

BFPCA Community Survey 2022 Final Report





Brisbane Airport Flight Paths BFPCA Community Survey

Prepared by **Brisbane Flight Path Community Alliance (BFPCA)**

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Table of Contents

Survey Overview	5
Mental Health Impacts	5
Lifestyle and family impacts	6
Airservices PIR Noise Improvement Trial Results	7
Appendix A: Selection of representative comments from the community survey	7
Impact on Mental Health	8
Impact on Family Well-Being	9
Changing address	10
Impact on Sleep	11
Brisbane is no longer a liveable city	11
Appendix B: Preliminary Survey Results	13
Question 1	13
Question 2	14
Question 3:	15
Question 4:	16
Question 5:	16
Question 6:	17

Question 7:	18
Question 8:	19
Question 9:	19
Question 10:	21
Question 11:	22
Question 12:	23
Question 13:	24
Question 14:	25
Question 15:	26
Question 16:	27
Question 17:	28
Question 18:	29
Question 19:	30
Questions 20 - 24:	30
Question 25:	30

Survey Overview

BFPCA brings together community members adversely affected by Brisbane Airport's flight paths. Collectively and as individuals, BFPCA members have been attempting to resolve concerns with aircraft noise via multiple pathways, including:

- Airservices' aircraft noise complaints system and PIR process;
- The Brisbane airport community aviation consultation group (BACACG);
- Direct engagement with Airservices and BAC as part of a technical airspace design workshop held on 24 February 2021;
- and the Brisbane Airport PIR Advisory Forum.

To date, there has been an unwillingness on the part of Airservices and BAC to recognise the identified consultation deficiencies and to undertake steps to engage meaningfully with the community to accurately assess the impact of aircraft noise associated with the operation of Brisbane airport.

To this end BFPCA undertook an initial survey in December 2020 which provided a powerful and insightful summary of the community experience since the new runway and the revised flight path operations. The 2020 survey highlighted the extent to which Brisbane Airport's new flight paths adversely impacted people living, learning and working in communities across Brisbane. Given the levels of impact documented in 2020 it is a point of continuing disappointment that neither Airservices or Brisbane Airport Corporation (BAC) have seen fit to undertake serious community surveys of their own.

The subject of this report is the 2022 BFPCA survey. It is the second BFPCA survey and covers the period from 28/04/2022 to 30/06/2022. This survey aimed to assess whether the impact on lifestyle and wellbeing had changed since 2020 and specifically whether the Airservices PIR Noise Improvement Trials that commenced in early 2022 had resulted in any noticeable reduction in impact. The 2022 survey contains the responses from over 2000 respondents across 81 Brisbane postcodes. Well over 90% of respondents were permanent residents.

The **key findings** of the current 2022 survey are:

- the alarming levels of mental health and stress impacts on Brisbane households (74% of respondents)
- the lack of any noticeable improvements in noise levels of number of flights due to Airservices PIR Noise Improvement Trials.

Mental Health Impacts



Mental health impacts have continued to rise from 68% in 2020 to a **staggering 74% of respondents in 2022** agreeing or strongly agreeing that they have suffered mental distress as a result of aircraft noise. In 2020 84.6% of respondents reported feelings of being unable to escape aircraft noise, in 2022 respondents reported similar levels at 86%.

The mental health effects of sleep disturbance are [well documented](#) elsewhere¹. Reported sleep disturbance due to aircraft noise has also seen **a consistent increase** since 2020 from 81% of respondents in 2020 rising to 87% in 2022. In 2020 45% of respondents reported some level of physical symptoms of stress associated with aircraft noise, in 2022 **this figure has risen to an alarming 52%**.

These results paint a picture of continued and increasing mental health and stress related impacts associated with the operation of Brisbane airport. The increase and ongoing high levels of impact to mental health ought to be a concern to both State and Federal level representatives of local communities. Such levels of health impact to the wider Brisbane community would seem to justify the immediate introduction of a curfew and caps on flights similar to the measures introduced at Sydney airport.

Lifestyle and family impacts

The 2020 survey found that 96% of respondents were affected by aircraft noise in their living and sleeping quarters at home. Furthermore, 91% reported being affected in their outdoor spaces at home. In the 2022 survey these percentages were 97% and 93 % respectively. In 2020 44% of respondents reported being affected by aircraft noise at recreational spaces they visited. In 2022 this was 48%.

The 2020 survey established that the family life of many Brisbane residents was significantly impacted with 38% reporting increased strain on family relations, 91% reporting interference with household activities such as using the phone or watch TV, 83% reporting interference in using outdoor spaces at home, and 49% reporting they were less inclined to entertain at home as a result of aircraft noise.

In the current survey we have found a similar and consistent level of impact with 41% of respondents reported increased strain on family relationships, 90% reported interference with household activities, 82% reported interference with the use of outdoor spaces at home, and 48% reporting they were less inclined to entertain at home.

¹ Ref: [Parliamentary Inquiry Into Sleep Health Awareness in Australia 2018](#).

In 2020 70% of respondents indicated they had considered moving to a new home **as a consequence of aircraft noise**. In 2022 68% said they had contemplated moving with an additional 2% having **already made the move** to a new home due to aircraft noise.

Airservices PIR Noise Improvement Trial Results

A key aim of the current survey was to assess whether the Airservices PIR Noise Improvement Trails have resulted in any noticeable reduction in the impact of aircraft noise by Brisbane residents.

In early 2022 Airservices commenced the following two trials:

- **Extension of Simultaneous Opposite Direction Parallel Runway Operations (SODPROPS) hours.** The trial aims to extend SODPROPS operations to 8am on Saturday and Sunday mornings, when weather conditions allow. When SODPROPS is in use, jets and most propeller-driven (turboprop) aircraft arrive and depart over Moreton Bay. This trial commenced on 24/2/2022 and will run for 12 months.
- **Restrictions on intersection departures from the New Parallel Runway.** The aim of the trial is to limit intersection departures for all aircraft (jets and turboprops) from the new runway over the city. This means aircraft will commence their take-off roll from the northern end of the new runway. By having aircraft start their take-off roll from this point, they can become airborne earlier and climb higher as they fly over communities. This trial commenced on 24/2/2022 and will run for 12 months.

