact then.	1/13/2021 8:34 AM
579	Aircraft are taking off in crosswinds most of the time.	1/13/2021 8:30 AM
580	We conducted major renovations which were substantial in cost in 2018 & were never asked to insulate or design the house to accomodate the impending noise. I believe this practise is now being done to existing home renovations & builds...why?	1/13/2021 8:07 AM
581	We bought in 2019. We used the BAC Website to assess impact of new runway. It said 8-10 planes a day - was totally misled and as a result made a poor purchase decision. Blame BAC for this unconscionable conduct to deliberately mislead for corporate profit	1/13/2021 7:18 AM
582	Myself along with many others on our street were not informed of the overhead plane traffic due to the new parallel runway. It was agreed that this flight path would be minimal to minimize disruptions to our neighborhood. Especially now a lot of people work from home regularly, the current plane traffic is distracting and will only get worse and the traffic increases post COVID.	1/12/2021 9:06 PM
583	.	1/12/2021 7:24 PM
584	We are moving house in a few weeks due to untenable noise. My partner has not had a full 8 hours sleep since October as since flights increased we have been woken at 6am every morning by low flying aircraft. Flights are overhead at all hours. It is not uncommon for us to hear aircraft at 1am. According to Brisbane airport we were to expect no aircraft overnight or on weekends. Aircraft still fly overhead on weekends. We are unable to use our garden as we no longer have any privacy with planes flying every 5 minutes. Curtains must be drawn at all times.	1/12/2021 7:01 PM
585	Unless I missed something I do not recall seeing flight path H1 on the BAC Flight Path tool when checking for the impact on our property (which is directly below H1). I only recall seeing flight path G. I have a friend who holds a senior management position in ASA and he checked things out for me earlier last year (2020) and didn't think we would be impacted at all by the NPR. He too didn't recall seeing H1 when he checked. He's suggested trying to get hold of an ASA flight path presentation from 2019 but he doesn't have access to a copy. He thought that	1/12/2021 5:33 PM

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if the ANO were made aware of these concerns they could direct ASA to provide a copy. This survey seems to focus on the noise aspects of the new flight paths. Although we are affected by the noise we also have serious concerns about the health impacts of being directly below the toxic jet exhaust emissions.

586	We were told that the new runway would only be used in certain weather conditions not by most flights into Brisbane	1/12/2021 5:11 PM
587	Nearly all modern aircraft are rated to 15kts tailwind. It would be feasible to see SODPROPS in use most of the year if runway configuration was utilising this with up to 10kts tailwind (at minimum in the early mornings before school/work or evenings when families are at home). Consideration should be given to only landing and departing large 330/777 and above aircraft on the old runway.	1/12/2021 3:46 PM
588	I believe there is alternatives to limit air traffic over the inner city. Air Services Australia should be implementing changes to flight paths to reflect/facilitate this reduction. Once aircraft activity over New Farm was so little that it was surprising but brief. Now it is most annoying and severely aggravating. Since writing this in excess of 6 aircraft have passed over-head. And our house is closed up to lessen the noise.	1/12/2021 3:30 PM
589	Our apartments value has declined significantly	1/12/2021 3:23 PM
590	Great idea to get feedback and how people are affected personally.	1/12/2021 2:11 PM
591	Seeing the low level that planes fly over my house is of concern not just in terms of noise but also perceived safety particularly when planes are taking off fully fuelled. Currently plane numbers are down but it is distressing to consider the impact on quality of life in the future as numbers increase. Noise also disadvantages greatly communication for those with any degree of hearing loss.	1/12/2021 1:59 PM
592	My biggest fear is that this beautiful leafy suburb named Hamilton will become one of Brisbane's slums because people will not live here do to this noise pollution, it will take years for this to happen but it will eventually happen they will sell at a loss and move on. When I first arrived in Hamilton I would see my neighbours enjoying one another outside but this has stopped due to 'not being able to hear/speak' while planes pass overhead. I monitored when I could everyday for 4 weeks and one day within a 12 hour range there were 70+ extremely loud planes that passed overhead. I will not rent here once my lease is up! Thank you for reading this.	1/12/2021 1:13 PM
593	I knew I was purchasing a home in flight path area before i purchased. So well aware of potential noise	1/12/2021 11:50 AM
594	Was not communicated at all -	1/12/2021 11:47 AM
595	The understanding of the actual noise level was never communicated and I feel this was deliberate . Should of had the actual noise levels available to hear at all communicate and consultation points this could have easily been done it was like the authorities new what the noise level would be amd didn't actually demonstrate as they knew there would be a more active complaint level I find it interesting also that the planes are always early morning when people are still sleeping and woken by the noise which straight away at the start of the day outs you under mental strain and then again when you finish work and go to bed 3 times which actively interfere with you day to day mental stability Also in COVID with less flights why can't they use the old runway ?? Thank you for listening	1/12/2021 10:42 AM
596	During the completing of this survey 3planes.. here comes another so 4 planes have passed so close to my home I could feel my body tense in anticipation of being hit by them.	1/12/2021 10:30 AM
597	I lived under the flight path for many years in Sydney and at least there was a curfew and the flights were reasonably shared so one area was not hammered every few minutes for hours on end.	1/12/2021 10:19 AM
598	people should come and live in Archerfield to experience noise, the light planes are the worst	1/12/2021 10:04 AM
599	The level of noise and the frequency of flights is significantly greater than the information I received. I am unaware as to whether COVID -19 has caused this mismatch between the original information provided and the current reality we are experiencing	1/12/2021 10:02 AM
600	There appeared to be a late change to flight path. The flight path documented is not accurate.	1/12/2021 9:32 AM

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601	Nextdoor has been a good forum for disseminating information for those of us who do not willingly use Facebook.	1/12/2021 9:27 AM
602	Using bay options for ascent and decent.	1/12/2021 8:31 AM
603	When putting in a complaint you can not have a discussion or reply to the email. You have to put in a complaint again. You end up giving up as it is just to hard.	1/12/2021 8:19 AM
604	Depends on type of aircraft and height in which it passes over. Don't understand why they are not using the Bay Area to land and depart	1/12/2021 6:14 AM
605	I am not able to move but why should I?	1/11/2021 10:29 PM
606	I believe that aircraft using the the new runway are coming in lower than the old runway and the new runway is further away, so I can't figure that one out.	1/11/2021 9:48 PM
607	I actually live under the original runway and not under the new runway. I moved there well aware that the new runway would open in June the following year. From December to March, the sound experienced was absolutely horrible. We couldn't watch the TV nor talk to any of our guests, but I knew it would only be for a few months as the new run way was opening. Whilst the new runway is now open, I am still getting woken up in the middle of the nights by flights landing around 3am... I still haven't worked out where these flights could be arriving from at that time of the night. During the day, we still have numerous low flights landing. Sometimes, I find dark marks in my courtyard and wonder if this could be some petrol from the plane. I still haven't worked that out. My son can not watch the TV with a window opened without having the TV on the maximum setting. I think he will end up deaf if he keeps watching the TV so loud. Whether it is the new runway or the old runway, things need to get improved and flights should arrive as much as possible from the ocean not landing on top of houses. Corfew is a necessity. It shouldn't be any flights between midnight and 5am... especially at the moment, where there are no international flights. The fight shouldn't be about sending back the flights to the old runway, but to look at alternative solution... because these black dot in my garden make me seriously questioning the risk on people's health. We can adapt to noise but we can't compromise our health.	1/11/2021 8:58 PM
608	The noise is maddening....	1/11/2021 7:27 PM
609	people power!	1/11/2021 7:06 PM
610	Why cant the planes fly higher and follow the river corridorn	1/11/2021 5:59 PM
611	I find this all completely ridiculous. Why would 1000s of residence be disturbed so a corporation can make or save money. Just take off and land over the bay and this matter is closed.	1/11/2021 5:44 PM
612	Information provided by bac was misleading and inaccurate	1/11/2021 5:31 PM
613	N/A	1/11/2021 4:13 PM
614	The negative impact on the outdoor recreational spaces around New Farm park is a real shame. This amazing green space is one of the assets that our suburb is most know for, the increase in noise in this area is very noticeable.	1/11/2021 4:07 PM
615	Couldn't they rotate flight path to share the noise around?	1/11/2021 4:00 PM
616	I've noticed that planes taking off seem to be less noisy then planes that are landing and suspect this is due to altitude. Are planes able to descend more quickly, and therefore be at high altitude when passing over areas with high population density?	1/11/2021 3:27 PM
617	The level of noise feels incredibly loud and the house vibrates ., can't believe 70dbls ...	1/11/2021 3:18 PM
618	From 6am we have a plane around every 3 minutes. We would like the traffic to be shared between the two runways or a curfew to be considered	1/11/2021 3:15 PM
619	I've noticed the aircraft noise monitoring devices are placed in open uncluttered areas. The noise I experience is between houses. This seems to intensified and prolonge the aircraft noise as it bounces off the walls of neighbouring houses and hard structures. I've noticed this increases the loudness and where I'm standing in the yard of my property and lasts longer as the plane flies over and the buildings in front and behind then catch the noise and bounce it around.	1/11/2021 2:41 PM

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620	I believe the flights at night use the whole runway and the noise is a lot better. When the flights go back to 100% it will kill this area.	1/11/2021 2:32 PM
621	All referencing to the altitude at which planes pass over residents is based on sea level as 0m. The area of Balmoral directly under flight path G (the busiest flightpath for the NPR) is one of the highest hills in Brisbane (height 48-52m) so that the actual heights at which planes are passing over these residents heads is in fact 50m lower than quoted. Surely the least amount of impact comes from flight paths designed to fly over lower ground levels in residential areas so that their height above residents is maximised?	1/11/2021 2:05 PM
622	Noice levels when planes fly over is much higher than 70 decibels. Sometimes it reaches 104...	1/11/2021 1:59 PM
623	Covid has eased the pressure slightly but I am really worried and concerned for when flights pick up again, especially evening/late night flights.	1/11/2021 12:53 PM
624	I only respond to sms or email. If contacted. I am very displeased with the effects of aircraft noise pollution in our home and life.	1/11/2021 12:39 PM
625	We had no way to know the impact of this constant noise and pollution on our lives. The number of planes is low due to Covid and we are all petrified about when it actually gets busy.	1/11/2021 12:27 PM
626	Completely false information provided by BAC et al prior to this new runway opening. Planes are directly flying over our house	1/11/2021 12:21 PM
627	The impact of the new Brisbane Airport runway on the community has been substancial. I and my family are directly affected by this every single day. I have seen little by way of proactive initives from Brisbane Airport Corporation to redmedy community concern.	1/11/2021 12:21 PM
628	Planes are flying directly over our house at 130 Barton Rd, Hawthorne; the BAC noise impact modeling showed no planes overflying our house so a direct contravention there. This is an ongoing and daily occurrence	1/11/2021 12:09 PM
629	I feel cheated... the path, the level of noise was not mafe clear at all. The impact of low flying planes living at the top of Balmoral hill is extremely disturbing.	1/11/2021 12:05 PM
630	Whilst some information and consultation occurred about the new runway prior to its development, there was no information provided about the volume and frequency of the noise that was to be expected. The flights are extremely more frequent and a lot louder and disruptive to normal living than we anticipated. We have grave concerns about the resultant loss of value to our property which causes significant stress when considering using that money to fund our retirement. We are now woken every morning by aircraft noise!	1/11/2021 12:04 PM
631	My residence is at the top of Forbes St Hawthorne and at times it feels and sounds like the aircraft are less than 100 meters from my roof. They fly directly above my residence and the noise is unbearable. I'm currently looking to move because of the excessive noise level. My sleep is constantly disturbed which affects my work abilities from being always tired.	1/11/2021 11:44 AM
632	We came here to rent in June 2019 from Port Macquarie for work commitments and though the noise was bad it was tolerable. When the new runway opened it ruined everything. My partner who holds a high corporate position had to leave and I have to remain due to my company being here. I am hoping to get out asap but can't find anywhere close that isn't likewise affected.	1/11/2021 11:24 AM
633	The noise does last for long but the number of flights so close together is the problem.	1/11/2021 11:17 AM
634	There has to be a fairer way to deal with the NPR and the major issues it is causing to thousands of residents now living with constant aircraft noise regularly not flying within the rules ie 70 decibels, 1300m on landing .	1/11/2021 9:26 AM
635	I need to know why it is necessary to operate the current flight path. Surely there are other alternatives that would affect less people.	1/11/2021 9:25 AM
636	BAC & Airservices have lied about the frequency of aircraft arriving and departing over our home. Aircraft are taking off and arriving a lot lower than what was been told in their responses to my correspondence to them. Someone needs to be held accountable for this monumental 'stuff up' of this NPR which has had a enormous on not only my family but thousands of residents living in and near the inner city river suburbs.	1/11/2021 9:16 AM
637	We bought this property knowing about the new flight path that was coming soon. We looked at	1/11/2021 8:43 AM

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the noise map and saw that our property was not in the yellow noise zone. Using that info we decided to go ahead with the purchase. After moving in we were horrified at how loud the flights were. The noise map indicated there would be roughly 3-5 flights a day overhead. There were sometimes 20 flights. We were very stressed out that we made a horrible move. We have gotten better lately. I think they have redirected some flights as the ones going directly over our unit have dropped significantly. I do feel sorry for residents in lower new farm though as they still get a lot of flights. I don't see why they can't land and take off over the bay if the wind is under 10 knots as originally promised. This would solve everyone's problem