In 2022 respondents were asked for the period May 2022 - June 2022 whether they had noticed any notable improvements in terms of weekend morning flights or lessening in aircraft noise due to the measures taken in the Airservices trials, compared with pre-trial levels. The BFPCA survey is the only survey of Brisbane residents to our knowledge taken to assess the impact of trials to date.

Regarding the levels of aircraft noise **91% of respondents** reported noise **levels that were about the same or noticeably higher** than levels prior to 24/2/2022. Similarly, **85% of respondents** reported that the number of flights between 6am and 8am on Saturday and Sundays mornings were **about the same or higher than levels** they experienced prior to 24/2/2022.

The current survey strongly suggests that both Airservices Noise Improvement Trails have to date resulted in negligible if any improvement in flight numbers between 6am and 8am on weekend mornings, or reduction in noise levels due to overhead flights.

Appendix A: Selection of representative comments from the community survey

The community survey asked a final open ended question “please share any other comments or insights that will help our cause.” The following verbatim comments from respondents are included as representative of the general sentiment of all respondents, and/or help to highlight the severity of the impact on people’s lives:

Impact on Mental Health

Flights departing and arriving over the bay will vastly improve our mental health. In particular the Qatar and Dubai flights which actually frighten me. I feel like they are landing on my house.

I have lived at the same address for almost 26 years and I have never received any communication in regards to flights affecting my property pre or post 2020. I now stand in my yard and have aircraft flying directly over my head. My home and garden are my sanctuary and sanity, and now I feel as if I have no quiet space to de-stress from 'life'. I spend most of my time at home standing outside using 'EXPLANE' taking decibel readings instead of spending time with my family. In regards to the two hours or so of quiet on a Saturday and Sunday morning, well it does little to counteract the fact aircraft continue to fly overhead for the remainder of the day and long into the late hours of a Saturday and Sunday night!! I feel disappointed, disillusioned and disheartened for the future for myself, my family and all affected residents of what was once a peaceful, beautiful Brisbane 😞

Supposedly there has been a recent trial of new flight paths If this has been the case which we very much doubt then the noise pollution has become worse and not better. It is fair to say that as our house is right at the point where the Southern NPR and the Northern NPR flight paths converge right over the top of our house so there is no refuge or respite. It’s a daily living hell.

The noise by these aircrafts are so loud, I had no idea. I literally cannot hear people talk inside when an aircraft flies over. Sometimes it’s so loud, it feels as though it’s about to crash into our building.

I find the flights from 5pm through till about 9/10 are terrible. Unless there is a SW wind and the planes are going out. The flights go right over my head and can be every 4-5 minutes. Very distressing. I often wonder why they can’t go over the Hamilton golf course from 5pm onwards.

My home shakes often when the plane flies over, living conditions have deteriorated and I have mental stress that I’ve never experienced before - this needs to be dealt with!

I have found the excessive noise unbearable quite often especially when watching television or trying to sleep. I find most of the time I feel like I am living beside the Tarmac. Thank You.



The low altitude that the planes fly over our homes is so distressful especially at 2.30am when you are in a deep sleep and the vibration and gradual noise of exhaust gases, combustion of fuel and compressor fans reaching a very loud and distressful noise that it grips you in the pit of your stomach.

There are flights early in the morning and after 11at night, they wake me up. When I wake up my heart is thumping, I'm scared. The drone of one plane is quickly replaced by the drone of the next, they come in batches sometimes only a few minutes apart. It's like living in a war zone. Not only the sound of them overhead but as they approach and depart. I grew up in Clayfield and am used to plane noise but this is a whole other level!

I have to control my anger when the planes are passing over so often. As it stresses me so much. The noise is one thing. The feeling of abandonment is the worst.

I am a gardener and spend lots of time in my yard working and relaxing. Once my garden was a place of peace and quiet since the 2nd runway this peace and quiet has gone. It is a place of aircraft noise. This is significantly disturbing my retirement years. It has got even worse now that the aircraft travel is back in full swing.

Seriously it is bad No matter how much you complain it makes no difference

Impact on Family Well-Being

There is a plane at 9:30 every night that is ridiculously loud. Our new alarm clock is the shake of the house as the 6am flight goes over head. We pause the tv at night as we can't hear it when the planes go overhead especially between 8:30 & 9:30 at night.

Sometimes the planes fly so low it is impossible to hear the TV. My pets are affected by the noise as well and look worried when the planes are very low. I think that Brisbane Airport should follow the same guidelines as Sydney Airport.

We desperately need a solution to this. My wife and I at certain times cannot even have a conversation on our front deck without having to stop for every plane. Also, that 9.30pm departure (A380 I think) is so loud it sounds like it's coming through our living room.

I find that we frequently cannot hear each other, guests or the TV. The noise is incredibly distracting and frustrating for all members of the family. Please tell us who we should vote for in the election to get some real action or what protests we can support?

In the last 6-8 weeks, planes are flying directly over our house and much lower than ever before. It is now greatly impacting us in our home particularly at night. We've never experienced this





noise level before now and it seems to have changed since the new trial began. I thought that was going to make it better not worse!

The issue is not only the planes taking off, I find the landings (incoming planes) are just as noisy. It's impossible to hold a conversation in person, on the phone, or in online meetings. Also air pollution isn't good. The smell of jet fuel as the aircraft are coming in (straight over the top of my house).

Continual noise has caused me considerable discontent. I am more irritable and have appealed to my wife to move but costs and where to are deterrents. Moved from Pelican Waters and regret every day.

The noise has not ceased at all. The international flights- Qater and Emirates fly over our house at 9:30-9:40 every night, so low you can nearly see in the windows. This has to STOP. THE FLIGHTS GOING OVER OUR HOUSE FROM 6am EVERY MORNING HAS TO STOP!!!

I have a child with a disability and the aircraft noise is very disturbing to her as she likes to sit on our balcony.

Thank you for all of your efforts. Please keep pushing. We cannot live without a curfew. Many loud planes all day as I work from home. Relentless all day and then having an A380 every night at 9.30pm followed by all those additional planes trying to land before 10pm is absolutely ridiculous. Something more needs to be done.

Can no longer enjoy our backyard due to overhead planes.

My whole house shakes when a380 goes over. We can't use our outdoor areas in peace anymore. We are prisoners in our own home. Sleep disruptions have put a huge strain on our household relationships. We want to move but unsure where to as every suburb is affected. Surely they can't keep torturing us like this we are human beings and deserve to be treated as such.

The aircraft noise has significantly reduced my families quality of life. It has ruined a once beautiful place to live.

Changing address

We are moving back to Morningside in June in part due to the flight noise disruption. Hawthorne is not the same family friendly suburb it used to be due to the crazy flight noise early mornings, day and night!



We both grew up effected by aircraft noise at LHR,we moved to our current address as it was not even near a main road, we loved the peace, but now planes fly directly over our house. Yes we talk about moving.

I had to move out of this home in Bulimba, we had never intended on moving but the noise for me was very hard to deal with. I was told lies at the consultation process and about how loud it would be compared to what it really was. The moving process created a lot of stress in our family. I'm so dissatisfied with the huge level of disruption this has caused to many people.

I also work in Oxford st Bulimba as a real estate agent as I have done for 19 years in Bulimba. The amount of clients who have sold due to noise is considerable and the amount of buyers looking to buy in the area and questioning planes and their noise and talk around the suburbs being affected is considerable. So I know that many families are affected by this....

Impact on Sleep

Please put a curfew and restrictions of flight numbers. Was not prepared to experience this problems before new airway starting. Never been informed about possible noise issues. Aircrafts have been circling around the gap area makes you feeling longer to hear the noise and due to mountainous area causes echo sound of the noise. Sometimes you have to put up with the noise without any pauses one after the other non stop roaring for few hours. I am a shift worker, a nurse makes it harder to handle. Required sleep sometimes late morning or early evening... due to the noise my sleeping has been disturbed badly leading to headache, depression, anxiety, poor concentration and performance at work. Most of all not happy being at home dealing with the noise and the situation I am in. Not happy about BAC and government' decision. Not happy how the community has been treated in regarding to the problem. Brisbane is no longer environmentally friendly and health conscious city but full of pollution everywhere so unlivable. Why I am paying tax for getting treated like this.....

Sleep is the single most important thing for human health and to allow planes to fly late at night is criminal. It's literally harming the health of the people of Brisbane.

The aircraft noise wakes me at 6:00am in the morning when the flights start coming straight over the top of the building in which I live. I now have to sleep with earplugs in attempt not to be woken or disturbed by the aircraft noise.

Brisbane is no longer a liveable city

The information on the BAC flight noise information website gave a completely false impression as to the level of aircraft noise we would be suffering in this area. The complete history of the



development of the second runway from what I can see has been a complete whitewash and BAC should be made accountable for the way the development of the new runway was brought about.

Why should Brisbane suffer noise levels which are not allowed in Sydney or Melbourne?

We have lived on small acreage for a quieter lifestyle but now has been dramatically affected due to excessive aircraft noise which we never experienced prior to the new runway opening.

The outbound and inbound flight paths both pass over Lower Brookfield meaning we get noise no matter what the wind direction. Brookfield used to be a quite semi rural area, it is now ruined and this will have significantly affected property value and saleability. Airservices say they have implemented a voluntary curfew but there are still planes late at night and early morning. They tell lies.

There is one particular plane that flies in dreadfully low each night around 9.30/9.35pm that you can set your clock by!! People say you shouldn't have bought under a flight path -- well "hello" majority of us didn't as Bulimba was definitely was a lovely quiet suburb when I arrived over 20 years ago!!

Perhaps all affected homes should be given triple glazing to stop the noise and also reverse cycle air conditioning and a yearly payment to cover the ongoing costs of the air conditioning. Especially if they want to avoid a curfew. Brisbane is sub-tropical city with a 24/7 outdoor lifestyle. We are not a European country (e.g. The Netherlands) where double glazing is standard and triple glazing is becoming mandatory for the cold - but more importantly - it also keeps out the noise. Also, unlike The Netherlands for example, we have a lot more space for flights to pass over the sea and not be confined to passing over the residents of Brisbane. Queensland is 41 times larger than The Netherlands. It would seem that the BAC CFO Gert-Jan de Graaff, considers noise to be an acceptable consequence of the new Brisbane flight paths. This is a short sighted condescending viewpoint which was conveyed via the media and basically mocked the residents of Brisbane as being behind the times and we would have to grow up as noise is a consequence of progress. **WRONG** - It is not the beginning of the Industrial Revolution in the 19th Century. This is the 21st Century and noise pollution is a major problem. This is the era of reduced noise - e.g. electric cars etc.

We purchased our property 8 years ago and one of the things that helps us choose our location was avoiding being under the flight path. Now we are under the new flight path and during peak flying it is awful.

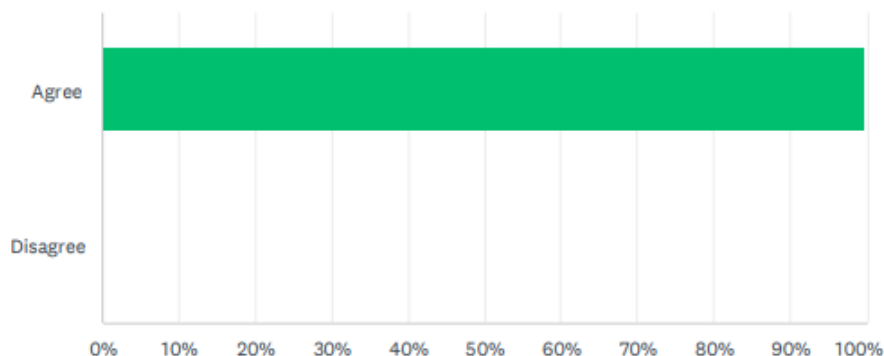


Appendix B: Preliminary Survey Results

Question 1

Q1 Electronic consent:By clicking on the Agree button below you are indicating that: you have read the above information you voluntarily agree to participate you are at least 18 years of age