638	The direction of the wind changes but the flight path of the planes doesn't	1/11/2021 8:18 AM
639	The noise is incredibly disruptive as we currently have over 20 flights over our unit at the moment despite covid. They start early and finish late and so sleep is guaranteed to be interrupted.	1/11/2021 8:12 AM
640	The noise is terrible and much worse than I could ever imagine	1/11/2021 8:05 AM
641	Strongly believe a curfew is necessary. Bigger louder planes (international) should use runway over the bay	1/11/2021 7:13 AM
642	Considering there are few flights atm it is alarming that now the noise of planes overhead is extremely loud & deafening at times..I cannot imagine the impact when airline travel is at full throttle and the impact it will have on our daily lives	1/10/2021 8:40 PM
643	The current noise from the planes is quite unbelievable . We are very tolerant people but the noise is crazy right now	1/10/2021 8:15 PM
644	I had lived with occasional flight noise which was fine as I live near an airport, but the increase has been unbearable day in and day out and in the evening as well.	1/10/2021 7:17 PM
645	I think the engagement was done well and that the process has been transparent. I would certainly say that the aircraft don't stick to the flight paths and that the use of both runways isn't balanced (recognising that the lack of international traffic probably impacts this). There should be more use of operations over the bay (wind permitting), a better balancing of the use of both runways and a move away from airlines that use noisier outdated aircraft).	1/10/2021 6:44 PM
646	Over the past few weeks, I have conducted extensive research on best practice for airport noise mitigation globally, including recommendations made by the World Health Organisation and Federal Aviation Administration (US). Generally, it appears that the badly effected areas of Brisbane (particularly Balmoral, Bulimba and Hawthorne) are experiencing aircraft noise that is toward the upper limit or exceeding recommendations made by major regulatory bodies in Europe and North America. These regulatory bodies report that noise exposure above recommended levels can have long term health effects, including hypertension, cognitive impairment and cardiovascular disease. Additionally, aircraft noise has been proven to have adverse effects on well being and mental health. It is well understood that an increased capacity at BNE will have a major economic benefit to Brisbane and the surrounding areas. What is not understood is why do so many citizens need to suffer from extreme noise exposure, when more effective noise abatement procedures and mitigation strategies are used at many of the busiest airports around the world?	1/10/2021 6:27 PM
647	COVID impacted the noise levels adversely in that for the first few months since opening the majority of all flights arriving and departing were using the 2nd runway owing to the fact that the majority were intra state flights heading north and those international which generally approach from the north. Southbound flights were non existent. It would be interesting to know what load sharing can be done in this regard. International arrivals and departures late at night are especially disruptive given both the larger aircrafts used compared to domestic flights and the associated lower approach and departure heights used owing to the larger aircraft.	1/10/2021 6:06 PM
648	My husband and I moved from Canada to Brisbane just over 2 years ago. We are looking to buy a property in Brisbane and develop our professional careers here. Due to the aircraft noise we experience from our home in Balmoral and while engaging in recreational activities in Teneriffe, Bulimba, New Farm, Hamilton, and the CBD we are seriously discussing leaving Brisbane to live somewhere else. The peacefulness and liveability of the inner city suburbs which initially drew us to the city has been destroyed. It is difficult to understand how this level of disruption negatively affecting the lives of residents in such densely populated areas has been able to happen.	1/10/2021 5:39 PM
649	The flight paths shown on the BAC website for the second runway were misleading as planes	1/10/2021 4:32 PM

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are currently not adhering to the proposed paths. In addition the height that planes are following over Hamilton has reduced significantly. Recently on the 27 November 2020 there was a plane every 10-15 minutes from 2 pm to 9.30 pm. This is considered excessive. On the 28 December there were 30 planes in a three hour period commencing 4.10 pm.

650	Now having two runways why can't planes land and take off over the bay. Also why do they have to fly so low when landing and taking off over the suburb. Absolute joke and no respect shown from the BAC.	1/10/2021 4:31 PM
651	I was so unprepared for this noise	1/10/2021 4:09 PM
652	Why do they fly planes over the bay only a night? Why can't they do that 24/7?	1/10/2021 3:57 PM
653	My whole family is very upset at the new regular loud noise caused by this new pathway. Our family communication, leisure and social times are disrupted and reduced and we are very concerned about the obvious drop in property value as a result.	1/10/2021 3:38 PM
654	Everything we read indicated the flight path would follow riding road and our property was at the edge of the directly impacted area. In reality the planes seem to be almost overhead and are incredibly loud. This will only get worse as Covid flight restrictions and have terms too so travel get back to normal - this worries me	1/10/2021 2:29 PM
655	The flight path that aircraft are supposed to take is not being adhered too. Daily aircraft drift off the flight path further towards racecourse road. I am woken up by aircraft at 6am daily. On a Sunday people are not allowed to operate mowers, grass trimmers or other tools until 8am but we can have aircraft roaring over the top of us at 6am. When sitting on the deck, if an aircraft comes over you have to stop talking as you can't hear each other. Even inside you can't hear each other. This noise impact was not supposed to effect the neighbourhood like this. We were either lied to or airlines are not following the rules. Something has to be done.	1/10/2021 1:18 PM
656	All online searches over a number of years indicated that the new runway flight path would not result in aircraft flying directly over our residence	1/10/2021 12:55 PM
657	Thank you for administering this survey and for collecting advice from the community about the impacts of the increased noise pollution from the new runway. I am so grateful for your assistance, & hopefully our peaceful suburb can be returned to peace once again. I would like to clarify some of my responses to the previous questions about consultation. I had heard an additional runway was being built (e.g on general daily 6pm bulletins), which is why I responded "somewhat disagree" to a prevailing question but I had no idea that my property would be directly under the flight path. Prior to the construction of the runway, during its construction and following its completion, I have received no correspondence from BAC about the progress of the construction or when the runway was likely to open, frequency of flights etc. Again, I heard about its completion and scheduled opening via a 6pm news bulletin. This approach was so different to the ongoing communications provided by Lendlease during the Kingsford Smith Drive upgrade project, where I received regular flyers about progress and delays, as well as advice about disruptions to service provision (e.g water supply). Obviously when I bought my property, I knew the airport was close by, but the planes used to take a completely different route and I would occasionally hear (what is a comparatively) gentle whooshing as a plane took off or landed. Now, the planes fly directly overhead. So low, that I can see the plane lights blinking clearly through my lounge room windows. I feel an increased sense of agitation because the number and timing of the flights seem to change daily and I'm worried about the increased number of flights that we may have to endure once the coronavirus restrictions and more flights access this runway. As I mentioned earlier in the survey, I am very concerned about the impact the flight path will have on the value of my property and I have lost sleep worrying about this. Some days, I hate living in my own home because of this noise and so, how do I sell or rent my property to someone in good conscience, knowing that they will have to endure what I am enduring? Earlier in the survey, I mentioned that I had accessed the BAC's flight path tool but that was after the runway was opened - I only found the tool/BAC after the flights had started affecting my life & I was seeking information about the project & its potential impacts. I found information on the "sound study" (I have forgotten its exact title) difficult to understand - & I am tertiary educated, with a general understanding of science and maths - and it was unclear whether the proposed "acceptable" level of noise pollution was actually what residents were experiencing. I found the website difficult to navigate, ie. I couldn't easily find where to make a complaint or information about the frequency and timing of flights. The site wasn't clear about how my area would be affected into the future (e.g. was the number of flights going to increase?), there was no "flight timetable". I still don't	1/10/2021 12:49 PM

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know the answer to those questions? I felt completely lost and helpless. And the local residents I spoke with seemed to share similar thoughts. I hope this is helpful, Miranda Jennings

658	The plane fly too low out of the run way and causing extensively of noise. And we are paying so much in rate and yet have to suffer from the noise which is not fair	1/10/2021 12:32 PM
659	We never saw any information informing us that this would be happening. If information was provided, it was not provided well or in a strong and clear way. We feel disempowered and worried that this will impact the further growth of our property.	1/10/2021 12:22 PM
660	In my assessment of the weather conditions and as a person who worked in the aviation industry the landing aircraft are far too low. I consider they should depart and arrive from the North most of the time. We have planes below 1500 ft hear at portside Apartments.	1/10/2021 11:55 AM
661	Am 87 and find it hard to hear the TV and visitors conversation.	1/10/2021 11:07 AM
662	The issue -we all new there was a new runway coming - we had no idea of the the number of flights and the noise they would create- need the 5 knot rule change as well as the ability to land and take off from the bay at the one time with the dual runway	1/10/2021 10:44 AM
663	Regularity and noise level appears in excess of reported / advised	1/10/2021 10:34 AM
664	I am awakened a 6-6:30 in the morning by plane noise over my bedroom and awakened again near 11:00 pm by large planes flying overhead. Is there no curfew?	1/10/2021 10:32 AM
665	We were lied to regarding the legitimate use of the new runway.	1/10/2021 9:43 AM
666	I wasn't aware of frequency. Nor do I understand the need to use new runway with current levels of flight activity. I have had tenants asked for reduced rent due to frequency of fly overs and related noise	1/10/2021 9:10 AM
667	The noise of aircraft flying over my property has impacted on me considerably. I cannot continue a conversation in my own home while a plane is flying above not to mention how impossible it is to hear on a phone or watching a program on TV. I fear my property value has dropped considerably because no way would I buy a property now knowing how loud aircraft noise is in this street. I have lived in the area for over 10 years peacefully until now.	1/9/2021 6:54 PM
668	Outdoor area and furniture needs to be cleaned more often.	1/9/2021 5:04 PM
669	The noise level has been ridiculous and that is with reduced flights due to the pandemic. I can only imagine what it would have been like if the normal flight numbers had been in place.	1/9/2021 5:02 PM
670	All information I received indicated that the flight paths would be out over Moreton Bay - the new runway would reduce the noise impact on nearby suburbs. I refused to buy a unit at Northside (Hamilton) despite it being the "perfect fit" because it was under the flightpath of the old runway. At Portside, we did experience the occasional prop jet, but since the opening of the new runway we are continually hounded by the sound of aircraft flying low over our premises.	1/9/2021 4:06 PM
671	Adding a noise levy tax on every airline ticket for flights into and out of Brisbane airport. This can then be used to double glaze windows and doors (and air conditioning) for residence's properties living under the flight path, as they did in SYDNEY, some years, if the flight path is not changed.	1/9/2021 3:19 PM
672	I have nicknamed the new runway "Australia's dumbest runway". Find it difficult to believe that any authority approved a project which would destroy \$billions of property value in some of Brisbane's premier suburbs. Cannot myself find how the decision was made and by whom. Suggest a "follow the money" approach - wonder if money changed hands to facilitate approvals. Brisbane residences are usually designed for combined indoor/outdoor living. This is certainly the case with my residence. The concept of outdoor living space has been utterly destroyed by aircraft noise from the new runway. A true planning disaster.	1/9/2021 2:48 PM
673	There two runways on any given day /night the new flight path has 20 to 80 flights the old parallel flight path would have 3 to 5 surely it wouldn't take much to even it up the last community forum was held in the middle of the week between 10am and 3pm when a vast majority of those affected would be at work sneaky and under handed it seems to me that flight paths and scheduling is set with complete disregard for the public and residents under these flight paths having read solutions put forward by affected people nearly all of them were achievable and made sense it's built we all have to live with it but truly the decisions made so	1/9/2021 2:40 PM

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far seem to come from one side of the equation with no responsibility or respect shown to the people of Brisbane I hope that the ombudsman will be able to even up that equation

674	After living here for 30 years we are totally disappointed that we have to sell our family home in order to have our sanity and quality of life restored before the second runway opened. We live in fear of a plane crashing into a high residential area. Our grandchildren are too frightened to stay with us because they fear the planes may crash into our house and the noise plays havoc with all our mental health.	1/9/2021 2:08 PM
675	The flight frequency and noise do not reflect what is shown on websites and modeling. Some days they can overhead minutes apart for hours but there is no way of knowing that would occur. I have lived in the area for more than 15 years and I can never remember receiving any direct communications in the mail. Most recently I found out that BAC were do a consultation event at the Bulimba Community Hall only via Di Farmer's email the day before. The event was held in the middle of the day on a Tuesday which is just about impossible for anyone to attend. Many of our friends in the community have started selling and moving.	1/9/2021 1:29 PM
676	Airport corporation can pay and replace all windows with double glazed windows. This was done in NSW when the third runway affected numerous properties and avoid a class action which would double the corporations costs.	1/9/2021 12:51 PM
677	We were told the new flight path would be used only for take-off/landing over the water. Instead it seems to be used the opposite way. Directly over our homes. This is unacceptable.	1/9/2021 12:36 PM
678	The aircraft noise is affecting my family life and the wellbeing of my children.	1/9/2021 12:15 PM
679	We are all very positive that with new analyses and work the NEW flying Highway can be identified and selected to minimise flying over the suburbs and thus minimise noise. It's just a matter of being willing to do so	1/9/2021 11:59 AM
680	The website clearly indicates that flights would go in a different direction or flight path from what they do. We watch them come in on a shorter approach and turn early. Making them come over our place which the site clearly doesn't indicate. This is worrying as when larger aircraft start coming again it is going to be horrid.	1/9/2021 11:57 AM
681	We find our lifestyle and quality of life has been severely impacted by the frequency and noise of the aircraft which can commence before daybreak and be continuous until mid morning.	1/9/2021 11:52 AM
682	I just can't understand why there are so many planes a day flying over each day , when we were originally told that alot of planes will be reduced overhead with new runway . Now they're are worse	1/9/2021 11:31 AM
683	Thank you for bringing the community together to help. I didn't realise how bad this aircraft noise would be and how how profoundly I'd be impacted. We've had aircraft flying over our home for years but the planes were high enough and infrequent enough that we could ignore them. This new flight path is so loud, so frequent, so unpredictable and the noise so incredibly loud that it's having a hugely negative impact on our everyday life / work / mental health. It's even driving my friends out of the area. One who has lived here for decades has just sold her home because of the aircraft noise. Thank you for fighting against a business that cares only for their profits with no care for the people and communities they are damaging.	1/9/2021 10:41 AM
684	I purchased my property in 2017 and between that time and the runway finishing I was never provided any information regarding the second runway. I work in communications and stakeholder engagement so I tend to pay attention to these things if they are delivered etc. My partner and I both work from home. We have to close all windows and doors (even through double glazing the noise and frequency of aircraft is unbareable). It makes it almost impossible to have phone conversations or video calls for work as we have to mute ourselves and wait until the aircraft has passed until we can talk. The aircraft come in such frequency (ie 3 within the space of 5 minutes) it makes it impossible to effectively manage work calls and requirements. This also impacts recreation and general conversation in the home. We're fed up and want to see change!	1/9/2021 10:40 AM
685	Many times I have been on the phone and I have been interrupted approximately one every minute so that it was impossible to have a meaningful interaction over the phone. At the moment, because of travel restrictions, we are only getting a fraction of the number of planes that we can expect once the travel restrictions cease. I am also concerned that there is no time curfew on the times that the planes can use this new runway.	1/9/2021 9:56 AM