Answered: 1,977 Skipped: 0

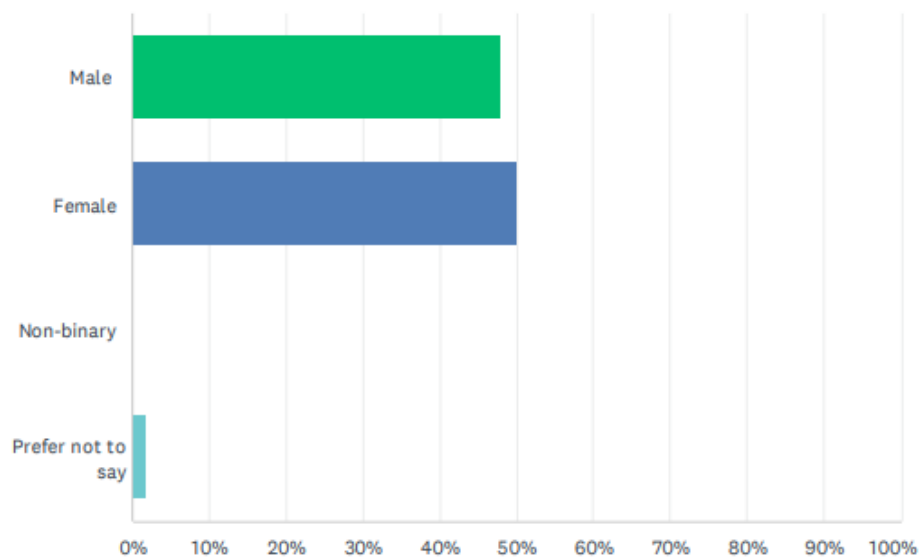


ANSWER CHOICES		RESPONSES	
Agree		99.85%	1,974
Disagree		0.15%	3
TOTAL			1,977

Question 2

Q2 With which gender do you most identify?

Answered: 1,912 Skipped: 65

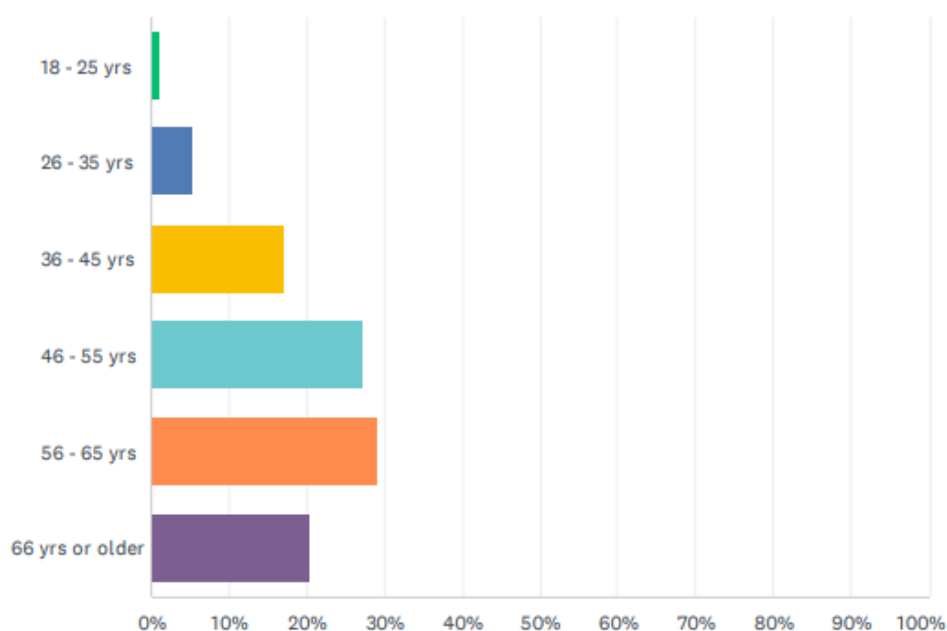


ANSWER CHOICES	RESPONSES	
Male	47.91%	916
Female	50.21%	960
Non-binary	0.21%	4
Prefer not to say	1.67%	32
TOTAL		1,912

Question 3:

Q3 Which age category do you fall within?

Answered: 1,914 Skipped: 63



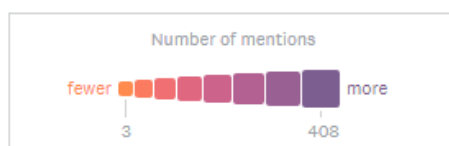
ANSWER CHOICES	RESPONSES	
18 - 25 yrs	1.04%	20
26 - 35 yrs	5.22%	100
36 - 45 yrs	17.08%	327
46 - 55 yrs	27.27%	522
56 - 65 yrs	28.94%	554
66 yrs or older	20.43%	391
TOTAL		1,914



Question 4:

In which Postcode¹ do you live?

4066₄₀₁₇ 4104₄₀₃₄ 4067₄₁₇₈ 4014₄₅₀₀ 4154₄₀₅₅ 4169₄₁₇₂
 4068₄₁₂₀ 4103₄₁₅₃ 4121₄₀₇₀ 4170₄₁₇₃ 4069₄₁₅₁
 4005₄₀₀₆ 4171₄₀₀₀ 4007₄₁₇₄ 4011₄₀₆₅ 4520
 4102 4012₄₀₃₂ 4118₄₅₀₇ 4061₄₀₃₀ 4105₄₁₁₁ 4013₄₁₆₀ 4107₄₅₂₁
 4101₄₀₂₀ 4152



¹Includes the top 47 Postcodes in which we received 3 or more responses. The total number of postcodes for all responses was 81.

Question 5:

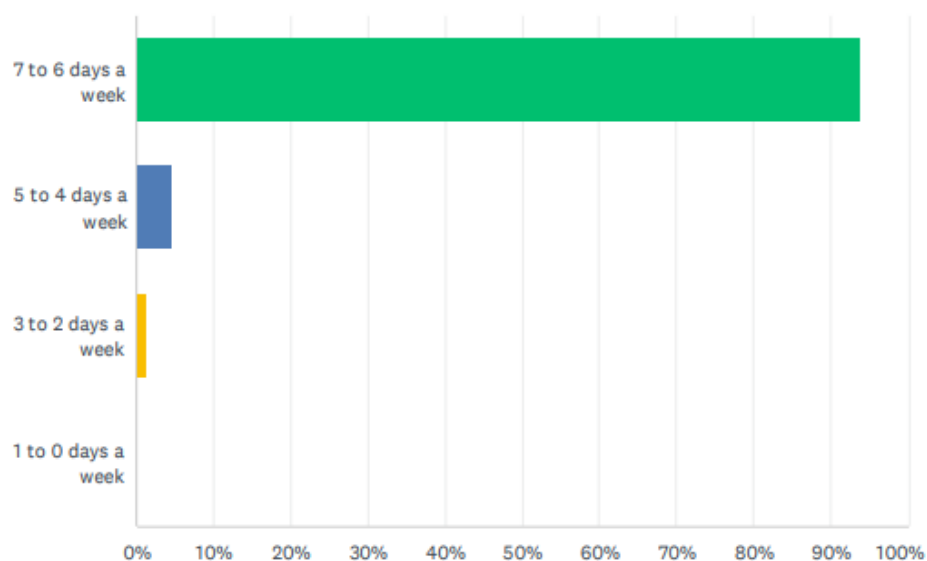
In what street do you live?