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686	Noise levels causing distress, people have already SOLD and renters leaving even	1/9/2021 9:12 AM
687	Thank you	1/9/2021 9:09 AM
688	A possible shift in runway approach may assist in reduction of noise as well as speed of decent	1/9/2021 8:53 AM
689	I believe that aircraft are taking "shortcuts " over the suburbs because normal traffic is reduced due to Covid restrictions. I wld like to know if this is true, & if so, Does that mean that we will experience less aircraft noise once aircraft traffic is back to normal capacity?	1/9/2021 8:20 AM
690	Turbo props are turning to the west too early and should continue to the end of the runway. Taking off and landing over the bay should be the standard operating proceesure.	1/8/2021 8:30 PM
691	Like an awful lot of residents in New Farm and Teneriffe I am becoming more and more frustrated and annoyed with the noise from low flying aircraft either taking off or landing over our suburbs. The frequency of the aircraft, whether taking off or landing also seems to be so unpredictable. Today was a bad day. I happened to be at home all day. I was awoken to my now daily early alarm call at 6.05 AM with the first take off of the day, followed by a flurry for half an hour every 2 or 3 minutes. There were then take offs about every 10 minutes for the rest of the morning. Then at lunchtime, the landings started. An aircraft coming in to land every 10 to 15 minutes, up to about 6PM when we had a landing every 3 to 5 minutes for an hour and a half. Thankfully they slowed down a bit after this, but still continued until just before 10PM. The noise is so loud, we can't hold a normal conversation. Our son who has been at home studying for year 12 exams is finding it impossible to concentrate. Im assuming that the increased frequency was due to the border restrictions being changed and more flights being put on. But, who knows. My worry is that a day like today will only be the tip of the iceberg. We are yet to see the expected flood of international flights. The reading I have done and the conversations that I have had seem to point that this flightpath over our suburbs were not meant to be the rule, but rather the exception, when weather conditions forced diversions. Yesterday there was hardly a breath of air in New Farm and I was out at DFO near the airport and it was the same there. So, why are the planes not taking off and landing over the bay? One view seems to be that this is not a weather thing, but a cost cutting exercise by the airlines. if this is the case, then this is a disgrace. The predicted 2 to 4 flights over the suburbs is being exceeded even on the 'quieter' days. If this new flight path was the sole option then I guess we would have to live with that.... for the greater good. But it appears that there are many more options over the cost cutting one and a more reasonable solution needs to be found to save the sanity of the residents. I have been living in New Farm for the past 23 years and I have loved every minute of it. My wife and I have raised a family here. We can think of no better place in the world to live and bring up children..... until July 2020. The effect that the noise is having on our well being and quality of life is really upsetting. Every time an aircraft goes over the stress levels go up.	1/8/2021 7:28 PM
692	We will reluctantly move house to get away from the noise. The current situation is not tenable whilst I work from home 2 days per week and my partner is a day sleeping shift worker (at least twice per week). I envisage the noise getting much worse when flight numbers go back to pre-Covid levels too.	1/8/2021 7:09 PM
693	Work from home requires ongoing conference calls. The noise is frustrating and so requires closed doors and windows and higher usage of aircon	1/8/2021 6:22 PM
694	I am shocked that the number of flights - more than I expected and how late they are	1/8/2021 5:49 PM
695	If the noise does not decrease, i will consider moving.	1/8/2021 5:34 PM
696	Being basically within a kilometre from the runway 01L/19R and directly under the take off and approach paths with aircraft around 1000' or less, I have recorded on my iPhone and average of 90db. This hurts ears!!!!	1/8/2021 4:45 PM
697	We are now actively looking to move out of the area due to the noise now and concerned when more flights after COVID it will be worse	1/8/2021 4:39 PM
698	I feel that I was lied to , the flight path was not supposed to directly cross my property	1/8/2021 4:36 PM
699	I knew that there would be an increase in the number of flights and that the new flight path would be closer to where I reside. However we were told that there would be much less noise experienced because the aircraft would be at a higher altitude when passing overhead because the new runway was sited further north. This has not proved to be the case and there is	1/8/2021 3:53 PM

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significant noise experienced particularly from aircraft departing south from the new runway. Thus we are experiencing more noise than previously.

700	At my meeting at the Bulimba community hall I was informed that the 2nd runway environmental impact study was undertaken in the early 2000s prior to commencement of the runway. Balmoral and surrounding suburbs was totally different then. I don't think that the future development of the suburb, higher density housing and increase in population of the area was taken into account. I was informed that a further environmental impact study would most likely not happen because of costs, so we would most likely see no or little change to flights. I realise that planes have to fly, but just ask that they fly over a shared broader flight path so that the impact is shared. Also fly over the river, industrial areas and over the bay. As we are new to the area we were not aware of flight paths at the time we bought our property.	1/8/2021 2:27 PM
701	Flight paths seem to be shifting further westwards from original opening of the new runway.	1/8/2021 1:51 PM
702	Re-routing the planes so they don't fly directly over my house. I don't mind hearing aircrafts flying over the river. Just not my living room and bedroom would be nice	1/8/2021 1:32 PM
703	Na	1/8/2021 1:28 PM
704	Can we change the flight path please it would make my life alot better	1/8/2021 1:21 PM
705	I'm a shift working healthcare worker and have trouble sleeping due to aircraft noise, it worries me that with covid restrictions flights aren't at capacity and when flights increase the noise will be unbearable.	1/8/2021 1:20 PM
706	The flights appear to arrive intervals of 5 minutes when they arriving. At 9:30pm there has been flights arriving in close intervals and this does disrupt sleep.	1/8/2021 12:39 PM
707	Reduce the number of twin prop aircraft and increase the height at which they fly.	1/8/2021 12:17 PM
708	Over the bay. All day. Everyday.	1/8/2021 11:34 AM
709	I had no idea the flight path would be moving over my home. When the runway opened, I was still reeling from COVID restrictions and other world events. I have respiratory illness which is noticeably worse since the flight path has moved.	1/8/2021 11:28 AM
710	There are many, much larger airports around the world that manage to direct their aircraft over water for takeoff and landing. Why on earth would planes fly over the city's occupants when they don't need to?	1/8/2021 11:25 AM
711	Frequency and time of day of flights over 70 decibels is more than stated on BAC flight path tool. Should be none between 6pm and 6am but often still coming through up to 10pm which does not match advice provided on the BAC website	1/8/2021 10:29 AM
712	Wind speed needs to be increased from 5 knots to 10 or 15 knots. Helicopters and very noisy and need to change their flight path especially after 10pm and 6 am as they are the main source of noise when sleeping. Flights over Balmoral need to fly higher as on the hill the noise is loud. Install noise monitoring at Bulimba School as the noise is very loud in that location.	1/8/2021 10:29 AM
713	the obvious question is why not divert the majority of flights over the bay .So far we have had minimal flights into Bris but noise will only get worse as international flights commence and local flights increase over time to the point that living in our district will become intolerable.	1/8/2021 9:00 AM
714	I'm not trying to minimise anyone else's experience but the airport has been here a long time and a lot of businesses in the area (hotels, restaurants, hire cars etc.) rely on the business it brings them. If living near an airport affects you negatively, I think you must put yourself first and move to a suburb that doesn't have these issues.	1/8/2021 8:21 AM
715	I think other questions also need to be asked of the BAC in regard to planes flying over our homes: - what are the health effects from the fuel emissions that is being released as they fly over? What is the BAC doing to combat the carbon monoxide emissions for those living under the flight path? Are the BAC aware that people with history of respiratory illnesses (asthma, pulmonary fibrosis, emphysema) will end up having increased hospital admissions due to the increased levels of carbon monoxide being breathed in. This applies to people who suffer from cardiovascular problems as well. - What is the BAC doing about the potential/ increased pollution from the planes? - What are the contingency plans from the BAC should a plane need to make an emergency or priority landing and it is over a residential area? - What is the BAC	1/8/2021 8:21 AM

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doing about flights that are deviating from the approved flight path? According to the BAC flight path, I should have no flights over my home but I have multiple flights every day.

716	Inconsistent some days are horrendous planes are constant before 6am other days are few. Planes fly below the height restriction and the noise is terrible.	1/8/2021 7:24 AM
717	The planes appear to be flying way lower than prescribed by the BAC. This, in part is responsible for the excessive noise levels experienced. Additionally, it was understood that planes would only use the runway should the wind speed over the bay exceed the international standards of 10 knots. That is only 5 knots here and sometimes even lower. The BAC as mislead residents.	1/8/2021 6:25 AM
718	Upon take off the fights need to circle (left) out over the bay (not over the city), gaining altitude, then setting course for their respective destinations. Other than that, sell your home if you are able, in my case it involves two homes. Start a political Party. Contact the leaders in Sydney who were successful in imposing a curfew. Previously I contacted Wayne Swan regarding a curfew. Comments were made in the papers but this was viewed as untenable due to the employment prospects at the airport.	1/7/2021 9:48 PM
719	I don't understand why they would create a system that creates more noise pollution. Most people I've spoken to think that the second runway was so that they could take off and land over the bay. I am seriously concerned about our property value and want to sell now. I don't understand why we have to take on a larger mortgage as well as bare the cost of buying and selling (probably around \$60000) when we've done nothing wrong. BAC might have to look at paying to soundproof houses. The government may have to seriously consideration resuming properties. Maybe BAC should have their 24 hour a day operating permission removed?	1/7/2021 8:20 PM
720	I think it is the councils responsibility to advice potential buyers the house they are to purchase is under a flight path. Just the same way they do if the house is in a flood zone or zoning requirements. I have enrolled my children into Bulimba state school and I would not have put them in that school knowing they will have loud planes flying overhead everyday on mass.	1/7/2021 7:58 PM
721	I am being awake early in the morning with aircrafts which is impacting my physical and mental health. I can't watch a movie with no subtitles as when a plane pass by I cannot understand the dialogue, issues with working from home (due to calls with customers and zoom meetings) and even conversations inside the apartment. It is quite stressful.	1/7/2021 7:43 PM
722	There was a very lengthy consultation for this new runway.	1/7/2021 6:38 PM
723	How many more planes will we have fly over when the world opens again	1/7/2021 6:38 PM
724	I am a retired, single woman and am at home often. The noise form aircraft at all times of the day and night is constantly interrupting my sleep, snooze or conversation. I get very stressed and upset when I think about the increase in air traffic and noise once flights are getting back to normal. I bought this apartment in 1996 for my peaceful retirement.	1/7/2021 6:31 PM
725	House values will be less due to this constant aircraft noise	1/7/2021 6:23 PM
726	Lived in this area 8 years and now I have to find a new suburb. Such a shame you don't think about getting double glassing.	1/7/2021 5:32 PM
727	I have absolutely no issues with the aircraft noise	1/7/2021 5:28 PM
728	It seems all domestic flights land from west to east so they don't have a long taxi to the terminal. It's total bullshit that they direct most aircraft from the east over the bay, just look at Flightradar24 if you need proof	1/7/2021 5:13 PM
729	I have a house at Noosaville and at Cooran , and again we were never told of flight paths over Noosa area or Hinterland a common problem !!	1/7/2021 5:09 PM
730	Unfortunately I also own a property in Hawthorne 4171 So I'm now directly affected by aircraft noise in two suburbs!	1/7/2021 4:58 PM
731	We were never consulted about proposed aircraft noise overhead !!!!	1/7/2021 4:52 PM
732	PLEASE do whatever you possibly can to get the noise drastically reduced, i.e., if it can't be 100% gone; + what's most scary is the fact that we're @ WAY less flights than there are ultimately gonna be!!!! - @ that point it'll already be way past UNBEARABLE!!!!	1/7/2021 4:39 PM

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733	This new runway opening has been incredibly frustrating, aggravating and not to mention concerned about the value of my property. I strongly recommend officials to spend a day in the area to understand how impacting this is. Its truly outrageous.	1/7/2021 3:54 PM
734	I am very concerned about future increases in flights post pandemic.	1/7/2021 3:22 PM
735	As there are currently less flights due to the pandemic, I am extremely concerned about the impacts of future aircraft noise once things return to normal - post pandemic.	1/7/2021 3:22 PM
736	I have lived in the area for over 20 years It was a garden suburb , peaceful and quiet. If my next door neighbours made the noise that the planes make , I believe they would be fined with noise pollution, the police would come and request them to cease immediately . If you cannot mow lawns at certain times, why can planes fly so low you can see their name of the airline on the underbelly of the plane, and hear low noises. in the early hours of the morning ,	1/7/2021 2:52 PM
737	Planes are not consistent with approach to runway	1/7/2021 2:40 PM
738	We have had enormous stress with Queensland rail lack of proper fencing and noise barrier and now we to endure plane noise on top of that. We just became new parents and our mental health has been greatly affected.	1/7/2021 2:25 PM
739	I hope they listen and we can get planes to use the correct path. I also hope the travel industry resumes but not th impact of reducing valuation of residents in one of the top brisbane suburbs!!!	1/7/2021 1:39 PM
740	Nothing else to add. All seems to have been covered	1/7/2021 1:35 PM
741	There is absolutely no need for planes to fly over this area when coming in from the north because they can divert over the bay and not over the city as they do now and come in to land land that way, also planes coming from the south should either come i over the bay to land or if they must come over the land they should come in over the Parklands and industrial areas and not over our homes, the value of my home has been effected dramatically and when this covid issue has been resolved we will be swamped with planes flying over our homes to land, I am a ex vet and the stress this has put on my health is very worrying not only for me but my family, I don't want to move because I cant afford to and everything I need is in this area, I bought here over 30 yrs ago because of the proximity to the city (for work) the quiet location, infrastructure, shops, doctors, movies, and access to ferry's and now city cats, I sometimes feel like ending my life because I cant stand the noise of these planes flying so low when there is no need for it'	1/7/2021 12:29 PM
742	I would never have purchased this place had I known about the aircraft flight path. Also I am distressed to read that the low flight path produces such significant noise when compared to other similar situations in Australia, apparently it's a fuel conservation measure. There's an ocean that should be used for all inbound and outbound traffic. I feel like I've lost everything I have spent my whole life working for, my home I think is worthless. So distressing and disappointed, I'm too old to start again.	1/7/2021 12:03 PM
743	The start of the new flight path came as a surprise to me	1/7/2021 11:06 AM
744	I didn't realize the planes would fly so low over my apartment - the maps indicated we were on the edge of an affected area but the noise is much more than I expected. I'm worried about when flying returns to normal because now I cannot watch tv in my living room in the evenings due to current flights landing every few minutes.	1/7/2021 11:03 AM
745	My kind request for you to stop this runway to be used by the flights.	1/7/2021 10:52 AM
746	We have been renting here since Dec 2020. So we had no knowledge or involvement prior to this. We have no experience regarding the impact of COVID19 on the number of flights, but presume that currently (Jan 21) plane movements are reduced. There are several other noise issues that impact us that are more invasive than aircraft, (such as noisy high performance vehicles and motorcycles in the area, garbage and delivery trucks), but we were surprised that there is no curfew period at BNE airport. The flight movements around 1am to 2am are the most disruptive. They wake us up!	1/7/2021 10:27 AM
747	Originally reading of BAC 2nd runway website I believed the new runway was to be used over residential properties only when prevailing winds prevented bay approaches. Also it advised that modern planes were actually relatively quiet and as they predominately will be on a landing approach the noise would not be intrusive, or so I understood. Reality has been a little different.	1/7/2021 10:11 AM

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748	If the runways were 5 degrees anti clockwise there would be less impact. If the 2 runway was only used from Moreton Bay there would be less impact on homes here for 100 years long before the runway.	1/7/2021 9:35 AM
749	Get a life. I live directly under the flight path in Hamilton where they are lowest and I hardly hear them. Stop trying to disrupt an industry that is struggling to stay afloat. It is part of living in a city.	1/7/2021 9:06 AM
750	Initially all the information we had prior to the runway opening was misleading. We had been informed the aircraft would be outgoing over Hawthorne between 7 and 19 a day. However, we are experiencing inward and outward flights. And the majority are incoming flights.	1/7/2021 8:16 AM
751	I was woken at 4am and counted 6 planes above my home in one hour! At that hour and if freight carriers surely they could use the entry via the Bay? Not helpful to suburban life with babies children and shift workers!	1/7/2021 7:34 AM
752	As mentioned it is not just a noise problem but also could potentially be a health problem.	1/7/2021 6:38 AM
753	Many planes deviate from the forecasted route on many occasions flying directly over our building which was NOT indicated in flight plan info previously supplied.	1/6/2021 10:04 PM
754	There appears to have been a recent change in that more flights are being shared across the 2 runways which has reduced the # and intensity of flights. May this continue!	1/6/2021 7:33 PM
755	I think it's totally unfair that we shall have to experience the plane noise, they seem to fly quite low over our house I find it distressing also not to mention it's probably devalued our home by about 10 to 15 per cent, this is my home which I've lived in for 15 years.. Ascot is a lovely location but not so much anymore, very disappointed.	1/6/2021 6:45 PM
756	The noise site provided by BAC clearly showed that our street was in no way affected by the noise. The noise level we experience STRONGLY contradicts the sites prediction.	1/6/2021 6:11 PM
757	I do not know the answer however we need help in this area to be able to live in peace without the high noise level of the planes going overhead.	1/6/2021 6:08 PM
758	They turn pn our corner and de-celerate. Some days flights have passed over every 2 mins and that is in covid. We were meant to be out of the core noise and we are not.	1/6/2021 6:06 PM
759	How about a class action? If BAC or govt really have to pay compensation to all affected residents, they may find it cheaper to tear up the runway and build a cross runway closer to the Bay as they should have in the first place.	1/6/2021 2:00 PM
760	There has never been any indication or information that I am aware of in relation to the new runway operation, flight paths, noise and frequency since we purchased our property. I believe if you purchase a property where there is already a flight path you then understand the effects, but to have a property and then a new runway over suburbs appears later this is totally wrong. There is no choice as the airport and councils do what they want regardless. We had no choice Thanks	1/6/2021 1:31 PM
761	Hawthorne was once a very peaceful suburb.	1/6/2021 12:24 PM
762	Our quality of life has been affected by the recent high level of aircraft noise so close to our house and is imposing on our livelihood in this once relaxing suburb of Hawthorne. We have lived here for over thirty years but this now is all very upsetting.	1/6/2021 12:06 PM
763	To say it is only 70 decibels is a complete lie. These planes fly so low to the ground even past 10:00pm. It is absurd it is so loud that the windows in the house can shake from time to time. On average the db reading is more like 80-90+	1/6/2021 11:30 AM
764	The community is sick of big business negatively impacting our lifestyle. There are many alternatives available like flying in from the ocean where there are no houses but this would cost a bit more so they won't do that. Alternatively they could fly in a lot higher than they do but again this would cost more so they don't. The balance is currently way out of whack. We need to make it a political issue to get change. Many in my community feel exactly the same given the huge impact it is having on us all. Hopefully common sense will eventually prevail.	1/6/2021 10:59 AM
765	I am very worried about what the noise level would be if Covid-related aircraft restrictions are finished, and the impact of future years' increases in Brisbane airport plane flights	1/6/2021 10:19 AM

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766	Varying the approach flight paths over residential area will reduce the individual impact. Redirecting approach from the ocean. I suspect that flights may be mostly designed to minimise fuel not noise. Also there is environmental impact from exhaust residue over residents	1/6/2021 9:28 AM
767	I only purchased this property in August 2020 at this time there was no aircraft noise (Covid) I am not only worried about the increase noise due to an increase in traffic but the ramifications of an incident to people & property on the ground in the case of a major crash	1/6/2021 9:23 AM
768	Flights should depart and arrive from the northern end of the runway. If not always possible due to wind direction, use the original runway rather than the new one. I can't even watch the tv with the windows or bifold doors open...	1/6/2021 9:08 AM
769	What was the business case? Was the negative externalities of increased aircraft movement over the city accurately priced? Was consideration to a steeper climb/descent given?	1/6/2021 6:27 AM
770	The new noise from the operation of the current flight paths is disturbing our family's way of life and has devalued my property where my family and I have been living since 2008.	1/5/2021 10:48 PM
771	We thought that the parallel runway would just mean more aircraft could use the existing flight paths and are really worried about the noise if air travel gets back to pre-COVID levels.	1/5/2021 10:09 PM
772	Only resident in Kangaroo point since 2019 and very shocked and surprised that govt would allow these levels of noise pollution.	1/5/2021 9:18 PM
773	Please land and take off over the water.	1/5/2021 8:19 PM
774	Completely different to original plans	1/5/2021 6:40 PM
775	The original flight path plan for the 2nd runway showed all planes taking off to the north and landing from the north "over the bay"	1/5/2021 6:21 PM
776	I am concerned that the turboprop aircraft in particular (although not exclusively) operate under visual approaches to the NPR which brings them low, in a curving approach, over residential areas unnecessarily. This was not foreshadowed in the BAC estimates of aircraft movement numbers or patterns (and I consider this to be less than good faith on the part of BAC in the development of its Environmental Impact Statement - upon which the approval was given for the NPR).	1/5/2021 6:07 PM
777	We need sound monitors to record noise in area where people have expressed concern. This is critical to make the point. I am 75 and the noise is giving me health (headache concerns) - prob. others like me.	1/5/2021 5:43 PM
778	Take off and land from the north over the bay where the noise and pollution has no impact on the community	1/5/2021 5:28 PM
779	I had the impression that because the new runway was further north, the flight paths would move to the north of us. However they now seem to fly directly over the top of us.	1/5/2021 5:19 PM
780	Flight noise should be shared over a wider range of suburbs	1/5/2021 5:02 PM
781	We were new to Brisbane having moved from NSW and did not know anything about the new runway hence not being able to answer all questions	1/5/2021 4:54 PM
782	As well as the noise please consider the soot pollution falling on our homes and also the loss of Terrestrial TV reception we experience at home.	1/5/2021 4:24 PM
783	I don't believe that are managing the runways to maximise take off/landing over the Bay at a priority. On mild days, using Flightradar24, very few plane go in/out over bay.	1/5/2021 4:21 PM
784	I have resigned myself that in order get away from the noise, that I will need to leave the area. Very sad for such a nice area and so many people I speak with bell the same. Well anything come off this? Probably not.	1/5/2021 4:21 PM
785	Working in the field of undertaking EIS level studies for mining activities, I cannot believe the disparity in the regulation governing these two activities. You would never get approval for a mine proposing this level of noise impact on a community.	1/5/2021 3:59 PM
786	No level of communication could have explained how bad and impactful it would be along with how pour the long term planning was for effected suburbs given there is an option to take off	1/5/2021 3:50 PM

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and land 100% of the time over water if the runway had been designed and built a little bit longer!

787	The greatest concern with the aircraft noise levels being experienced by Balmoral, Hawthorne and Bulimba residents is that flights (according to the airport) are operating at only 40 per cent of pre-COVID-19 capacity. Therefore, this issue will be greatly magnified once flight activity resumes to normal levels in the next year or two. This should be highlighted to ensure the issue is not played down.	1/5/2021 3:44 PM
788	I believe a community demonstration may be warranted as no one (politicians or aviation organistaions) is listening.	1/5/2021 3:22 PM
789	I was of the opinion that flights from the new runway would not impact on inner city suburbs in the way that it has.	1/5/2021 3:17 PM
790	The new runway has greatly diminished the livability of my neighbourhood, Annerley. Especially between 5 and 8 most evenings when planes fly my over house every 5 minutes. I find I am often distracted by watching the flight radar preparing myself for the next plane to fly over. Everyday I base my feelings toward the day on which way the wind will blow and how the planes will fly. Southerly winds mean no planes today, so it will be a good, quiet day. The amount of aircraft traffic is significantly more than estimated by BAC, even with reduced flights due to Covid. More then the stated average of 10 planes fly over my house per day. Have already gotten over the maximum number of planes. Also, BAC made it appear there would be more use of overbay flightpaths then what is used at nighttime only. There communication suggested they would use as the first option, downplayong the use of the other paths and wind factors that go with it. I feel this was particularly misleading. The new runway does make me consider moving out of Brisbane. So many suburbs, especially in the inner city appear to be now affected by aircraft noise which is only going to increase.	1/5/2021 2:39 PM
791	They can fix this issue very simply - and keep their capacity up - by only using the new runway for "over the bay" take offs and landings. When the wind is from the south they can take off over the bay (that's all take offs) and when the wind is from the North, they can land all flights over the bay. Everything else goes to the old runway. It is the same outcome as we had with one runway, but now we have double the capacity. The old Runway flight path residents have already had the flight path impacts built into their prices and lifestyles. Dont drag another 20 suburbs into the fold with this runway.	1/5/2021 2:29 PM
792	It is hard tho imagine what it will be like once travel restrictions are no longer in place and the airport is back to full capacity.	1/5/2021 2:07 PM
793	The issue is compounded by the fact that the area is so high relative to sea level...planes are so low when they come over. Why must they come over some of the most densely populated areas that include units and townhouses?	1/5/2021 1:58 PM
794	We knew it was coming, we spoke to people and did the right research but nothing could prepare us for just how loud it is. Kids wake up, we wake up, dogs howl, drowns out all conversation or ability to listen whatsoever. Inhibits health through stress and lack of sleep. Inhibits health through fear of property values and options available to move from a home and area we otherwise love.	1/5/2021 1:51 PM
795	I believe the BAC and decision makers underestimated the impact the flight noise would have in the 'quiet' spaces in Brisbane, such as where I live in Pullenvale. While our house does not shake with the planes overhead and we do not suffer as severely as those next to the airport, the noise is enough to compete with the tv, my husband's work calls and the serenity we previously enjoyed in our nature-based area, 1 hour drive from the airport. The plane noise is worse/amplified by the topography of the area and because we have no ambient noise in our area. We have 70+ planes a day go (low) overhead when winds are north plus we also clearly hear the roar of departing planes as they leave over the inner west and north beyond Samford during southerly winds. So we can hear planes MOST of the time now when we previously heard NONE. My relatives and friends all across Brisbane are now adversely affected (the planes sound like they are about to land on top of my sister's house in Bardon) and I fear that Brisbane is now ruined for a vast number of loyal residents. Brisbane is (or was) a beautiful, peaceful city which the council was promoting as being close to nature with calm, green spaces to enjoy and generally a wonderful place to live. That is now all rubbish. Gone. I absolutely love my home and intended to remain there for life but due to the planes, I have now searched for other quiet places to move to and there are none- they are all affected by planes! It is driving me around the bend and I feel utterly helpless about the sanctuary of my	1/5/2021 1:46 PM

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home now being ruined forever and not knowing how I will cope with that fact. From my reading, I believe BAC underestimated the impacts on residents or provided misleading information to residents. This is not good enough and the situation needs to be corrected regardless of financial cost.

796	I would agree that the way in which BAC has conducted itself over this matter is woeful. In an age where stakeholder engagement and consultation is the norm, and there are very experienced precedents set, they have failed the community. There are many 'technical' excuses but to be honest, we see contradiction after contradiction in practice. It is concerning that our federal member does not do more, nor does she seem to see it as a priority other than to write to us with 'update' that are vacuous. Good on you for pulling this public together. We're voters and we have a voice!	1/5/2021 1:40 PM
797	I understand that the BAC have been required by the Federal Government to build a new runway as part of their lease with the Government. It would be good to confirm this is correct to understand the complete picture and all the decision makers.	1/5/2021 1:29 PM
798	Another noise monitoring station on Balmoral Hill in line with the runway path would highlight the significant db levels experienced due to the suburb and surrounds topography. The port of Brisbane Industrial Area (hemant and Murrarie) is the perfect place to approach and bank in onto the new runway. Why does it need to be in a straight line for such a long way back (impacting buimba, balmoral hawthorne and new farm) from the runway?	1/5/2021 1:26 PM
799	The noise is unbearable and impacts my life with my kids in the house.	1/5/2021 1:22 PM
800	Other than that they can close the Noise Complaints section of Air Services as they do not add any value.	1/5/2021 1:17 PM
801	The new flight paths have made our bloody lives a misery! Fix it! It's a disgraceful situation and it should never have been allowed to occur. Plus we now know about the airlines not obeying the already pissweak rules!	1/5/2021 1:16 PM
802	There seems to be little effort to use the 2 runways to have all flights arriving and departing over Moreton bay	1/5/2021 1:16 PM
803	I am willing to attend any rallies and become an active member of this organization. There has been absolutely zero respect shown to this community. I did not buy near an airport and I don't expect to be under a flight path. Why the BCC on one hand promotes the river city to tourists then flies massive planes down it is anyone's guess. One day we are in a quiet suburb the next its mayhem!! This is just wrong and should be fought!!	1/5/2021 1:14 PM
804	I looked at all the flight paths and our street was not under them, just at the edge of flights late evening, now we have planes going directly above us every 5mins and they have ruined our enjoyment of our property and lifestyle; we have been here for 20 years, the occasional flight due to wind/weather did not ever bother us, i am so stressed working at home as i can't run/be on meetings without plane noise disruption, i can't sit outside which used to de stress me from a busy job, i can't sleep at night/early morning hours due to planes going overhead, it has affected every part of my life.	1/5/2021 1:06 PM
805	There should be a sharing of both runways. Not just the New runway.	1/5/2021 1:05 PM
806	Residents should not be subject to closing all windows and doors due to aircraft noise. This action results in the need to use air conditioning which adds to house holding running costs and limits the basic right to access to fresh air.	1/5/2021 1:05 PM
807	The planes fly too low and directly over my house .. it creates shadows on my house they are that close.. don't understand why they can't fly from the ocean... seriously !	1/5/2021 1:01 PM
808	We need to know that the airlines are definitely following all the rules.	1/5/2021 12:59 PM
809	Very concerned on further increases post CoVid and the impact on house value and ability to stay in house due to high frequency noise directly above our house	1/5/2021 12:55 PM
810	Flights need to arrive and depart over water, as originally proposed. Currently, to save money on petrol, they fly over suburbs. (Not for weather related reasons) presently, due to covid, reduced flights, so will only get worse. Need to use old runway as well as new runway to spread noise related issues.	1/5/2021 12:29 PM
811	I have smelt and tasted the aircraft fuel which resulted in bad headaches, sore eyes and weak	1/5/2021 11:15 AM