[Not included in this report]

Question 6:

Q6 On average how many days per week do you spend at this location?

Answered: 1,916 Skipped: 61

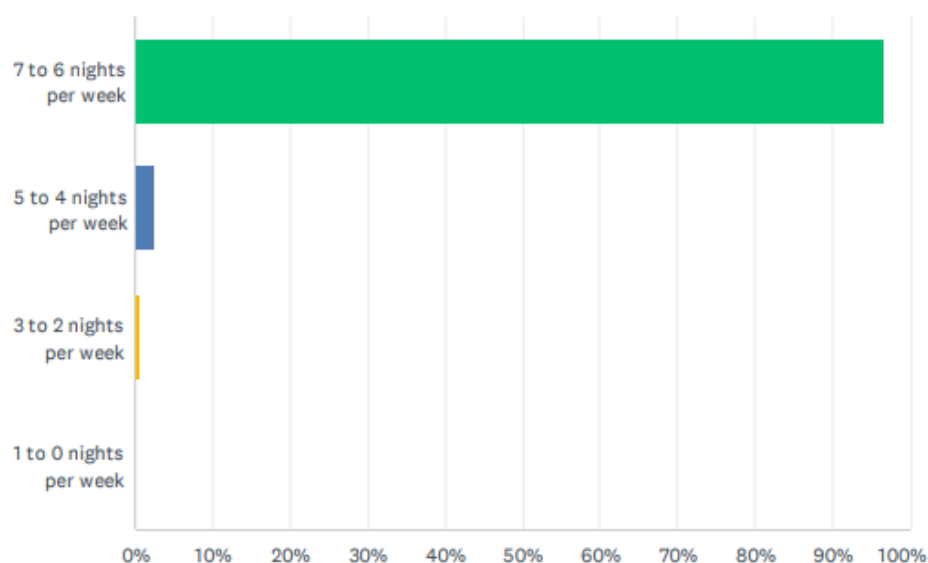


ANSWER CHOICES	RESPONSES	
7 to 6 days a week	93.84%	1,798
5 to 4 days a week	4.59%	88
3 to 2 days a week	1.30%	25
1 to 0 days a week	0.26%	5
TOTAL		1,916

Question 7:

Q7 On average how many nights per week do you spend at this location?

Answered: 1,915 Skipped: 62

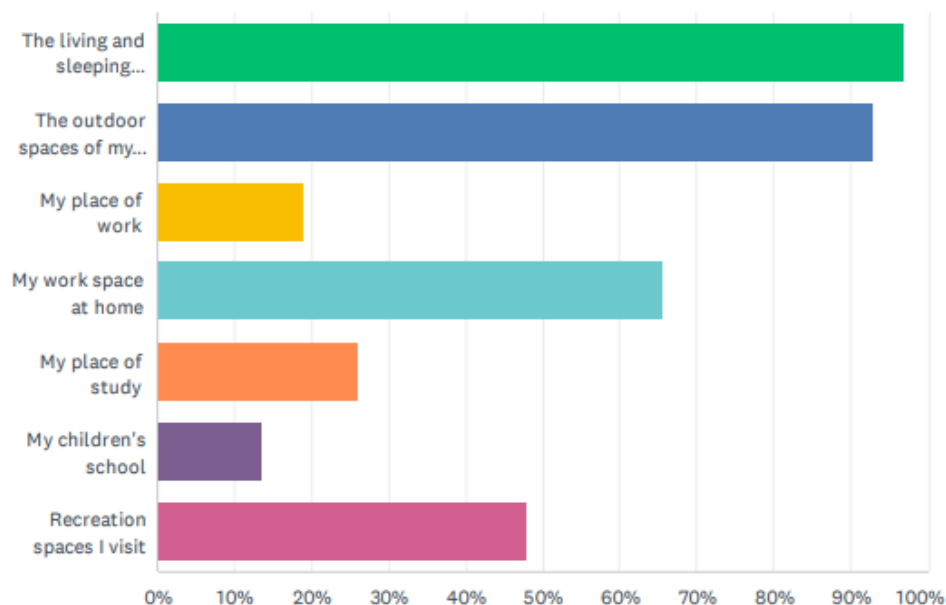


ANSWER CHOICES		RESPONSES	
7 to 6 nights per week		96.66%	1,851
5 to 4 nights per week		2.56%	49
3 to 2 nights per week		0.57%	11
1 to 0 nights per week		0.21%	4
TOTAL			1,915

Question 8:

Q8 I/my family are affected by aircraft noise in (select all that apply):

Answered: 1,825 Skipped: 152

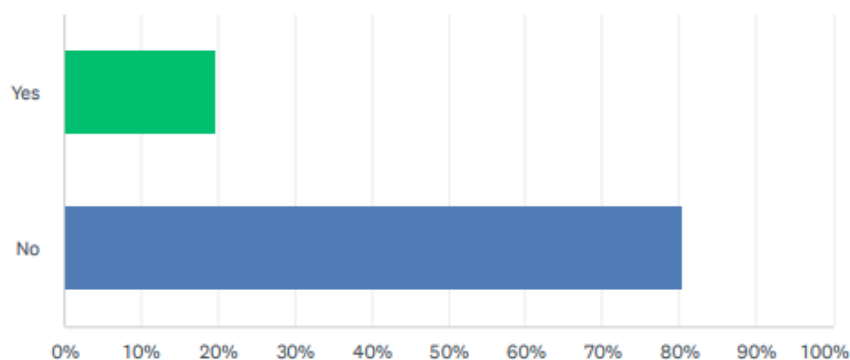


ANSWER CHOICES	RESPONSES	
The living and sleeping quarters in my home	96.77%	1,766
The outdoor spaces of my home	92.77%	1,693
My place of work	18.90%	345
My work space at home	65.37%	1,193
My place of study	26.03%	475
My children's school	13.42%	245
Recreation spaces I visit	47.89%	874
Total Respondents: 1,825		

Question 9:

Q9 Were you affected by overhead aircraft prior to the opening of the new runway in July 2020?