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	and sick	
812	Prior to 2nd runway, there was no equivalent flight path to H1, the one that passes directly over CBD, new farm, Hawthorne. Presumably because this was at the time deemed to be a residential area that should be avoided. So why is it apparently ok now ??? The Sydney flight paths are good example of avoiding the inner city.	1/5/2021 10:34 AM
813	At the moment it's annoying but tolerable where I live. See what it's like international flights resume and wide bodied jets return.	1/5/2021 10:33 AM
814	The living standards of the residents of Brisbane seem to be the absolute last priority of Air Services Australia or the Brisbane Airport Corporation. Infrastructure should be built to benefit the residents of a city, not ruin our standard of living. In the lead up to the runway opening, it was emphasised to me how aircraft landing and leaving over the bay was going to greatly reduce any impact on residents. The amount of times the aircraft are landing and taking off over the bay are so few it is not even worth mentioning.	1/5/2021 10:04 AM
815	Aircraft are fitted with an ADSB system which constantly broadcasts their GPS location, by monitoring this it is incredibly easy to see that the constant excuse for using intersection departures to create space between flights is a lie, 99% of all flights departing over land are queued immediately behind each other.	1/5/2021 8:25 AM
816	There is no valid reason why all departures and arrivals cannot occur over the bay. Such a protocol would alleviate affected residents of horrendous life altering incessant noise and would allow the airport to operate freely without limitation or objection to its operations.	1/4/2021 8:38 PM
817	What overpaid consultant thought that flying planes at a very low level over the CBD would be an acceptable idea - just an oversight that we are not a landlocked city? Why not use Moreton Bay access for incoming and departing aircraft? Such poor planning for absolutely no regard for people's health and well-being.	1/4/2021 8:20 PM
818	I looked at predicted flight paths before we bought here in Moggill. The size of the arrows of the flights paths and the predicted volume of traffic and the associated noise does not reflect the impacts we have now. After living in London we tried to avoid flight paths, but Brisbane is almost entirely covered in flight paths. There are so many paths depending on wind and season, it's impossible to understand which areas are affected more or less. I hate that my little peace of paradise has been ruined from above.	1/4/2021 8:08 PM
819	We have lived here for 25 years, in a beautiful quiet naturalised environment that has been ruined by the flyover of planes heading to Brisbane Airport, and at a time when flights are reduced due to COVID. And BAC say they cannot bring flights in to the airport from the Bay side due to a restriction in tail wind spacing. How irresponsible to build a runway, and trumpet themselves as doing this for the broader community whilst not actively minimising the effects on the community by bringing flights in/out from over the bay.	1/4/2021 7:45 PM
820	What we need is a curfew on aircraft movements, 11pm to 6.00am. I believe the people affected by aircraft noise have been lied to about noise impacts by various organisations, BAC & Air Services.	1/4/2021 7:01 PM
821	You have the bay to come directly in and out from. Use that instead of over homes.	1/4/2021 6:31 PM
822	Impacted suburbs have been in existence for a long time - the saving money by airlines is not a good enough reason to negatively impact the wellbeing and amenity of residents who pay their rates and taxes to live in an environmentally and socially safe neighbourhood. Approaching airport to land should be via ocean or other pathway that has been planned for - not suburbs that have been in situ for 100 plus years - should be mandatory where it is safe to use the ocean or least impact on people approach - not a pathway That directly negatively impacts people's wellbeing and the environment because it is financially beneficial to the airlines or airport owners.	1/4/2021 6:24 PM
823	I am absolutely flabbergasted that in a modern city, planning processes have allowed this to occur. we purchased our property without this hindsight and fear our value has been significantly affected. the excuse.of saving the environment is a red herring! WE PAY NOW! Further, without wind detection equipment, i have noticed that the wind specifications for allowable landings and take-offs seems to work in the airlines favour in that at every opportunity, the flights land from the south when the wind, if slightly stronger, would mean that flights would have to land over Moreton Bay. Also, is it true that the original approval for Brisbane airport was for a Nth/Sth runway? the current runways are NthE/SthW? Finally, why is	1/4/2021 6:20 PM

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it fair that people who have lived and owned homes in the effected areas now have to pay or continue to pay the burden for airline profits when most, if not all planes from the South and North, can land over Moreton Bay!

824	This is a complex issue and you're doing a great job, especially as volunteers. A suggestion would be to keep your request for action simple - refer to campaigns by the ACF and the Australian Marine Conservation Society, they are established and well funded compared to the new BFPCA but are a resource for best practice - their emails, Facebook ads and links to draft letters to write to Ministers etc are very easy for supporters to action. Also try to keep politicians in power that can help you on-side - the Aviation organisations are the target.	1/4/2021 5:14 PM
825	Before moving to Brisbane I travelled into the city by air often and do not recall flying over built up areas when landing or leaving	1/4/2021 3:38 PM
826	Some months ago I joined a Facebook group with members opposing aircraft noise. But it seemed to me that the group was aligned to the ALP or included some very aggressive ALP supporters. I have no interest in supporting political agenda so I deleted my membership.	1/4/2021 3:36 PM
827	I am concerned about the effects of aviation fuel emissions from overhead aircraft departing and landing from the second runway over my suburb on my families long term health.	1/4/2021 3:34 PM
828	The original flight path did not indicate that we would be affected by the final flight path whilst other parties believed they would be affected and are not	1/4/2021 3:19 PM
829	If the flight path was 200 metres further east it would not impact any homes at all	1/4/2021 2:42 PM
830	.	1/4/2021 2:36 PM
831	I was aware of the new flight path, however the information I received and the way the staff told me it was going to impact my life was far from what I am experiencing now. I was told that I would not have much more noise than I already had and that the majority of planes would fly in over the bay. I never noted the name of the person I spoke to and trusted it would be correct, unfortunately I was wrong.	1/4/2021 1:37 PM
832	I simply feel they don't care and never really have and therefore expect we will move from the home we love.	1/4/2021 1:26 PM
833	How can we determine if all aircraft using runway 2 are in compliance with the agreed conditions?	1/4/2021 12:57 PM
834	I am a long term renter in the beautiful area I've lived in, with virtually no traffic or other noise, to sometimes 80 flights or more a day overhead. It is extremely disruptive and stressful. I am now woken most days by flights arriving or departing from 6am which is much earlier than my customary or natural wake time. Moving is an option, however I feel I would not avoid the noise completely or would need to move well out of the area which brings other ongoing lifestyle impacts . While I've been resident in the area for 15 years, the flight plan information released in early 2020 was the first information on flight plans and noise I was exposed to. Until then I did not realise I would be living within 300-500m of 2 flight paths. The details then provided understand or are misleading. Flights are more frequent, louder, and lower than clearly communicated or anticipated. f The number of flights indicated depends on the day, time, and season so it is difficult to assess the true volume over your home. Similarly flight volume reporting is provided by day and hour only, not including flight path. . Also material from grossly understates the number of flights over 70dB or the impact of jet noise even at 60dB. The majority of flights measured on my balcony register 70-75 db, with large jets often hitting 80-85dB, and the WebTrack noise monitor at Powerhouse often reports lower volumes 60-70db. All flights are minimum 65dB, and even 55db-60db which is 5-10 times quieter than 70dB is loud enough to disrupt activities particularly sleep, and tv watching or conversations, particularly given there is no other background or traffic noise in the area. Most frustratingly it appears the BAC and Air Services Australia are not adhering to original plans for flight paths for the new runway or applying every option to minimise noise impacts to residents. Information I found online from 2017 indicates that full over the bay operations with flights arriving and departing over the bay would be the FIRST PREFERENCES with other flight paths as back up. Instead by 2020 this has changed, with over the bay operations reserved for night time when conditions allow, and parallel operations at all other times. Consequently, there is no daytime reprieve for residents near some flight paths who are subjected to either arrivals or departures for minimum 16 hours a day. Airtravel and flights are essential to our growing city, but airport and new runway's close proximity to our City and many highly residential areas, has been justified on the basis it is next to Moreton Bay. Please, please make residents and our	1/4/2021 12:51 PM

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liveable City a priority and preserve our lifestyle and quality of life. It is imperative to adopt every option to minimise and remove noise impacts from the airport, including prioritising and maximising dual over the bay operations, and reserving over the land operations on the legacy runway.

835	yes	1/4/2021 11:15 AM
836	Please help please!! I cant stand it anymore.	1/4/2021 10:01 AM
837	It would be appreciated if the aircraft flight runway not straight above the residences building. They could fly between the Portside wharf and Hamilton reach residence.	1/4/2021 9:39 AM
838	It is time to stand up and be heard.	1/4/2021 9:38 AM
839	We have 2 flight paths either side of our Street. Villiers St is the loudest.	1/4/2021 8:28 AM
840	Keep working!	1/4/2021 7:48 AM
841	At an official level, I do hope you will use anonymous personal quotes describing residents' suffering as shared on the survey forms. If government decision-makers are not themselves subjected to this type of heavy noise pollution, they have no idea as to how it impacts on people's living. It would be good if some of them could be taken inside residences to witness it for themselves then try and dodge their duty of care. I feel there's a high level of grief as people lose something very dear to them, such as the peaceful sanctuary of their homes, they develop mental health issues. Who has given the Brisbane Airport Corporation the right to invade and destroy innocent people's lives? They have been delivered by the Australian government a powerful weapon that they have no guilt about wielding over thousands of powerless residents. Thank you very much for your work. As I've been reading and following, right is on your side. You will definitely win, and 10's of thousands will owe a massive debt of gratitude.	1/3/2021 8:27 PM
842	Flight paths over the area started to change well before the opening of the new runway.	1/3/2021 7:36 PM
843	Planes fly directly over our house, impossible to hear television momentarily and very regularly. Flights lower and louder than anticipated. Has to impact property value. Why can't fly more over bay?	1/3/2021 7:32 PM
844	It is so much more intrusive than expected after looking at the predicted flight paths before the new runway opened. An unpleasant surprise!	1/3/2021 7:01 PM
845	I believe there is an alternate route for planes to take. Please get residents to log time, date and impact of plane noise	1/3/2021 6:52 PM
846	I will make a formal complaint	1/3/2021 6:28 PM
847	We can't eat outside. We are on the 'fringe' but the noise is so loud, when the planes come towards us to land, that you have to stop your conversation, the house shakes. Just while doing this survey we have had 4 planes in the space of 10 minutes on a Sunday afternoon. That was not what was forecast. I am very anxious about what will happen when the world opens up to more aircraft travel.	1/3/2021 4:46 PM
848	The information provided in the flight tracker is incorrect as flights begin before the time specified for flying this means we have flights between 4 and 5 am. The frequency of flights while I was doing this survey is also incorrect it's a Sunday afternoon and yet in the last five minutes we have had three flights go past.	1/3/2021 4:38 PM
849	Well done guys on putting the Alliance together - fantastic work. Being able to follow your lead both in terms of the insightful comments made on the Facebook site and the direction and form of complaints has been invaluable. Thank You!	1/3/2021 4:25 PM
850	The noise from the aircraft is s unacceptable based on the low approach they take over several suburbs. You cannot hear conversations when outside. The excess dust caused by their fumes is concerning for our health. No test has been carried out on the air quality despite several requests.	1/3/2021 4:01 PM
851	We have recently completed our long awaited renovations to our "forever home" and are now gutted that this has happened to our family and home.	1/3/2021 1:48 PM
852	We most likely will have to uproot our children and small business due to the ongoing noise intrusion into our home. This is devastating for our family.	1/3/2021 1:30 PM

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853	The runway affects my life negatively. Please change the flight path to not go over residential areas	1/3/2021 12:17 PM
854	Please stop/ severely reduce flights on the new runway	1/3/2021 12:17 PM
855	The noise is unbearable and completely overtakes all out living activities and work from home duties. I regularly have to shut everything up or change residence to work or sleep. It's completely unacceptable and causes great distress to me and my partner. The noise volume is extremely loud especially afternoons and evenings, even after 9pm at night. Disgraceful and disrespectful to residence. I'm investigating legal action via a class action against liable parties.	1/3/2021 12:09 PM
856	Just wish they would move the flight path down along industrial area vs crossing residential there is no need to as proved this week when it was done	1/3/2021 11:25 AM
857	The area I live in is densely populated with families with young children. If I had young children, I would be concerned about the noise impact on their hearing. Some of the large planes are very loud.	1/3/2021 11:08 AM
858	Impact and noise assessment that was done was totally inaccurate and under stated.	1/3/2021 10:41 AM
859	We were not aware that the aircraft we able to fly so low over our building .It is totally unacceptable for aircraft who seem to be cutting the corner and flying directly over our building instead of the flight path they are supposed to follow . They are so close I have I number of photographs that show how low they are. Our apartment is covered in a greasy soot which is not be good for our health. That being said I have been suffering from acute eczema since we moved in through pollution from aircraft traffic	1/3/2021 10:22 AM
860	Aircraft noise causes people in my house to Pause conversations or activities requiring communication for 30 seconds at a time while Aircraft go over my house. Original information supplied by BAC showed Northern departures on 01L with arrivals on 01R. Southern departures were to be on 19L and arrivals on 19R. The change to this was not communicated.	1/3/2021 9:57 AM
861	The flight plan we had access to & were provided do not stipulate a single plane flying directly over our home. However every single day we multiple flights passing directly overhead, extremely low & consistently. This is not what we expected at all & are very disappointed. We have lived in Coogee, Sydney, NSW which is closer to the airport, however, the noise disturbance here in Hawthorne is worse. Very disappointing.	1/2/2021 8:27 PM
862	The planes seem awfully low over our home, when flying in to land	1/2/2021 6:43 PM
863	I was not living in the area at the time of the public consultation but my wife was - she wasn't even made aware of the possibility of the runway OR that there was consultation for it. I wasn't in the area then and had no idea that when we bought in this area in 2010 that something was being decided that would affect us so drastically 10 years later - we are now trying to budget so that we can afford to move out of the area in the near future as we need to escape the noise and the air pollution that these low flying planes are causing.	1/2/2021 5:42 PM
864	It is mentally distressing not even being able to hear the TV when a plane flies overhead and not being able to hold a conversation out on our deck with visitors until the plane has passed. My concentration at work has suffered due to having a home office and the planes flying overhead being so loud that I constantly get distracted.	1/2/2021 5:35 PM
865	The noise is unbearable. Some of the planes are flying too low [that specifically relates to biggest planes from overseas. The amount of dust and likely other remains from burned fuel are loading on all furniture. It was many times that planes flu so low that I had to instinctively dug down my head. I am worried about my health - as I am asthmatic and it affects my health.	1/2/2021 5:19 PM
866	Land over the bay. Increase the tail wind restrictions to be in line with the rest of the world. Extend the runways to accomodate further tailwind increases. But this wont happen as Brisbane couldnt organise anything correctly. This is simply greed by the airport and using outdated laws to ruin our lives. The values of our houses will tumble and where is our compensation?	1/2/2021 5:18 PM
867	Thank you for the effort of compiling this survey and representing the community. It really is appreciated. I support your efforts!	1/2/2021 5:07 PM
868	There was never any consultaion. It was basically information of what it was going to be. If it was consultation then we would not be having this discussion as there would not be the noise	1/2/2021 2:49 PM

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problem as the airport would have been moved out of the city as is the case in all larger cities. No one would ever build a airport the has flight paths over residential areas.

869	I feel there has been a great amount of deception in the info and impact on residents that was provided	1/2/2021 12:58 PM
870	I understand flights over the Bay May use slightly more fuel and may not always be an option due to weather conditions, however I would have thought using that as the default approach would have minimised the impact for the greatest number of suburbs, so should be reconsidered. A curfew would also be a major step toward.	1/2/2021 12:58 PM
871	There seems little point in sharing insights. I have no trust in official complaints processes. Our neighbourhood has been ruined by noise pollution. I have frequently taken noise levels as aircraft pass directly over our house (unofficially using a phone app) and peak levels exceed 100 - 105.	1/2/2021 12:45 PM
872	We support the 2nd runway however believe it's flight path management is not effectively utilised in over water take offs and landings	1/2/2021 12:30 PM
873	There are other options for flight paths. Share the load of aircraft noise.	1/2/2021 12:19 PM
874	Thank you very much for taking the lead on this significant community issue.	1/2/2021 11:02 AM
875	The community was advised during the planning phase that the vast majority of take-off would be out over the Bay as prevailing winds occurring most of the time would dictate that. In fact many take-offs now occur over the city suburbs despite the wind direction and during periods of no wind. This is totally contrary to assurances given by BAC. Given the current operational strategy BAC is using, I am extremely concerned that when air travel returns to normal or even greater levels the problem will become unbearable due to the number of take-offs over our home.	1/2/2021 10:23 AM
876	We've investigated selling or home 2 years ago. Since then we have spoken to the Agent who stated we can expect a decrease in value of between \$150 and \$200k, attributable to the aircraft noise. I think taking a collective monetary compensation bid to BAC. Something like 15% of rateable land value as compensation.	1/2/2021 10:18 AM
877	Change the ways of the flight please	1/1/2021 8:55 PM
878	My biggest concern is that the BAC noise maps don't accurately reflect the noise experienced and they aren't even close. Supposedly I should have zero over 70dB for all winds and times but that is not the case. I have done basic measurements and noise is over 70dB reasonably often each day. This doesn't cause significant distress but still the information provided publicly is not accurate and answer should be given and issues acknowledged.	1/1/2021 8:22 PM
879	We are extremely unhappy with the outcome of the new runway, it has been extremely disruptive to our life in all ways.	1/1/2021 4:56 PM
880	We were told before we built our new home in March 2020 that the majority of air movements would be over the bay. However we received a reply from BAC that indicated these percentages were 52% over the bay to 48 %over the suburbs.This is not what we were lead to believe would be the case . We felt 80/20 split was what would happen. The long low level approaches over the suburbs should be removed in favour of holding patterns over the water	1/1/2021 4:31 PM
881	Using alternative runways so the planes are not constant. Depart over the bay as originally planned	1/1/2021 3:56 PM
882	We experience flights in my area from BEFORE 6:00 pm in my area in the lead up to Christmas.	1/1/2021 3:04 PM
883	Does fuel get dropped over our property when flights are descending into Brisbane. Is the airport going to pay to have our homes cleaned regularly from aircraft pollution? Are they going to pay for better installation in our home to help with noise.	1/1/2021 2:05 PM
884	My major concern is the changes that occurred between the initial EIS and the BAC models for noise etc. The method of measuring noise changed and the ability to get building approvals would appear to have been influenced. By the time th noise model had been produced, the runway construction was well under way, the number of flights forecast to approach from the south on the new runway had changed significantly to what I would call an unacceptable level. I am not sure when the CASA change to 5knt tail wind came into effect and the impact this	1/1/2021 10:36 AM

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had on the overall plan, but what was presented in the EIS was very different to what has been delivered

885	Whilst I understand a new runway was going ahead, we were not prepared for the noise created by the planes coming in so low across our house	1/1/2021 8:26 AM
886	no	1/1/2021 12:30 AM
887	Change the runway	12/31/2020 10:17 PM
888	I feel New Farm Park is second to Southbank in Brisbane as a recreation destination for all inhabitants/ tourists ... it therefore greatly impacts everyone's enjoyment of this park precinct & the tag of "liveable Brisbane becomes worthless.	12/31/2020 7:01 PM
889	We were lead to believe the final approach was to the east of our building- reality is that a large number of aircraft fly directly overhead	12/31/2020 5:55 PM
890	I knowingly moved under the approach path to RW 01L after reading BAC would not be using the SWsegment of air space unless unusual circumstances 3xisted	12/31/2020 3:53 PM
891	What was stated would be happening on using the new runway hasn't happened. Often the opposite of what was said is happening.	12/31/2020 3:42 PM
892	We live in the suburb next to the airport, there is no possible way change the flight path with the runway direction. Unless u want the aircraft to fly 10,000ft over Hamilton and nose dive to the runway	12/31/2020 3:13 PM
893	Worried that the noise will increase when flight numbers increase post Covid, especially large international planes. Noise is already very disruptive.	12/31/2020 2:55 PM
894	when international flights resume it will be intolerable . I will have to move house and will have to accept a loss due to decreased valuations in my area	12/31/2020 2:43 PM
895	When we were living in Bardon at the time of the runway planning we recall no communication at all from BAC. When we purchased our new house we searched for impacting developments and infrastructure and did not find anything relating to the awful flight noise we now have to listen to.	12/31/2020 2:42 PM
896	We are new to the area (Nov 2020) having moved from Central Queensland. There was no mention of aircraft activity in our searches and the RE agent never mentioned a word about it. We feel ripped off and would have made different decisions if we were aware of the situation.	12/31/2020 12:03 PM
897	Queensland and Brisbane has spend over 30 years building the brand of "Liveable Brisbane" - the noise from the new runway over the Northern Suburbs of Brisbane has trashed this effort in one fell swoop - many of the previously sought-after living environments of inner Brisbane are now blighted by intrusive and constant aircraft noise and pollution. Whoever 'planned' this has rocks in their head. Any respectable international airport with an asset like Moreton Bay on its doorstep would make maximum effort to use it. Get real BAC and Airservices Australia - stop this ridiculous and polluting noise on inner Brisbane now.	12/31/2020 12:02 PM
898	I think that CASA and Air Services Australia have not looked at the issue of overall safety. Their weight is only on the safety of each flight. It is a dangerous practice to bring that many flights into such close contact with high rises. They clearly measure the height the aircraft are at from the ground as the flights are very low as they pass over our building and it is only stories high. I don't feel safe! Also as said earlier in survey I would like studies do ever the number of days in average each year that wind tail speed would exceed 5 k. I suspect there would not be many. As I logged yesterday 39 flights (that I was home to hear) and then again one woke me up at 1.36am in the early hours of today! It is ridiculous!	12/31/2020 11:55 AM
899	This appalling and unnecessary cruelty.	12/31/2020 10:52 AM
900	The plane noise is constant. It never lets up. Living in an apartment you need to be considerate of your neighbours. So you can't turn up the tv or the music so you can actually hear it because you will end up with a noise complaint from fellow residence. If you are mid conversation indoors with someone you literally have to stop talking and wait for the pane to pass to then co to use the conversation otherwise you can NOT hear the other person, even raising the volume of your voice. But again. Neighbours will complain if you are too loud. The home had to always be closed up unless no one is home. No fresh air gets to flow through and	12/31/2020 9:37 AM

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the expense of the air con use is financially stressing but we have no other choice and the plane noise for these reasons makes being at home miserable, uncomfortable and frustrating.

901	The aircraft noise impacts the quality of my life and health	12/31/2020 9:34 AM
902	Our regulatory bodies are not up to date and truly independent. There seems to be a level of corruption in terms of the areas of Brisbane that have jet flightpaths and those that don't. ASA, BAC bosses and key politicians seem to have missed out on plane noise. EIS needs to be done again.	12/31/2020 8:48 AM
903	Flights are occurring within curfew period	12/31/2020 7:40 AM
904	Flights commence at 4:00am and can also occur late into evening we'll past 10:00pm curfew	12/31/2020 7:32 AM
905	Na	12/31/2020 5:31 AM
906	Since the flights flew so low I have hearing problems Also throat problems due to pollutants from fuel	12/31/2020 3:48 AM
907	I believe they could still use the north runway but using an alternative flight path geared toward the commercial area and avoid residential areas.	12/31/2020 1:01 AM
908	Have to close windows and doors so my son is who is 6 months older can sleep without the fear of a plane waking him as it goes overhead . So he sleeps day and night in air-con which is not good.. Sorry I forgot to add that earlier.	12/30/2020 11:07 PM
909	I don't believe that the airport authorities or politicians have any concerns for the thousands of Brisbane people who are affected by this very worrying situation and even though the Lord Mayor has no control he could at least have his say or has he a vested interest in saying nothing. He has another 3 years in which he hopes this will all go away but we won't forget and he has no chance of being re-elected.	12/30/2020 10:56 PM
910	Must direct more flights over the bay. This was what was inferred when new runway was proposed	12/30/2020 9:56 PM
911	I am woken at night by the noise of aircrafts.	12/30/2020 9:55 PM
912	I lived in Alexandra Hills before moving to Balmoral. There was no information given to us or available that we knew of about the new runway and its potential impacts. The information should have been given to all Brisbane residents, including those in the Redlands, Logan and Moreton Bay. It is not enough to just letterbox drop those in surrounding suburbs. Everyone should have been consulted.	12/30/2020 7:44 PM
913	We bought our apartment in September 2019 on the understanding we were not in the flight path. I find it unbelievable that changes can be made without consultation. Brisbane boasts being a liveable city but this is fast changing that. I worry what will happen when international flight resume. It has spoilt a particularly beautiful part of Brisbane. I'm also concerned for other areas in the same predicament.	12/30/2020 6:47 PM
914	Just appalling the misinformation put out - significantly worse than what I found when researching the impact	12/30/2020 6:33 PM
915	The initial flight paths that were provided by BAC in the local news papers and online showed that they were not going to impact our apartment. However, we now get dozens of flights per day directly over our apartment block at a height of 1200-1900ft with a loudness of 60-70+ decibels. I don't believe there was sufficient publicity of the change to the flight plans. There also seems to be an increase in frequency of flights between 5pm and 8pm which really impacts family life. It is my opinion that the decibel meter at the Power House fairly reflects the level of noise impact of people living directly under the flight paths. I am very worried that it is only going to get worse when the tourism industry gets back to normal in the next year. It was also our understanding that flights would be mostly landing over water on the new runway and taking off over water from the old run way. That doesn't seem to have been the case. I feel that residents of New Farm (and other impacted areas) should demand a hefty reduction in Rates as the amenity of our neighbourhoods and the value of our properties have been significantly adversely affected by the new runway.	12/30/2020 5:40 PM
916	I feel that the noise from this new flight operation has and will impact Brisbane as being such a lovely city to live in. I believe it will dramatically affect property value and most definitely	12/30/2020 4:59 PM

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quality of life. The level of noise hasn't even started properly with the current omission of international flights. It simply is a disgrace.

917	The aircraft approach from the north which goes south past the airport before doing a u turn back up over city suburbs is ridiculous. The bay approach and take off should be used.	12/30/2020 4:56 PM
918	As I have written this there have 3 PLANES directly over the house. This is not good enough for a quality of life we have no control of to change. This affects the health of people in my home	12/30/2020 4:29 PM
919	If only BAC would limit flights over my house to the actual maximum number published on their Flight Path Tool, they might have some credibility! These numbers are exceeded by double, sometime triple on some days. It is killing us.	12/30/2020 3:24 PM
920	We were prepared fir increased flights and noise but not the constant breaches of the guidelines - ie 10 knot winds and 70 decibels	12/30/2020 3:11 PM
921	You have to consolidate the concerns, politicians relay on a disjointed and disconnect community- they pick them off easily. Name them, nominate there area of responsibility publicly and do it repeatedly until they come to the table to answer to the people. Otherwise, they gone at the next election regardless of political affiliation	12/30/2020 2:56 PM
922	I have submitted to ANO and doing another submission. I was an active member of Ban Aircraft Noise over Residential Brisbane - BARB in the late 90s - this noise is far more serious than I ever envisaged. We were told back then by BAC - constantly that our fears were not founded as the parallel runway would mean the majorly of take off and landings would use Moreton bay.	12/30/2020 2:45 PM
923	We selected our residence of over 20 years to be away from traffic noise - aircraft noise is equivalent to large B Double trucks driving past property. Prepared to put up with some flights but not at the frequency we get in afternoons.	12/30/2020 2:07 PM
924	There was a lot of communication about Kingsford Smith Dr upgrade & the new tunnel system. I really don't recall having much information about the new runway...I'm sure our Body Corporate would have raised the issue with residents if communication from the BAC was better. Didn't have a clue about the volume of traffic that now comes over the city rather than over the bay.	12/30/2020 1:50 PM
925	I bought my house in May 2020 and was unaware of the flight path. It was a rude and distressing shock when BAC opened the NPR in July and ever since then I have hated my decision to move to this suburb. My enjoyment and love of the suburb and area was immediately ruined.	12/30/2020 12:59 PM
926	During the consultation process when the Brisbane Airport Corporation indicated that take off and landing from runway 2 would be out over/from over the bay and that it would only be for safety reasons that take off and landing would be over suburbs they should have defined what they consider safety reasons. It seems now that the airport corporation is bending to the wishes of the airlines to save fuel when they can safely take off and land from the bay.	12/30/2020 10:11 AM
927	My life has been severely diminished by this without warning.	12/29/2020 9:30 PM
928	The response from Air Services gives the impression the principles of the EIS have been conveniently overlooked in the interests of "efficiency" to achieve cost savings for both Air Services and the Airlines. This raises two issues; Firstly, I and probably many others relied on the EIS in assessing the impacts of the new runway. Given the Air Services operational plan produces an outcome that seems somewhat different to what one might have expected from the rhetoric in the EIS, I would have thought in good faith there would have been another round of public consultation where issues such as altitude, flight management and optimal use of Moreton Bay could have been worked through before the Air Services Operational Plan was just adopted. As far as I am aware there was no such further public consultation. To do this after such a long EIS process in which the public was engaged only serves to undermine peoples' confidence in the EIS' processes. Secondly the Airport, the Air Services Authority and the Airlines are all going to experience considerable growth in revenues through the increased capacity the second runway delivers. It is not unreasonable then that they should be prepared to meet the costs of mitigating the impacts caused by increased traffic. It is a maxim of public policy that were community impacts are caused by enterprises pursuing economic activity those enterprises meet the costs of mitigating the impact of that activity. For example Mining Companies have to mitigate environmental damage, quarry businesses have to contribute to	12/29/2020 6:38 PM