Answered: 1,871 Skipped: 106

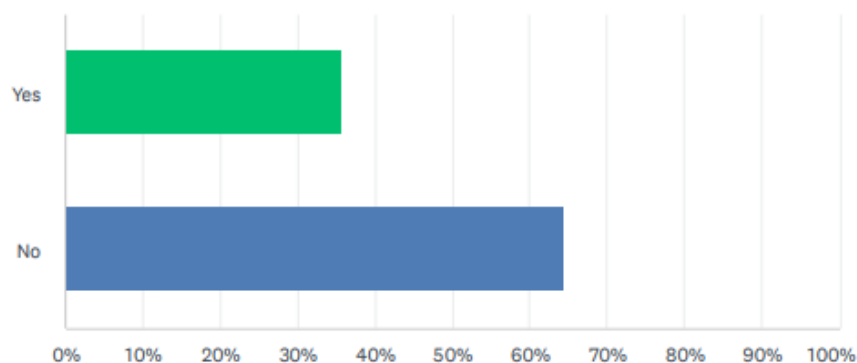


ANSWER CHOICES	RESPONSES	
Yes	19.67%	368
No	80.33%	1,503
TOTAL		1,871

Question 10:

Q10 Do you consider yourself particularly vulnerable to aircraft noise?
 E.g. you have a disability, are a shift worker, elderly, or have a health problem that is exacerbated by noise.

Answered: 1,873 Skipped: 104

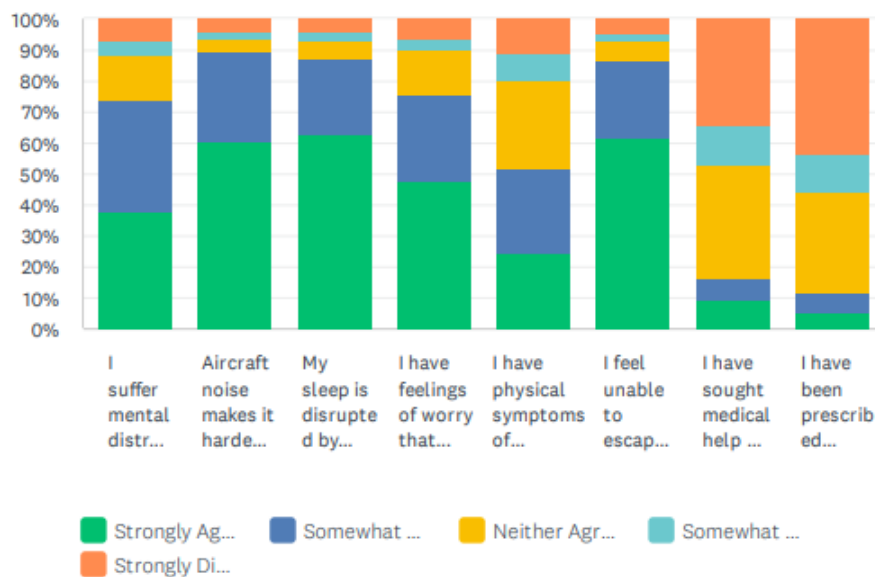


ANSWER CHOICES	RESPONSES	
Yes	35.56%	666
No	64.44%	1,207
TOTAL		1,873

Question 11:

Q11 Please indicate how strongly the following statements reflect your experience with aircraft noise.

Answered: 1,872 Skipped: 105

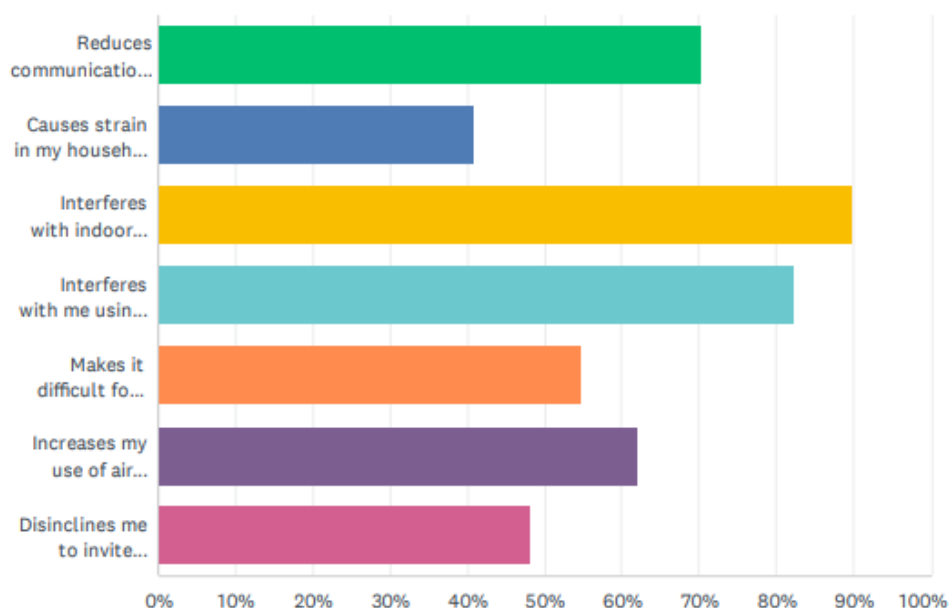


	STRONGLY AGREE	SOMEWHAT AGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL
I suffer mental distress related to aircraft noise	37.34% 692	36.37% 674	14.46% 268	4.32% 80	7.50% 139	1,853
Aircraft noise makes it harder for me to concentrate	60.75% 1,130	28.98% 539	4.14% 77	2.15% 40	3.98% 74	1,860
My sleep is disrupted by aircraft noise	62.83% 1,168	24.31% 452	6.19% 115	2.31% 43	4.36% 81	1,859
I have feelings of worry that noise will ease but then return later	47.26% 879	28.44% 529	14.35% 267	3.76% 70	6.18% 115	1,860
I have physical symptoms of stress caused by aircraft noise	24.40% 451	27.71% 512	28.52% 527	8.28% 153	11.09% 205	1,848
I feel unable to escape aircraft noise	61.41% 1,136	25.35% 469	6.27% 116	2.11% 39	4.86% 90	1,850
I have sought medical help as a result of health impacts from excessive aircraft noise	8.69% 160	7.38% 136	36.43% 671	13.36% 246	34.15% 629	1,842
I have been prescribed medication for a noise-related health condition	5.13% 94	6.23% 114	33.10% 606	11.85% 217	43.69% 800	1,831