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the cost of building or upgrading bypass routes to divert truck traffic from residential areas and/or observe restricted hours of operation, and road authorities install attenuation barriers of to reduce the noise impacts of new or upgraded motorways. The principle equally applies here. This is a new runway that expands the airport's capacity and those who will financially benefit should be obliged to meet the reasonable costs of reducing or mitigating the impacts. Whether this means a less "efficient" flight management regime to keep planes higher for longer, more manual air traffic control to manage the movement of aircraft over less populated areas and importantly over the Bay, (as I understand is the case with the Sydney airport), or the revision of the parameters to enable aircraft to use the Bay more frequently, the costs would be marginal compared to the revenues the three entities will receive if traffic growth is anything like the BAC's predictions. Such growth as is anticipated in air traffic will become even more intolerable if mitigation is not attended to now by revisiting flight paths and air traffic management parameters. Perhaps a Pilot (or two) and/or someone who understands Air Traffic management could advise on what adjustments could be made to the Air Traffic Management requirements and flight paths to mitigate noise so that such proposals are technically sound to avoid Air Services and the Airlines dismissing them out of hand. In addition the ability of Air Services, CASA and the BAC to avoid accepting the principle that there is a responsibility to meet the costs of mitigating community impacts are diminished if the proposals are technically sound proposals that are not unreasonable.

929	We are between Villiers St and New Farm park. Incoming and outgoing planes affect our convenience of life. We cannot carry on conversations or hear music or TV when planes flying overhead. We understood that planes would fly over but not at approximately 500M and in middle of night as well. Flights incoming from North Queensland down Villiers St and outgoing over park are very noisy.	12/29/2020 1:58 PM
930	In addition to all the issues highlighted there are the risks associated with a flight path over a residential area; ie., plane crashes; there are also many examples world wide eg., New York & Paris where measures are in place to not have air traffic over residential areas	12/29/2020 1:14 PM
931	If there was one issue that I would like to uphold, that would be no flights over Balmoral between 10pm - 6am. Quality sleep is very important.	12/28/2020 5:11 PM
932	The relevant Authorities need to admit there is a problem. Then set about finding a solution. "They" used to promote asbestos as not being harmful. We all know the end result from ignoring a problem and hoping it would go away.	12/28/2020 2:48 PM
933	Very worried about how the problems with aircraft numbers can only increase once internationals commence in full again. My main problems are really the evenings, as every aircraft after 10pm arrives directly over my property, meaning I may be woken 3 or 4 times a night and only getting around 4 hours sleep on occasions.	12/28/2020 7:28 AM
934	The consultation way back in the 2000s led me to believe that most flights would take off and land over the bay which is clearly not the case. I was also lead to believe that the noise would be under 70dB...again another lie as almost every flight is over 70dB. I am fearful that this is only going to get worse, not better and the quality of my life has been affected and will continue to deteriorate. I can't believe how much we were mislead throughout this process.	12/28/2020 5:57 AM
935	I purchased 2 properties in new farm 2014 2018 Checked BCC flight path tool both times and there was no mention of flight paths being an issue. I was mislead and now I am going to be affected financially for sure. No one wants to live in this noise with this level of air pollution. My health has been affected as well. This lack of appropriate planning has caused a lot of turmoil and worry for people. I cannot believe that flying aircraft low over inner city suburbs was permitted in the first place.	12/28/2020 3:34 AM
936	Planes are a lot louder and closer than was described at information sessions	12/27/2020 10:45 PM
937	Noone deserves to have their every day lives disturbed as much as now especially when the bay can be used by putting arrivals and departures back to 10 knots and not 5 knots. There should also be a curfew at the airport and turbo prop planes should not fly over suburbs at a low altitude. The noise and pollution is affecting my health	12/27/2020 10:08 PM
938	2 approaches over water, one over industrial area, and one over the highest population density in the city - and which one is used the most - you guessed it. What imbecile drafted an approach right over the dead centre of the city and a departure that circles the CBD and inner suburbs whilst aircraft are turning (causing prolonged exposure) and at high power	12/27/2020 9:37 PM
939	The aircraft noise has completely ruined my home. It makes me anxious and stressed. I hate	12/27/2020 9:34 PM

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being at home now (was my sanctuary) due to the incessant aircraft noise. The other day i was playing soccer in the garden with my son, but it was so miserable being outside with constant planes, we had to go inside. The noise has wrecked my enjoyment at home. Our street was so lovely and quiet before July 2020, now it is dreadful and i hate living here.

940	Happy for you to do so.	12/27/2020 5:37 PM
941	This is an untenable situation. Several ex-pilots have made it clear that the distress being caused by these low flights over the most beautiful parts of Brisbane is entirely avoidable. No-one is fooled. It is just all about cost-cutting. The pilots should be ashamed. They would know what kind of effect such low flying would have on those below. As for the BAC, whoever is making the decisions can only be described as totally amoral.	12/27/2020 10:41 AM
942	BAC and AsA need to increase over bay operations by increasing the tailwind conditions and capacity per hour to ensure higher use. Also they need to mandate all jet aircraft use the full length of the runway for takeoff as heavy international jets are required to do. The use of closer in approaches via the old river track curve to runway 01L would alleviate some noise distress.	12/27/2020 9:40 AM
943	The appearance of a super highway above my home was totally unexpected. I was aware that a new runway was being built but I received NO communication (no mail/flyers/ phone call) from any of the authorities regarding the fact that the main flight path was going straight over my home, let alone that it would be loud and constant, or that there'd be another flight path less than 300metres to the north (to compound the noise). The flight path tool gives false information about NOISE. Its says I should receive maybe 2-4 flights above 70db on weekdays between 6am and 6pm and NIL after 6pm or on the weekend. This is so far from the actual noise I receive. Aircraft noise of greater than 70db is the norm. This is disruptive, depressing and stressful and is not tenable.	12/26/2020 4:12 PM
944	I am about to make a submission to the ombudsman regarding the adverse impact on our home and on how I believe we were not informed of the extent of the adverse impacts.	12/26/2020 2:54 PM
945	Having travelled extensively, no city that I have travelled to around the world has built a NEW runway that causes flights paths to go over the CENTRE of the city, and over the most beautiful areas and historic landmarks. Other countries build new runways and airports AWAY from cities. How was this allowed? I thought we were a 'smart' state? This is only going to get worse when Covid restrictions are lifted.	12/26/2020 12:14 PM
946	Who thought it was a smart idea to put a flight path over high density residential areas, schools, aged care facilities, recreation areas, businesses when there are whole swaths of Brisbane that are largely industrial, low density residential or open water. It stinks of corruption, and the ANO (hired by the government to police itself) will only make the stench worse.	12/25/2020 10:44 AM
947	We would never have bought our home if we had been aware of the aircraft noise. The value of our home has gone down significantly	12/25/2020 9:34 AM
948	It is very disappointing that the new runway has affected so many suburbs with their increased activity on the use of the new runway. We purchased our unit to retire, we have now put our apartment for sale & are going to move somewhere quite.	12/25/2020 8:33 AM
949	The increased aircraft noise makes me really angry. Maybe it's because I feel misled, or maybe it's the fact that I can't sleep in on the weekend beyond 6am anymore. Maybe it's because I need to hit "pause" when watching TV in the evening with my wife because a plane is flying over. Maybe it's because I can't enjoy the tranquility of an evening beer on my balcony without being disturbed by a plane flying over every 3 minutes. But something NEEDS to change.	12/24/2020 3:07 PM
950	Thank you very much for looking into this noise problem.	12/24/2020 2:58 PM
951	Only vote for those that sort this issue out. There should be no flights from 8 pm to 7 am.	12/24/2020 2:43 PM
952	Poor 'consultation prior to flights increasing; one of highest density areas in Brisbane; High proportion of elderly people living here and are home most of the day; COVID and lockdown exacerbates problem. Activities in New Farm Park completely disrupted (Tai Chi, Yoga etc)	12/24/2020 1:27 PM
953	Consistently using Hotel 1 Approach. Don't see them using Hotel 2 or 3 which would reduce noise over suburb. Doesn't seem to be any noise abatement procedures in place for establishing on final over New Farm	12/24/2020 12:45 PM
954	My wife is visually impaired and has chronic health issues which noise impacts greatly. I	12/24/2020 12:38 PM

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moved to Newfarm 3 years ago thinking it was a quiet place to live which it was until the aircraft noise started

955	Redirect the flight it's unfair	12/24/2020 12:37 PM
956	It is extraordinary to me that a small room full of people I have ever met can make a decision to seriously reduce my quality of life and impact on my mental health. I have lived in this street for 35 years but will sell out and move if the problem is not fixed. My wife and I have already agreed on this. we expect a significant loss of value on the property if we do this.	12/24/2020 12:24 PM
957	N/A	12/24/2020 11:45 AM
958	The complaint is not against the runway, which is needed, but against the hugely pervasive noise from low flying planes. Life under covid is stressful enough without this added unwanted item.	12/24/2020 10:52 AM
959	It has become very apparent that BAC and ASA have absolutely no regard for residents living under the new flight paths. It seems that the flight path over my home wasn't developed until much later. I received zero communication and flight path G is now one of the busiest in Australia. How is this allowed to happen? The stress related to having a freeway dumped over my family home of 20 years proved almost fatal as lack of sleep and stress destroyed my immune system. I spent 7 days in hospital with major organ failure and had to leave Brisbane in order to recuperate. I can no longer work from home due to the continual noise and my children find it impossible to study. We've been looking to move since July but it's impossible to find quiet areas thanks to the new flight paths. In addition, we have the added stress that we rely solely on tank water. Contamination of our drinking water is a factor that BAC and ASA absolutely refuse to address.	12/24/2020 10:12 AM
960	We are not in the worst position but are extremely concerned about the impact of this noise and fumes on us when normal (and anticipated increased) activity returns as the economy recovers.	12/24/2020 9:34 AM
961	Thank you for your time and work to fight this fight . Is it possible to get a simple answer in layman's terms on why planes cannot take off and land over the bay ?	12/24/2020 9:11 AM
962	This whole community consultation process could have been designed by Sir Humphrey Appleby of Yes Minister fame. It avoids responsibility, relies on lies and half truths and enables the architects of the process to walk away unscathed. The planning and implementation is strong on subterfuge and lies and feather light on actual action.	12/24/2020 6:47 AM
963	I started teaching yoga and meditation classes locally and online and sometimes the planes are low and loud which makes it difficult to run the classes. I used to teach the classes outside, under my house, but I can no longer do that so I am forced to teach class in my living room. This is not convenient for my family as we have an open plan room which means access to the kitchen and leaving the house is limited. Even inside my house sometimes the noise causes my audio on my computer to stop functioning properly so my voice drops out when planes are overhead. Separately, my husband is a shift worker/ firefighter and the noise makes it difficult to sleep night and day for him. Over time we are concerned this may affect his alertness/ productivity at work and his health overall as he already has poor/little sleep on his nightshifts.	12/23/2020 11:08 PM
964	As a teacher, I am genuinely concerned re the impacts of noise pollution on children. New Farm State School, local private schools and early childhood centres are located under the new flight path. The noise is very frequent and interferes with your concentration and ability to feel at ease. The noise is unpleasant and jarring.	12/23/2020 8:48 PM
965	It's wrong and unfair that this has happened.	12/23/2020 7:39 PM
966	I am amazed that the development of a new runway that would so severely impact the lives of so many people could be approved through an EIS process in this day and age. The lies told in the EIS to hide the noise impact are staggering	12/23/2020 7:31 PM
967	Apart from noise, I am concerned about pollution (e.g. fuel, combustion fumes) from the aircrafts flying directly over such a densely populated area. Right now, this may be less obvious than the noise but could have longer term health impacts. It's negligent for planes to be allowed to fly directly over such densely populated areas when there are other options. The authorities should take responsibility for this (as well as noise) when planning the new flight	12/23/2020 6:45 PM

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path, and it's unreasonable to just say that they have conducted public consultation and shift the responsibility to the public.

968	Cheated cheated by technical jargon by an in humane group of faceless people who are distroying our family peace	12/23/2020 6:26 PM
969	I have been informed that bac information provided was based on a false premises. Also the bac information provided for my house said 4 planes over 70fb per day. Actually There are many many more that I have had a decibel read above 70db	12/23/2020 6:22 PM
970	We purchased our house in 2018,the conveyance lawyer and Place real estate agent omitted to inform us of the new runway,& potential impact on quality of life.The seller of our house also failed to disclose this information too. I am a nurse and work shifts and on call shifts from home.I am less than impressed at my current situation.	12/23/2020 5:45 PM
971	Thank you for putting together the survey. There are a few additional questions to could assist, such as the awareness of the height at which planes would fly (incredibly low) and impacts of pollution, of further increases of noise with older planes, issues with deviations from flight paths	12/23/2020 5:45 PM
972	I am amazed that in the 21st century, a government could actually approve a piece of infrastructure that causes so much harm in the community. Also, I am amazed that modern aircraft are so susceptible to such small wind velocities. Finally I am amazed at the arrogance of receiving a reply from BAC/ ASA that gave recommendations on modifications to my home that would reduce the impact of such incessant noise - obviously inferring that such modifications should be at my cost!	12/23/2020 5:34 PM
973	The BAC flight path tool provides selective information relating only to flights above 70 decibels. We have no way of knowing what to expect what 70 decibels means. Also the flight path tool shows an average per day when in reality there is a concentration of air traffic during the peak travel periods. This all goes to create a false impression of what we would expect especially to a trusting and non-technical community. This is misleading and deceptive and there should be a royal commission into the culture of an organisation that sanctions deceptive work practices that result in noise pollution to high density residential suburbs.	12/23/2020 5:14 PM
974	It's the variability particularly from regional Qld flights (which I check on a flight tracker app) taking short cuts and then banking hard to line up with the runway. Some days there is little intrusive noise and other days particularly in the evening it is much worse.	12/23/2020 4:47 PM
975	Please hire independent experts to make accurate noise contour maps and also do decibel readings in key complaint areas. I do not trust the 'information' the BAC used it was self serving IMO. Please utilise the expertise of the pilots who live in the area also who know all the flaws in the BAC / Airservices, Deputy PM's arguments.	12/23/2020 4:34 PM
976	Agree with sentiment expressed that we were aware there was a new runway, knew noise would increase, not trying to shift noise to other suburbs just want a meaningful conversation with and appropriate response from authorities. "We consulted therefore we are in the complete right." NOT GOOD ENOUGH.	12/23/2020 3:35 PM
977	The amount of stress that this has caused is off the dial. I had planned to have my home for the foreseeable future. I have loved living here. I know that this can not be any good for my blood pressure and i feel that over time the stress will push me out.. Come on guys, dont turn Brisbane into an unliveable city.	12/23/2020 3:17 PM
978	Using both runways for arrivals or departures simultaneously is not common practice around the world. I gave the example of Hong Kong, which has similar considerations as here. There one runway will be used for arrivals and the other for departures. When conditions favour the reciprocal, the runways are swapped around but always one will be for arrivals and the other departures. So, here at YBBN, 01L departures/01R arrivals; 19L departures, 19R arrivals.	12/23/2020 3:12 PM
979	The noise is intolerable and has wrecked any lifestyle Brisbane was known for. To think that the best that can be done is to recommend living in an airconditioned environment is absolute crap.	12/23/2020 2:16 PM
980	The knowledge I got from media was that second runway at Brisbane airport will ensure that all take offs are from one runway in the direction over the bay and all landings are on the second runway from the direction over the bay. I believed that and the reality came quite different, I was deceived.	12/23/2020 2:15 PM

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981	When the flight path first launched, I checked the information provided about the flight noise and it likened it to what it is like in cafe 63 - I think this was an incredibly misleading statement. The noise from aircraft seems far louder. I would be interested to know what the sound level of cafe 63 is. I have heard that the flight path presented during community consultation was different to that operating now. I understand the airport stated that flights would be over the bay as far as possible, but they will not change the mode of operation of the runway during the day to fly over the bay if wind permits. Once they change to flights to over the city first thing in the morning, it will remain so until it switches again at night. This is not aligned with their commitment to fly over the bay wherever possible. I am also interested to know whether they also change the mode of operation of the airport to enable a high frequency of flights in peak periods. The noise has been sufficiently loud that when having a conversation in my house with doors open, garden or in new farm park, that we need to pause th conversation until the plane flies overhead.	12/23/2020 2:12 PM
982	When outside with my pet, some aircraft have passed so low overhead and been so noisy that the pet has become stressed, and I have had to take her inside.	12/23/2020 1:55 PM
983	The planes are too low it is very un nerving	12/23/2020 1:54 PM
984	Luckily I only rent. I did live here many years ago. I was looking to buy as I adore the area and community. Given the unbelievable noise impact I will no longer look to buy in this area, and will not remain long term as a tenant. As I write this the planes are roaring in.....one after the other.	12/23/2020 1:39 PM
985	It appears to me that BAC has been highly deceptive in its dealings with the residents under the flight paths by understating both flight levels and flight frequency. They are also allowing flight traffic control to route flights outside the originally declared paths	12/23/2020 1:27 PM
986	I am really let down by the apparent consultation process - we did not live in the area at the time the 'consultation' was undertaken and were totally unaware when we purchased our property how we would be impacted. We would definitely not have bought in this area if we knew we were to be so heavily impacted by the new runway/flight paths. The deviations from the 'flight paths' and 'flight levels' that the planes fly at are an asbolute let down and abuse of the expectation that the community accept this. I am just completey disgraced that so many homes and businesses that have built up good will, a community and life are having it all destroyed by poor planning - It is madness that the bay is not used at ALL possible times where the planes safety for landing is not an issue (eg: in a storm / high winds) Why would you destroy people's and businesses livelihoods when there is an alternate option???	12/23/2020 12:52 PM
987	It beggars believe that flight paths over such densely populated suburbs (and the CBD) were ever approved - to the point where there are building hight restrictions in place to protect flight paths over the CBD. The economic impacts of this alone for the city will be enormous in the years to come. A classic case of the tail wagging the dog. From the anecdotal material I have read it seems other airports around the world have managed to implement airport operations strategies to mitigate community impacts relating to noise pollution, yet BAC seem to have the green light to operate as they please with impunity - to their economic benefit, to the detriment of everyone and everything else. Things can only get worse post covid-19 as international flights ramp up , and something needs to change.	12/23/2020 12:22 PM
988	Something needs to be done, brisbane has become a war zone, I can't go to yoga down the road, I can't enjoy the park at New Farm and most importantly I cannot stand to be in my own home	12/23/2020 12:14 PM
989	Flight paths were supposed to be over the bay. Have contacted Bac and have been put through to phone line that goes to message bank, ring back and no one answered the phone.	12/23/2020 12:08 PM
990	Keep working on removing this noise problem	12/23/2020 12:02 PM
991	Moved in in November 2020..	12/23/2020 12:01 PM
992	when we purchased at Infinity Portside of the plan in 2007 there was no disclosure to us about the new runway. Our major investment in this area has been destroyed along with my mental health. when the aircraft reach our building on the approach they are at 1234 feet or 346 meters, with the massive growth in the Portside area 20 + residential towers it seems counterintuitive to now push the majority arriving air traffic which previously approached over the more industrial and less densely populated area to the east over Hemant (running parallel to the gateway bridge,) regardless of the new runway or not why would anyone consider it a good idea to now push this flight path over this 'now' a densely populated area where the	12/23/2020 12:00 PM

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aircraft are reaching there lowest and noisiest point. the fumes are also overwhelming and no doubt harmful. I suffer from a noise sensitivity issue (Meniere's disease) which is why we moved to this previously quiet peaceful area. The levels of noise now have sent my physical and mental health spiraling downward having now been diagnosed with depression and having to take medication to help compensate.... it's not working !! Our home value has been destroyed our quality of life has also been destroyed and we have no way out. I would not be surprised to see the helplessness of this situation being the future cause of people committing suicide!

993	As we have come to retirement age we would never have bought a house in this area (approx 8 years ago) if we'd been aware that our peace and quiet would be disturbed to this extent by future runway and aircraft flight path.	12/23/2020 11:46 AM
994	Who would have endorsed low flying planes coming over the CBD?	12/23/2020 11:37 AM
995	Planes are flying lower than expected.	12/23/2020 11:26 AM
996	For the health of us and future generations we need to find a solution that works for all. Just saying that we need the airline industry for jobs is not taking into account the health of the community. The runways can work such that noise and environment pollution can be minimised over residential areas. A solution can be found that works from all aspects. Keep up the great work.	12/23/2020 11:19 AM
997	It was my understanding approval for the second runway was provided on the basis Moreton bay would be used to fly into the runway and not the city. I shudder to think what the noise levels would be on a normal non cover day. There definitely needs to be a curfew of no flying between 10pm and 6am which ever outcome is achieved	12/23/2020 11:03 AM
998	We live adjacent to the flight path - but planes almost always -(over 95% of the time)fly to the eastern edge or outside of the flight path , so rarely do the fly in the middle or the western edge of the flight path which would take them over industrial/commercial areas. I have assumed that they are making visual landings . The planes fly a very consistent path when viewed on webtrak - regardless of the weather. It is stated in the Flight path and noise information booklet that planes will in many cases fly close to the centre line - this happens so rarely and inconsistently. Additionally on page 70 it states that flight paths should be concentrated over non noise sensitive areas - not happening in my street! We are told to expect 'x' number of flights that will be over 70 decibels- & that there is no upper limit or unacceptable noise level. I find this unfair and unreasonable. That have set a standard that can never be breached.	12/23/2020 10:54 AM
999	The authorities lied about the real purpose of the run way and therefore created a fake EIS	12/23/2020 10:41 AM
1000	The noisy aircraft are those coming in to land from the west. Far less noise with those taking off.	12/23/2020 10:39 AM
1001	One flying over now. Disrupting my train of thought. I work from home 3 days a week, hardcore research science. 2-3 zoom sessions a day with overseas and out of state collaborators. It affects my work A LOT. You know how zoom is, difficult at best. Interruptions are making me have anxiety and increased stress, which I have sought medical help for. Also interrupts soccer games at New Farm, it's just relentless. Please help, thank you.	12/23/2020 10:21 AM
1002	What idiot thought that flying directly over the city centre and suburbs was a good idea?	12/23/2020 10:15 AM
1003	The major shareholder of BAC is the Qld State Govt's QIC. The State Govt need to take a positive position in this issue and bring pressure to bear on BAC and CASA	12/23/2020 10:01 AM
1004	Until you have experienced what aircraft noise is like you can not understand what 70 or more decibels frequently passing over your hone is like . The problem should not be cased in "we told you about it" but better strategies to lesson impact on residents should have been sought from beginning. An effort to address and lesson impact should be found.	12/23/2020 9:45 AM
1005	Federal member advised that improvements would occur Monday week ago. This does not appear to have happened. It appears he was mislead.	12/23/2020 9:40 AM
1006	Air pollution and its effect to our health from airplane flying low directly above us	12/23/2020 9:20 AM
1007	The aviation industry and its regulatory bodies need to start taking our concerns seriously and work with us and not against us to resolve this issue. The original 2007 EIS needs to be reviewed with an empirical peer reviewed process combined with the increased high density living that had occurred in Brisbane since 2007. The 10 knot rule for over the bay operations	12/23/2020 9:00 AM

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needs to be reinstated. An official curfew needs to be in place to protect residents human rights. A systemic review of the system with the federal government, ASA and CASA needs to occur. Number of individual complaints rather than complainants needs to be considered.

1008	Years back were advised when the new runway was operational, noise from planes would be reduced as planes would no longer fly over the built up areas, or..no need to be concerned about noise, assume we were lied too.	12/23/2020 8:49 AM
1009	Overflight frequency particularly impacts us	12/23/2020 8:47 AM
1010	Tired of authorities saying they can't do anything about the flight paths because CASA sets the rules. CASA needs to broaden its framework of assessment beyond economics and engineering. I find it very hard to accept that with all the technology available, an alternative solution can't be found.	12/23/2020 8:33 AM
1011	Things need to change.	12/23/2020 8:28 AM
1012	Action is needed by AsA and BAC and airlines, Qld Government and BCC, effective consultation with communities affected is essential, possibly a new Senate enquiry is required. Honesty and transparency by BAC and airlines is needed and critical - remedial action by Federal government action is required.	12/23/2020 8:20 AM
1013	thanks for you efforts on this. Please also not that aircraft emissions are also known to be dangerous to health -its not just the noise. Additionally aircraft flying low over built up areas instead of open water (when there is no good reason for doing so) is a 'no-brainer'. Unfortunately most of AirServices and local official fall into that category ! Epsilon semi-morons.	12/23/2020 8:20 AM
1014	I find it hard to believe that something with so many negative consequences for people's mental health could be so simply and inconsiderately actioned. And that all the talk about Brisbane being such a liveable city (and a river city in the sense that the river can be enjoyed) is now no longer the case. I think this needs to be a key message in any communication strategy.	12/23/2020 8:18 AM
1015	We recently moved To Brisbane from Western Wld and purchased in mid 2020 And were never unaware of the change of flight path that has now taken away the peace and quite we thought we Souter enjoying	12/23/2020 8:12 AM
1016	This whole situation has been misrepresented by BAC and Govt. Flights are consistently approaching the second runway low over Teneriffe/New Farm regardless of wind direction and often with little or no wind. My understanding is that they are supposed to be landing over the Bay but it seems they are taking a more direct route to save fuel. This is having a material impact on the well-being of tens of thousands of residents. The noise is loud, consistent and intolerable. And avoidable if the flights followed the flight paths they were supposed to follow.	12/23/2020 8:09 AM
1017	Beware the survey will be trolled by aviation enthusiasts.	12/23/2020 8:05 AM
1018	We have been totally misled from the original EIS. The aircraft were NOT shown to be flying over New Farm, rather down the river, adjacent to the Powerhouse. The EIS also had the 5 knot tolerance, which is not being used. Totally mislead and shows irresponsible attitude is all Govt. Bodies.	12/23/2020 8:02 AM
1019	Implement the London Heathrow operating model. One runway for departures and one runway for arrivals.	12/23/2020 7:56 AM
1020	Please get the planes to go over the bay as much as possible, people live in Brisbane because it's liveable, let's not wreck that.	12/23/2020 7:53 AM
1021	We have many many older folk in the area that don't have access to online tools and live in classic tin and timber queenslanders on the hills and are highly stressed. What do we to help these people? They have lived in the area for generations and completely forgotten. Thank you for the survey	12/23/2020 7:47 AM
1022	I feel helpless & very disempowered to complain to or take on a massive airport company as their dreadfully poor conduct in not providing prior notice or consultation shows they will palm off & reject any contact made. It seems like outrageous corruption. This plane noise is overwhelmingly distressing & causes major negative impact on my health & life. I am now going to have to move from New Farm where I have lived for 20 years & sell the house I currently live in which I've owned for 13 years. This is so devastating.	12/23/2020 7:44 AM

Brisbane Flight Path Community Alliance Survey

1023	It seems that airport authorities have no interest in assessing alternatives to flight paths over residential Brisbane, while other cities around the world have successfully assessed and adopted alternatives.	12/23/2020 7:43 AM
1024	The community feel, corporation profit over people life's. New design flight path is required.	12/23/2020 7:35 AM
1025	I returned to Brisbane 4 years ago for the lifestyle it offered. I could live close to the city in relative peace and quiet. This is no longer the case. I avoid inviting interstate people to visit. I leave whenever I can to escape the noise. Brisbane is no longer a liveable city.	12/23/2020 7:34 AM
1026	I moved to Australia in 2009, living in Bulimba, Teneriffe, and now in New Farm. At no point since 2009 were we send any form of consultation materials. It was only through being alerted via social media that we were made aware that the new runway would affect us.	12/23/2020 7:31 AM
1027	I moved from Sydney 4 years ago and was pleasantly surprised with the Brisbane lifestyle. I became an advocate for interstate migration to the city. This is no longer the case. I can no longer recommend moving to Brisbane....all inner inner city suburbs are adversely impacted by the flight paths. It seems to be through monumental incompetence or deliberate action that 30 years of development and invigoration of the city's inner city areas should be destroyed by these flight paths....this is not progress.	12/23/2020 7:01 AM