Question 12:

Q12 Please tell us how aircraft noise pollution impacts activities and interactions in your home (select all that apply):

Answered: 1,774 Skipped: 203

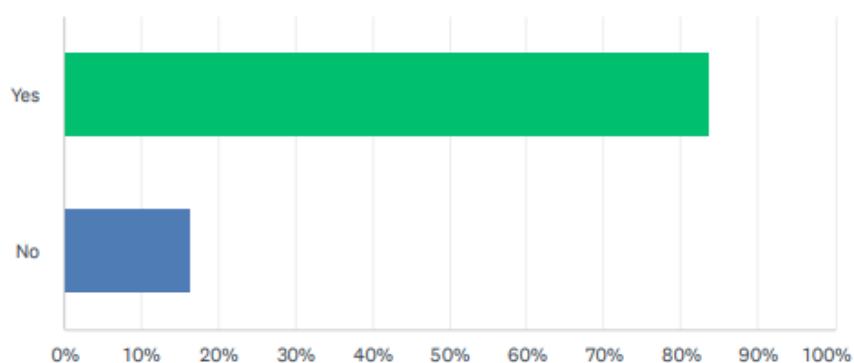


ANSWER CHOICES	RESPONSES	
Reduces communication in my home	70.46%	1,250
Causes strain in my household relationships	40.92%	726
Interferes with indoor activities such as watching TV, radio, reading, using telephone, VC	89.80%	1,593
Interferes with me using my outdoor space	82.30%	1,460
Makes it difficult for me to work from home	54.79%	972
Increases my use of air conditioning due to the need to close windows & doors	62.01%	1,100
Disinclines me to invite family or friends to my home	48.25%	856
Total Respondents: 1,774		

Question 13:

Q13 Do you experience stress or worry about the value of your property in relation to aircraft noise?

Answered: 1,867 Skipped: 110

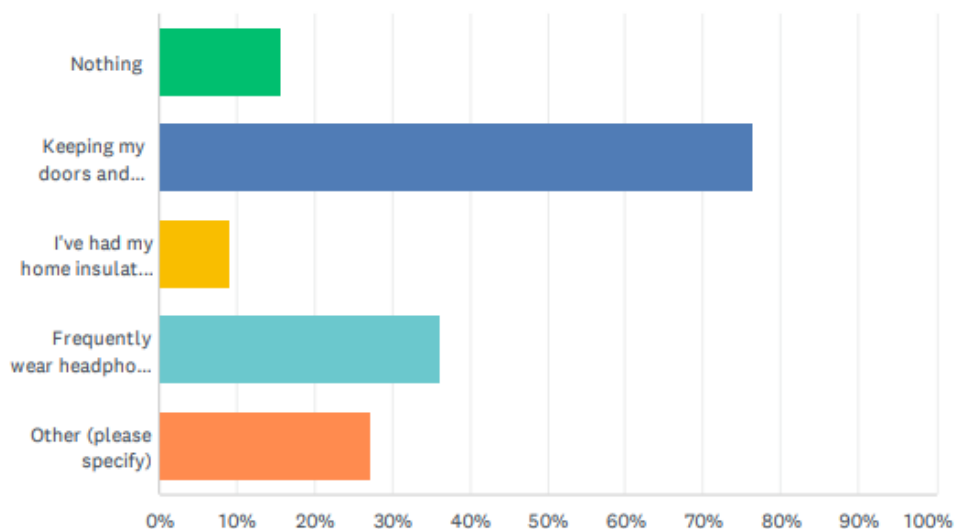


ANSWER CHOICES		RESPONSES
Yes		83.66% 1,562
No		16.34% 305
TOTAL		1,867

Question 14:

Q14 What do you do to cope with aircraft noise (select all that apply)?

Answered: 1,858 Skipped: 119

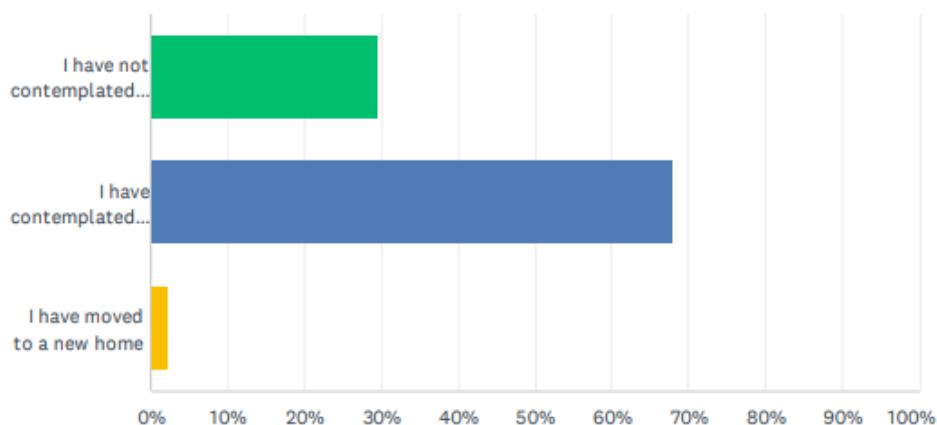


ANSWER CHOICES	RESPONSES	
Nothing	15.50%	288
Keeping my doors and windows closed	76.37%	1,419
I've had my home insulated to reduce the noise	8.93%	166
Frequently wear headphones or earbuds to reduce the noise impact	36.28%	674
Other (please specify)	27.40%	509
Total Respondents: 1,858		

Question 15:

Q15 Which of the following best describes your situation in response to the level of overhead aircraft noise?

Answered: 1,859 Skipped: 118

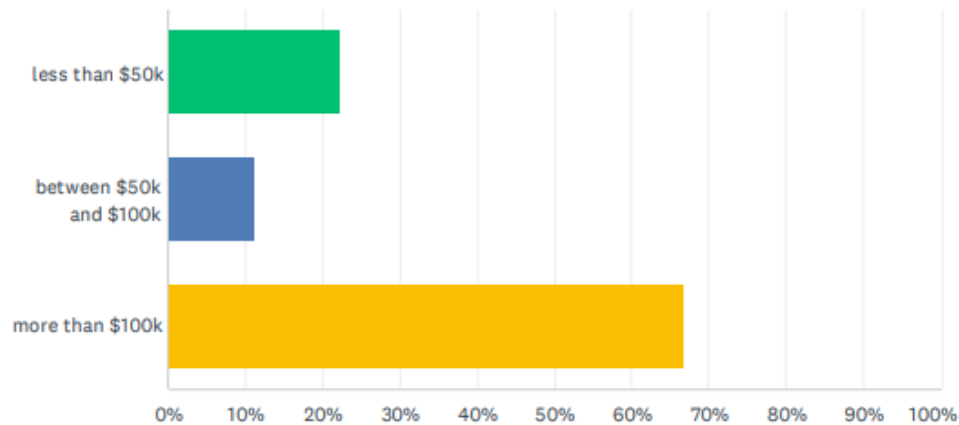


ANSWER CHOICES	RESPONSES	
I have not contemplated moving	29.53%	549
I have contemplated moving to a new home	68.05%	1,265
I have moved to a new home	2.42%	45
TOTAL		1,859

Question 16:

Q16 Approximately how much did it cost you to make the move?

Answered: 45 Skipped: 1,932



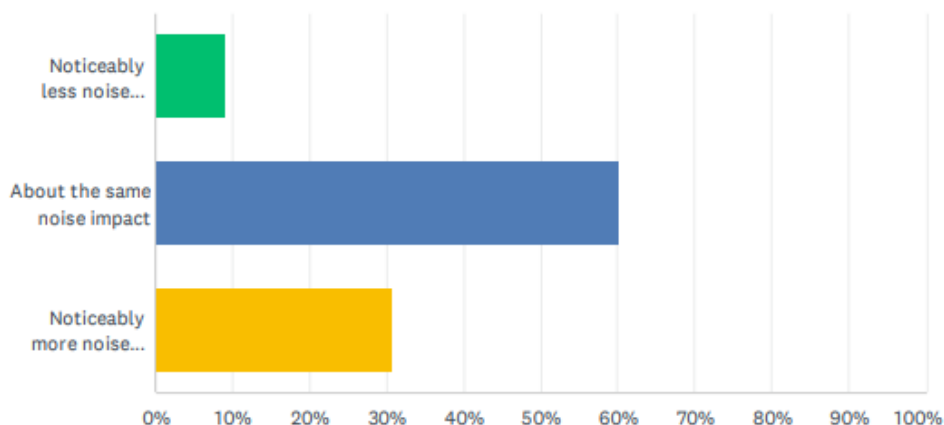
ANSWER CHOICES	RESPONSES	
less than \$50k	22.22%	10
between \$50k and \$100k	11.11%	5
more than \$100k	66.67%	30
TOTAL		45



Question 17:

Q17 Since 24/2/2022 AirServices have been trialing the following changes in aircraft flightpaths: Extending over the bay operations (SODPROPS) from 6:00am to 8am on Saturday and Sunday mornings, when weather conditions allow (from 24/02/2022) Prioritizing full length runway departures where possible to achieve higher attitude flights over residential areas (from 24/02/2022) Requiring jet aircraft to remain on the Standard Instrument Departure (SID) pathways until reaching 10-12,000 feet (from 31 March 2022) How would you describe the impact of aircraft noise you experience now compared to before the trial?

Answered: 1,850 Skipped: 127

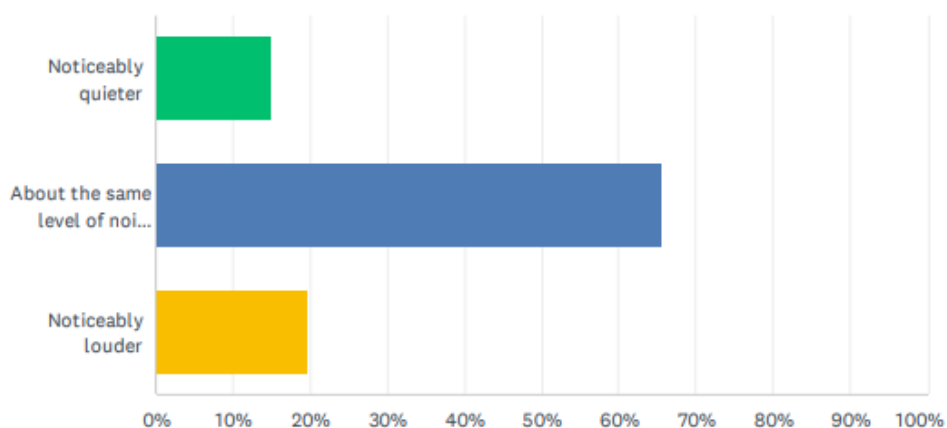


ANSWER CHOICES	RESPONSES	
Noticeably less noise impact	9.08%	168
About the same noise impact	60.22%	1,114
Noticeably more noise impact	30.70%	568
TOTAL		1,850

Question 18:

Q18 Since the trial started (i.e., the 24/02/2022) how would you describe the level of aircraft noise you experience now on Saturday and Sunday mornings compared to before the trial?

Answered: 1,842 Skipped: 135



ANSWER CHOICES	RESPONSES	
Noticeably quieter	14.82%	273
About the same level of noise (i.e., no noticeable difference)	65.53%	1,207
Noticeably louder	19.65%	362
TOTAL		1,842



Question 19:

Are you comfortable confidentially sharing your name and contact information with us?

[Not included in this report]

Questions 20 - 24:

Contact Details

[Not included in this report]

Question 25:

Please share any other comments or insights that may help our cause.

[A summary of responses to this question are listed in Appendix A]

